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There are three roles:

- a) user/student, who submits the requests.
- b) manager of transcription department, who delegates/assigns the requests to the corresponding transcribers.
- c) transcribers , who see the transcriptions that they have to complete. They will submit the progress of the transcriptions. The users and the managers will be able to see the progress for each transcription request. As far as I know , there are no websites handling similar needs.

However the general idea of making orders after logging in to an account is used by sites which handle air or bus ticket booking, like the following:

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<https://www.ryanair.com/ie/en/>

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I will use forms for login and carousel to display the images that have been uploaded by the users. I will use breadcrumbs and other components for creating a transcription request.

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