Kenny Zhao

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EXPERIENCE

Head of Technology 10/2022 - present Canada

Marketyze, Business Education Company

• Responsible for working with the team UI/UX designer on revamping the organization's website, which has seen an increase of 87% in monthly visitors

- Manage and supervise all technology related components from emails, website and equipment for events
- Provide any technological advice and implement new technologies during events

Front-End Assistant 06/2023 - present Markham, Canada

Costco Wholesale Corp., Retail Company

- Provided exceptional customer service by greeting and assisting customers, addressing inquiries, and resolving concerns promptly
- · Conducted accurate cash transactions, efficiently scanned and bagged items, and maintained an organized front-end area at Costco
- Demonstrated strong interpersonal skills by engaging with customers, providing product information, and ensuring a positive shopping experience

Freelance Tournament Organizer and QA Tester

American Video Game League, Esports Company

- · Aiding other student leaders during events and aid competitors during tournaments with a 100% participant satisfaction rate
- Helped improve speed and efficiency of the organization's website by over 50% as a QA tester
- Managing and supervising multiple competitions has strengthen my ability to work under pressure and being calm during stressful situations

PROJECTS

HealthChain 01/2023 - 01/2023

GatsbyJs, Verbwire, NodeJs, Git

- In a team of 4, developed a website to store health records onto the blockchain to improve security of storing medical records
- Uses the Verbwire API to publish files onto IPFS and then uses the hashes of the IPFS to safely store it onto the blockchain
- Won Most Creative Use of Verbwire API at McMaster's hackathon, DeltaHacks

heAR 09/2022 - 09/2022

Python, Flask, Co:here, AR, Heroku, C#, Unity

- Worked in a team of 4 at Waterloo's hackathon, Hack The North, to create an augmented reality NLP application that can take in speech and summarize it in real time
- Uses Co:here's API to process the text and summarize/highlight the important ideas
- Uses Python, Flask, Heroku to connect our Unity code with the API's used to process speech

EDUCATION

Honours Bachelor of Applied Science in Computer Science

McMaster University

GPA: 3.9/4.0

Activities: Year Representative at McMaster Computer Science Society

SKILLS

- Proficient in multiple languages including Python, HTML, CSS, JavaScript, C, R
- Knowledgable with SQL and frameworks such as React
- Strong communication and leadership skills by working with others in various experiences
- Superb time management skills from planning events and completing projects on time
- · Confident in tackling complicated challenges by solving difficult problems and staying calm under pressure

05/2021 - 05/2023 **United States**

Hamilton, Canada