
Kenneth Griggs

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EXPERIENCE

Lifeline Data Centers - *System Administrator*

SEPTEMBER 2018 - Present

- Installed/configured L2/L3 Cisco devices, Sophos, Fortinet, and Palo Alto firewalls
- Deployed inventory software in FedRAMP compliant cloud and corporate environments
- Installed and maintained Windows Server 2012, Hyper-V solutions
- Worked with software vendors to troubleshoot issues and acquire training/documentation
- Presented in weekly change control meetings, completed technical documentation
- Rebuilt test environment, tested updates, hardware, and software before deployment
- Tested and compared competing SIEM software/vendors and reported findings to management
- Developed PowerShell script to automatically create, configure, and apply STIG GPOs

Lifeline Data Centers - *NOC Technician*

AUGUST 2017 - SEPTEMBER 2018

- Regular maintenance checks of the facility, ensuring all HVAC, air handling, fire systems, UPS and ATS systems functioning within normal ranges
- Trained in emergency response for network, power, and cooling outages
- Regular checks of critical servers using Remote Desktop Protocol
- Developed and implemented PowerShell script to automate event log collection
- Received customer calls and handled requests/escalated issue to on-call staff

Finner N Finner LLC - *Assistant Manager*

AUGUST 2014 - August 2017

- Managed store finances and employee shifts
- Inventory food products and restaurant supplies

EDUCATION

Indiana University-Purdue University Indianapolis - *Computer Information Technology*

Expected Graduation: December 2022

Eleven Fifty Academy - *Web Development*

Expected Graduation: December 2021

CERTIFICATIONS/SKILLS

CCNA

CompTIA Network+ (expired)

PowerShell

JavaScript

Windows Server 2012 R2

VMware

Hyper-V

HTML

CSS