
Keroles Naeem

Web Developer | Full Stack | Front End | Back End

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PROFESSIONAL SUMMARY

Full-Stack **Web Developer** with expertise in both front-end and back-end technologies. Proficient in creating dynamic user interfaces using HTML, CSS, JavaScript, and React. Skilled in developing robust back-end services with Python, Django, and RESTful APIs. Experienced with the MERN stack (MongoDB, Express.js, React, Node.js) and adept at database management with PostgreSQL and MySQL. Strong focus on code quality, testing, and debugging, utilizing Git for version control. Familiar with various operating systems, including Linux (Ubuntu, Fedora, Debian) and Windows. Proven ability to deliver scalable and high-performance web applications.

CORE COMPETENCIES

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|------------------------|--------------------------------------|
| ✓ Operating Systems | ✓ Express.js API Implementation |
| ✓ Restful API Design | ✓ Code Quality and Version Control |
| ✓ Database Management | ✓ Front-End Development Experience |
| ✓ MERN Stack Expertise | ✓ Proficient in Back-End Development |

PROFESSIONAL EXPERIENCE

Freelancer | Full Stack Developer | 2023 - 2024

- Oversee and maintain core web services and websites.
- Collaborate with senior developers to update the website and create new features.
- Write well-designed and efficient code by using the best software development practices.
- Skilled in developing robust back-end services using Django and Python, ensuring high performance and scalability.
- Competent in designing and managing databases using PostgreSQL and MySQL, with a strong focus on efficient data handling and integrity.
- Knowledgeable in designing and implementing RESTful APIs, ensuring seamless integration between front-end and back-end components.
- Emphasize code quality, testing, and debugging practices, with extensive experience using Git for version control and collaborative development.
- Front-End Development Experience: Experienced in building responsive front-end applications with HTML, CSS, and JavaScript, including frameworks like React for dynamic user interfaces.

Orange | Technical Support | 2019

- Resolved Customer Issues: Diagnosed and resolved technical problems through phone, email, and chat, ensuring a high level of customer satisfaction.
- Enhanced Customer Experience: Addressed and resolved technical concerns promptly, contributing to improved overall customer experience and satisfaction.
- Delivered Frontline Technical Assistance: Provided initial technical support, addressing customer inquiries and issues with efficiency and professionalism.
- Managed Multi-Channel Support: Utilized multiple communication channels (phone, email, chat) to effectively handle and resolve technical support requests.
- Troubleshooting Expertise: Applied strong troubleshooting skills to diagnose and resolve a wide range of technical issues, providing effective solutions in a timely manner.
- Operating Systems: Familiar with various operating systems, including Linux (Ubuntu, Fedora, Debian) and Windows, ensuring versatility in development environments.

EDUCATION

MTI University | Egypt | 2018 - 2022

Bachelor of Computer Science

- Developed a variety of applications using Artificial Intelligence (**AI**) for final projects, Conducted data analysis to support project development and decision-making.
- Successfully completed final project with top marks, demonstrating strong technical skills and problem-solving abilities.

LICENSES & CERTIFICATIONS

- **Introduction to Back-End Development**
- **Programming in Python**
- **Version Control**
- **Databases for Back-End Development**
- **Django Web Framework**
- **APIs**

LANGUAGE

- **Arabic** : Native
 - **English** : Fluent
 - **Spanish** : Good
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