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Education

BACHELOR OF SCIENCE IN COMPUTER SCIENCE
UNIVERSITY OF GLOBAL VILLAGE | BARISAL BANGLADISH
JUNE 2019 - SEPTEMBER 2025

- INTERNATIONAL STUDENT REPREENTATIVE 2020-2023
- MEMBER OF PROGRAMMING AND ROBOTIC CLUB
- AWARDED SCROLL OF HONOR IN 2019 FROM TEXTILE COLLAGE BARISAL
- PARTICIPATED IN MATHEMATIC OLYMPIC COMPETITION 2021

SECONDARY SCHOOL CERTIFICATE(SSCS)
ST THOMAS SECONDARY SCHOOL | JUBA SOUTH SUDAN
FEB 2014 - FEB 2018

- PART OF MATHEMATIC CLUB
- PART OF CHRISTIAN YOUNG CLUB

IT SKILLS

- Microsoft office suits
- Amazon Web service
- Networking
- System Adminstration
- Operating systems - Linux, macOS and windows
- Server management
- software installation and maintance
- Troubleshooting
- Computer Maintaince | hardware

MICHAEL HENRY

Carrier Objective

As a dedicated computer scientist and IT specialist, I am aspired to use technolog as a tool to transform my community, teaching youths, shapping new carrier parts and givinyg hope for everyone who want to join the digital space for better

Experience

2024 | FEB - Now

SMART APPLICATIONS GROUP | Tongping, Juba, SOUTH SUDAN

System Implementation Officer

- Server Configuration and system installation for use.
- Service point activation for all the service points in the facility to communicate to the central server
- employee training in how to use the system and it's technical support part for admins and overseers
- Remote support tools like anydesk or team viewer for remote access
- The primary agent for change management. Trains end-users and helps them overcome resistance to the new system.
- Develops test scenarios (especially User Acceptance Testing - UAT) to ensure the system works as required in the real-world environment.
- Is on the front lines during and immediately after launch, solving problems, allaying fears, and ensuring business continuity.
- Ensures all processes, configurations, and decisions are documented for future reference and compliance.

2023 | OCT - 2024 FEB
Multisystem CO.LTD | Juba, South Sudan
IT Officer/Technical Instructor

- Troubleshooting software and hardware issues
- Providing technical support to users, and implementing IT policies and procedures
- Training people in basic and advance computer concept
- Building software systems to the client who want to automate their tasks using technology.

2023 | MARCH - MAY
Carriastic | Dhaka Bangladesh(Remote)
Mobile Application Developer | React native Intern

- Build HR management system in mobile application form using react native (Expo)
- Collabrated in building Gringo a dental clinic application for adroid & IOS with my collegue.
- Designed with Figma

2023 | MARCH - SEPT
World Vision Bangladesh | Dhaka Bangladesh
IT Assistant | Intern

- Troubleshooting software and hardware issues
- Adressing microsoft suite issues.
- Teaching staffs in Data analaysis tools (Power BI)
- Remote support to the team in the field in Gopalgong, Sylhet, Khulna, Chittagong etc

Programming Skills

- Javascript | Typescript
- Python
- C
- NextJS
- ReactJS
- NodeJS
- ExpressJS
- HTML/CSS
- TailwindCSS
- MySQL
- MongoDB
- SanityCMS

Soft Skills

- Communication
- Collaboration and team work
- Attention to details
- Adaption
- Problem Solving
- Creativity
- Critical thinking
- Continues learning and improvement
- Leadership

Language

English
Arabic
Spanish
Bangla
Moru
Bari

Activities

Reading
Singing
Cooking
Listening to Music
Watching Documentary
Playing Soccer

2018 | FEB - 2019 JUNE
RI-NA | Juba, South Sudan

Technical Assistant (IT)

- Diagnosed and repaired hardware/software issues on laptops, desktops, tablets, and smartphones for diverse clientele, performing tasks such as operating system installations, virus removal, data recovery, and component replacement.
- Conducted initial client consultations to identify technical issues, explain repair options, and provide clear time/cost estimates. Managed service intake, documentation, and follow-up communication.
- Installed, updated, and configured software applications, drivers, and operating systems (Windows, macOS, basic Linux). Assisted with peripheral setup, network connectivity, email configuration, and smart device synchronization.
- Supported the facilitation of tech literacy workshops and one-on-one training sessions on topics such as basic computer skills, internet safety, and productivity software usage.
- Assisted clients with Wi-Fi setup, router configuration, and basic home/office network problem-solving, including connectivity and speed-related issues.

Accomplishment

- BSC Computer Science and Engineering
- Instructed More than eight students succesfully in Basic and Advance Computer Knowedge.
- Understanding of react native in advance projects from experience in Carriastic.
- Understanding of networking structure, CCNA Certifcation from CISCO
- Understanding of cloud competing
- Acheived certification in many tech based courses - Check my linkedin.
- Secondary school certificate
- Agile Methodology understanding
- IOS and Andriod development
- Have more than 300 + Subscribers in youtube channel

Key Skills and Characteristics

As a tech-driven individual who is passionate and eager to learn and grow in a thriving environment, with a strong foundation in IT and programming, coupled with daily discipline to support it all, I am excited about the opportunity to contribute my skills and expertise to this team. Eith a proven track record of how I worked in previous teams, I am confident in my ability to contribute to the IT department of this team.

Interest

As a tech-driven individual who is passionate and eager to learn and grow in a thriving environment, with a strong foundation in IT and programming, coupled with daily discipline to support it all, I am excited about the opportunity to contribute my skills and expertise to this team. Eith a proven track record of how I worked in previous teams, I am confident in my ability to contribute to the IT department of this team.

Reference

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