KELLY SHAO

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PROJECTS

Varorant   (Python, Javascript, CSS3, HTML5, Flask, React.js, Redux, SQLite, Postgres, Docker, AWS S3 Bucket)   live | github

Inspired by the Valorant homepage, Varorant is a full-stack website that focuses on user experience where users may submit tickets or media in the community

- Executed a pixel-perfect full-stack web development with a focus on creating visually compelling and user-friendly front-end features
- Implemented three critical CRUD functionalities (ticket, media, and comments) within a 2-week timeframe, demonstrating a strong ability to deliver on tight deadlines
- Utilized AWS S3 for cloud storage of image uploads, ensuring secure and efficient data management
- Designed and developed a visually appealing photo lightbox and randomized masonry layout using React.js, featuring a dynamic grid layout for all uploaded media with 3 randomized dimensions

Meowbnb   (Javascript, CSS3, HTML5, React.js, Redux, Express.js, Sequelize, SQLite, Postgres, Google Maps API)   live | github

Inspired by Airbnb, Meowbnb is an online booking platform that focuses on short-term homestays for cats

- Developed a user-friendly and efficient web application with 4 key CRUD features, including listing, booking, reviews, and search
- Integrated Google Maps API to provide a dynamic and interactive location display feature in the web application, enabling users to easily find and navigate to listings
- Utilized the npm package's auto-complete feature to help users quickly and accurately enter addresses upon hosting a new listing. Implemented a system that automatically converts the entered address into Lat and Lng coordinates, which are then displayed as a pin on the Google Maps feature

Ingenius   (Python, Javascript, CSS3, HTML5, Flask, React.js, Redux, SQLite, Postgres)   live | github

Inspired by Genius, Ingenius is a full-stack web application that allows users to provide annotations and interpretations of song lyrics

- Utilized extensive programming skills to develop the functionality of 4 core CRUD features, including tracks, comments, annotations, and upvotes
- Delivered engaging and visually compelling web designs with user-friendly UI that are cross-browser compatible by implementing responsive design principles and CSS media queries
- Planned out the project Kanban board for team efficiency and productivity. Improved team collaboration and communication by implementing a clear task management system, resulting in the successful delivery of the project

SKILLS

Languages: Python, Javascript, HTML, CSS
Frameworks/Tools: React.js, Redux, Flask, Node, Express, SQL, Sequelize, SQAlchemy, jQuery, PostgreSQL, Docker, Mocha, Heroku, Git, REST, Object Oriented Programming(OOP), Google API, AWS S3

EXPERIENCE

Customer Success Manager

AlwaysHired   Sept' 2020 - May 2022

- Managed 10 key accounts at once, drove renewal and upsell business with $370,000 quota attainment per quarter, increased monthly account renewal rate by 93%
- Key member of executive-level escalation team that managed strategies and tactics for QA approval as well as de-escalating customer accounts, with additional responsibilities for handling at-risk accounts

EDUCATION

App Academy   June 2022 - Dec' 2022
City College of San Francisco (Computer Science Major - Part-Time Student)   Aug' 2017 - June 2022

- Certificate of Recognition from State of California Senate, California State Board of Equalization, and California Legislature Assembly (x2)
- Certificate of Honor from the City and County of San Francisco