

# For Assistance Operator Contact: § 9001060151

PNR Ticket ID Order ID
222559 TS230217191718973134UHLH 20388348817

Departure Arrival

JAIPUR DELHI

10:30 PM, Fri, 17 Feb 2023 5:10 AM, Sat, 18 Feb 2023

Bus Operator Name
MAHARANI TRAVEL

® Driver Contact & Vehicle Number You will get the driver contact number and vehicle number 30 mins to 1 hour before departure

 Boarding Point sindhi camp metro station gate no.2 Jaipur Maheswari Travel Dropping Point
 Near Kasmiri gate ISBT
 Near Kasmiri gate ISBT

Reporting Time 10:15 PM Soarding Time 10:30 PM

#### **Traveller Details**

1. Shubham Male Seat No: **10** 

#### **Fare & Payment Details**

Base Fare (1 Traveller): ₹ 299

 Operator GST :
 ₹ 14.95

 Total Amount Paid :
 ₹ 313.95

Promo Applied HAPPYBUS

# **Cancellation Policy:**

- a . Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.
- b. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- c. Partial cancellation of tickets in the same order is not allowed.
- d. Cancellation policy is calculated based on the scheduled departure time of the bus service (i.e. service start time). Service start time:  $10:30 \ PM$

Time of Cancellation	Refund percentage	Refund Amount
Cancelled before Fri, 10 Feb 10:29 PM	90%	₹ 282.56
Between Fri, 10 Feb 10:30 PM and Tue, 14 Feb 10:29 PM	80%	₹ 251.16
Between Tue, 14 Feb 10:30 PM and Thu, 16 Feb 10:29 PM	70%	₹ 219.76
Between Thu, 16 Feb 10:30 PM and Fri, 17 Feb 10:29 AM	50%	₹ 156.97
Between Fri, 17 Feb 10:30 AM and Fri, 17 Feb 7:29 PM	0%	₹ 0
Non refundable After Fri, 17 Feb 7:30 PM	0%	₹ 0

# **Terms and Conditions:**

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytms network of bus operators.

- a. Providing refund and support in the event of cancellation.
- b. Providing customer support and information in case of any delays / inconvenience.

# Paytm is not responsible for:

- a. The bus operators expectation.
- b. The bus operator canceling the trip due to unavoidable reasons.  $\,$
- c. The baggage of the customer getting lost / stolen / damaged.
- $\mbox{d}.$  The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

#### For Assistance:

## **©** Operator Contact

Contact for travel-related details like driver's contact, vehicle details

## 9001060151

# Paytm Helpline

Contact for booking-related, refund-related, cancellation-related, or any other issues **0120 4880880 (24x7)** 

## 24x7 Paytm Care

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