CRIS NGUYEN

SUMMARY

As an experienced community leader, I've built a solid foundation in creating meaningful relationships, fostering collaboration, and ensuring sustainable worth. With strong communication

skills and a knack for strategic planning. I've successfully launched community programs that drive engagement, and contribute to the overall development of the project. Throughout my conney, especially in the Web's space. I've gained invaluable insights, and I'm confident these lessons will help me build a truly strong lasting community.

EXPERIENCE

Community Leader

Seismic System | March 2023 - Current

- Developed Community Strategies: I designed and implemented strategies to grow the community, increase engagement, and ensure a positive experience for all members.
- Moderated Platforms: I managed various platforms (Discord, Telegram), ensuring that communication was smooth, respectful, and aligned with the community guidelines. I also handled escalated issues and mediated conflicts to maintain harmony.
- Feedback and Reporting: I regularly collected feedback from community members, and provided detailed reports to the team, offering insights into the community's sentiments, and suggestions for improvement.
- Organized Events: I led and organized both online and offline community events, such as
 webinars, AMAs, and meetups, to keep the community active and provide a space for meaningful
 interaction.
- Built Strong Relationships: I built personal connections with members, helping them feel like they were part of a close-knit family, rather than just participants.

Community Moderator

Mango Network | March 2023 - Current

- Maintain a welcoming and engaging atmosphere on Discord channels.
- Provide technical support for Discord bots, integrations, and platform tools.
- Monitor conversations to ensure respect and constructive discussions.
- Resolve disputes and conflicts in a timely manner, ensuring fair and diplomatic solutions.
- Assist members with their questions and encourage active participation in the community.
- Organize and coordinate events such as AMAs, webinars, and live discussions to foster community engagement.
- Collect community feedback and share insights with the team to improve the user experience.

Community Moderator

Mycel | August 2023 - Current

Community Moderator

Aarc xyz | August 2024 - Current

Core Supporter

IO.net | November 2023 - June 2024

Administrative Community Assistant

Frog Gang | Ho Chi Minh City | August 2024 - Current

Discord Supporter

Tap Hoa Crypto | Ho Chi Minh City | December 2022 - Current

CONTACT

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https://t.mc/g/ilsinwcb3

https://calendly.com/crisinweb3/30min

SKILLS

- Community engagement
- Conflict resolution
- Event planning
- Feedback collection
- Technical support
- Social media management
- Team collaboration
- Team leadership
- User experience
- Self motivation
- Public speaking
- Discord Setup & Auditing
- Teamwork

EDUCATION AND TRAINIG

General Medicine

University of Medicine And Pharmacy At HCMC, Ho Chi Minh City

Master of Science

Economic Law
University of Economics Ho Chi Minh City ,
Ho Chi Minh City

April 2019

B2

LANGUAGES

Vietnamese: First Language

English:

Upper Intermediate (B2)