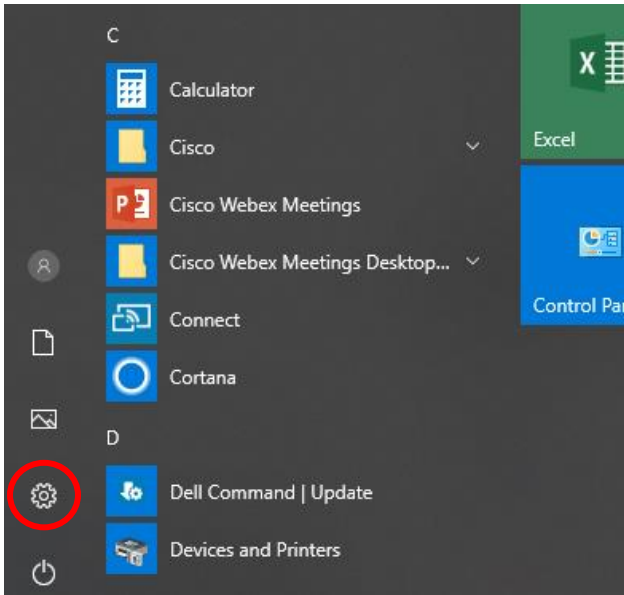# Instructions for installation of Visio Pro 2019

Step1: **Uninstall any existing instances of Visio and Microsoft Office Products**

To install Visio Pro 2019, you will first need to uninstall all existing versions of Visio and Office 2016/2019, Office 365 etc. **except Office 365 ProPlus** edition.
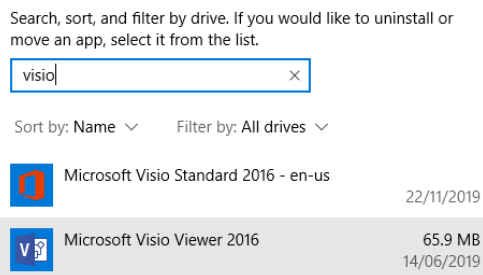

1.1 At the bottom left of your screen Click your windows icon and select settings as shown above.

1.2 Select the Apps icon as shown below
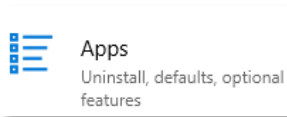
1.3 Search for Microsoft Visio and select to uninstall


1.4 If you have existing Microsoft Office 365, ensure that it is the **ProPlus** edition. If it's not, then uninstall that version/edition. We need to use the **Office365 ProPlus** subscription as compared to other editions of Microsoft Office plans. You can check this in Settings →Apps and features.
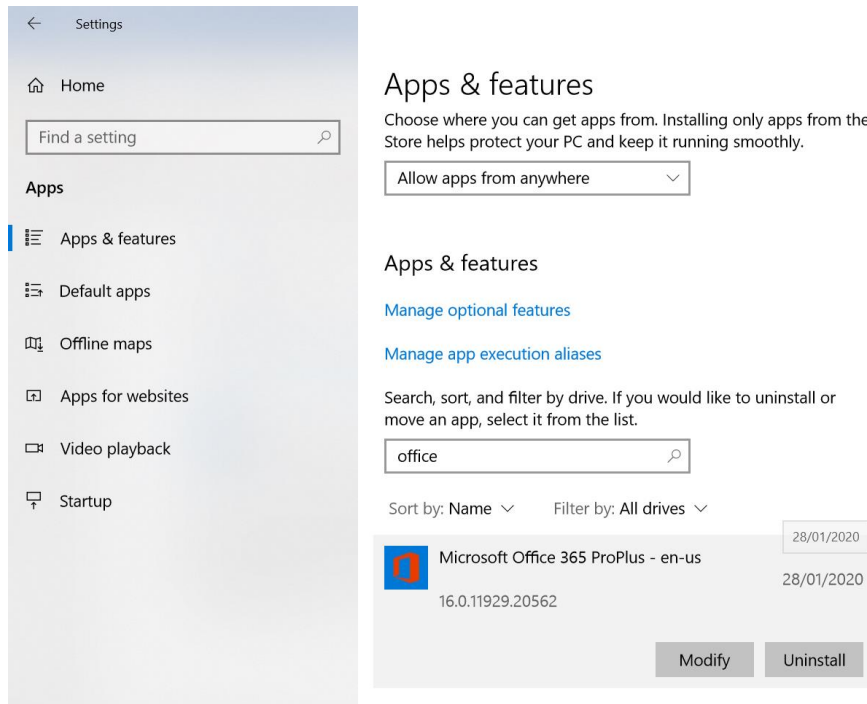
1.5 Repeat the above steps to uninstall Microsoft Office 2016/2019 (search Microsoft office in the uninstall list) or earlier products. These may include Outlook, OneDrive, Word, Excel, PowerPoint, OneNote, SharePoint, Teams, Yammer, Sway and Skype.

1.6 Reboot your computer.

Step2: **Install Microsoft Office 365 ProPlus suite (***This step is Optional if you already have Office 365 ProPlus edition***).**
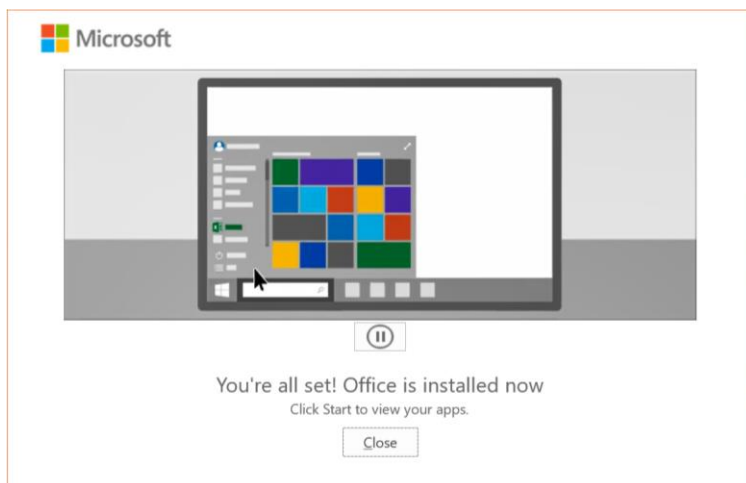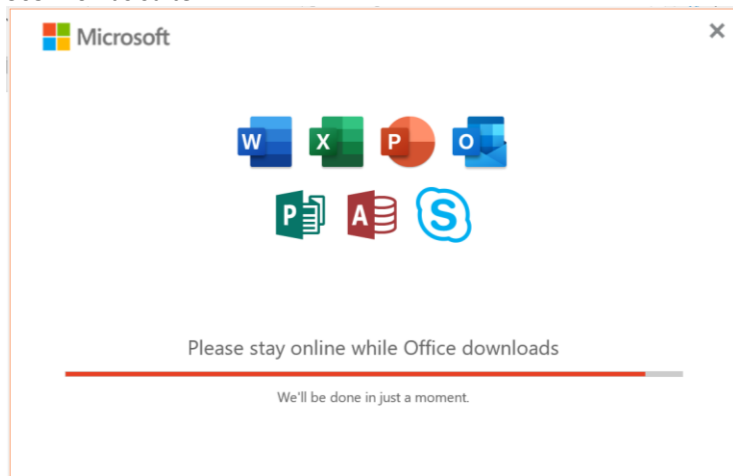
2.1 Save all your work using Microsoft Office Applications since the installation will close out running applications.

2.2 Install Microsoft Office 365 ProPlus from portal.Office.com/account (or access your personal Office icon, shown at top right on Office 365 web tools).

2.3 Be sure to install the 64bit version.

2.4 Click on the Install Office button and it will download a setup file named *Setup.Def.en-us_O365ProPlusRetail_09cdd2c3-e703-49c6-a8c3-4925016441b6_TX_PR_Platform_def_b_64_.exe*.
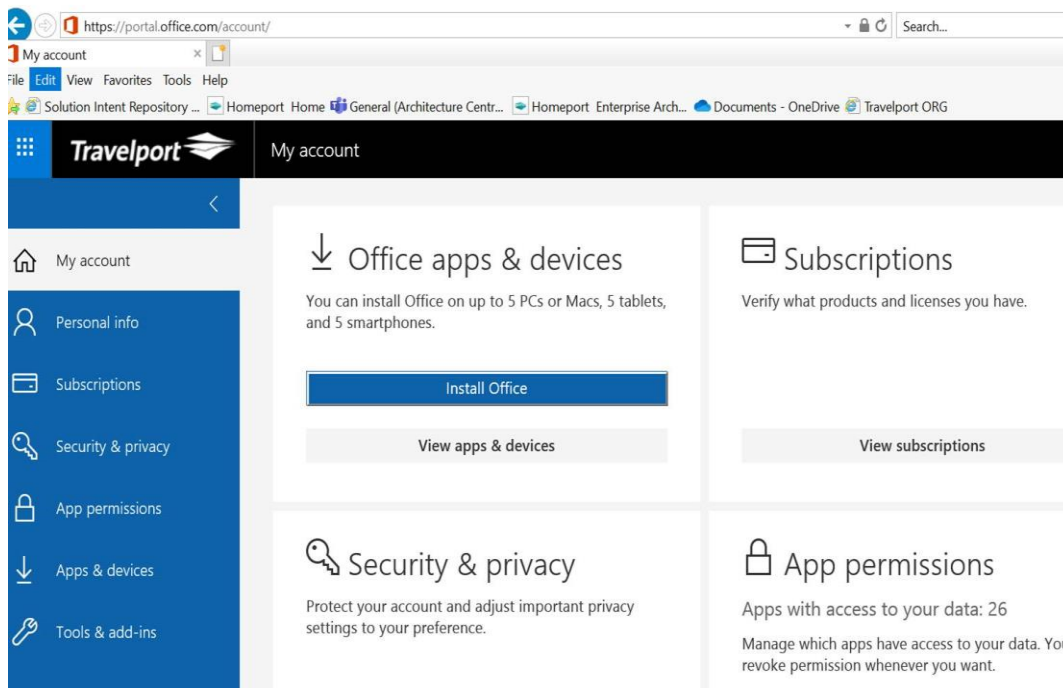
2.5 Go to the folder where the setup file is downloaded. Right Click on the setup file and choose to run this exe as administrator.
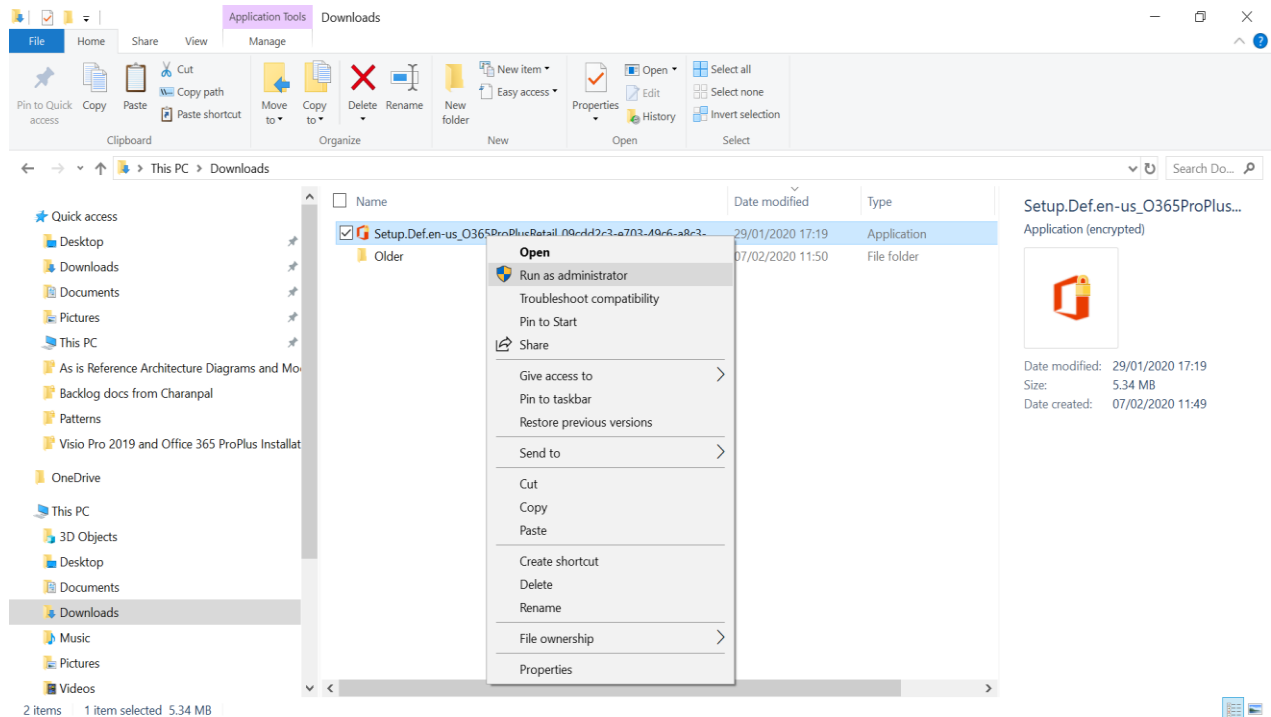
2.6 It will install the latest Office 365(ProPlus subscription) apps as shown below. The below apps get installed as part of Office 365 ProPlus suite.

2.7 Go to Windows icon ⊞ and check for any Office application's (Word, PowerPoint, Excel etc.) account information and you will find that the product is subscribed to Microsoft Office 365 ProPlus plan.
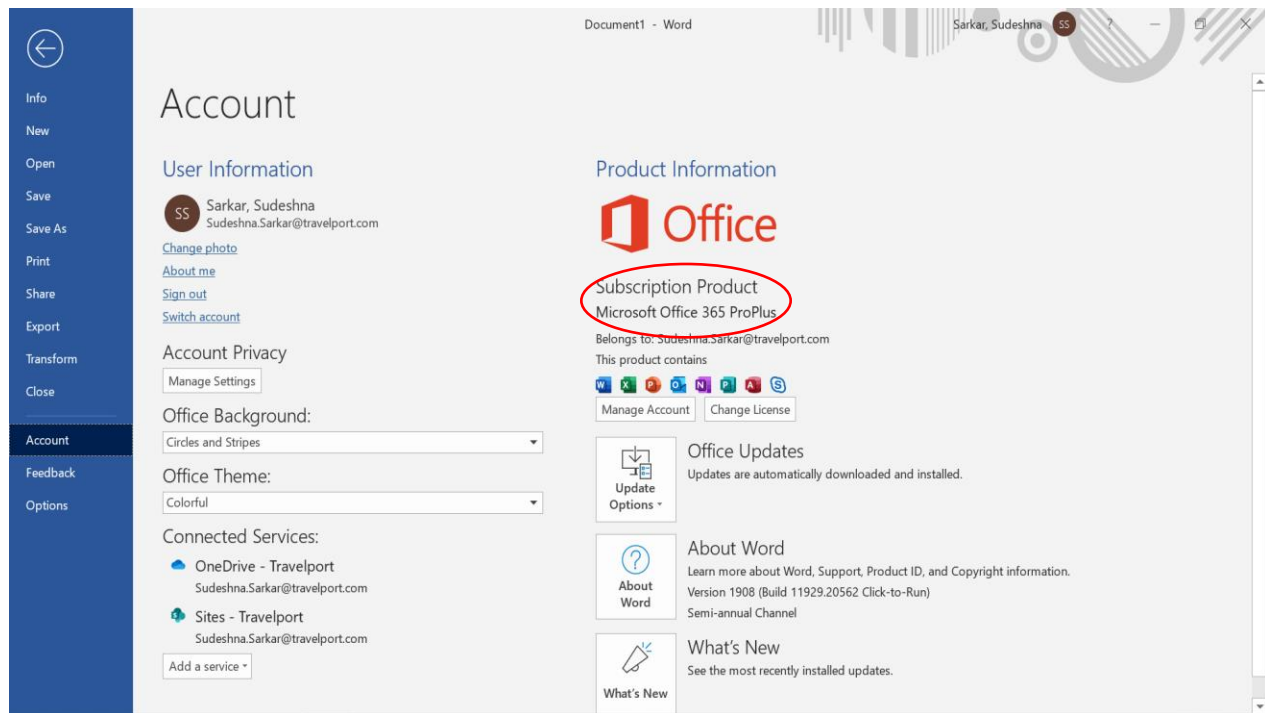
Once Office365 ProPlus apps are installed, go to the next step.

Step 3: Install Visio Professional 2019

3.1 Save all your work using Microsoft Office Applications since the installation will close out running applications.

3.2 Right click on the attached file and click 'Copy'. Paste the zip file on Desktop.

VisioPro2019.zip

3.3 On your Desktop, Right click on the above zip file and extract the files to **C:** drive as shown below.
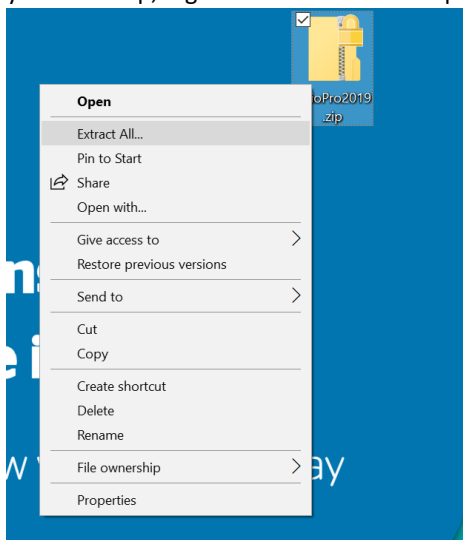
Specify **C:** drive in Destination and click on Extract.
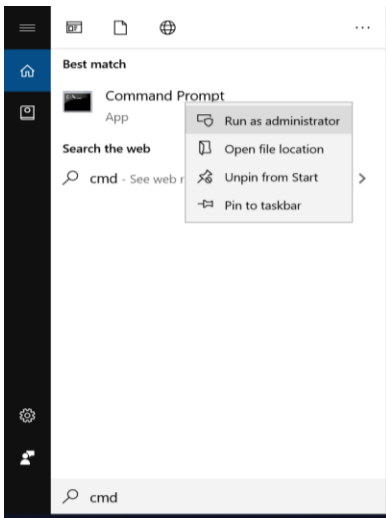
Once the extract is completed the folder **VisioPro2019** and files inside should appear in C:\ drive as below.
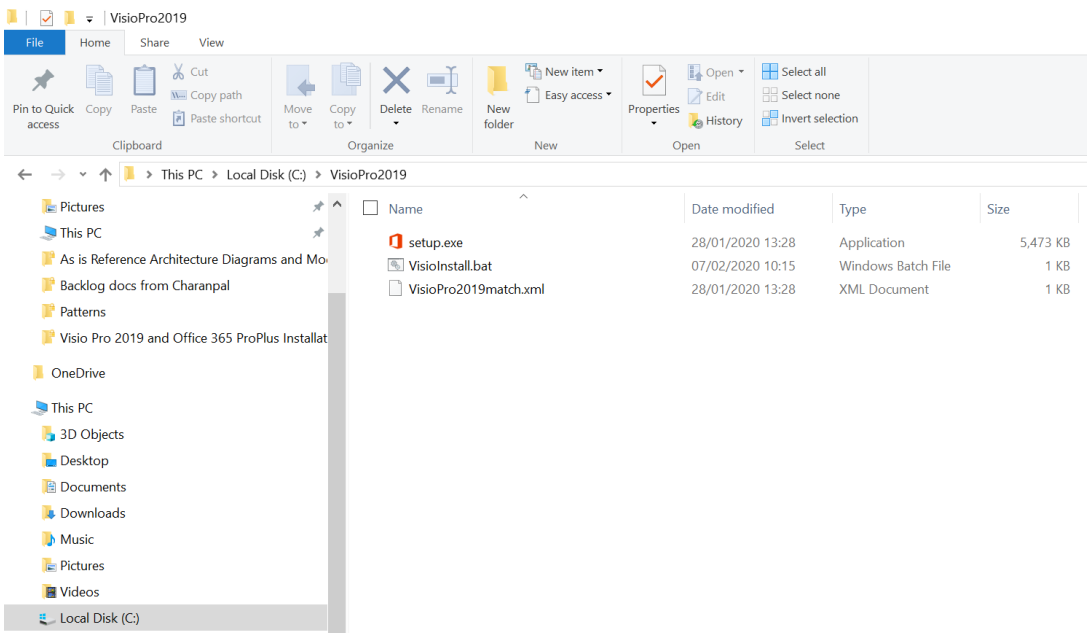
3.4   Click on the Search button on bottom left of your computer and type **cmd** to invoke the command prompt. Right Click on the Command Prompt Icon and select the option to Run as Administrator.

3.5 Copy and paste the below command (no spaces between letters) on Command prompt line, then press Enter (Return) and wait:

C:\VisioPro2019\VisioInstall.bat

Command prompt would display the following steps executed as a result of running the above batch file. No action is required here after this; however, the Command Prompt must not be closed until installation is complete which will take about 15 to 20 mins.

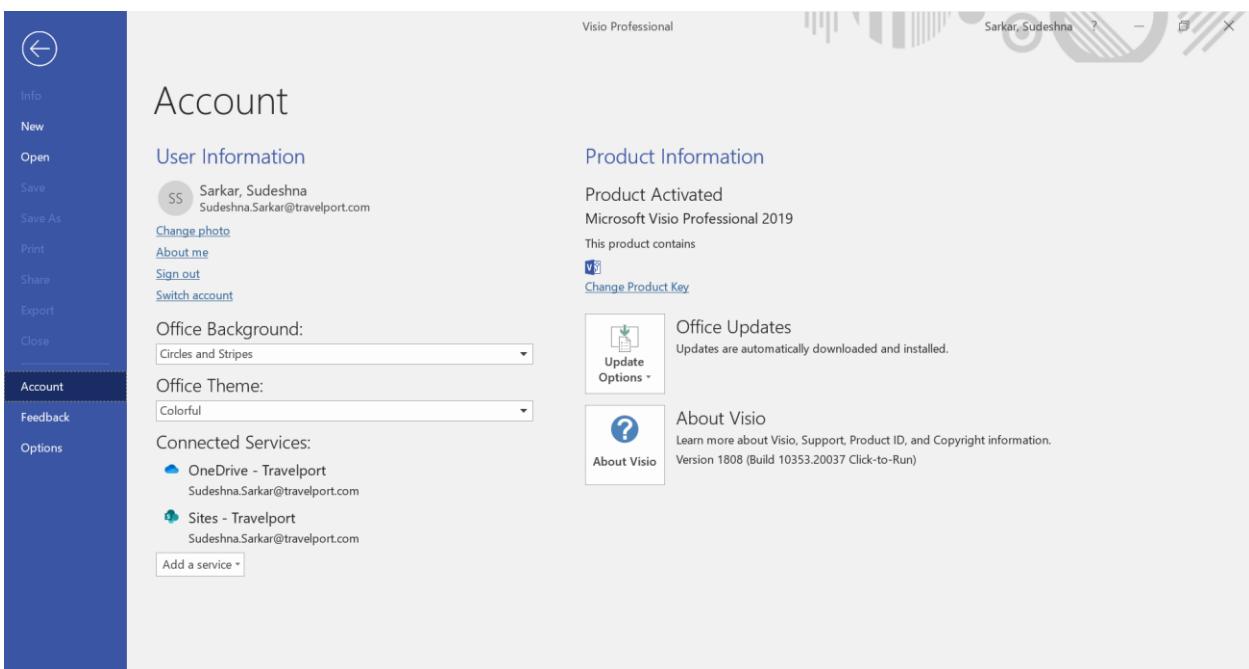Microsoft Visio Pro 2019 installation begins shortly.
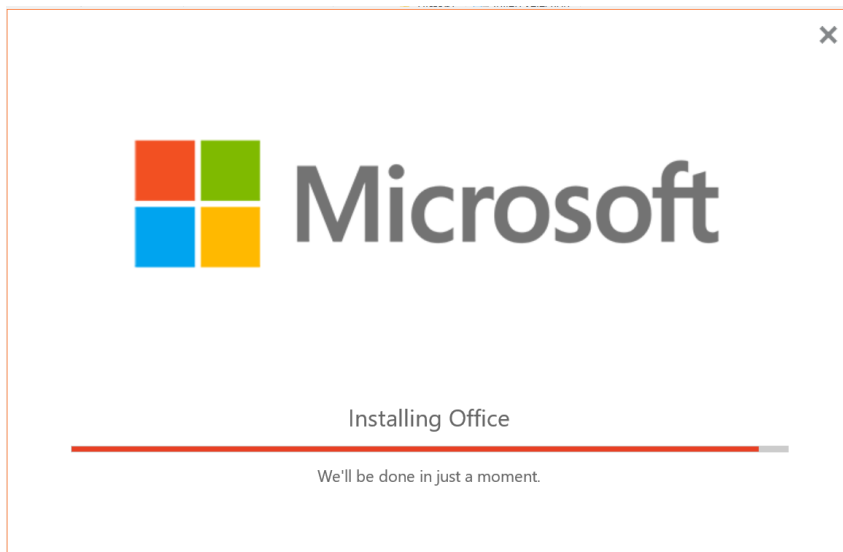
3.6 Upon successful installation of Visio Pro 2019 the following message will popup.
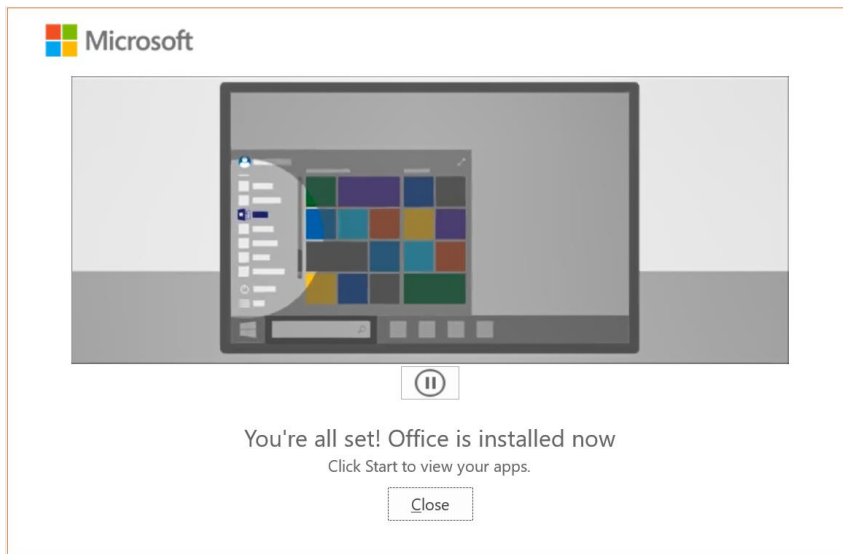
Visio Pro 2019 is now activated and ready to use. Click on windows icon and look for Visio. Account information of Visio will show that the product is activated and version for the Visio app is 2019 Pro.

The account information for all MS Office Apps should indicate Office365ProPlus subscription.

Tip: If you face errors such as not enough space available or installation ran into some problems etc., Reboot the computer and retry the Visio Installation.