

Customer Satisfaction Analysis

[Sentiment Analysis]

SKY TEAM:

1. Ashraf Abdulkhaliq Bassuoni [1]
2. Amera Mimi Ibrahim Elsayed [1]
3. Eman Ali Abdulmoniem Ali [1]
4. Saif El-den Emad Abdulhamed [2]
5. Karem Ramzy Mohamed Omar [3]
6. Mohamed El-arby Marzouk [3]

Dataset		Accuracy	
Train	Test	Naïve Bayes	Logistic Regression
50%	50%	67.11%	74%
60%	40%	73.61%	75.28%
70%	30%	75.93%	76.67%
75%	25%	74.22%	77.33%
80%	20%	66.67%	78.89%
85%	15%	68.15%	80%
90%	10%	75.56%	82.22%