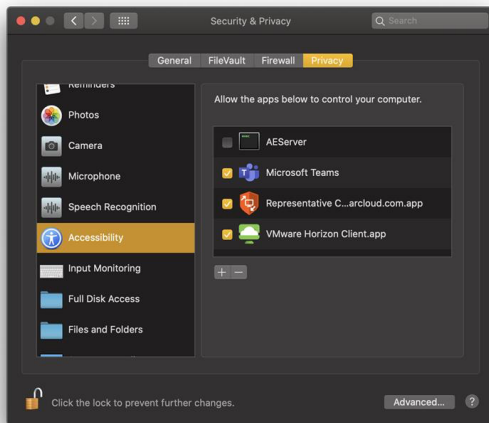


Please check somethings in your settings:

1. Elevate for Administrative privileges in Self Service. Use this [How to Elevate Guide](#)
2. Open System Preferences and navigate to: System Preferences > Security & Privacy > Privacy tab > Screen Sharing; Accessibility
3. Click the lock on the bottom left corner of this window – enter Levi Password to “Unlock”
4. Please check that Teams is enabled under both as shown in the images below.
5. You may need to quit Teams and restart it for this feature to function. Click the lock again to save changes!



Do the same under camera and microphone ensure it is checked in all settings