

The Purpose of this Addendum is to **provide responses to the vendors' questions related to this RFP.**

1. The Display monitor – non-Touch you are asking for 3.1 USB port. Are you ok with 3.0 or do you need 3.1?  
**Answer: USB 3.1 is a minimum requirement.**
2. Are you ok with 3.2 USB port on the display?  
**Answer: A higher specification is permissible.**
3. When are you going to award this?  
**Answer: This RFP is anticipated to be awarded at the August board meeting.**
4. When do you need these delivered by?  
**Answer: Dallas ISD is anticipating requesting quotes for different projects from awarded vendors starting in September of 2024.**
5. What types of funds are you going to use?  
**Answer: Dallas ISD will primarily be using bond-funded money to purchase devices.**
6. Reference Page 3/40: All deliveries and deployments must incorporate white glove services, which include asset decaling, asset reporting, etching, and delivery to varied locations. Does Dallas ISD require a laser etch on the stand-alone monitors or AIO computers? If yes, what is the location and size of the etch?  
**Answer: No, Dallas ISD will only require etching on Laptops.**
7. Reference Page 34/40 bullet point 11: Additional Warranty- not included in the initial purchase of a device. Our company can list the cost of several options for each device. However, this box is asking for one cost. Each option will be different and could be close to thirty options. Example, for just the Chrome requirement where Dallas is asking for the standard one-year warranty. We could expand these options for this product alone to: Two year onsite, Two-year ADP (accidental damage protection), Two year onsite and ADP then three-year, four year and five years. How would Dallas like us to explain this point? Can Dallas put more boxes in Oracle so we can have costs per option?  
**Answer: As a minimum requirement, Dallas ISD is asking for a one-year warranty for student Chromebooks and three years for student and staff Windows laptops. The system will only take one input, additional warranty information and pricing can be submitted as an attachment.**
8. Does Dallas prefer for the warranties to be underwritten by insurance? Example: If you pay for an additional warranty and that company goes under, if your warranty was not underwritten you would lose your investment. If it were underwritten the warranty would continue as purchased.  
**Answer: Dallas ISD will ask all warranties to be made by OEM.**
9. The base request for Chrome from Dallas is without Accidental Damage Protection. When DISD does have this type of damage, does Dallas choose to replace those units with new orders, new purchase order?  
**Answer: Dallas ISD will not ask for Accidental Damage Protection for purchased devices.**
10. Reference Page 36: The column says response value here. As pricing is noted above, clearing up that the DISD requirement for “value” DISD would like displayed here, is just the spec’s of the device in question.  
**Answer: Yes, the specs, more specifically the proposed make and model of the device being proposed, should be included in this field.**
11. Will DISD consider extending the submission deadline out a few more weeks to allow sufficient time for vendors to complete a compliant response after the addendum(s) has been posted?  
**Answer: Dallas ISD does not anticipate extending the submission deadline.**

12. References are particularly important to our company as well as DISD. Can you please share the timeline DISD purchasing/M/WBE team will be reaching out to our references so we can remind them to be on the lookout during that timeline, reinforcing the urgency to respond to DISD request?

**Answer: References will be contacted within the week following the solicitation due date.**

13. During the desktop setup, is it necessary to secure the desktop under or on a surface? I.e. a lockbox or similar structure on the desks/tables.

**Answer: No, we are not securing desktops.**

14. What are the district's expectations for coverage under the warranties listed for each device category?

**Answer: Dallas ISD will ask all warranties to be made by OEM.**

15. Per the RFP, Dallas ISD mentions the awarded vendor must have the ability to stock devices as needed. Historically, how many devices need to be stocked for device management?

**Answer: Dallas ISD is not requiring vendors to keep inventory in stock. The District asks that the awarded vendor meet the deadline for the agreed delivery.**

16. On page 7, question #4 of the RFP, the document asks for the awarded vendor to include the address of their local location. Is a local location a requirement?

**Answer: No, a local location is not required.**

17. During the pre-bid call, a Dallas ISD representative mentioned OEM warranty only. Can vendors add additional non-warranty options as a value add?

**Answer: Yes, these can be submitted as an attachment.**

18. On page 9, question #11 of the RFP, the document asks about hot swap stock. Is this stock solely for in-warranty OEM repairs or will the awarded vendor be responsible for out-of-warranty repairs with supported hot swaps?

**Answer: No, hot swap is only for when warranty work will be longer than 5 business days.**

19. On page 7, question #5 of the RFP, the document asks about staffing for onsite deployments. Will an Onsite project manager be required?

**Answer: Any awarded vendor will need to coordinate a schedule of deliveries with the Dallas ISD ED TECH department.**

20. On page 12, of the RFP, it asks for references within the Dallas/Ft Worth Area. What proximity/mileage range should be considered?

**Answer: References do not solely need to come from districts/companies within the Dallas/Fort Worth Area; there is no proximity/mileage that needs to be considered.**

21. Are stated quantities one-time buys or spread over the first 3 years of the contract?

**Answer: The quantities will be spread over life of the contract.**

22. Does DISD have a Volume License Agreement with Microsoft?

**Answer: Yes.**

23. Do the AIO Desktops require a webcam?

**Answer: Yes.**

24. In RFP Section 2.1 Line Information (pricing table), will you please clarify what information is being requested in the last column, "Bid Minimum Release Amount"?

**Answer: The "Bid Minimum Release Amount" is a system default field, this can be disregarded.**

25. In RFP Section 2.1 Line Information (pricing table) #11, will you please clarify if you would like us to include a minimum price for one of the optional warranty line items in the “quoted price” field then include the various additional warranty options (tier based) in an attachment. Also, can you clarify what should be included in the “quote value” field of the Oracle RFP input tool. Would this be the same price as the above highlighted field?

The screenshot shows the Oracle RFP input tool interface for creating a quote. The main form is titled 'Create Quote 107029: Line 11 (RFQ 168884)'. It includes fields for Description, Unit, Start Price, Target Price, Quote Price, Estimated Quantity, Close Date, Quote Currency, Rank, Target Minimum Release Amount, and Quote Minimum Release Amount. The 'Quote Price' field is highlighted in yellow. Below the form is a table with columns: Group, Attribute, Attribute Type, Target Value, and Quote Value. The 'Quote Value' column is highlighted in yellow. There is also a 'Notes' section with a 'Note to Buyer' field.

**Answer:** Please submit a minimum price on this line and attach additional pricing if this differs between tiers or devices. The “quote value” field is where the details for the warranty offered would be included..

26. In RFP Section 2.1 Line Information (pricing table) #12, will you please clarify if you would like us to include a minimum price for one of the deployment services line items in the “quoted price” field then include the various additional deployment service options (tier based) in an attachment?

**Answer:** Please submit a minimum price on this line and attach additional pricing if this differs between tiers or devices.

27. In RFP Section 2.1 Line Information (pricing table) #14, would the District consider moving this to a distinct/separate column so you are able to evaluate the discount percentage of list per tier of device? If preferred, can we either attach a table to 2.2.14 Line 14 Discount percentage off catalog/list price or put a discount percentage in the “note to buyer” field.

**Answer:** The pricing table is generated from the electronic system and cannot be manipulated. Line 14 can include the minimum discount percentage offered, and an attachment can be included with your submission to address different tiers.

28. In the RFP “Scope and Specifications of the Proposal” section, can you please verify that all warranty options need to be official manufacturer warranties?

**Answer:** Yes.

29. Under the Scope and Specifications section relating to warranty, does Dallas ISD want to see additional break-fix repair programs available to the district? These programs could include the vendor going onsite to a central or regional DISD facility to pick up devices needing service, repairing them and returning on a defined schedule.

**Answer:** As a minimum requirement, Dallas ISD is asking for a one-year warranty for student Chromebooks and three years for student and staff Windows laptops. Additional programs can be included as additional pricing in the attachments section.

30. SCOPE: Does Dallas ISD need to etch and asset tag each device or is it one or the other?

**Answer:** Both are required.

31. FORM 1295 - CERTIFICATE OF INTERESTED PARTIES: The RFP states that "This form must then be signed and attached to the Response Attachments, prior to any business transaction." Referring to "Response Attachments," does Form 1295 have to be submitted with the RFP response or after award, "prior to any business transaction"?

**Answer: The Form 1295 should be submitted with the RFP response.**

32. INSTRUCTIONS AND REQUIREMENTS FOR OFFER SUBMITTAL: The RFP states that "the requested information must be provided using the PDF version of the solicitation." Some of the attributes, however, require a response that exceeds the space available in the PDF version of the solicitation. For example, in the SCOPE AND SPECIFICATIONS OF THE PROPOSAL section, attribute 1 asks the vendor to "provide examples of previously awarded contracts that demonstrate your company's ability," attribute 2 asks the vendor to "describe your company's ability to perform each of the deployment services," etc. How should vendors comply with the requirement to use the PDF version of the solicitation and yet respond to such attributes in the very limited space provided under the instruction to "Provide our answer below"?

**Answer: If responding electronically, a pdf version is not required. Manual responses should have direct edits on the PDF, supporting documentation can be included as part of the submission for those areas that are not sufficient in space.**

33. Pricing: Do you require any Imaging on your devices? Every DT, Laptop, and tablet device has an OS installed. What additional software do you require for the software installation requirement?

**Answer: For Windows devices, autopilot is required. For Chromebooks, enrollment in Google Management is required.**

34. Deployment: Does Dallas ISD have a deployment schedule? Number of devices to each address, which devices to each address. How many deployments per week, month and when?

**Answer: Any awarded vendor will need to coordinate a schedule of deliveries with the Dallas ISD ED TECH department.**

35. Anticipated Equipment Quantities: Can they provide monthly QTY's per category?

**Answer: Quantities will fluctuate, a monthly estimate cannot be provided.**

36. Laptop Battery Life: How are they measuring battery life?

**Answer: This will be based on the manufacturer's specifications.**

37. Evaluation Units: laptops, tablets, monitors, etc. Are samples needed? If so, when?

**Answer: Samples will only be required from awarded vendors when ready to purchase large quantities.**

38. Laptop Chargers: Why 65w chargers being requested for the Chrome?

**Answer: This is a minimum requirement for these devices.**

39. Terms and Conditions (Legal): Will DISD Negotiate the legal terms and conditions after the award of this bid has been made?

**Answer: If deviations/exceptions to the terms and conditions are submitted, the District will respectfully request the removal of said deviations/exceptions. Submissions may be deemed nonresponsive otherwise and could be removed from consideration.**



The information in this Addendum is hereby incorporated and made part of any contract awarded pursuant to this solicitation.

**Please sign this addendum and submit along with your copies of the proposal. ALL OTHER PROVISIONS, AND OTHER TERMS AND CONDITIONS REMAIN UNCHANGED. BIDDERS ARE REQUIRED TO ACKNOWLEDGE AND RETURN/SUBMIT A COPY OF THIS ADDENDUM WITH THEIR PROPOSAL.**

Company Name:	_____	Submitter's Name/Title:	_____
Address:	_____	City, State and Zip Code:	_____
Email Address:	_____		_____
Submitter's Signature:	_____	Telephone No.	_____
Fax No.	_____	800 # (if available)	_____
Date:	_____		_____

END OF ADDENDUM