

# Keshav Callychurn

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## EDUCATION

### Computer Programming and Analysis

Seneca Polytechnic GPA: 3.9/4.0

North York, ON  
May 2024 – August 2026 (Expected)

### Bachelor of Business (Accounting and Finance)

La Trobe university WAM: 87%

Melbourne, Australia  
July 2018 – June 2021

## WORK EXPERIENCE

### Bilingual (English and French) Customer Success Representative Financeit

Toronto, ON  
August 2024 – March 2025

*Financeit is a Toronto-based financial technology company. It specializes in point-of-sale (POS) financing, offering affordable monthly and bi-weekly payment plans to consumers through a cloud-based platform.*

- Provide top notch customer service by resolving Partner and Borrower inquiries via phone (inbound and outbound) and email.
- Respond to all inquiries promptly and maintain detailed notes and customer information.
- Post, reconcile, and balance daily financial transactions related to loan payments and reversals.
- Maintain strict service level agreements associated with payment processing and daily, weekly, and monthly reconciliations.
- Understand all the ins and outs of Financeit's services and products.

## PROJECTS

### [UFC Store](#)

*Full stack e-commerce store powered by the MERN stack and inspired by the official Ufc store website.*

**Technologies:** React, HTML, CSS, Javascript, Node.js, MongoDB, Express.js

- User registration and login.
- User authentication using Json Web Token (JWT).
- Product listing with details (name, description, price, images).
- Ability to Add/remove items to/from the cart and update item quantities in cart.
- Access to Manage Product Page which is authorised only for the admin user where new products can be added and existing products on the website can be updated or deleted.
- Integration with payment gateway Stripe.

### [Gym Lift](#)

*A mobile workout app built with React Native that helps users create and manage personalized workout routines.*

**Technologies:** React Native, Typescript, AppWrite

- Create Workout plan from a list of exercises
- View exercises descriptions and muscle targeted

## TECHNICAL SKILLS

- **Programming Languages:** Python, JavaScript/TypeScript, C/C++, C#,
- **Web & Backend Development:** React.js, React Native, Express.js, Node.js, HTML, CSS
- **Databases:** MySQL, MongoDB, Oracle SQL, MS SQL
- **Version Control:** GIT
- **Microsoft Office Suite:** Word, Excel, PowerPoint, Outlook
- **Software Development Life Cycle (SDLC):** Agile, Waterfall, and Iterative methods
- **Operating system:** Windows, Linux
- **Other:** Knowledge of VBA and HTTP, Understanding of Data Structures and Algorithms and of OOP concepts and SOLID Principles
- Familiarity with Jira and confluence

#### **SOFT SKILLS**

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- **Bilingual:** Fluent in both English and French
- **Communication:** Excellent interpersonal and highly developed communication skills (verbal and written)
- **Active learning:** Constantly learning and improving
- **Teamwork:** Experience working in teams in my previous roles in Accounting and Customer Service
- **Creative and analytical thinker:** self-driven and capable of working in a fast-paced environment

#### **CERTIFICATIONS**

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- **ISTQB (International Software Testing Qualifications Board) Foundation Level** - Issued April 2025