# Kessie Zhang

## **Skills**

#### **PROGRAMMING**

Python R

#### **DATA SCIENCE**

Regression Classification Clustering NLP

Topic Modeling Time Series

A/B Testing Web Scraping

#### DATA VISUALIZATION

Tableau Matplotlib Seaborn Plotly

#### DATABASES AND STORAGE

MS Access SQL

SQL Server Integration Services(SSIS)

MongoDB

**AWS** 

Hadoop

Hive

Spark

### **Contact**

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in kessie-zhang kessiezhang

## **Education**

California State University, East Bay MS Business Analytics 2020

University of California, San Diego BS Applied Mathematics 2017

# **Experience**

#### **Data Scientist**

Metis

San Francisco, CA

July 2019 to Sept. 2019

- Developed end-to-end projects and presented biweekly findings to 20+ data scientist
  colleagues and company representatives as part of a competitive, immersive data
  science program.
- Applied NLP and machine learning techniques to deploy a Tableau dashboard to make booking and comparing hotels based on pros and cons more convenient.
- Produced a perfume recommendation system by content-based filtering and clustering on perfume descriptions to help customers identify similar alternatives to their favorite scents.
- Employed classification models to perform customer segmentation on Airbnb users and give recommendations to encourage likelihood of first-time users booking.
- Built a linear regression model on 100+ court NBA performance metrics and salaries scraped from several websites to help NBA teams draft players with high performance-to-cost ratios.

# Web Developer Assistant

California State University, Hayward

Hayward, CA

- Sept. 2018 to June 2019
- Collaborated with senior developers to design and create clean and interactive webpages for students to help students get information easily.
- Managed incoming requests from different departments, updated the related web
  development and kept the partner teams apprised of progress all while migrating 50+
  university website contents, documents, and graphics on a given launch day.

## Data Analyst Intern

Shanghai Pudong Development Bank

Guangzhou, China June 2018 to Aug. 2018

- Performed detailed loan lending monitoring and verification for residential and consumer mortgage loans to enforce compliance with various policies, procedures, and regulations.
- Analyzed small business and individuals financial data and developed Tableau dashboards to provide insights for assessing credit risks.

# Junior Analyst

Novitex Exela

San Francisco, CA Dec. 2017 to Apr. 2018

 Developed data analysis models using Excel to reduce operational costs and maximize profit yields.

• Reconciled information between pre-existing financial reports and billing statements with customer account information to lessen customer support friction.