Project Deliverable 3 – User Manual

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3.1 Introduction

3.1.1 Background

The website SoleMates was created in order to help my client Loic which has been struggling with managing his business's transactions due to him having to run all his transactions and interactions through whatsapp, which was not the most ideal method for him as well as him making him having all his transactions done through whatsapp which also led to him losing a lot of potential customers due to his method of interaction not being safe or trustworthy. This is SoleMates web application was created to connect Loic to his clients and provide them a safe and reliable payment method through the use of this website which contains all the shoes that Loic will be selling.
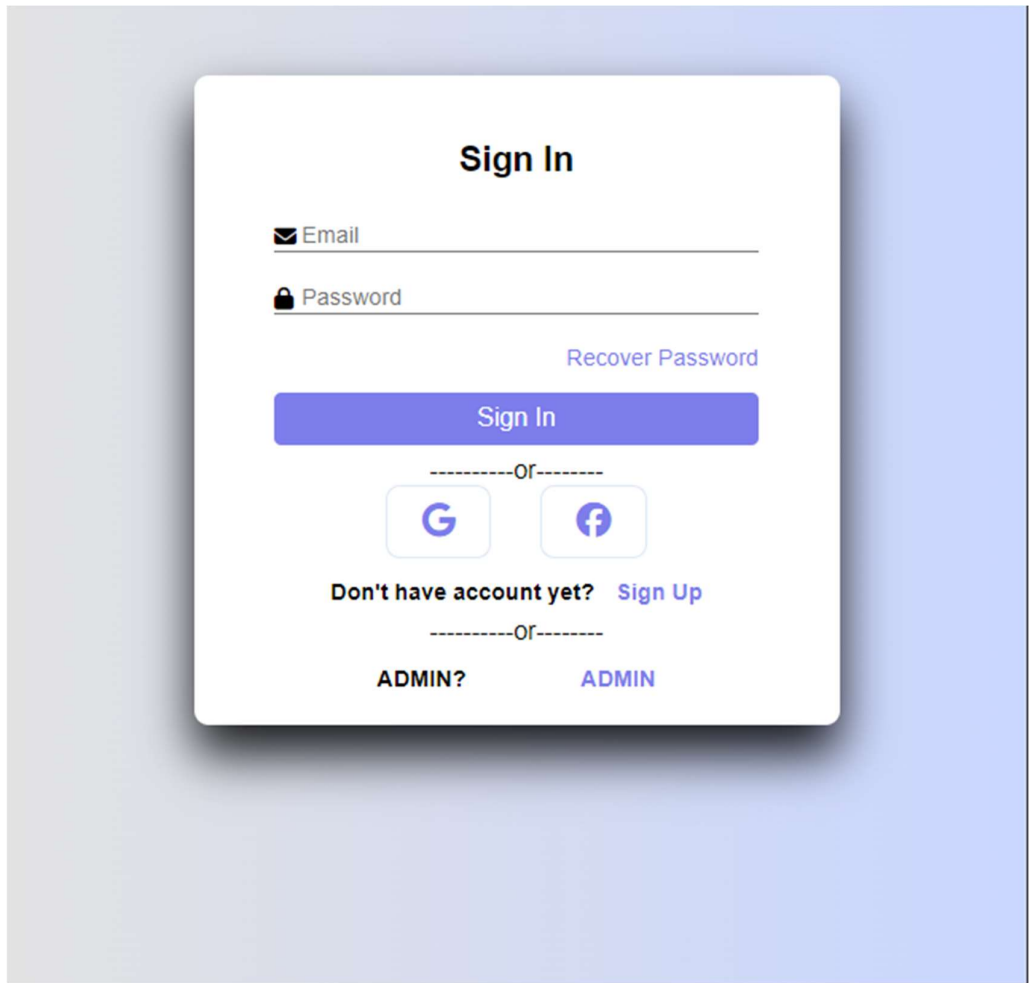
3.1.2 About this website

The website was made using HTML, CSS, JavaScript, PHP and SQL. HTML (HyperText Markup Language), which is a set of symbols or codes that are put into a file which is supposed to be displayed on a webpage and tells the web browsers how to show the words and pictures. CSS (Cascading Style Sheet) is a language that is used to specify how the documents are presented to the users. JavaScript is used to make websites and applications more interactive and dynamic. SQL (Standard Query Language) is used to store and process information within a database.
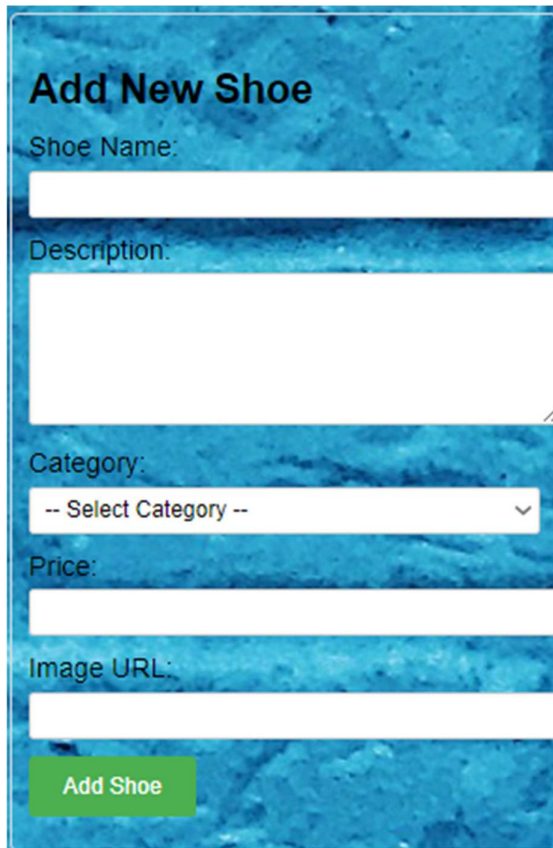
3.2 Basics: Accessing your website and Admin

3.2.1 Accessing the website

- **Customers**
  - Customers will have to access the website by going through the URL link :
    https://solem8s.000webhostapp.com
- **Admin**
  - Admin will have to login to the admin page by entering a username and password in order to access the designated admin page.

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3.2.2 The Admin Area

The admin area will be used for either add, edit or delete shoes as well as change details on order database. This area is only accessible after logging into the admin area from the admin login page

3.3 Products: Adding, removing, and updating products

3.3.1 Adding and Removing Products

- Adding Products
  - You can add products on the admin page by putting in all the shoe details into the add new page form as well as a picture URL and selecting the shoe brand and pressing the add shoe button.

3.3.2   Updating Products

In the admin page, in the manage shoes form, select the shoe name of the shoe that you would like to update and in the relevant textbox, change the details that you need to change and press the update button.

3.4 Changing menus

On the home page you get the option to move between the four menus in the navigation bar which will switch between the shoes available, where you can select the shoe color and size that you want.

AIR FORCE 1   JORDAN 1   ADIDAS FORUMS   NEW BALANCE 550

3.5 Shipping Options

There are five shipping options available when making the purchase, namely:
- o   Express delivery: This delivery takes 3-5 business days and only applies to users that live within south Africa and costs R200

- International Express delivery: This delivery takes 2 weeks to arrive to the desired international destination and costs R500
- Scheduled delivery: This delivery is set by the user which allows the user to pick the date that they want the shoe to be delivered and costs R150 as long as they are within South Africa.
- Free delivery: This delivery is free but can take up to 9 business days.
- Standard delivery: Tis delivery may take up to 2 weeks to get to the local addresses in South Africa and costs R110.
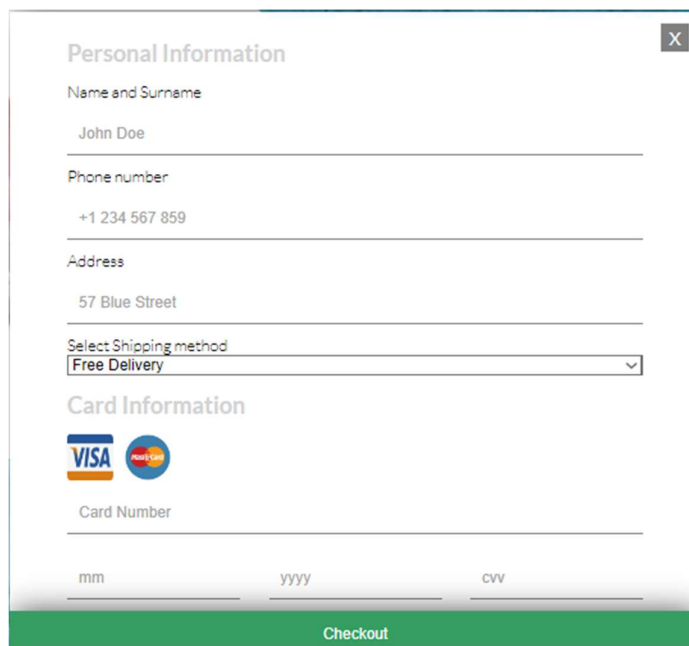
3.6 Orders

When the order is placed, the order details are saved in a database and are assigned an ID and the information is sent to the shipping company and from there the date that the shoe can be fetched by the company is sent back and from here the status is returned to the client's email address.

3.7 Collecting money from the store

[Explain the payment options on your website]

The website currently only takes bank cards and requires the user to enter their card information but SoleMates is planning on expanding in order to accommodate more payment options but cash payment is not accepted due to the business's transactions being done through a paygate.

3.8 Appendix

The website can be set up by using the admin page to add all the necessary shoes that the person may want to sell as well as all the shoe's details into the add shoes part of the adminpage and from there the shoes will be added to the database and which in turn will display them on the website's home page.

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(Hayes, 2022)
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