

# Fractal Factory



## IT Requirements

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CMPT\_475N\_200  
18 September 2019

## **IT Requirements**

- Server Platform (for each “server” required)
- Physical system requirements // Virtualized via ESXI on main capping cluster

Storage capacity:

- 50 GB

Speed requirements / response time parameters:

- < 3 sec for navigation, < 30 sec for neural analysis

Scalability plans:

- ESXI allows for extra VMs and additional CPU/Mem adds

Virtual system requirements :

- 4 CPU, 16 GB Mem

OS to be supported:

- Ubuntu 18 (Server + Desktop)

Number of images expected:

- 4 (Production, Development, Database, Round Robin)

## **Connectivity**

Network considerations :

- SSH via PuTTY, direct access via ESXI

Interconnection to what other systems :

- MET database, Fractal dimension neural network

## **Reliability**

### **Service Level Agreements**

Uptime requirement :

- Continuous outside of 30 mins for package updates weekly and major software/hardware updates

Response time requirements :

- < 3 sec for site navigation, < 30 sec for neural analysis

## **Recoverability**

Where are things backed up? How often?

- Round Robin every day

Access to backups?

- Only admins

What data is transient and doesn't need to be stored longer term?

- Usage statistics back up only for a certain number of months

## **Security and Privacy**

Database :

- SQL database Oracle

Access controls by userID / roles userIDs and user/admin accounts :

- Users have access to personal account (can view past images, change personal data, upload and save new images, pay for full size images), admins have full access across site.

## **Update vs. Access**

Account information :

- account info stored and accessed through database

User data:

- email, name, age, school or affiliation, education, languages, bio

Personal / registration :

- 2fa + email confirmation on sign up

## **Saved courses information**

FERPA/Privacy considerations :

- private profile

Admin access controls :

- delete users + add paintings

Adding new users, deleting old :

- adding and deleting from database

## **Maintenance:**

### **Planned down time requirements**

Database maintenance:

- Daily backups to Round Robin, weekly security/package updates
- Updates to course information

Times of year when IT does maintenance:

- With each new major update to software and new hardware

Times of year when the systems are not available:

- Marist maintenance periods, major hardware/software upgrades