

Social Engineering

**Love me!**

**Social Engineering uses the best of our nature to manipulate us into taking actions we would otherwise not do.**

**Being helpful, providing assistance and comfort, being a good human citizen. All admirable traits that a profession cyber attacker will use to gain access to our systems.**

* **Validate a caller or e-mail before providing information.**
* **Never divulge sensitive information to a caller.**
* **Offer to call them back at a later time so you have time to validate the request.**
* **You will never be asked by the state to give your logon credentials by phone or mail.**