

Kenny Palacio

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EDUCATION

University of Central Florida

Bachelor Integrative General Studies
Minor in Computer Science and Math

Orlando, FL
Aug 2024

EXPERIENCE

Nicomp International Inc.

Network Technician

Orlando, FL
Jun 2022 - Current

- Crafted comprehensive plans for network connectivity and installations, partnering with prestigious financial institutions like Morgan Stanley and TD Bank.
- Deployed cutting-edge Cisco Routers, switches, and servers across multiple financial institutions, ensuring seamless integration with Verizon's fiber optic infrastructure and SD-WAN technology.
- Implemented redundancy measures, including backup routers with 5G cellular connectivity, to eliminate single points of failure and ensure uninterrupted network operations.
- Led a dynamic team of technicians, orchestrating successful project executions and ensuring client satisfaction.
- Provided expert technical support to clients via a ticketing system, resolving issues promptly and maintaining optimal network performance through routine maintenance checks.

LeNgeener

Software Engineer - Intern

Titusville, FL
Jun 2021 - Aug 2022

- Spearheaded the development of an innovative Augmented Reality (AR) research and development product with potential applications for NASA JPL and KSC.
- Leveraged advanced JavaScript engineering techniques to create a real-time data relay system for AR goggles, pushing the boundaries of interactive user experiences.
- Engineered a versatile frontend application using Expo and React Native, delivering seamless performance across various platforms.
- Implemented state management solutions using Redux.js and Node.js, ensuring robust security protocols with JWT integration.
- Orchestrated the seamless integration of diverse APIs to minimize latency and deliver accurate responses, enhancing the product's overall performance.
- Designed and implemented a sophisticated data storage and retrieval system using Docker and Kubernetes, optimizing data flow from backend to frontend and AR goggles.

Reef Technologies

Valet Manager

Orlando, FL
Jan 2019 - Dec 2021

- Orchestrated the overnight valet operations at the Universal Hilton Hotel, ensuring exceptional service delivery and guest satisfaction.
- Managed parking duties with precision, maintaining a streamlined flow of traffic and minimizing wait times for guests.
- Collaborated effectively with management staff to address guest needs promptly and efficiently.
- Implemented efficient tagging systems, reducing vehicle retrieval times and enhancing overall operational efficiency.

SKILLS

- Javascript, Java, C, Python. (Advanced)
- Node.js, Redux.js, Styling: HTML, CSS, SASS, React, React-Native. (Advanced)
- Microsoft Word and Excel (Proficient)
- CI/CD Pipelines using Azure, Kubernetes, Docker, Windows Server (Proficient)
- Servant Leadership (Proficient)
- Problem Solving (Proficient)
- ROTC and Civil Air Patrol (Past)
- Bilingual - English and Spanish. (Fluent)