

# SCOM/ SRSI

## Application Layer, Web, HTTP

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# Chapter 2

## Application Layer

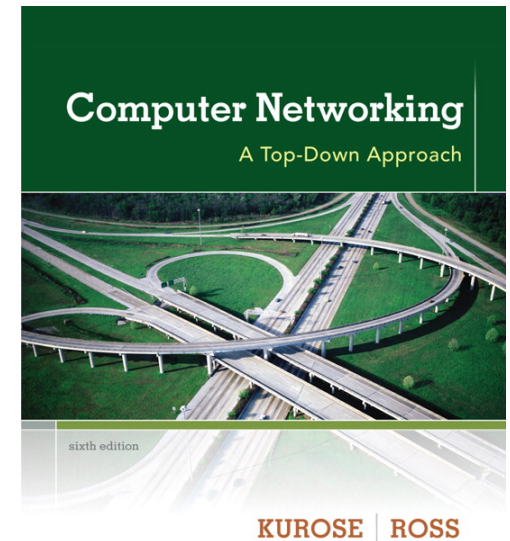
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## Computer Networking: A Top Down Approach

6<sup>th</sup> edition

Jim Kurose, Keith Ross  
Addison-Wesley

March 2012

# Chapter 2: outline

2.1 principles of network applications

2.2 Web and HTTP

2.3 FTP

2.4 electronic mail

– SMTP, POP3, IMAP

2.5 DNS

2.6 P2P applications

2.7 socket programming with UDP and TCP

# Chapter 2: application layer

## our goals:

- conceptual, implementation aspects of network application protocols
  - transport-layer service models
  - client-server paradigm
  - peer-to-peer paradigm
- learn about protocols by examining popular application-level protocols
  - HTTP
  - FTP
  - SMTP / POP3 / IMAP
  - DNS
- creating network applications
  - socket API

# Some network apps

- e-mail
- web
- text messaging
- remote login
- P2P file sharing
- multi-user network games
- streaming stored video (YouTube, Hulu, Netflix)
- voice over IP (e.g., Skype)
- real-time video conferencing
- social networking
- search
- ...
- ...

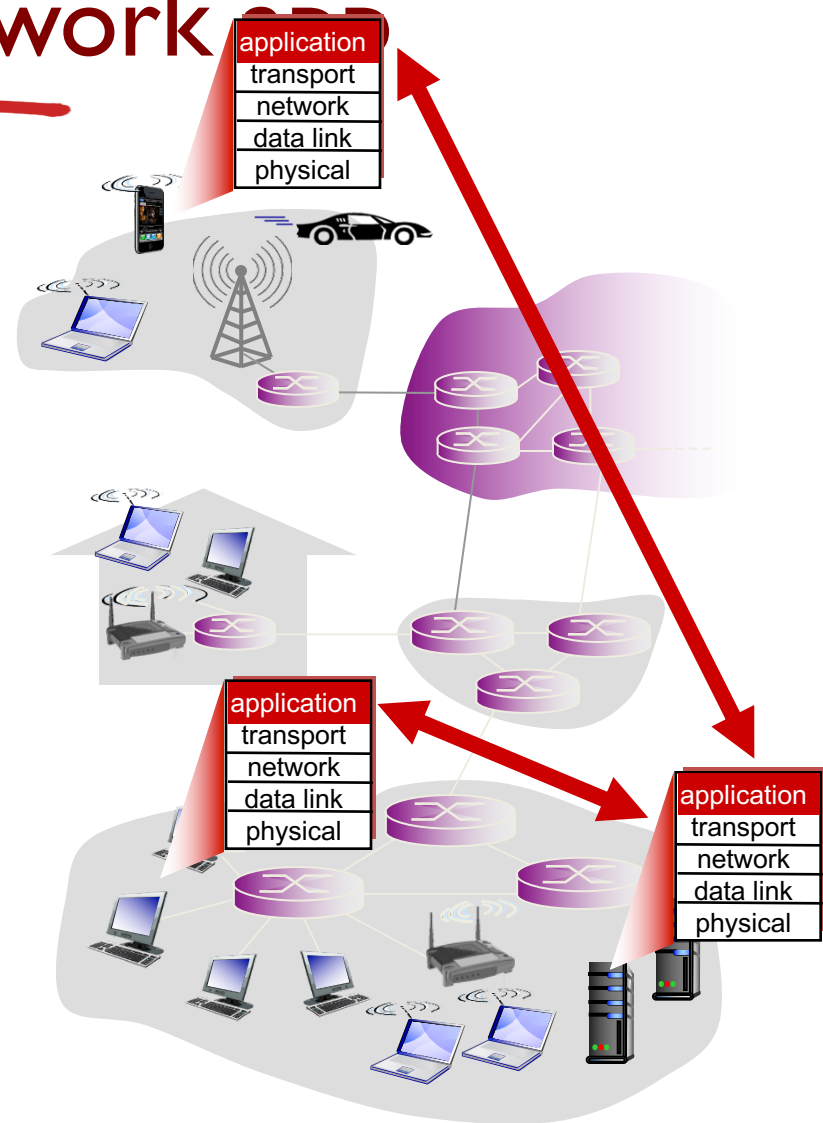
# Creating a network

write programs that:

- run on (different) *end systems*
- communicate over network
- e.g., web server software communicates with browser software

no need to write software for network-core devices

- network-core devices do not run user applications
- applications on end systems allows for rapid app development, propagation

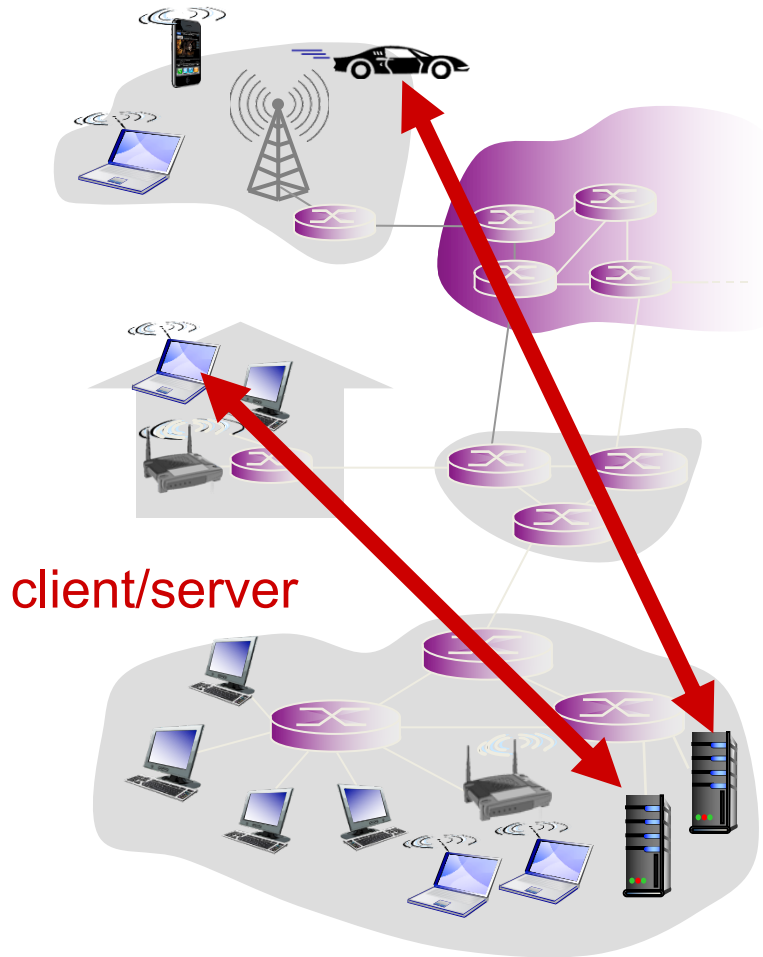


# Application architectures

possible structure of applications:

- client-server
- peer-to-peer (P2P)

# Client-server architecture



## server:

- always-on host
- permanent IP address
- data centers for scaling

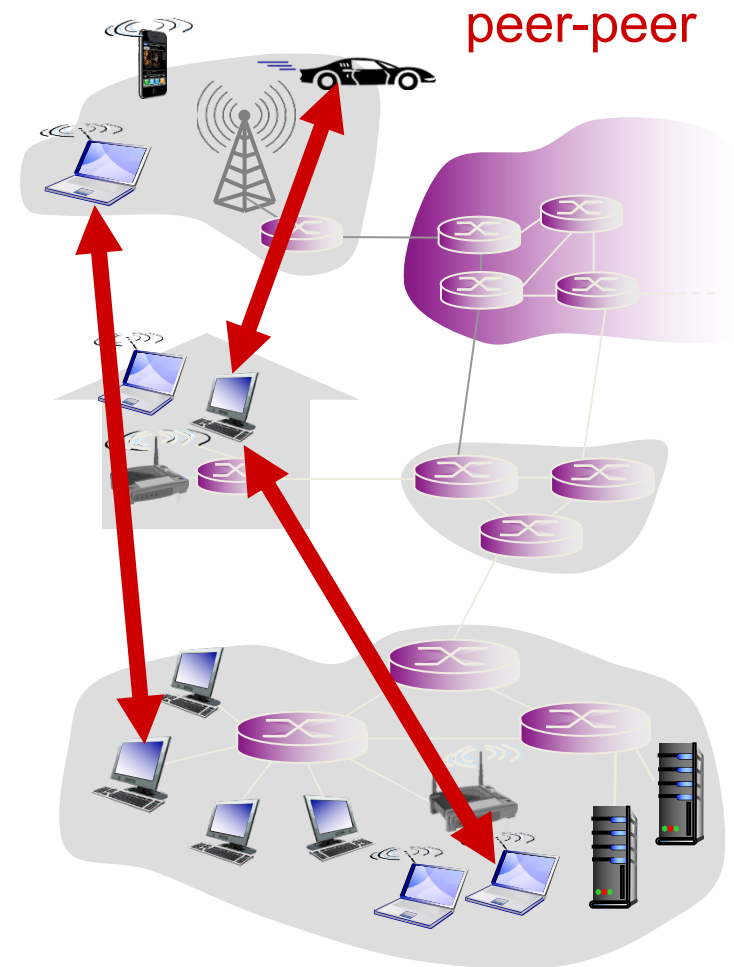
## clients:

- communicate with server
- may be intermittently connected
- may have dynamic IP addresses
- do not communicate directly with each other



# P2P architecture

- no always-on server
- arbitrary end systems directly communicate
- peers request service from other peers, provide service in return to other peers
  - *self scalability* – new peers bring new service capacity, as well as new service demands
- peers are intermittently connected and change IP addresses
  - complex management



# Processes communicating

*process*: program running within a host

- within same host, two processes communicate using **inter-process communication** (defined by OS)
- processes in different hosts communicate by exchanging **messages**

clients, servers

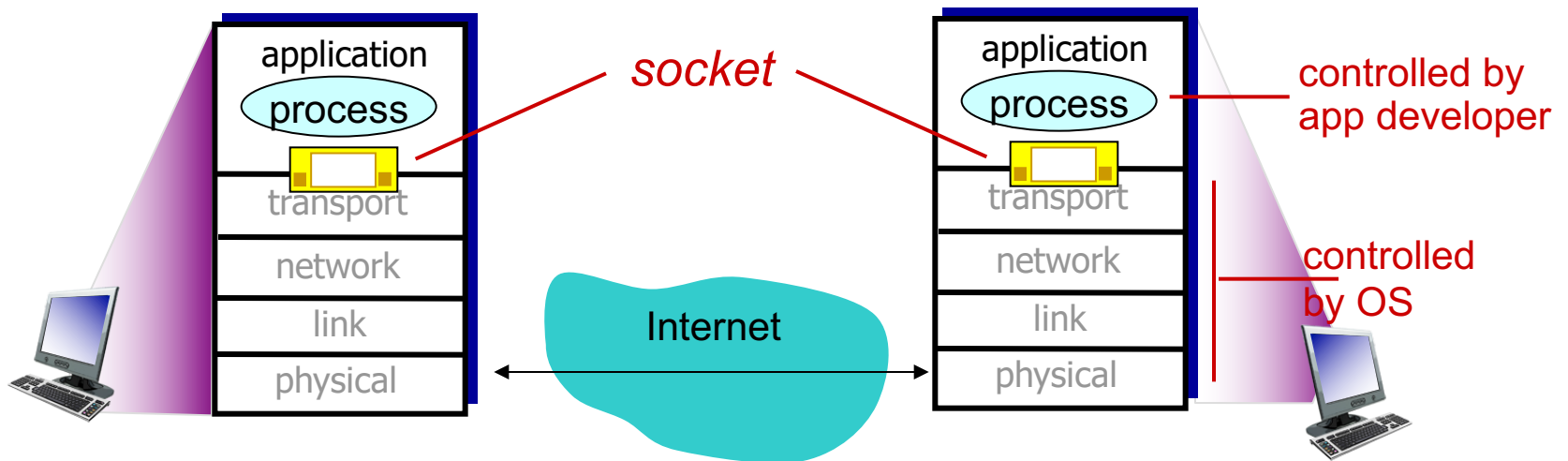
*client process*: process that initiates communication

*server process*: process that waits to be contacted

- ❖ aside: applications with P2P architectures have client processes & server processes

# Sockets

- process sends/receives messages to/from its **socket**
- socket analogous to door
  - sending process shoves message out door
  - sending process relies on transport infrastructure on other side of door to deliver message to socket at receiving process



# Addressing processes

- to receive messages, process must have *identifier*
- host device has unique 32-bit IP address
- Q: does IP address of host on which process runs suffice for identifying the process?
  - A: no, *many* processes can be running on same host
- *identifier* includes both **IP address** and **port numbers** associated with process on host.
- example port numbers:
  - HTTP server: 80
  - mail server: 25
- to send HTTP message to gaia.cs.umass.edu web server:
  - **IP address:** 128.119.245.12
  - **port number:** 80
- more shortly...

# App-layer protocol defines

- types of messages exchanged,
  - e.g., request, response
- message syntax:
  - what fields in messages & how fields are delineated
- message semantics
  - meaning of information in fields
- rules for when and how processes send & respond to messages

## open protocols:

- defined in RFCs
- allows for interoperability
- e.g., HTTP, SMTP

## proprietary protocols:

- e.g., Skype

# What transport service does an app need?

## data integrity

- some apps (e.g., file transfer, web transactions) require 100% reliable data transfer
- other apps (e.g., audio) can tolerate some loss

## timing

- some apps (e.g., Internet telephony, interactive games) require low delay to be “effective”

## throughput

- ❖ some apps (e.g., multimedia) require minimum amount of throughput to be “effective”
- ❖ other apps (“elastic apps”) make use of whatever throughput they get

## security

- ❖ encryption, data integrity,  
...

# Internet transport protocols services

## TCP service:

- *reliable transport* between sending and receiving process
- *flow control*: sender won't overwhelm receiver
- *congestion control*: throttle sender when network overloaded
- *does not provide*: timing, minimum throughput guarantee, security
- *connection-oriented*: setup required between client and server processes

## UDP service:

- *unreliable data transfer* between sending and receiving process
- *does not provide*: reliability, flow control, congestion control, timing, throughput guarantee, security, or connection setup,

Q: why bother? Why is there a UDP?

# Internet apps: application, transport protocols

<b>application</b>	<b>application layer protocol</b>	<b>underlying transport protocol</b>
e-mail	SMTP [RFC 2821]	TCP
remote terminal access	Telnet [RFC 854]	TCP
Web	HTTP [RFC 2616]	TCP
file transfer	FTP [RFC 959]	TCP
streaming multimedia	HTTP (e.g., YouTube), RTP [RFC 1889]	TCP or UDP
Internet telephony	SIP, RTP, proprietary (e.g., Skype)	TCP or UDP



**WEB**

Is the web the same as the Internet?

What makes a machine part of the web?

# Is the web the same as the Internet?

## What makes a machine part of the web?

### Further reading

- [HTTP is the New Narrow Waist](#)
- [HTTP as the narrow waist of the future internet](#)

# World Wide Web

- How does web browsing work?
- Which is the communication model?
- How do you find contents?
- Which protocols are involved?
- How could you improve the quality of experience?

# Exercise: HTTP Protocol

- Start a wireshark capture
- Open the browser
- Access [www.cloud.futurecities.up.pt](http://www.cloud.futurecities.up.pt), [www.w3c.org](http://www.w3c.org), ...
- Stop the wireshark capture
- Analyse the log
  - Find the DNS query packets
  - How much time did it take to resolve the name?
  - How many TCP connections were opened?
  - Which information is inside the query and response headers?
  - What is the meaning of that information?

# Resource, Locator, Address

- Information or function: what the user wants

Searches on a search engine

- Resource (document or service)

- Locator (URL) (name of where it can be found)

Fixed binding in current web, and URL also returned by search engine

- Address: IP address of the server from where to fetch the resource

Resolve name

Web

# Typical Web Page

- Base HTML page + linked objects

- Scripts

- Local
    - External

- ```
<script src="//s3-us-west-2.amazonaws.com/ieeeshutpages/gdpr/settings.js"></script>
```

- Images

- ```

```

- Videos

- ```
<video width="320" height="240" controls>
```

- ```
<source src="movie.mp4" type="video/mp4">
```

- ```
<source src="movie.ogg" type="video/ogg">
```

- Your browser does not support the video tag.

- ```
</video>
```

- Audio

- ...

# HTTP



# WWW Architectural Components

- Client, e.g. browser
- Server
- HTTP protocol
- HTML
- URL
- Proxies

# HyperText Transfer Protocol

- HyperText Transfer Protocol (HTTP): RFC 2616
  - Client-server protocol
  - Request-response
  - Evoked by the browser on the client machine and by the server process on the server machine
  - Uses TCP
  - Stateless
    - Server and client do not keep state (information) about connection

# HTTP Message

```
START LINE <CRLF>  
MESSAGE_HEADER <CRLF>  
<CRLF>  
MESSAGE BODY <CRLF>
```

- Start Line says whether it is a request or response
- Message Header specifies options and parameters
- <CRLF> acts as delimiter
- Message Body contains the data
  - Request or response contents
- More information: <https://developer.mozilla.org/en-US/docs/Web/HTTP/Messages>

# HTTP Requests

- GET: retrieve resource contents
- POST: write to resource
- PUT: update resource with contents
- DELETE: remove resource contents
- OPTIONS: retrieve information about communication capabilities and/ or content options
- HEAD: retrieve header only
- TRACE: application-level loopback (for debug)
- CONNECT: for use with proxy

# HTTP Responses

- Start line contains
  - HTTP version
  - Response code
    - 1xx            Informational
    - 2xx            Success
    - 3xx            Redirection
    - 4xx            Client Error
    - 5xx            Server Error
  - String explaining response (optional)
- How are non-text contents exchanged?
  - MIME

# Cookies

- Why are cookies needed?
  - Recall that HTTP is a stateless protocol
  - How to keep session information, e.g. shopping cart?
- What are cookies?
  - Pieces of data sent as an HTTP response
  - Stored by client (browser) and sent in subsequent interactions
  - Used by the server to keep session state
- IETF Standard RFC 6265
  - <http://tools.ietf.org/html/rfc6265>
- Are cookies dangerous?
  - <https://www.addedbytes.com/blog/are-cookies-dangerous/>



# User-server state: cookies

many Web sites use cookies

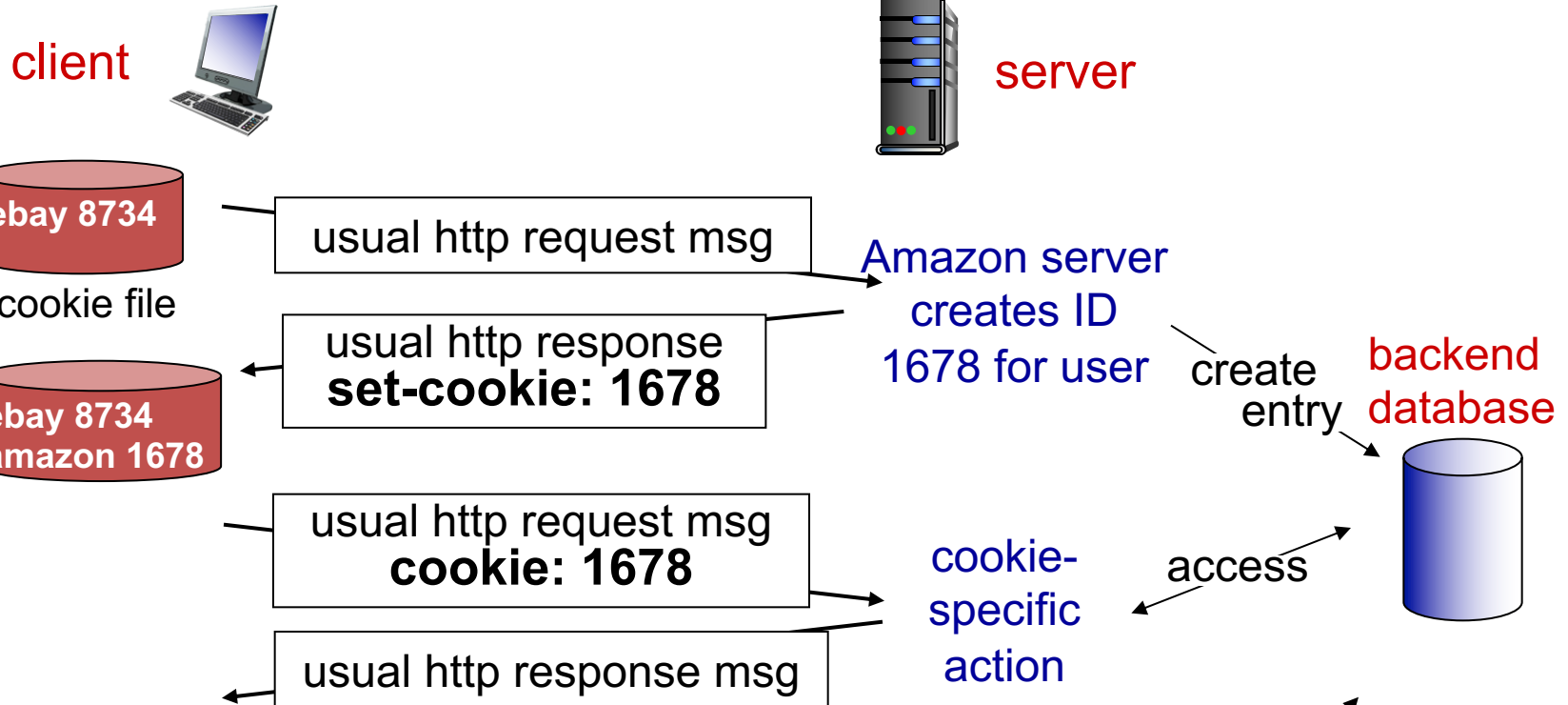
*four components:*

- 1) cookie header line of HTTP *response* message
- 2) cookie header line in next HTTP *request* message
- 3) cookie file kept on user's host, managed by user's browser
- 4) back-end database at Web site

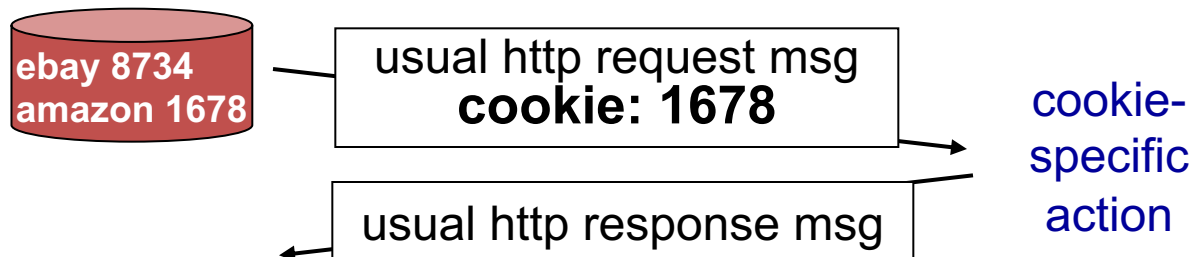
example:

- Susan always access Internet from PC
- visits specific e-commerce site for first time
- when initial HTTP requests arrives at site, site creates:
  - unique ID
  - entry in backend database for ID

# Cookies: keeping “state” (cont.)



one week later:



access  
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Edited by Mário Jorge Leitão  
and Ana Aguiar, FEUP, 2017



# Cookies (continued)

*what cookies can be used for:*

- authorization
- shopping carts
- recommendations
- user session state (Web e-mail)

*cookies and privacy:* aside

- ❖ cookies permit sites to learn a lot about you
- ❖ you may supply name and e-mail to sites

*how to keep “state”:*

- ❖ protocol endpoints: maintain state at sender/receiver over multiple transactions
- ❖ cookies: http messages carry state

# Cookies

- How can you be tracked using cookies?

# HTTP Performance

- Which metric would you use to evaluate HTTP?
- Go to the wireshark log you captured earlier today:
  - What was the page loading delay, i.e. the delay perceived by the user?
    - Assume that the browser did not add any delay
  - How many objects did the webpage have?

# Web Performance

- What does it depend on?
  - Network performance: bandwidth, latency
  - Server performance
  - Contents
    - Amount and size of embedded objects (images, video, etc), external fonts, scripts, etc
    - Further reading on website performance: Patrick Meenan. How fast is your website?. Communications of the ACM 56, 4 (April 2013), 49-55. DOI=10.1145/2436256.2436270
  - For the user: also on processing and rendering time

# Typical Web Page

- Base HTML page + linked objects

- Scripts, fonts, style sheets

- Local
    - External

```
<script src="//s3-us-west-2.amazonaws.com/ieeeshutpages/gdpr/settings.js"></script>  
<link rel="stylesheet" type="text/css" href="https://www.freefont.org/browserref.css">
```

- Images

```

```

- Videos

```
<video width="320" height="240" controls>  
  <source src="movie.mp4" type="video/mp4">  
  <source src="movie.ogg" type="video/ogg">  
  Your browser does not support the video tag.  
</video>
```

- Audio

- ...

# Accessing an HTML Document

- Access base HTML document
- Parse document
- Request all objects in the document
  - Requires resolving names and accessing other servers, if objects not all in the same server

# HTTP connections

## *non-persistent HTTP*

- at most one object sent over TCP connection
  - connection then closed
- downloading multiple objects required multiple connections

## *persistent HTTP*

- multiple objects can be sent over single TCP connection between client, server

# Non-persistent HTTP

suppose user enters URL:

`www.someSchool.edu/someDepartment/home.index`

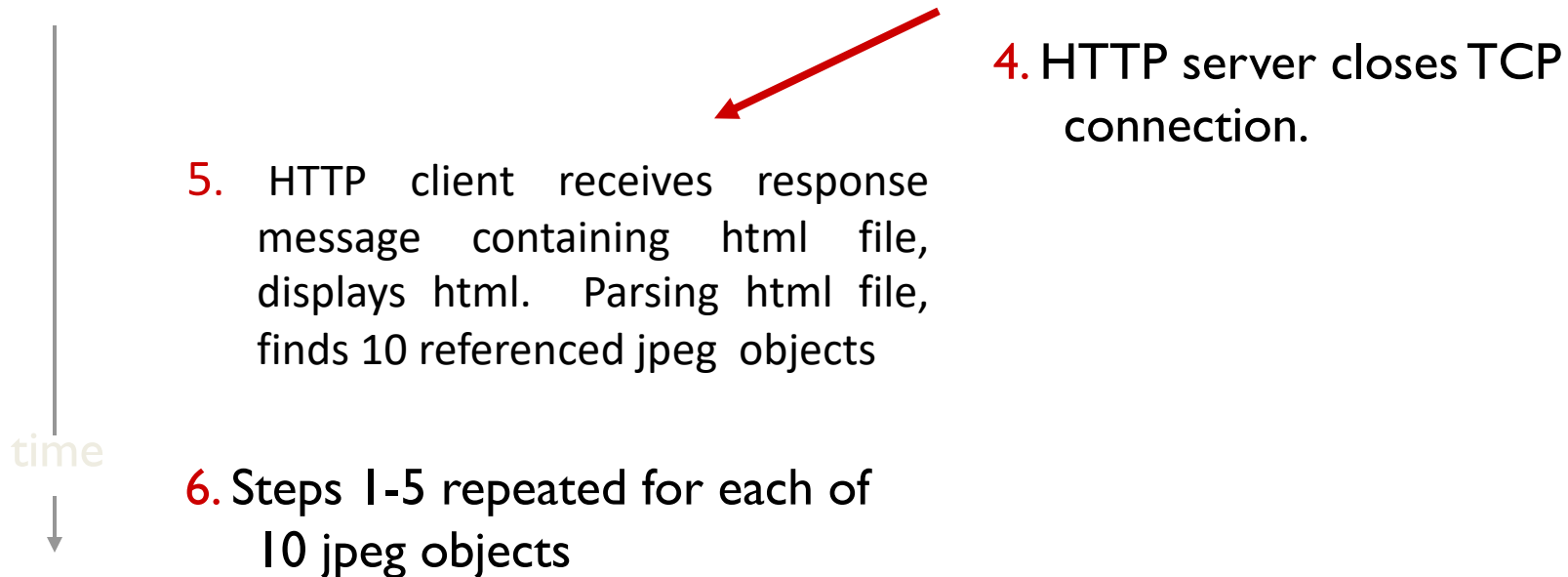
(contains text,  
references to 10  
jpeg images)

- 
- 1a. HTTP client initiates TCP connection to HTTP server (process) at `www.someSchool.edu` on port 80
- 1b. HTTP server at host `www.someSchool.edu` waiting for TCP connection at port 80. “accepts” connection, notifying client
2. HTTP client sends HTTP *request message* (containing URL) into TCP connection socket. Message indicates that client wants object `someDepartment/home.index`
3. HTTP server receives request message, forms *response message* containing requested object, and sends message into its socket

time



# Non-persistent HTTP (cont.)



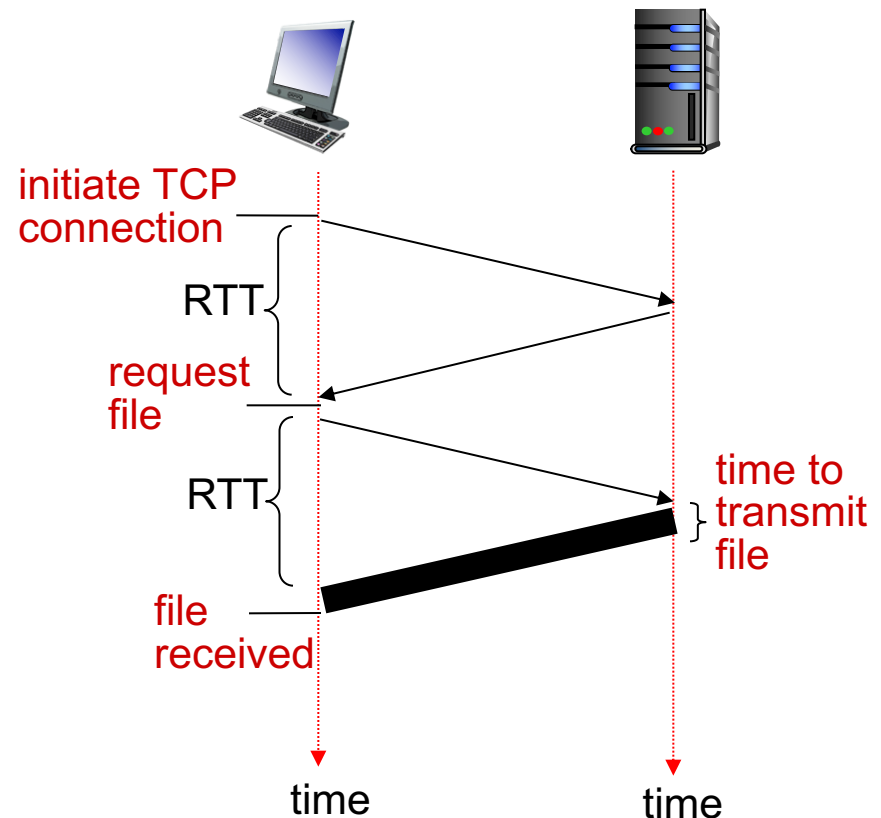
# Non-persistent HTTP: response time

**RTT (definition):** time for a small packet to travel from client to server and back

**HTTP response time:**

- one RTT to initiate TCP connection
- one RTT for HTTP request and first few bytes of HTTP response to return
- file transmission time
- non-persistent HTTP response time =

$2\text{RTT} + \text{file transmission time}$



# Persistent HTTP

## *non-persistent HTTP*

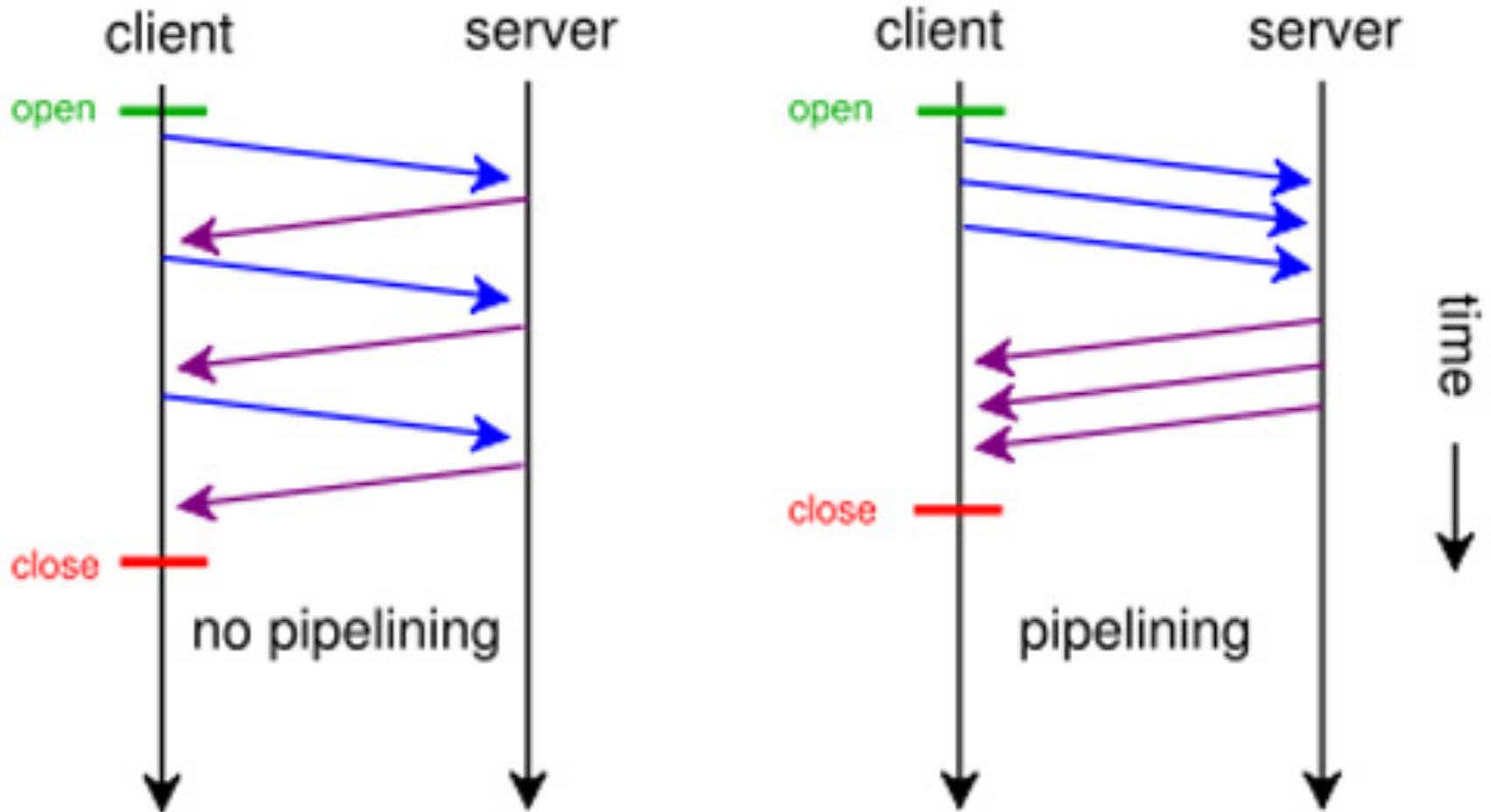
### *issues:*

- requires 2 RTTs per object
- OS overhead for *each* TCP connection
- browsers often open parallel TCP connections to fetch referenced objects

## *persistent HTTP:*

- server leaves connection open after sending response
- subsequent HTTP messages between same client/server sent over open connection
- client sends requests as soon as it encounters a referenced object
- as little as one RTT for all the referenced objects

# HTTP/1.1 Pipelining



Source: <http://slides.com/ipeychhev/http-2-0-and-quic-protocols-of-the-near-future-and-why-they-re-important#/>

# Homework

Admita pretende aceder a uma página web que contém um código html base e referências a 5 objetos (imagens) que são descarregados para apresentar a totalidade da página. Assuma que  $RTT = 40$  ms e despreze os atrasos de transmissão face a RTT.

Quanto tempo é necessário para receber a página no caso de:

- a) HTTP não persistente sem conexões TCP paralelas.
- b) HTTP não persistente com 5 conexões TCP paralelas.
- c) HTTP persistente com pedidos imediatos dos 5 objetos logo que sejam identificados na página, sem aguardar a respetiva receção (em pipelining - com sobreposição de transações).

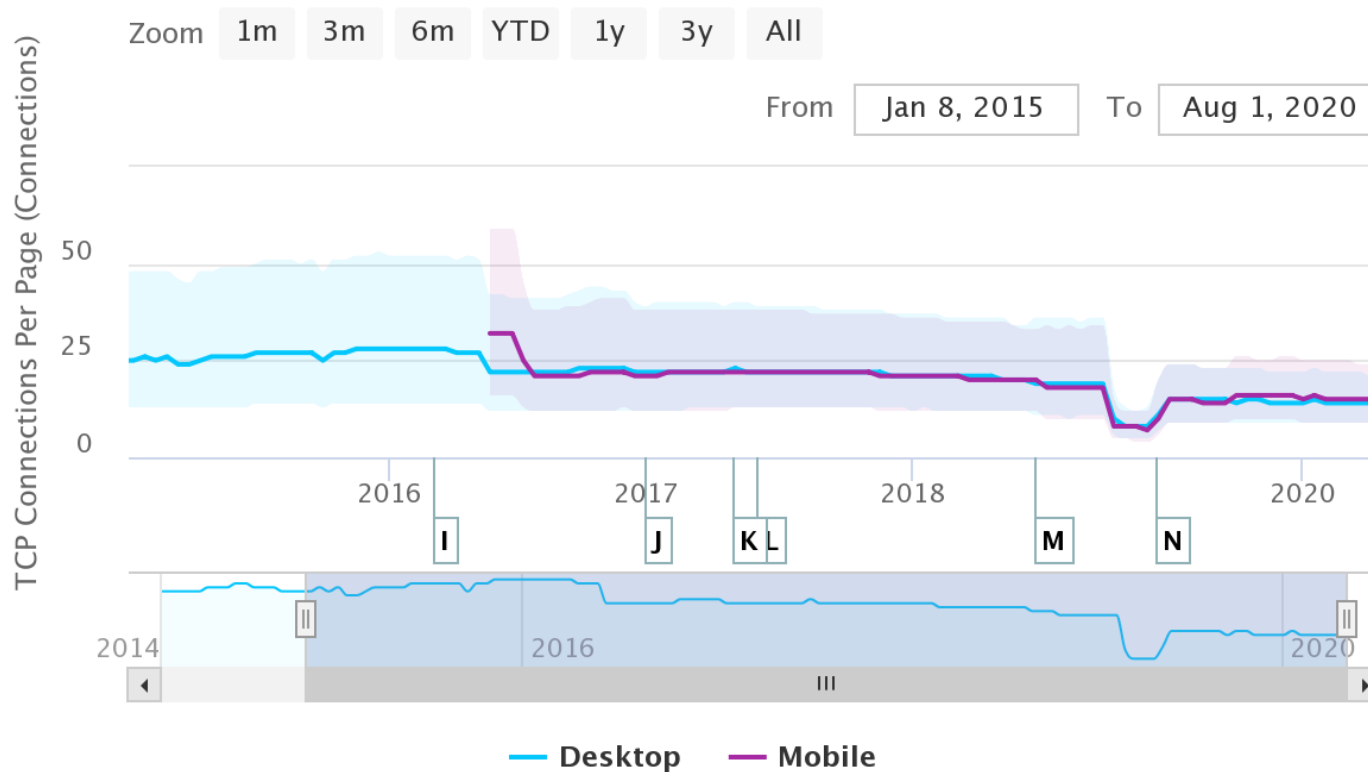
# TCP Connections Summary

- HTTP 1.0
  - Non-persistent TCP connections
- HTTP 1.1
  - Persistent TCP connection
    - Lower connection setup overhead
    - Take advantage of expanded congestion window
  - Request pipelining
  - Improved caching support with new headers
    - We will see this next week
  - Others...

# TCP Connections per Page

## Timeseries of TCP Connections Per Page

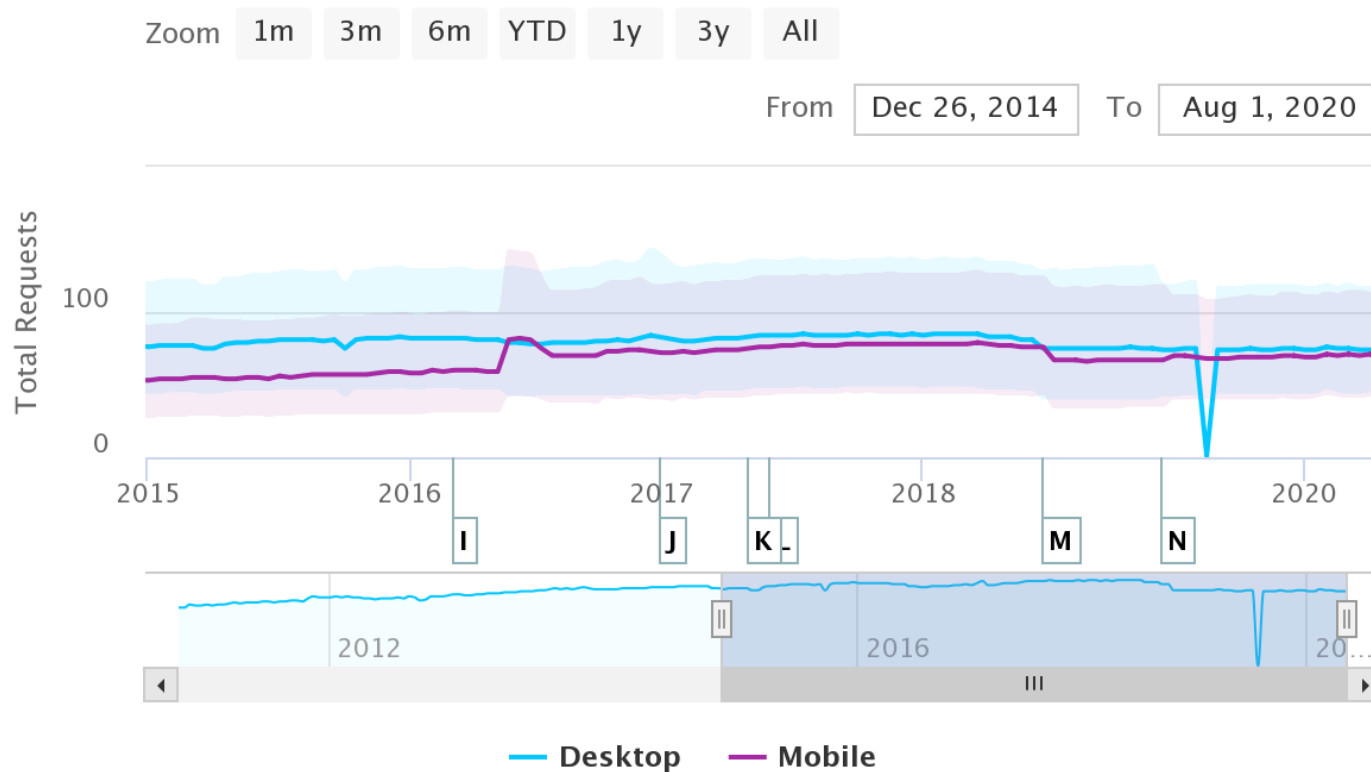
Source: [httparchive.org](http://archive.org)



# Objects per Page

## Timeseries of Total Requests

Source: [httparchive.org](http://httparchive.org)

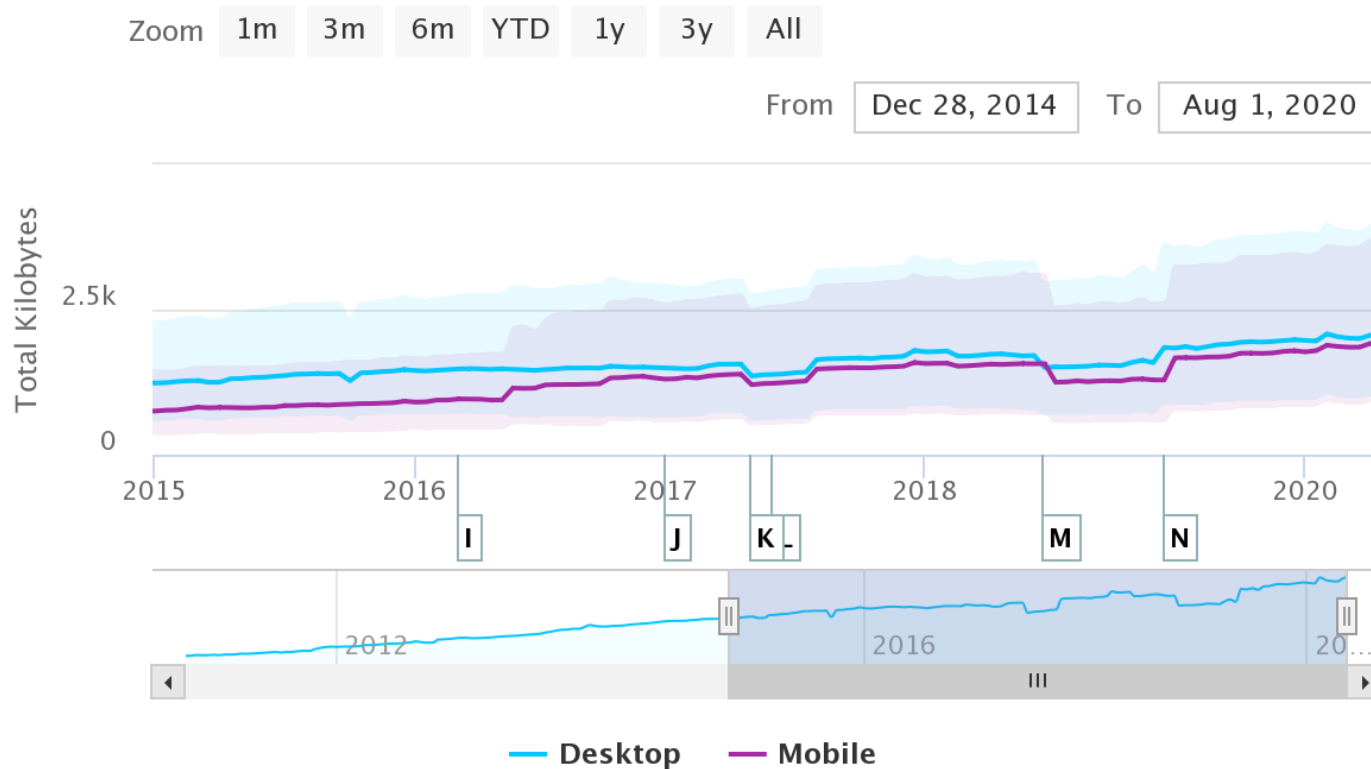




# Total Page Size

## Timeseries of Total Kilobytes

Source: [httparchive.org](http://httparchive.org)



# Web Page Today

- Median 75 requests per page
  - Median 3 requests for HTML
  - Median 30 requests for images
  - Median 21 requests for scripts
- From median 15 distinct hosts
- Median 2MB total page size
  - Median 27KB HTML size
  - Median 1MB image size
  - Median 500KB script size
- Most TCP flows are small

# Web Page Today

- Most TCP flows are small
  - How many bytes do you need to open the window?
- What does this mean for response time?
- How to reduce latency?
  - HTTP/2
  - Content Delivery Networks (next week)
  - Both
  - Improve transport

# HTTP/2.0

# HTTP/2.0: Main Features

- Binary
  - To reduce overhead, on the wire and processing
- Full multiplexing of requests and responses
  - To reduce latency
- Parallelism on single TCP connection
  - To reduce network and system overhead
- Server push
  - To probabilistically reduce latency
- Header compression
  - To reduce overhead

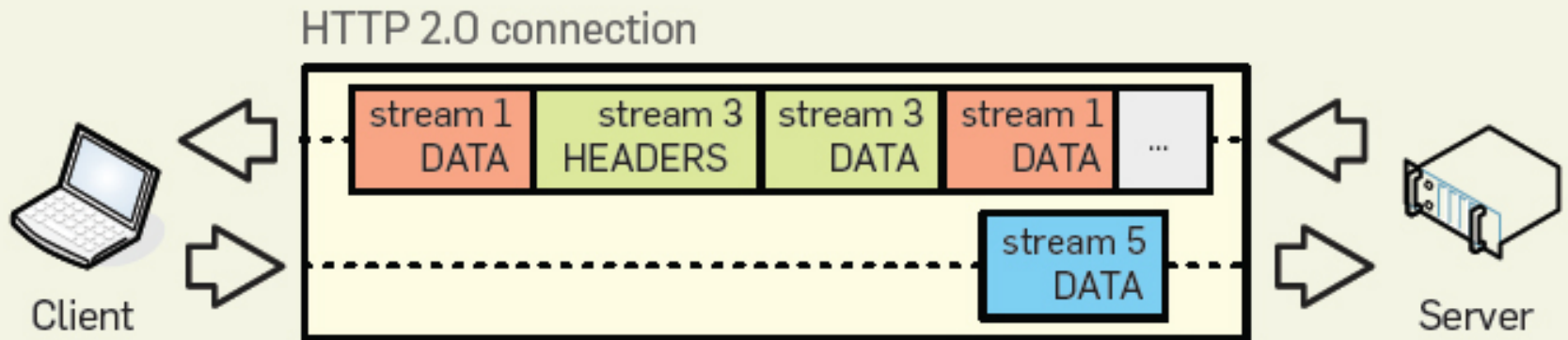
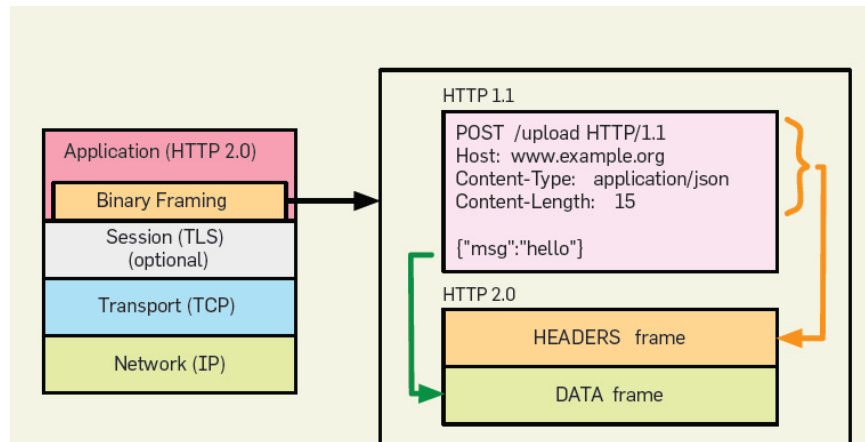
<http://cacm.acm.org/magazines/2013/12/169944-making-the-web-faster-with-http-2-0/fulltext>  
<https://http2.github.io/>

# HTTP/2.0 Full Req-Rep Multiplexing

- Full request and response multiplexing
  - Stream: bi-directional byte flow
  - Message: conceptual messages that aggregates frames, e.g. a request or a response
  - Frames: basic communication unit
- Enables
  - Interleave multiple requests in parallel without blocking on any one.
  - Interleave multiple responses in parallel without blocking on any one.
  - Use a single connection to deliver many requests and responses in parallel.
  - Remove unnecessary HTTP 1.x workarounds from application code.

Source (also for images): <http://cacm.acm.org/magazines/2013/12/169944-making-the-web-faster-with-http-2-0/fulltext>

# HTTP/2.0



# HTTP/2.0

- Binary Framing
  - More compact representation
  - Easier and more efficient to process
- Separation of data and control planes

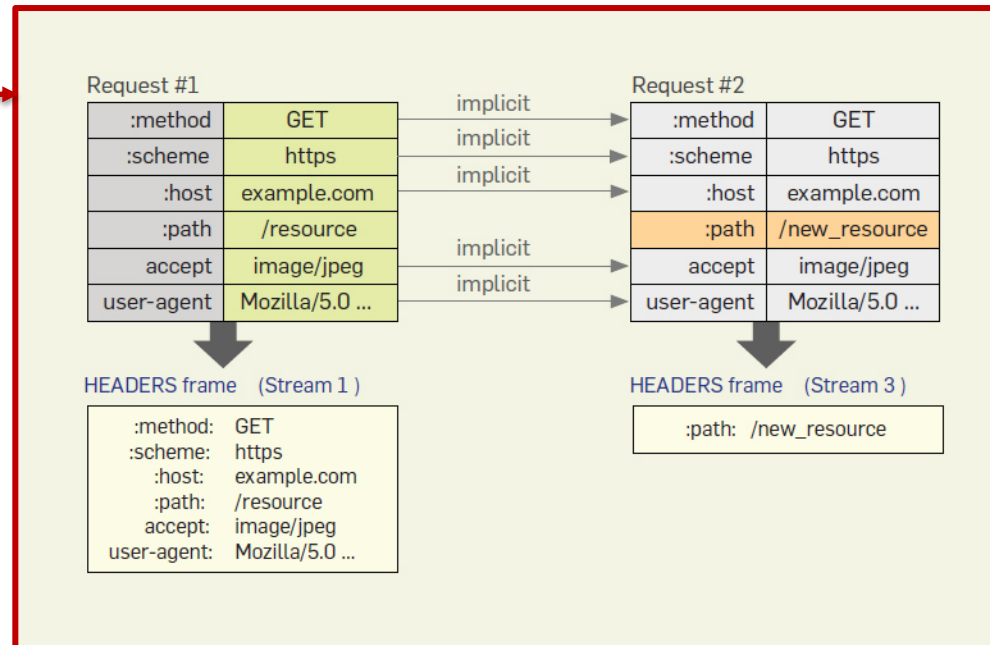
Bit	+0..7	+8..15	+16..23	+24..31
0	Length		Type (1)	Flags
32	R	Stream Identifier		
64	R	Priority		
...	Header Block			

Bit	+0..7		+8..15	+16..23	+24..31
0	Length			Type (0)	Flags
32	R	Stream Identifier			
...	HTTP Payload				

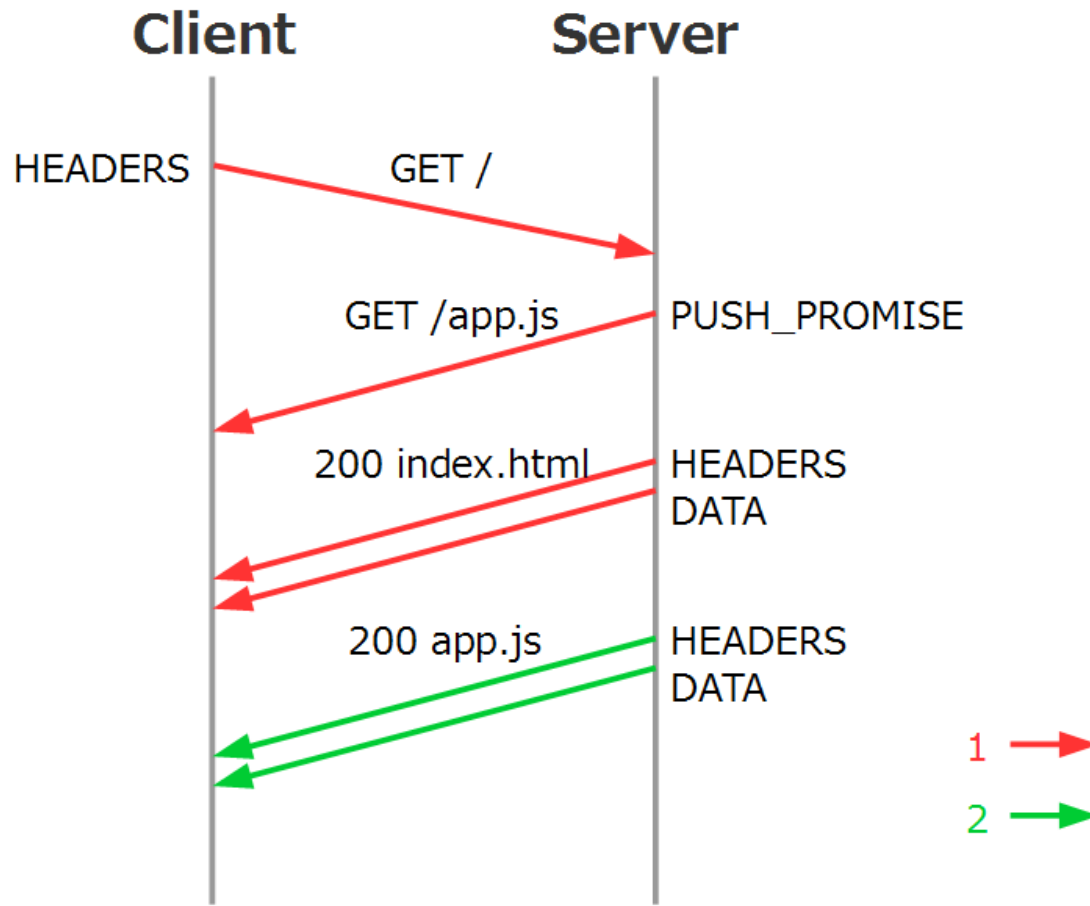


# HTTP/2.0

- Stream prioritisation
- Server push
  - Send several replies to a single request
- Header compression
- Flow control support
- HTTP 2.0 upgrade and discovery



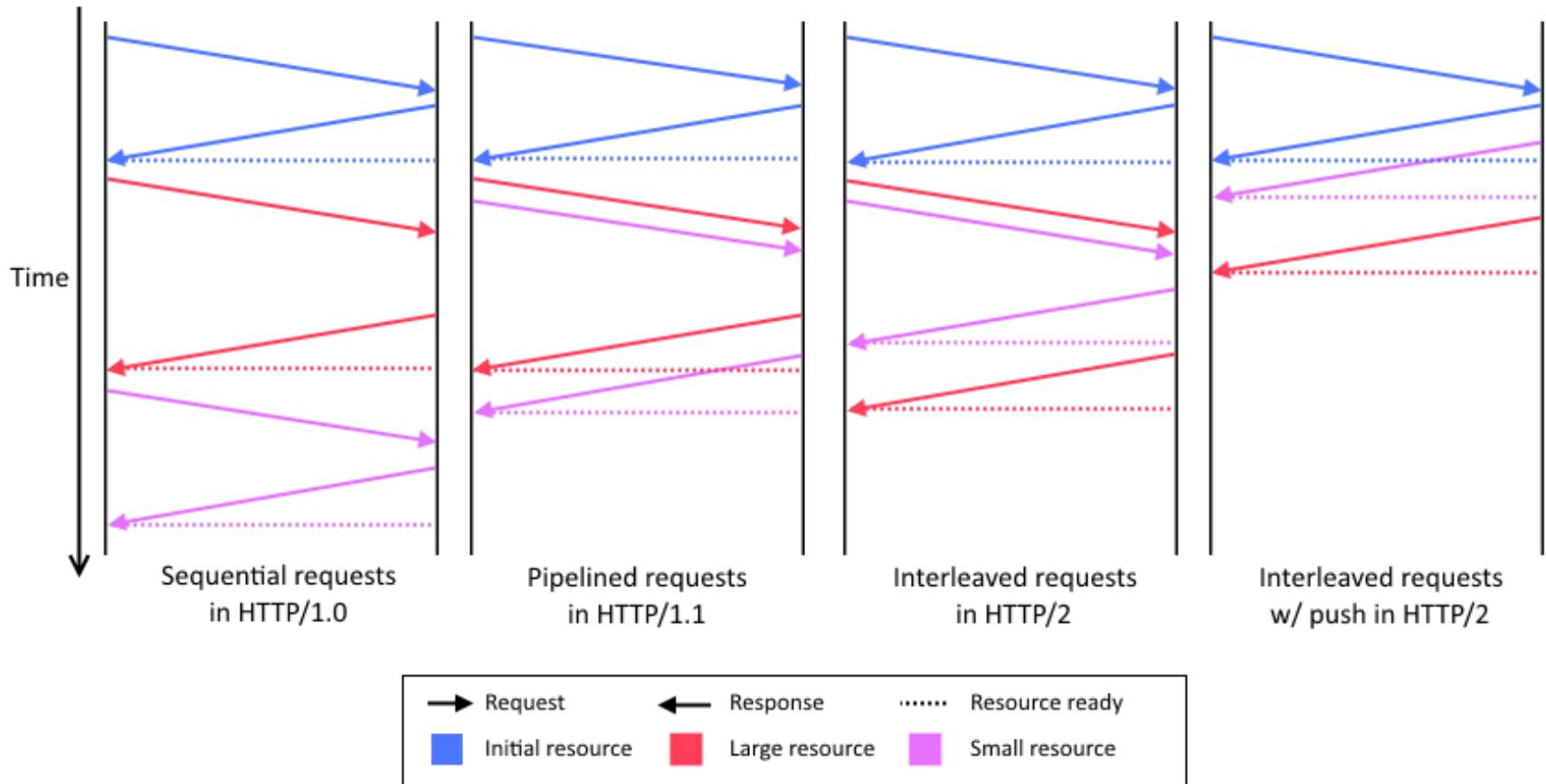
# GET w Multiple Elements



Source: <http://jinjor-labo.hatenablog.com/entry/2015/02/27/231753>

# HTTP/2.0

Comparison of time to fetch HTTP resources

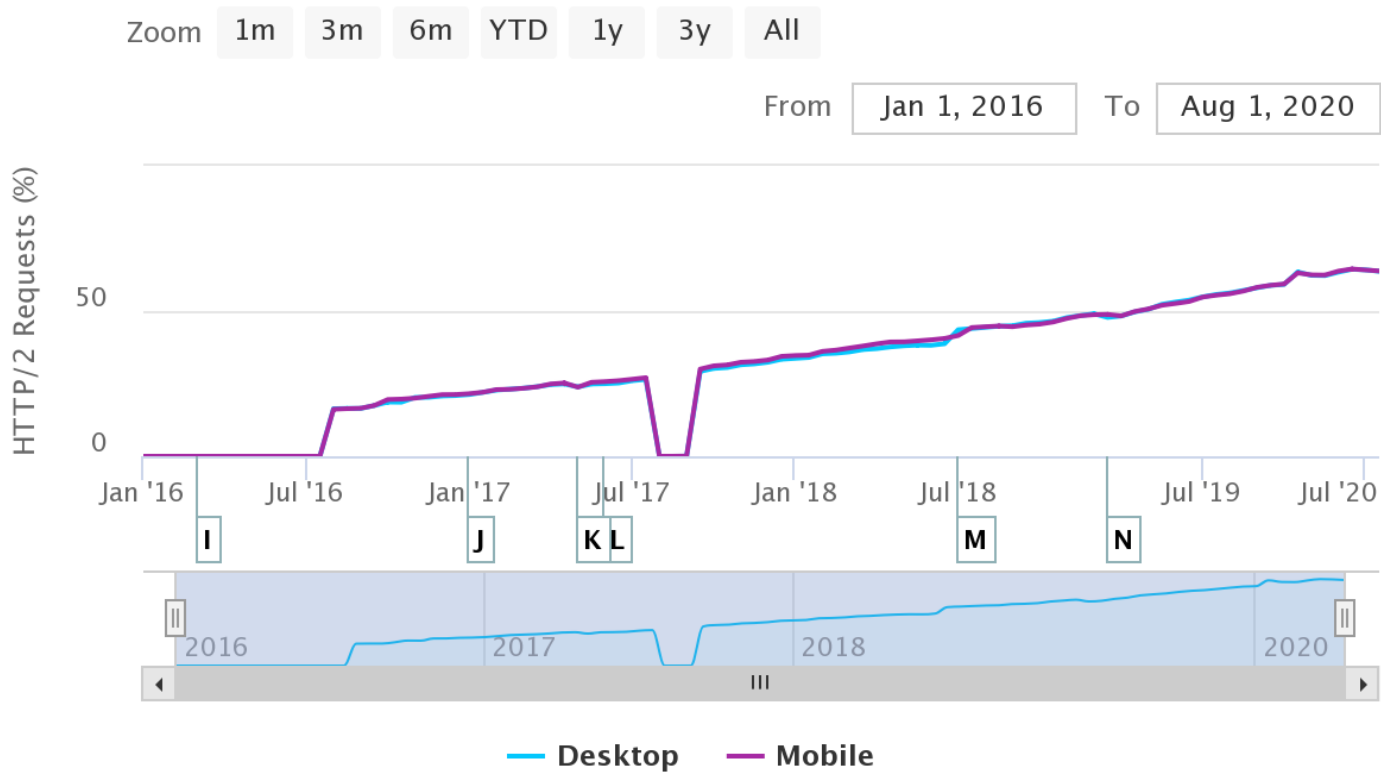


From [blog.scottlogic.com](http://blog.scottlogic.com)

# HTTP/2

## Timeseries of HTTP/2 Requests

Source: [httparchive.org](http://httparchive.org)



Next

# **CACHING, CONTENT DELIVERY NETWORKS**