Kervintz Noel

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# CAREER OBJECTIVE

Quick learner, Self-motivated IT professional and student seeking a Front-End Web Developer position where I will be put to maximum use to improve my skills and grow within the company.

# SKILLS & CERTIFICATIONS

**Technical Skills:** React, JavaScript, Node.Js, Express, SQL, SQLite, HTML, CSS, MS Office 2016, O365 (Excel, Word, PowerPoint, Outlook), Windows 10, MAC OS, Android, IOS, Windows Server Administration (Active Directory), Citrix, and Good Understanding of Computer Networking (TCP/IP protocol).

**Additional Languages:** English, French, Haitian Creole

**Certifications:** Full Stack JavaScript, Front End Web Development, IBM Full Stack Cloud Developer Professional Certificate on Coursera (In Progress)

# PORTFOLIOS AND HIGHLIGHTED PROJECTS

* Interactive Form ([Live](http://kervcodes.herokuapp.com/project/2) - [GitHub](https://github.com/kervcode/Interactive-Form/))
* List Pagination [(Live](http://kervcodes.herokuapp.com/project/1) - [GitHub](https://github.com/kervcode/List-Pagination-and-Filtering))
* Public API Requests [(Live](https://randomusergenerator1.netlify.app/) - [GitHub](https://github.com/kervcode/Random-User-Generator))
* React Gallery App ([Live](https://kervcode.github.io/react-gallery-app/) – [GitHub](https://github.com/kervcode/react-gallery-app))
* SQL Library Manager ([GitHub)](https://github.com/kervcode/SQL-Library-Manager)
* Full Stack School Database App (in progress) – [(GitHub](https://github.com/kervcode/Full-Stack-App))

# EDUCATION

## Bunker Hill Community College

Database Administration and Programming (AS)

## Boston, MA

Anticipated Graduation: Jun

e2021

## Treehouse Boston, MA

[Full Stack JavaScript Techdegree](https://www.credential.net/87d07597-cd41-4f4b-982c-7203f0849223#gs.vm8ds2) February 2021

## General Assembly Boston, MA

Front-end Web Development Certificate February 2019

## Ecole Supérieure Infotronique d’Haiti Port-au-Prince, HAITI

A.S. Computer Science July 2010

# WORK EXPERIENCE

## Brown Rudnick Boston, MA

User Support Specialist June 2019 - Present

* Provide telephone/remote connect support for end users (Remote and Onsite for 8 offices)
* Provide support for MS Windows, MS Office Suite, Citrix XenApp, Mimecast,
* Perform root cause analysis and developed resolutions to common issues – enabling immediate issue resolution for future related calls. Document and share all resolutions with team members and others within IT department as appropriate.
* Perform information gathering and troubleshooting details prior to escalating calls providing sufficient technical detail for 2nd and 3rd levels to resolve.

## Massachusetts School of Art and Design Boston, MA

Desktop Support Analyst August 2018- April 2019

* Performed deployment and support for MAC and Windows devices for faculties, staffs and computer labs.
* Prepared and configured new laptops and workstations for faculties and staffs.
* Assisted students, faculties and staffs with Wi-Fi connection issues and setup on Apple, Android, and Windows devices.
* Collaborated with team members for the preparation of Group Policy objects and Windows 10 image deployment for Windows Migration from 7 to 10.
* Used PDQ Deploy to create and deploy packages to classroom and end user PCs.
* Used PDQ Inventory to gather hardware and Software information of PCs on the MassArt domain.
* Performed troubleshooting and provide detailed problem information to Tiers 3 for prompt resolution.