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| **ServiceRequest : class** |
| * request : requestData : deque |
| + ServiceRequest()  + getRequest()  + setRequest(request)  + removeRequest()  + incrementTime(int time) return minutesRemaining : int  + display() |

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| **requestData : struct** |
| * sClass : string * name : string * minutesRequired : int * minutesRemaining : int * urgent : bool |
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| **nowServing() function / class** |
| Calls serviceRequest functions   * request : ServiceRequest * rData : requestData; * time : int |