Kenny Zhao

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EXPERIENCE

Front-End Assistant
Costco Wholesale Corp., Retail Company

06/2023 – present
Markham, Canada

- Provided exceptional customer service by greeting and assisting customers, addressing inquiries, and resolving concerns promptly
- Demonstrated strong interpersonal skills by engaging with customers, providing product information, and ensuring a positive shopping experience

Head of Technology
Marketyze, Business Education Company

10/2022 – present
Remote

- Responsible for working with the team UI/UX designer on revamping the organization's website, which has seen an increase of 87% in monthly visitors
- Manage and supervise all technology related components from emails, website and equipment for events

Freelance Tournament Organizer and QA Tester
American Video Game League, Esports Company

05/2021 – 05/2023
Remote

- Aiding other student leaders during events and aid competitors during tournaments with a 100% participant satisfaction rate
- Helped improve speed and efficiency of the organization's website and features by over 50% as a QA tester

EDUCATION

Honours Bachelor of Applied Science in Computer Science
McMaster University

Hamilton, Canada

GPA: 3.9/4.0
Activities: Year Representative at McMaster Computer Science Society

PROJECTS

Marketyze Website - Empowering Youth with Real-World Experience
ReactJS, GatsbyJS, HTML, CSS, NodeJS, JavaScript

11/2022 – present

- Collaborated closely with the UI/UX designer to successfully overhaul the company's website, leading to a comprehensive and visually enhanced redesign
- Developed a fully-fledged website with enhanced accessibility features, resulting in a remarkable increase in company traffic by over 50%

HealthChain - Revolutionizing the Future of Digital Healthcare with Blockchain
GatsbyJs, Verbwire, NodeJs, Git

01/2023 – 01/2023

- In a team of 4, developed a website to store health records onto the blockchain to improve security of storing medical records
- Uses the Verbwire API to publish files onto IPFS and then uses the hashes of the IPFS to safely store it onto the blockchain
- Won Most Creative Use of Verbwire API at McMaster's hackathon, DeltaHacks

heAr - Augmented Reality and NLP for Enhanced Communication
Python, Flask, Co:here, AR, Heroku, C#, Unity

09/2022 – 09/2022

- Worked in a team of 4 at Waterloo's hackathon, Hack The North, to create an augmented reality NLP application that can take in speech and summarize it in real time
- Uses Python, Flask and Heroku to connect our Unity code with Co:here's API to process and summarize speech

SKILLS

- Languages: R, C/C++, JavaScript, HTML, CSS, Python
- Frameworks/Libraries: SQL, NumPy, ReactJs, GatsbyJs
- Speaking Languages: English, French, Cantonese