Bhupinder Rait

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**Summary**

SUMMARY

8+ years of Telecom experience in Software Development Life Cycle (SDLC) with an extensive

Development focus on Java, C++, XML, SQL, Shell scripts. I have a passion for producing

Reliable, scalable and high-performance products with a solid experience in designing and implementing efficient solutions. Handled projects from scoping requirements through actual launch of the project. Rich experience in delivering complex, mission-critical Telecom projects.

Good experience (5+ years) in designing and developing SOAP based provisioning interfaces using JEE, Web Services, and Junit.

Experience in version planning and release management.

**Key Strengths:**

* Strong analytical skills.
* Able to transform concepts into working models and product solutions.
* Ability to handle constantly changing technical priorities and business requirements.
* Strong ability to understand and communicate complex concepts.
* Able to work effectively in both teams and autonomously.
* Performs well in situations of stress.
* Able to meet objectives within deadlines.
* Diligent and professional attitude.
* Effective interpersonal skills.

**Professional experience**

Aug 2013 – Present Team Lead, Amdocs Canadian working for Rogers

Dec 2012 – Aug 2013 Version Manager, Amdocs Development Center India Limited

Aug 2006 – Dec 2012 Acting Group Leader, Amdocs Development Limited, Limassol, Cyprus

**Project && Client**

1. **Rogers Wireless Provisioning && Switch Control**

June 2013 to Present

Module          : Wireless Billing System

Client              : Rogers Canada

Technologies: Java, SOAP/XML, C++, SQL, Shell Scripts

Role : Team Lead

Assignment Details:

* Wireless Provisioning Production Support Lead: Responsible for maintaining real-time provisioning system health and ensuring provisioning SLAs are met.
* Switch Control Expert: Provided technical expertise for development, testing & integration of wireless provisioning systems of Rogers Communications.
* Designing and Developing Best in Class Solutions to meet the Business requirements.
* Responsible for all the customization and implementation activities of wireless Provisioning and switch control module of Rogers.
* Working closely with the Vendors in providing correct requirements of the projects.
* Handling Day to Day Production Issues with impacting Production SLA.
* Mentoring junior Programmers and help them develop their skills and leadership abilities.
* On-call duty: Monitor performance of services. In the event of failure, locate the root causes, take recovery measures to rectify the problem without violating SLAs, and put preventative processes in place.
* Created processes to automatically identify most common fall-out scenarios and identified solutions to avoid them.
* Automated OSS-BSS reconciliation process reducing manual effort to minimum.

1. **Vodafone, Netherlands**

Team Lead (XXXX – XXXX)

Vodafone Libertel B.V., part of the Vodafone Group, is the second largest Mobile Phone Company in the Netherlands.

* Project Details:

Team lead and lead designer of the Amdocs provisioning solution for Fixed Mobile Convergence project. Lead a team of 8 people in implementing complex interfaces required for Amdocs Activation Manager to provision subscribers on the network.

* Project went live on-time and with excellent quality figures in customer acceptance testing.
* Included extensive automated unit tests in the build process which significantly reduced regression defects in the release cycles.

Technologies used – C++, Java, J2EE, Web Services, SOAP, and Junit.

1. **AT&T, USA**

Senior Subject Matter Expert (XXXX – XXXX)

AT&T is USAs leading Telecommunications Service Provider.

* Project Details:

Responsible for overall offshore version planning and release management. Managing project resources and streamlining processes using version and configuration control tools. Responsible for ensuring Quality control and meeting project SLAs like Code Inspection, Escaping Defects, Product deliveries, meeting milestones, risk management and mitigate.

* Oversaw the transition of the release cycles into agile methodology.

1. **Excelcom, Jakarta**

Senior Subject Matter Expert (XXXX – XXXX)

PT Excelcomindo (XL) is a leading telecommunication provider in Indonesia with a subscriber base of more than 50 million.

* Project Details:

Worked as a Subject Matter Expert in the implementation of Amdocs Activation Manager (AAM) for handling network provisioning of subscribers and services. AAM acts as the interface between customer care systems (CSM, CM, and CRM etc.) and the network elements such as HLR, VMS, and MMS servers. Involved in all stages of this project starting from the development, system test support, UAT support/integration activities at site and finally the production roll-out.

* Made use of concurrent processing and multi-threading to support the highest transaction volumes ever seen for Amdocs Activation Manager Implementations – peak-hour rates of upto 1 million transactions per hour.

Technologies used – C++, Java and J2EE.

1. **Claro Telecom, Central America**

Senior Subject Matter Expert (XXXX – XXXX)

The Mexican telecom group América Móvil which is one of the four largest mobile phone network operators in the world, with more than 200 million customers.

* Project Details:

Involved in designing and developing the OSS solution for the provisioning of Claro subscribers in Guatemala, Costa Rica, Honduras and Nicaragua. The provisioning system used Amdocs Activation Manager (AAM) which is part of the Amdocs OSS suite. The project involved integrating AAM with existing customer north-bound billing systems from BSCS, Intraway and other in-house systems.

The solution is triple play with wireless/wire-line/cable & satellite subscribers.

* Transitioned multiple provisioning systems for wireless/wire-line/cable & satellite into a common platform. Was involved in the design of a common framework that made this possible.

Technologies used – C++, Java and J2EE

Education

2003 - 2006 Masters in Computer Applications, SNDT University, India