

# PROJECT CHART

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## 1 PROBLEM STATEMENT

Courier JZ currently uses an inefficient, time consuming, tedious system which is not centralised or automated to manage their fleet of delivery and pick-up vehicles.

## 2 PROJECT OBJECTIVES

- To design, implement and test a web-based management system for a fleet of delivery and pick-up vehicles
- The website must serve as a platform to integrate the various activities of the personnel involved in the day to day running of the business
- The website must automate previously time-consuming activities resulting in a more efficient company.
- The website must act as a repository to store all the data associated with the business activities.

## 3 STAKEHOLDERS

- Four software developers
- Driver
- CEO

- Clients
- Operational officer
- Fleet assignment manager
- Vehicle maintenance manager
- System administrator
- Account officer

## 4 PROJECT DELIVERABLES

- Tracking of parcels
- Tracking of vehicles
- Determine shortest distance route
- Determine the vehicle certain packages go into
- Allow a driver to choose a vehicle and a route
- Determine date and time of package pickup
- Determine date and time of delivery
- Store payment information
- Store client details
- Package storage and package identification
- Send automated email notifications to clients
- Inventory management