Kerwin Trim

kerwin.a.trim@gmail.com
(813) 539-6128
212 N Lexington Ave
Havertown, PA 19083

EDUCATION

Drexel University — Philadelphia, Pa
Master of Science in Information Systems — *Anticipated Graduation : March 2023*

University of South Florida — Tampa, FL
Bachelor of Science in Biomedical Science — December 2018
Graduated Cum Laude — GPA: 3.68

SKILLS

- Software: Canva, Google Analytics, Microsoft Office Suite
- Programming languages: Proficient in Python and SQL
- Proficient in HTML and CSS
- Troubleshooting

WORK EXPERIENCE

Alorica — Miami, FL
Call Center Agent — *March 2020 – April 2020*

- Responsible for assisting customers in regard to their specific AT&T packages
- Provided product and service information using allocated company resources
- Resolved individual package complaints with a range of viable solutions

Virtual Marketing 360 — Miami, FL
Marketing Intern — *October 2019 – January 2020*

- Managed and optimized the feed activity for the Instagram profile
- Created LinkedIn articles and aided in the scheduling of postings
- Collaborated with an innovative group to discuss social criteria

USF Housing Services — Tampa, FL
Mail Clerk — *August 2017 – May 2018*

- Communicated with external mail services and refined the logistics
- Processed the incoming mail and resolved circulation issues
- Consolidated the storage room within the mail center

Renew Clinic — Trinidad & Tobago
Physical Therapy Intern — *June 2017 – August 2017*

- Followed a physical therapist and documented the patient experience
- Observed various physical therapy techniques and monitored the results
- Documented patient satisfaction compared to their baseline examinations

Morsani Center for Advanced Healthcare — Tampa, FL
Neurology Intern — *August 2016 – May 2017*

- Shadowed a Neurologist for 100+ hours of outpatient visits
- Monitored procedures such as spinal taps, electromyography, and electroencephalograms
- Reviewed the actual versus theoretical success rates with the doctor

CERTIFICATIONS

University of Pennsylvania — July 2020
Computational Thinking for Problem Solving

Comptia Security + — Present
Currently Pursuing