

# Demonstration

## Agenda

- Understand what kind of GenAI applications we will learn to create in this course
- Demonstrate end-result applications and use cases
- No need to code



# Setup

## Checklist

### Install Python

- <https://www.python.org/downloads/>

### Install Jupyter Notebook

- `pip install notebook`
- `pip install jupyterlab`

### Install Langchain libraries

- `pip install langchain`
- `pip install langchain-core`
- `pip install langchain_openai`
- `pip install langchain_community`

### Create llm-model API keys

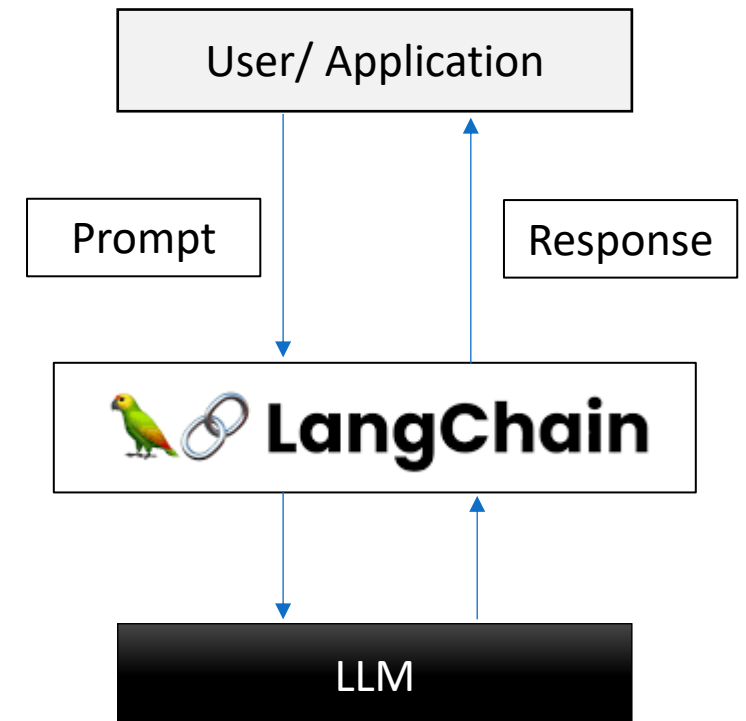
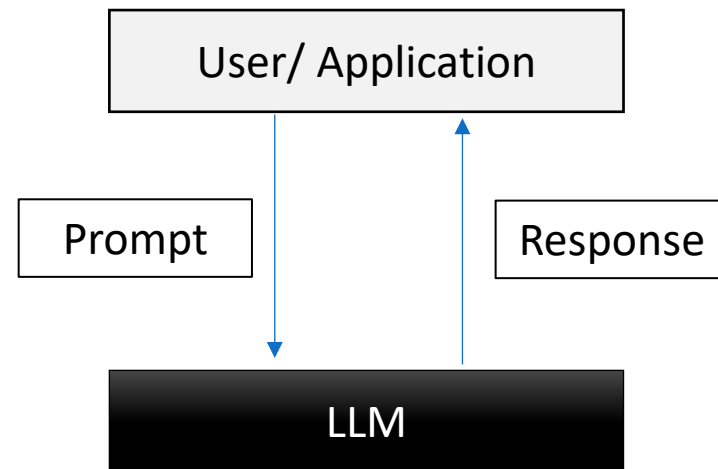
- OpenAI
- Google Generative AI



# LangChain

For a simple prompt-response setup, langchain is not much useful

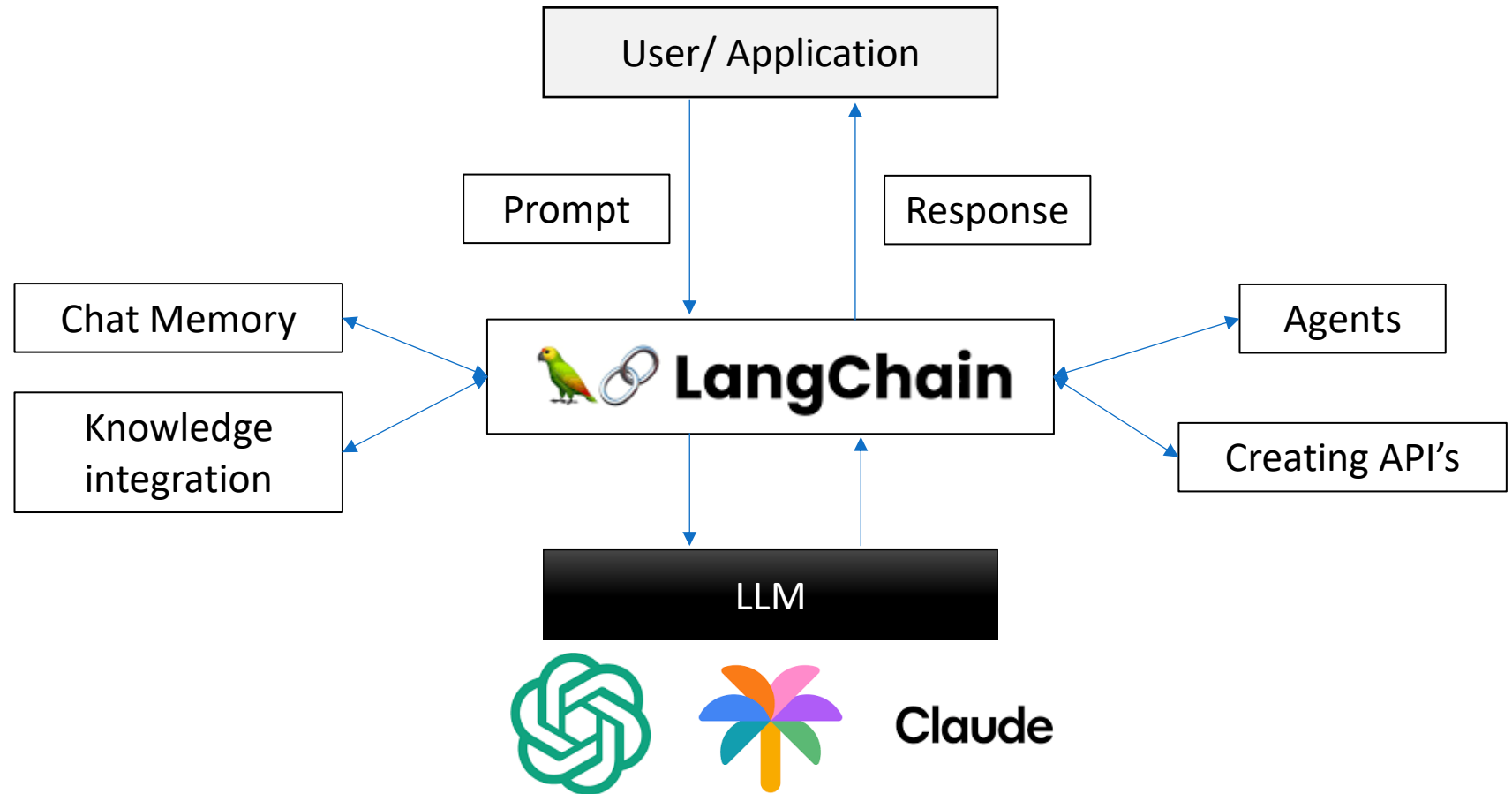
Why?



# LangChain

For advanced applications, langchain simplifies the coding

Why?



## What & Why?

### **What is LangChain?**

LangChain is a framework designed to simplify the creation of applications using LLMs.

### **Why use LangChain?**

It makes it easy to add and replace components that bring advanced capabilities like agency, knowledge integration, memory etc.



# LLM vs Chat input

## Definition

**LLMs** are the older models which take in a plain text string as a prompt and give back a response.

**Chat** is based on newer chat models which take in three different type of messages and is richer in context

### Types of chat messages

Human message – used to input user's prompt

AI message – used to provide AI's previous responses

System message – used to set the context

### Example:

System – You are a helpful AI that helps the user make travel plans. Respond only in a single line.

Human – I want to go skiing. Which city should I go to?

AI – You should consider visiting Aspen, Colorado for a great skiing experience.

Human – What else can I do in that city?



# ChatOpenAI Model

## Important parameters

**model** - Name of OpenAI model to use.

Refer - <https://platform.openai.com/docs/models>

**temperature** – controls the randomness/ creativity. Between 0 and 1.  
0 – less creative, 1 – more creative

**max\_tokens** - Max no. of tokens to generate. Used to control the cost of response.

**timeout** - Timeout for requests.

**max\_retries** - Max number of retries.

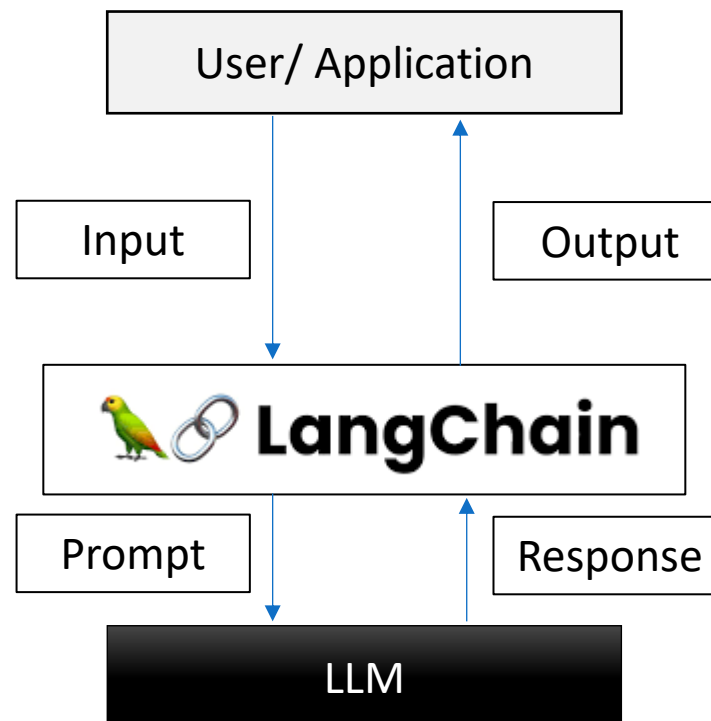
**api\_key** - OpenAI API key. If not passed in will be read from env var OPENAI\_API\_KEY.

References - [https://api.python.langchain.com/en/latest/chat\\_models/langchain\\_openai.chat\\_models.base.ChatOpenAI.html](https://api.python.langchain.com/en/latest/chat_models/langchain_openai.chat_models.base.ChatOpenAI.html)  
<https://python.langchain.com/v0.2/docs/integrations/llms/openai/>



# Prompt Template

What?



## Prompt

Design a logo for a modern tech startup. The logo should feature a minimalist design with clean lines and a geometric shape. Use a color scheme of blue and white.

## Prompt Template

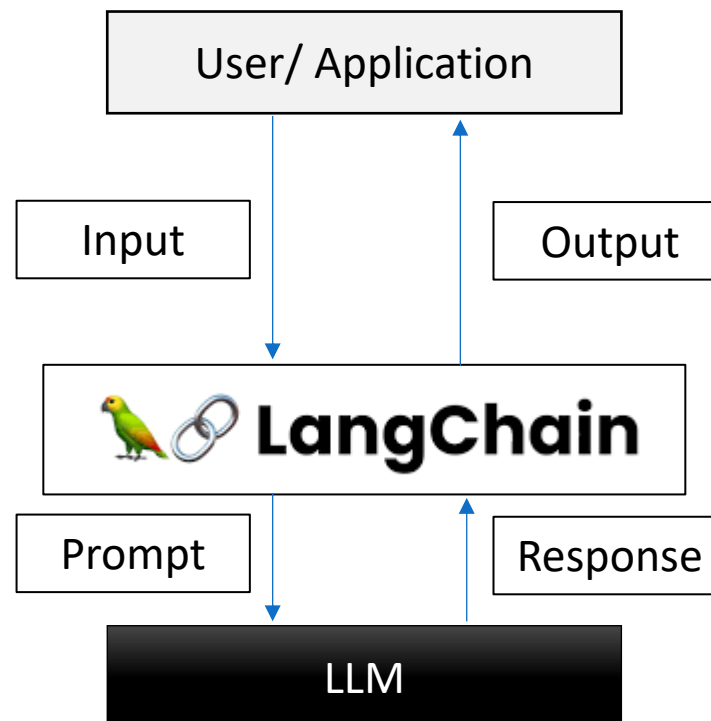
Design a logo for a [type of company]. The logo should feature a minimalist design with clean lines and a geometric shape. Use a color scheme of [Color scheme].





# Prompt Template

Why?



## What

Prompt templates convert user input to a useful Prompt

## Why

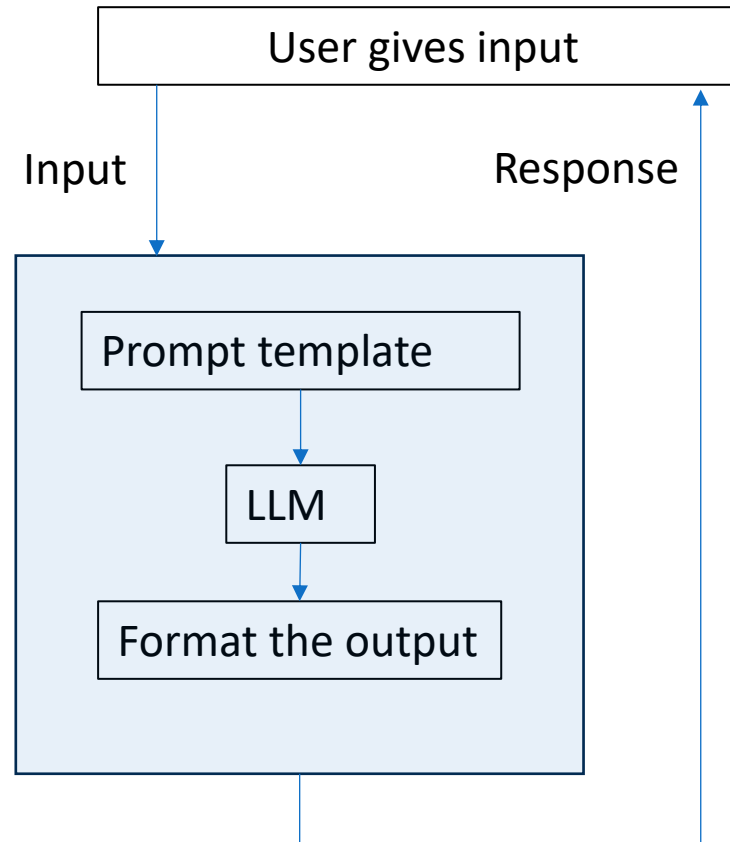
Saves time and effort

Enrich input by adding instructions, examples and questions



# Chains

What?



## Why

- Specify and control the sequence of actions
- Input processing and output formatting
- Makes the code modular and clearer to understand and modify
- Add memory



# Chain

## What will be covered

### Conventional Chains

- Generic chain - LLM Chain
- Specific chain - LLM Math Chain
- Sequential Chains

Easier Prompt and Output formatting

### LangChain Expressions Language (LCEL) based chaining

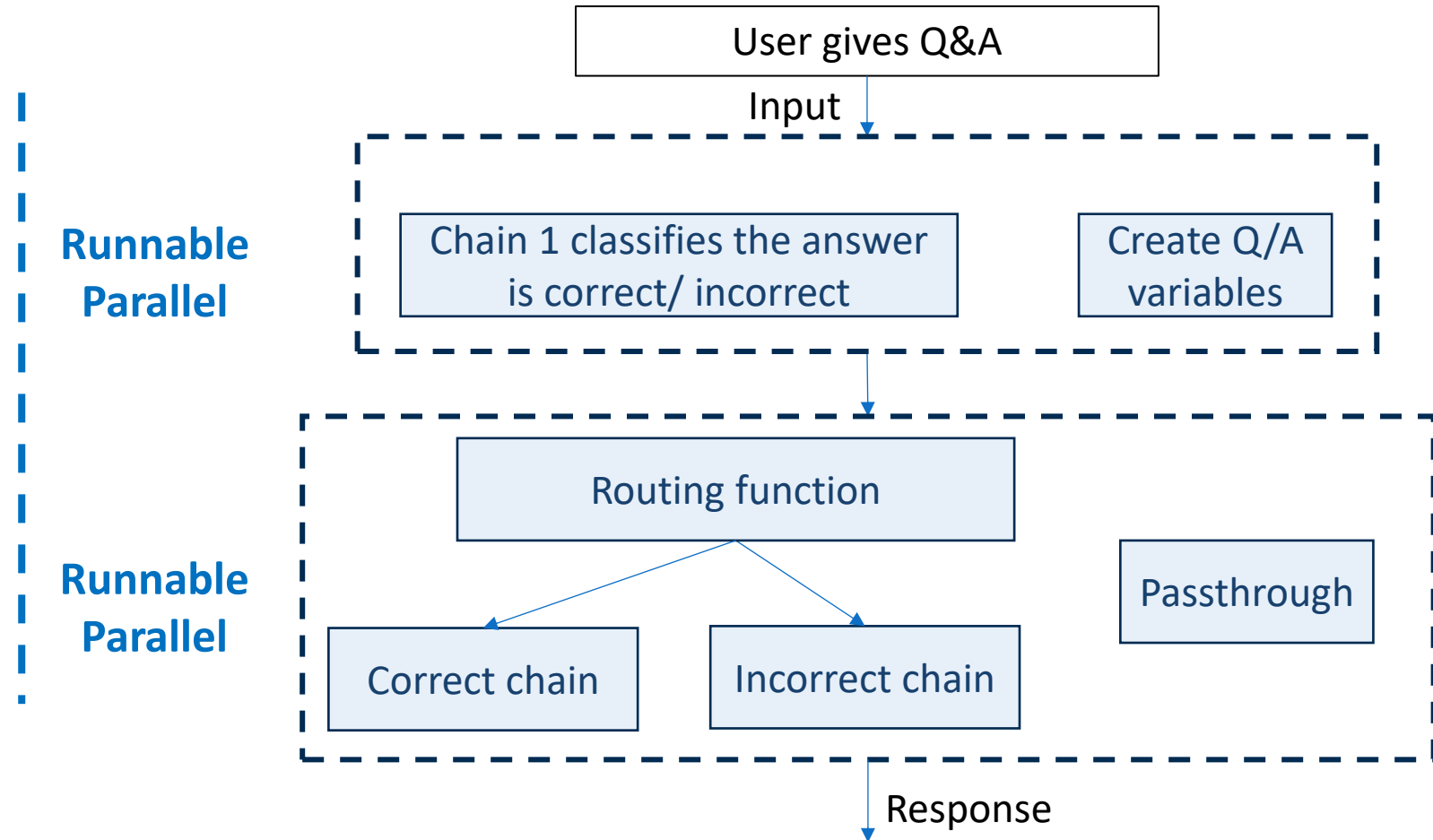
- Pipe Operator |
- Runnable Primitives
- Controlling flow of execution
- Dynamic Routing

Easier and more feature rich in controlling the sequence of action



# Chains

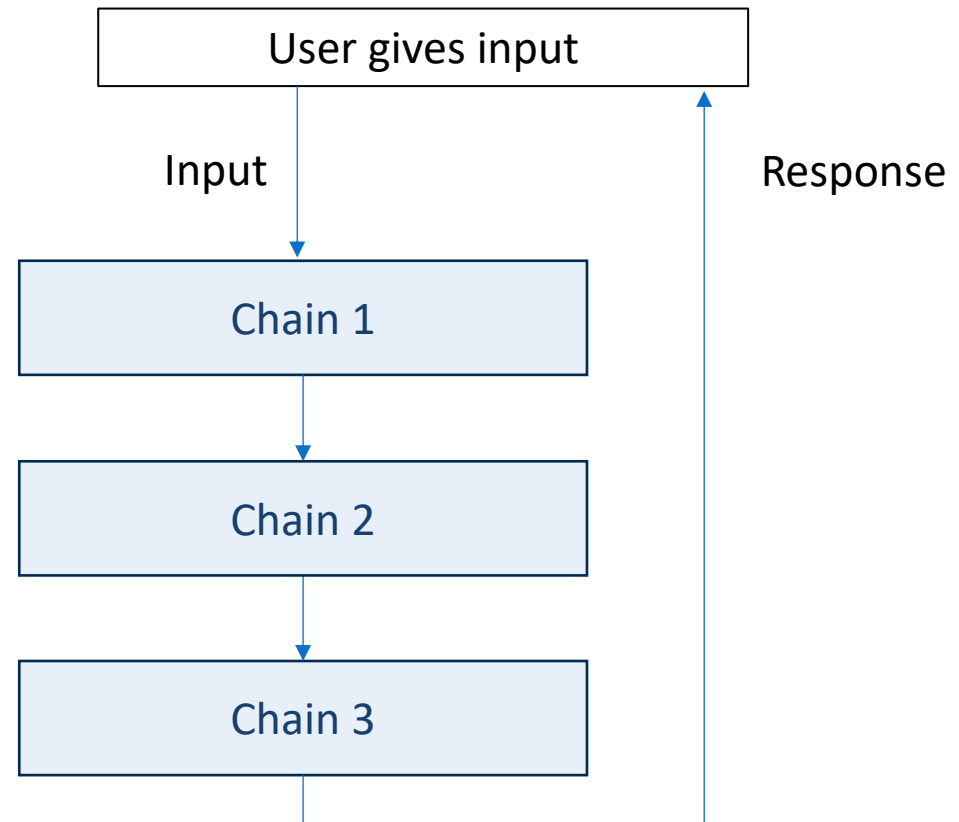
## Dynamic Routing



# Chains

What?

## Sequential chains

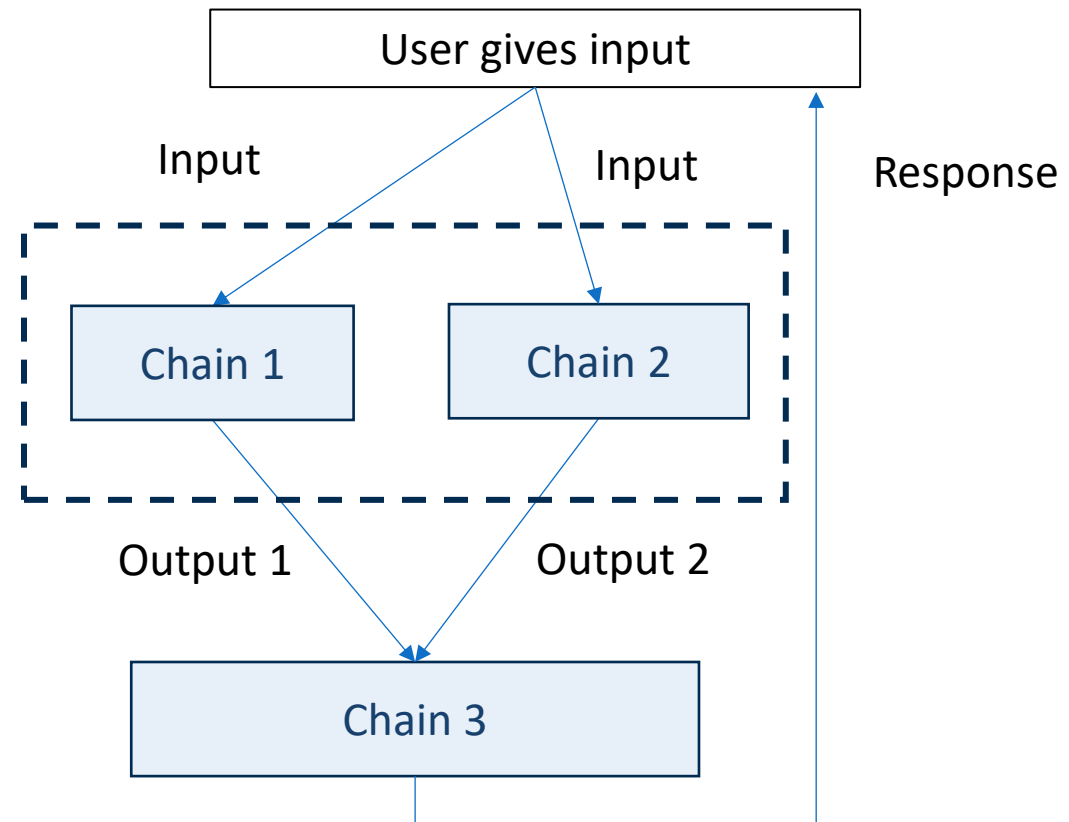


# Chains

Runnable

Runnable Parallel

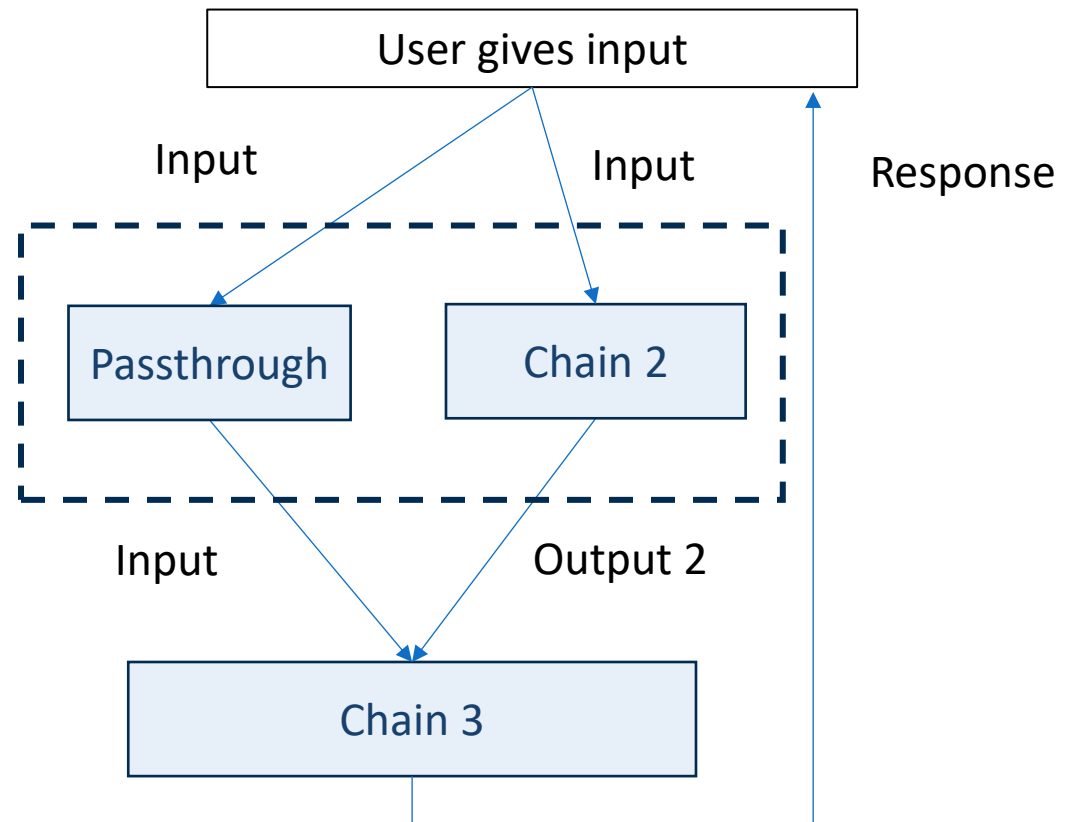
Runnable  
Parallel



# Chains

Runnable

## Runnable Passthrough

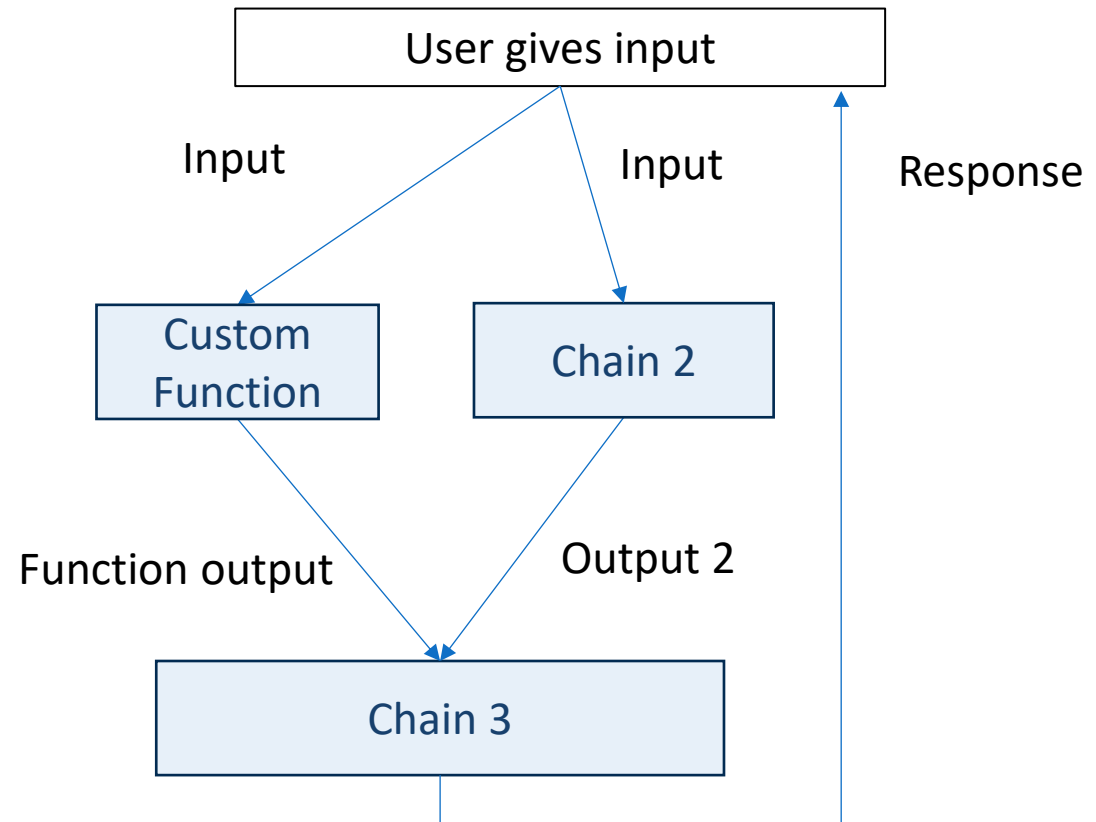


# Chains

Runnable

Runnable Lambda

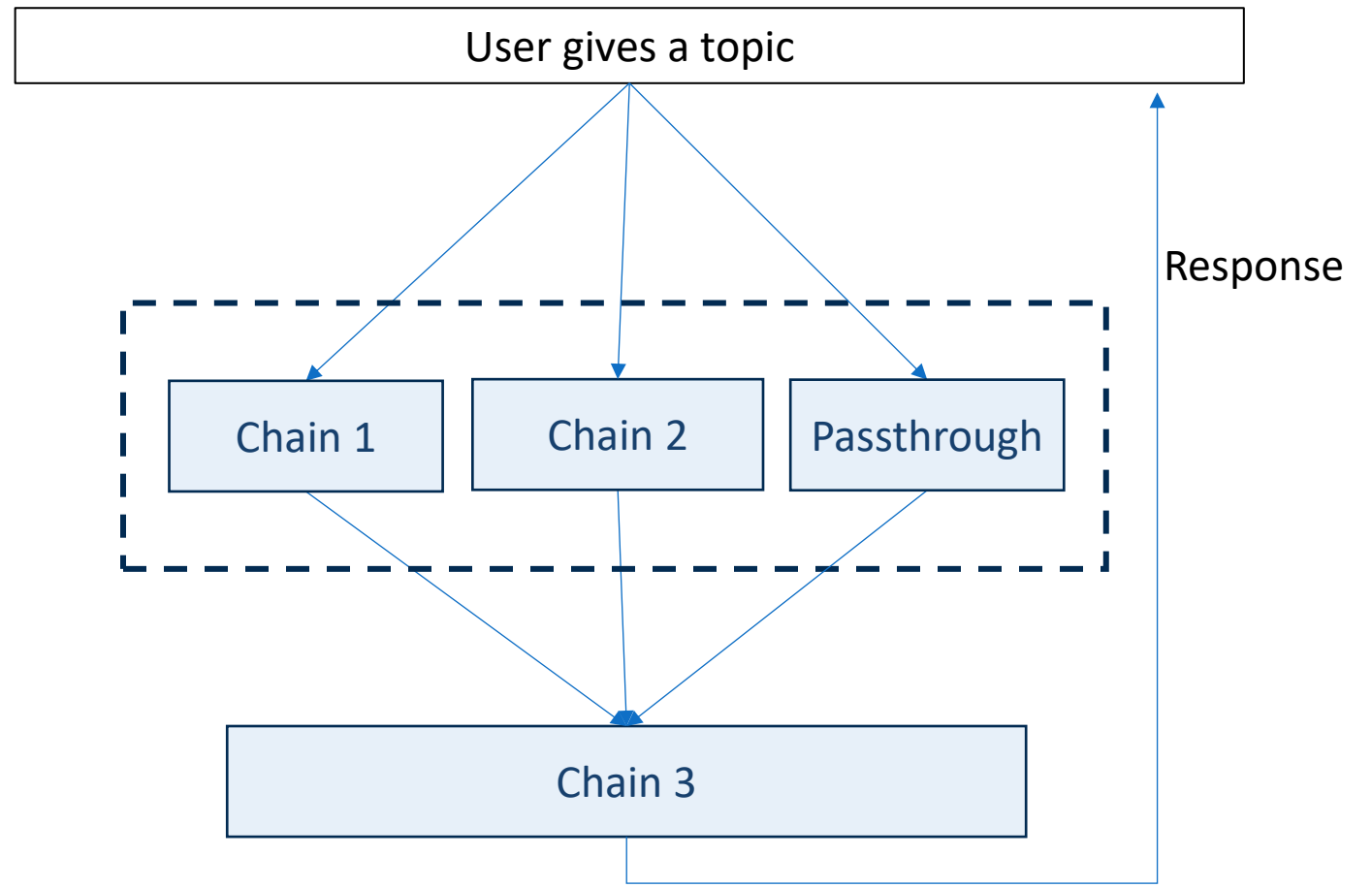
Runnable  
Lambda





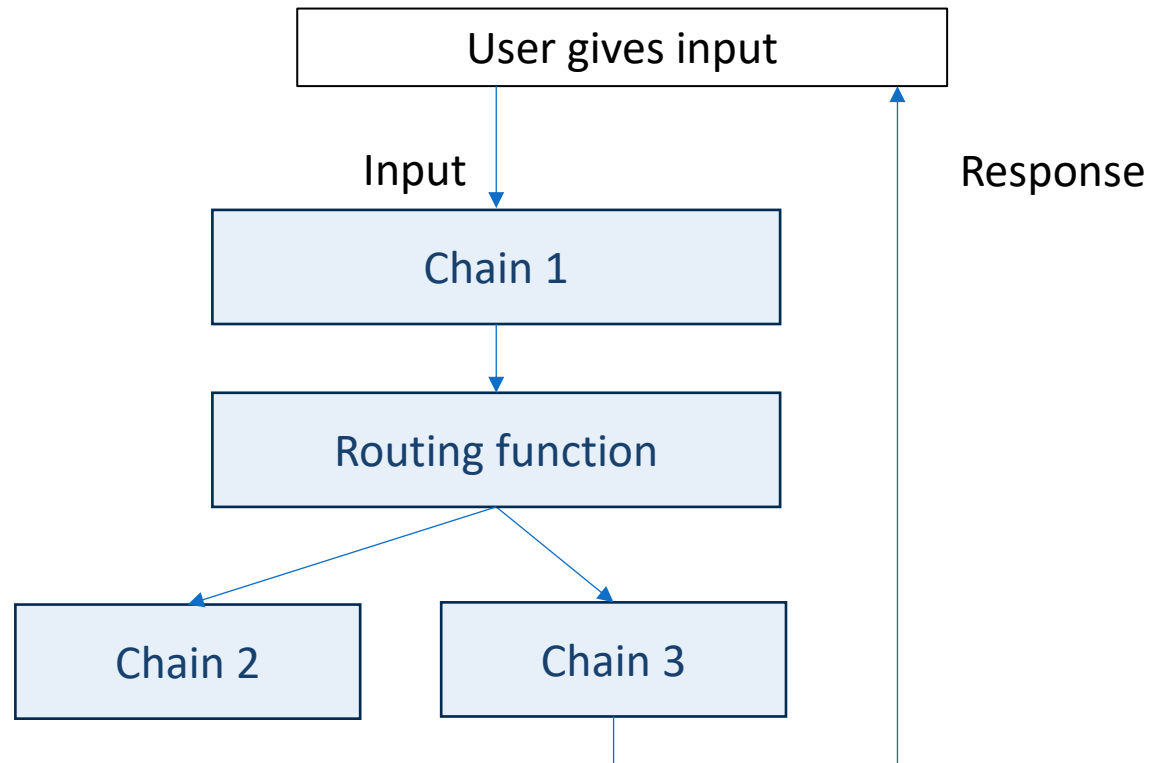
# Chains

## Example



# Chains

## Dynamic Routing



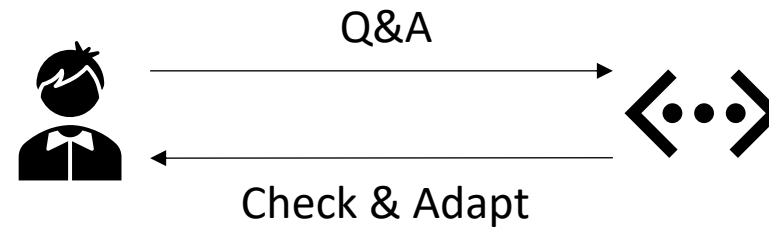
Runnable



# Chains

## Problem Statement

### AI Assistant for adaptive practice

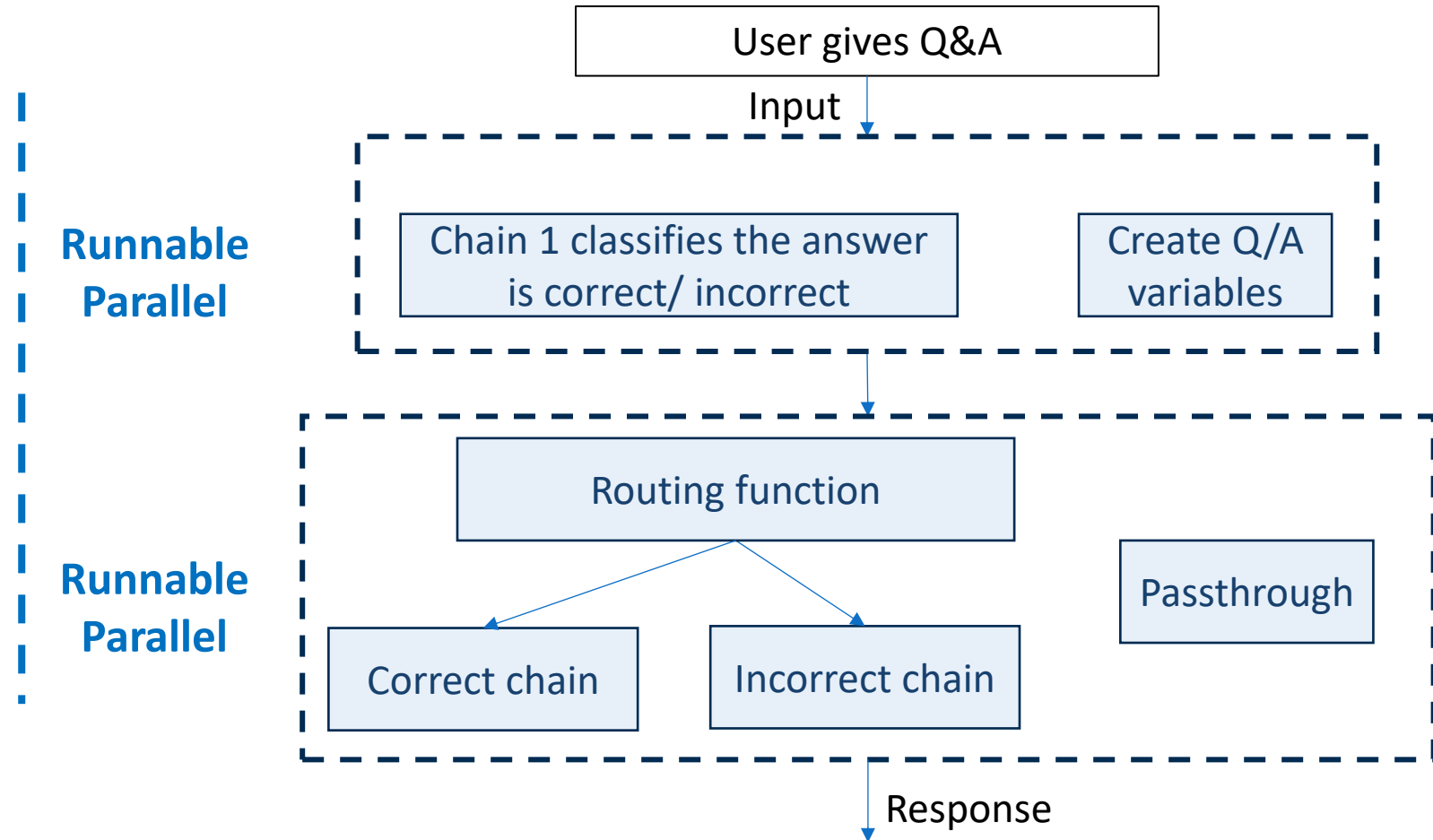


User enters a question and an answer. If user answer is correct, the assistant asks a more difficult question on the same topic. If the answer is wrong, the assistant tells the correct answer and explains the correct answer to the student.



# Chains

## Dynamic Routing



# Output Parsers

## What?

Used to format the output in the desired format

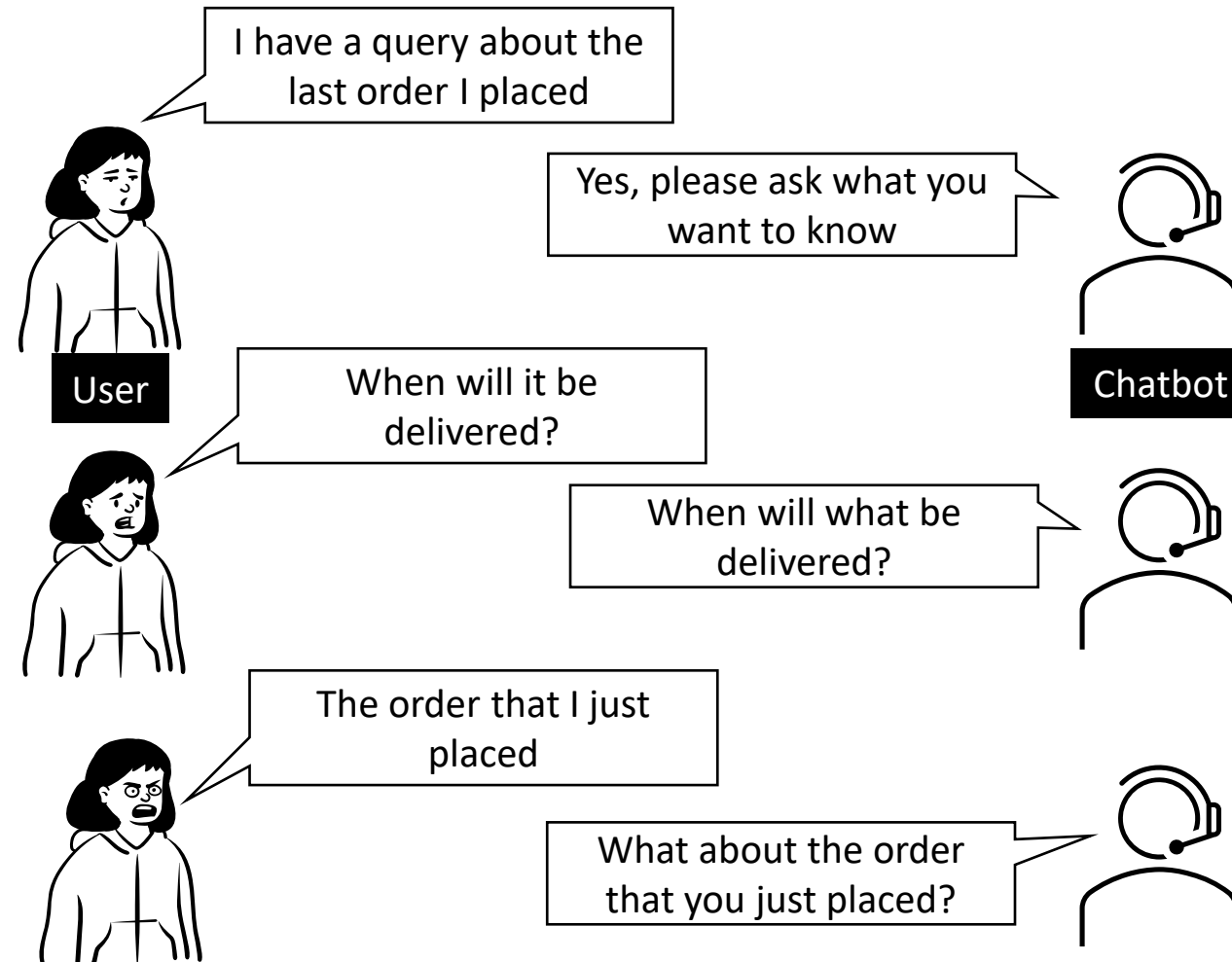
Example applications -

1. Get only string output of the LLM – **StrOutputParser()**
2. Get output in a specified schema – **StructuredOutputParser()**
3. Get output as comma separated values – **CommaSeparatedListOutputParser()**
4. Get formatted date-time values – **DatetimeOutputParser()**



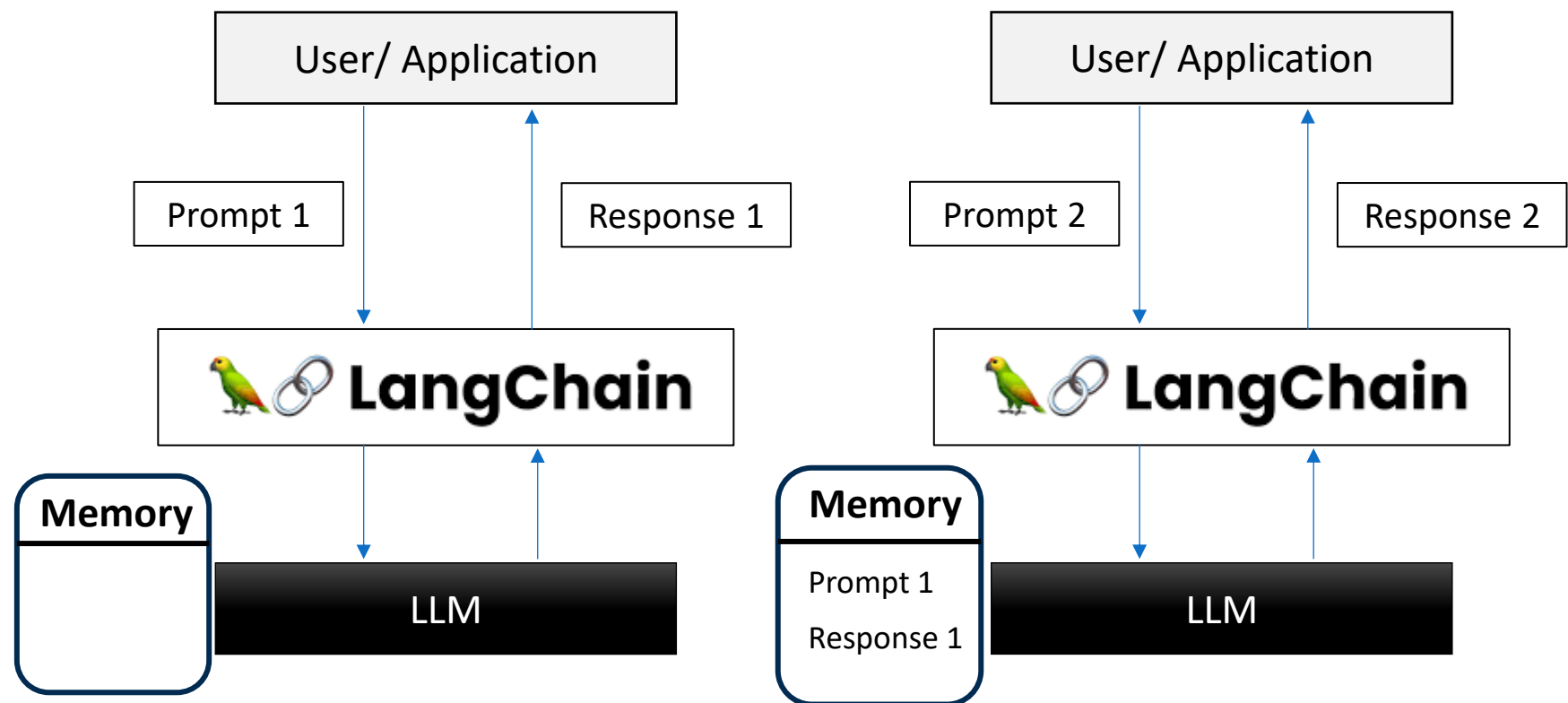
# Memory

Why?



# Memory

How?



# Memory

## Conversation

**Human:** I have a query about the last order I placed.

**AI:** Yes, please ask what you want to know

**Human:** I want to change the delivery address

**AI:** Current delivery address is XYZ. Where do you want the package to be delivered.

**Human:** Deliver it to ABC

**AI:** OK. I have updated the delivery address. Anything else I can help you with?

**Human:** When can I expect the package?

**AI:**

## Types of memories

### ConversationBufferMemory

Remembers the entire chat

### ConversationBufferWindowMemory

Remember previous n prompts and responses

### ConversationSummaryMemory

Uses LLM to generate a summary of conversation and remembers that

### RunnableWithMessageHistory

LCEL based memory with additional features

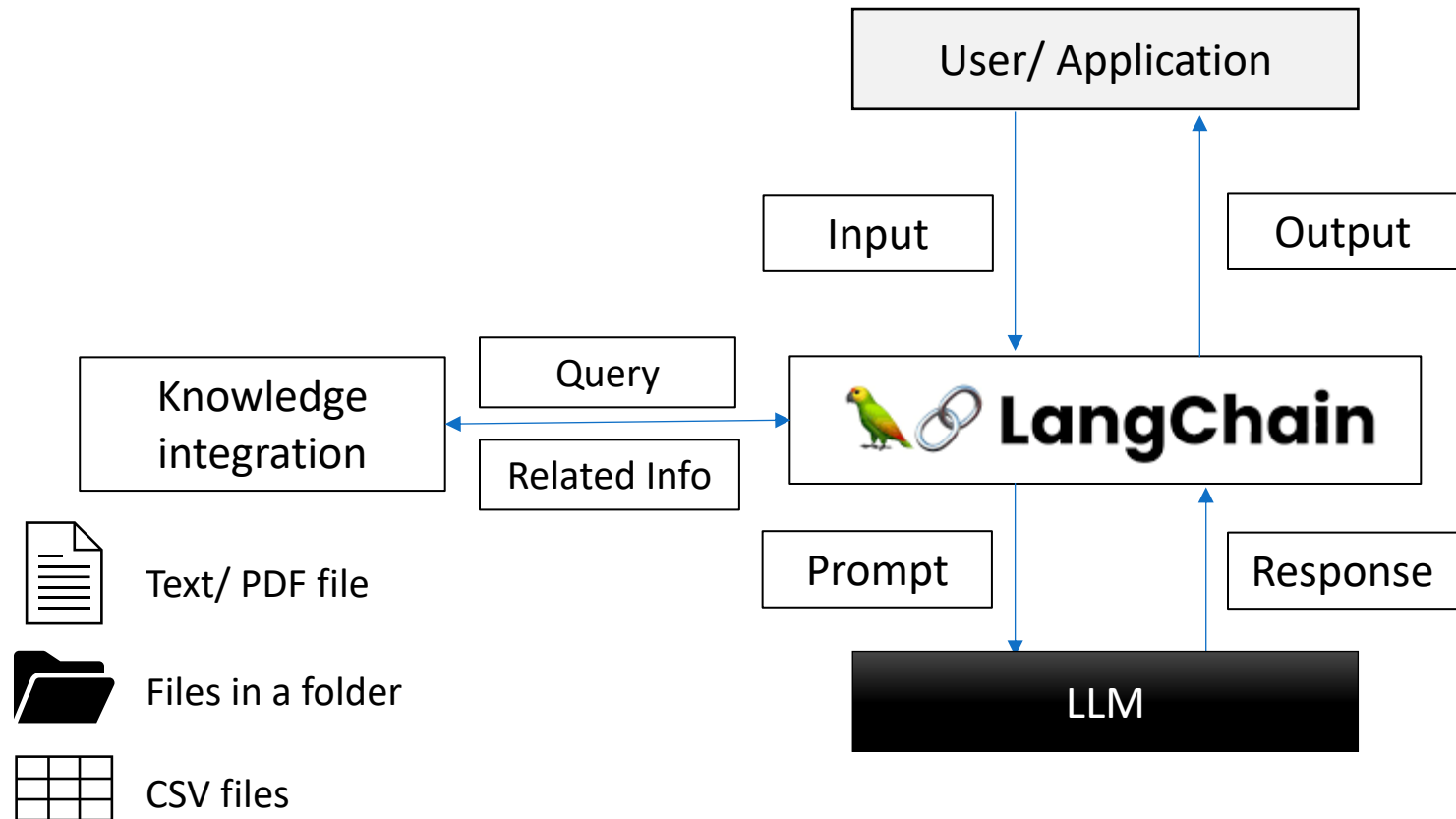




# Knowledge Integration

## Retrieval Augmented Generation (RAG)

What?



# Knowledge Integration

Once upon a time in Technopolis, Alex, an analyst at ShopSmart, faced a major challenge: managing the overwhelming volume of customer feedback. Thousands of reviews and complaints were pouring in daily, making it impossible for the customer service team to keep up.

Alex discovered LangChain, a powerful framework for integrating large language models into business applications. Using LangChain's Prompt Templates, Chains, and Memory features, Alex created a system that could summarize, categorize, and detect sentiment in customer feedback.

One day, a surge of negative reviews about a new product defect was quickly flagged by the LangChain-powered system. The issue, identified as a packaging defect, was addressed swiftly. Alex alerted the production team, who halted shipments and fixed the defect. The customer service team reached out to affected customers with solutions, turning a potential crisis into an opportunity for impressive customer service.

Thanks to Alex's innovative use of LangChain, ShopSmart improved its feedback management, automated responses to common queries, and personalized product recommendations. Alex became a hero at ShopSmart, demonstrating how cutting-edge technology could solve daunting business challenges, and ShopSmart thrived in the competitive market.

Chunk	Text
1	Once upon a time in Technopolis, Alex, an analyst at ShopSmart, faced a major challenge: managing the overwhelming volume of customer feedback.
2	Thousands of reviews and complaints were pouring in daily, making it impossible for the customer service team to keep up.
3	Alex discovered LangChain, a powerful framework for integrating large language models into business applications.
4	Using LangChain's Prompt Templates, Chains, and Memory features, Alex created a system that could summarize, categorize, and detect sentiment in customer feedback.
5	One day, a surge of negative reviews about a new product defect was quickly flagged by the LangChain-powered system.
6	The issue, identified as a packaging defect, was addressed swiftly.
7	Alex alerted the production team, who halted shipments and fixed the defect.
8	The customer service team reached out to affected customers with solutions, turning a potential crisis into an opportunity for impressive customer service.
9	Thanks to Alex's innovative use of LangChain, ShopSmart improved its feedback management, automated responses to common queries, and personalized product recommendations.
10	Alex became a hero at ShopSmart, demonstrating how cutting-edge technology could solve daunting business challenges, and ShopSmart thrived in the competitive market.



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## Question

What was the issue that led to a surge in negative customer reviews?

## Relevant chunks

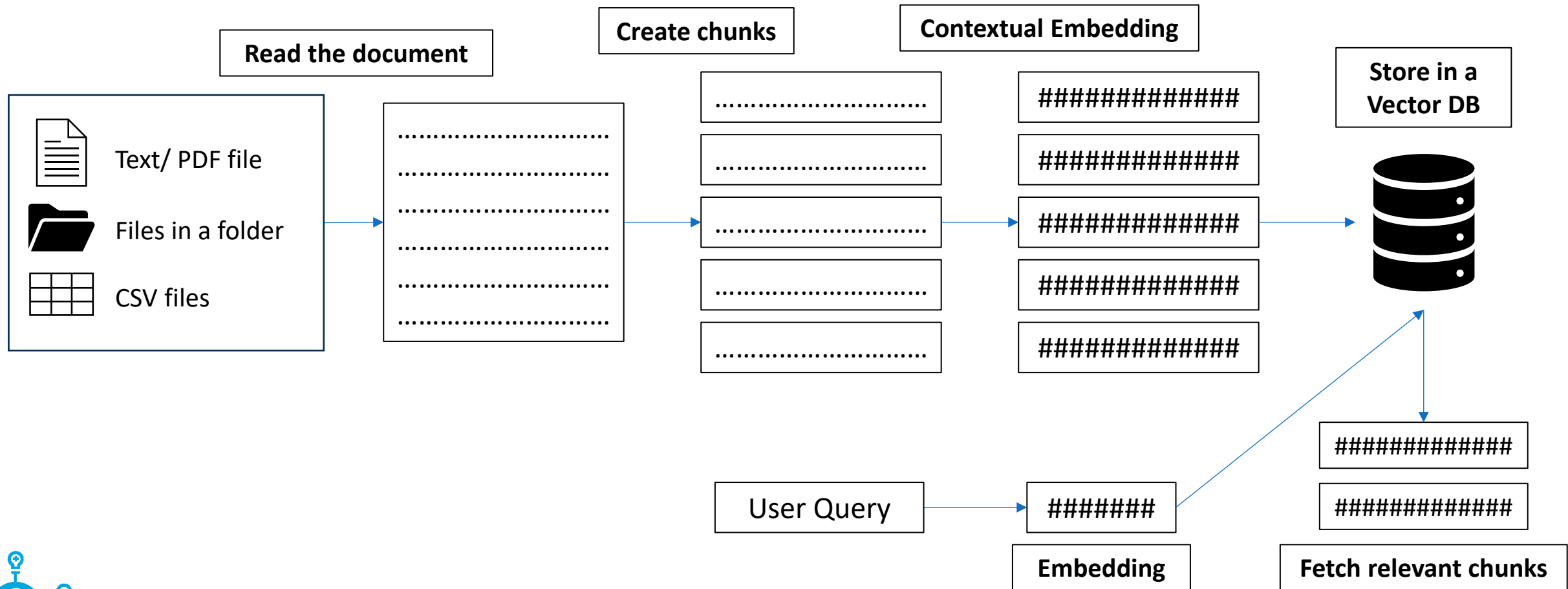
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## LLM response

The issue that led to a surge in negative customer reviews was a packaging defect in a new product.



# RAG Process



# Tools and Agents

What

I must attend a meeting in Hong Kong on the 20<sup>th</sup> of this month. Please make the arrangements



Boss

- Check flights to Hong Kong on 19<sup>th</sup>
- Check flights back on 21<sup>st</sup>
- Book stay in Hong Kong for 2 nights



Assistant



LLM Model

Tools



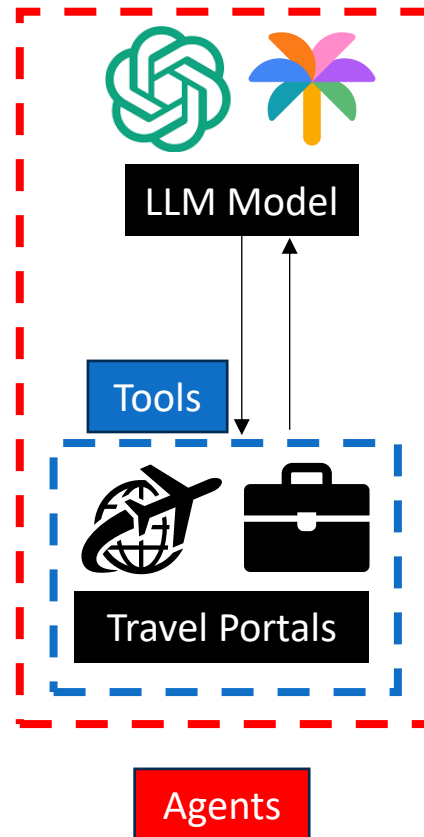
Travel Portals

Agents



# Tools and Agents

## What's covered



Creating own custom tools

Use LangChain in-built tools

Create Agents

Create Agents with chat memory



# Tools and Agents

## Steps

Creating own custom tools

Use LangChain in-built tools

Create Agents

1. Define the tools

2. Attach tools to LLM

3. LLM tells which tool to call

4. Invoke the tools

5. Send tool output to LLM to get the final result



## What & How

### What

Platform for monitoring and debugging LLM based applications

### Use

- When we have multiple LLM based applications, and they are going into production.
- LangSmith can help in debugging code, evaluating performance and keeping an eye on usage metrics

### How

- Create a login on LangSmith and generate an API key
- Link - <https://smith.langchain.com/>





# Streamlit

## What & How

### What

Open-source Python library that makes it easy to create and share custom web apps

### Use

Quickly create Graphical User Interface (GUI) for your application. Can serve as a POC for a bigger project

Samples: <https://streamlit.io/gallery>

### How

- Install the Streamlit python library and run on local/ cloud server
- Use the Streamlit server to host your application

### Getting Started

- `pip install streamlit`
- `streamlit hello`

