Kenneth Griggs

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# **EXPERIENCE**

## Lifeline Data Centers *- Systems Administrator*

SEPTEMBER 2018 - Present

* Installed/configured L2/L3 Cisco devices, Sophos, Fortinet, and Palo Alto firewalls
* Deployed inventory software in FedRAMP compliant cloud and corporate environments
* Installed and maintained Windows Server 2012, Hyper-V solutions
* Worked with software vendors to troubleshoot issues and acquire training/documentation
* Presented in weekly change control meetings, completed technical documentation
* Rebuilt test environment, tested updates, hardware, and software before deployment
* Tested and compared competing SIEM software/vendors and reported findings to management
* Developed PowerShell script to automatically create, configure, and apply STIG GPOs

## Lifeline Data Centers *- NOC Technician*

AUGUST 2017 - SEPTEMBER 2018

* Regular maintenance checks of the facility, ensuring all HVAC, air handling, fire systems, UPS and ATS systems functioning within normal ranges
* Trained in emergency response for network, power, and cooling outages
* Regular checks of critical servers using Remote Desktop Protocol
* Developed and implemented PowerShell script to automate event log collection
* Received customer calls and handled requests/escalated issue to on-call staff

## Finner N Finner LLC *- Assistant Manager*

AUGUST 2014 - August 2017

* Managed store finances and employee shifts
* Inventory food products and restaurant supplies

# EDUCATION

## Indiana University-Purdue University Indianapolis *- Computer Information Technology*

Expected Graduation: December 2022

## Eleven Fifty Academy *- Web Development*

Expected Graduation: December 2021

# CERTIFICATIONS/SKILLS

## CCNA

## CompTIA Network+ (expired)

**PowerShell**

**JavaScript**

**Windows Server 2012 R2**

**VMware**

**Hyper-V**

**HTML**

**CSS**