ASR Pro 4.7.0
Browser Notifications

We are happy to announce a new feature within ASR Pro 4 - browser notifications.

These desktop notifications work with Firefox and Google Chrome and will be available on Tuesday, August 26, 2014. They do not work with any version of Internet Explorer.

Notifications will only show with the browser open and the user logged in. The pop up message will show even when you are in a different tab or when the browser is minimized in the system tray.

The notifications work better on Chrome. On Chrome they pop up and stay up until a user closes each message. On Firefox they only stay up for about 5 seconds, so there is a chance that they can be missed.

There are a few steps to enable the notifications both in the browser settings and in ASR Pro. Please see the steps below and contact support@asrpro.com if you have any questions.
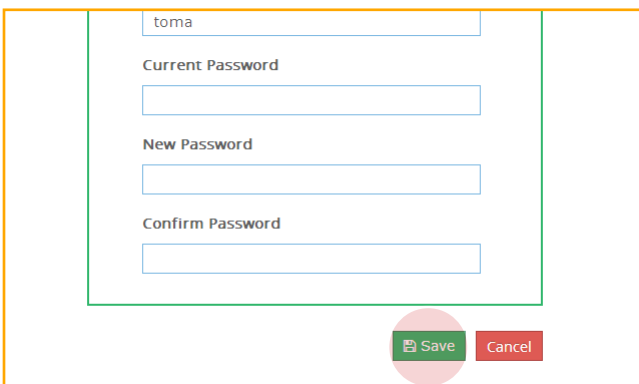
Steps to Enable Browser Notifications in ASR Pro.
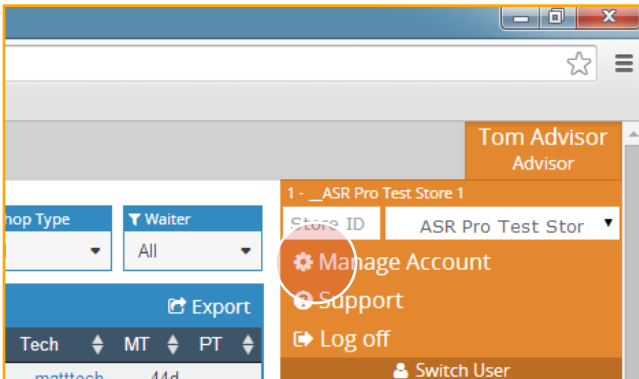
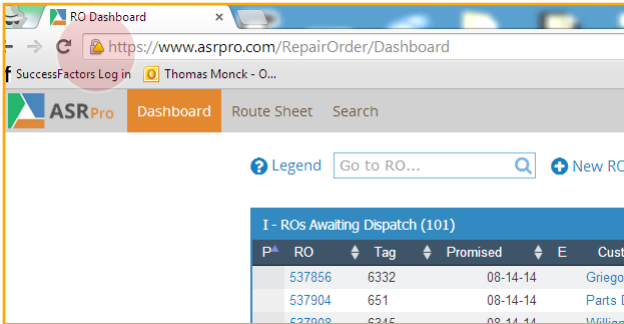

Login to ASR Pro.
Go to the Manage Account page.
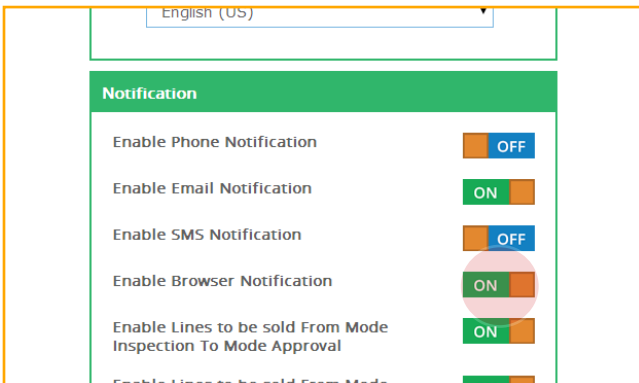
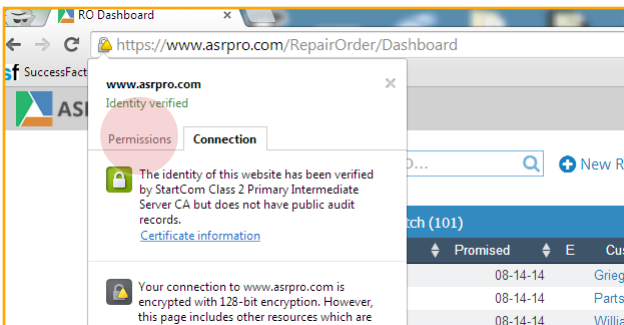Turn 'On' Enable Browser Notification.

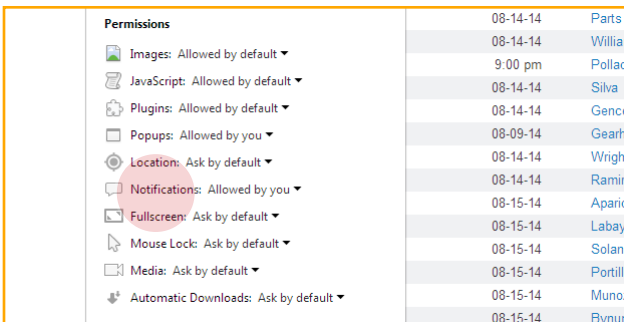Scroll to bottom of manage account page and click 'Save'.

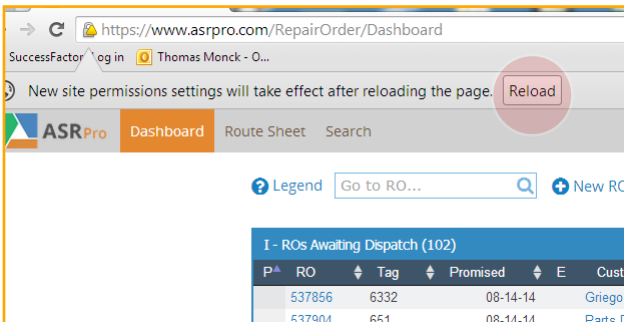# Steps to Allow Notifications for the ASR Pro site in Chrome.

Open the browser and log into ASR Pro
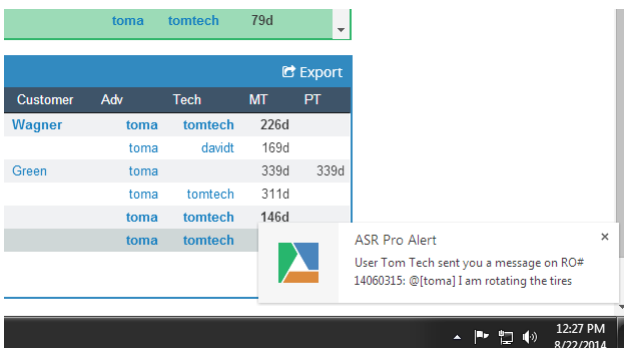In the URL bar on the Left hand side click the Lock icon.

Click on the Permissions tab.

Go to the section labeled Notifications, click the drop down arrow beside it and then select "Always Allow on this site".
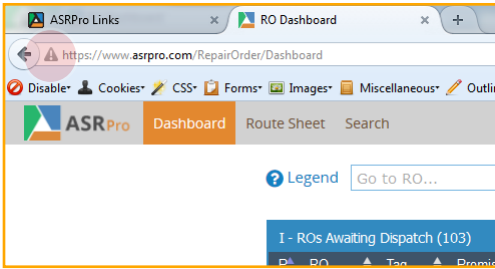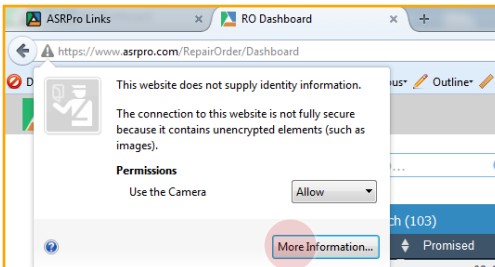

Click Reload.
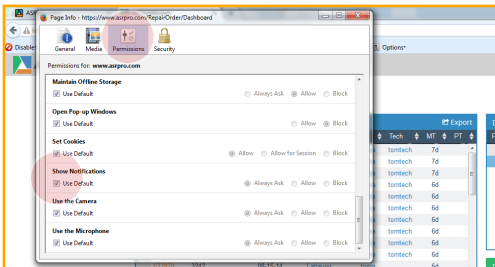

Notifications will now appear.

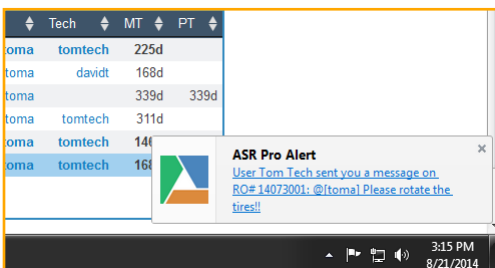# Steps to enable Notifications for the ASR Pro site in Firefox.

In the URL bar on the Left hand side click the Triangle.

Click the More Information button.

Click on the Permissions tab.
Scroll down to the Show Notifications.
Un-check Use Default.
Select Allow.

Close Window.
Refresh the page manually.
Notifications will now appear.

As always we greatly appreciate your business and we look forward to your feedback. Don't hesitate to call, email or send a ticket to support from the support page if you have any questions.