

# Kui Eugenio

Phoenix, Arizona | [kui\\_eugenio@hotmail.com](mailto:kui_eugenio@hotmail.com) | 949.307.8627

Over 20 years of demonstrated success in supporting desktops, networks, and voice systems for a diverse array of clients including retail stores, regional corporate and engineering offices. Proven experience with Active Directory Service and Data management, VoIP support, website development, SQL and MySQL management. Experienced with various IDEs including Eclipse, Android Studio and Visual Studio Community 2015. Versed in Java, VB, Objective-C programming and C#. Knowledgeable in HTML 5.0, CSS, Javascript, PHP, JSON, XML, jQuery, Bootstrap and REST protocols with various Web APIs. Experienced with GitHub for version control.

Java programming | iOS , Android and Windows Mobile applications | UWP development  
for Microsoft Framework | API integration | Website Administration | Project Management  
Network Administration | Process Improvement

## Experience

### **Epic Medical Solutions - Systems Administrator/Web Developer, 2014 – Present**

- Provide Windows 7 desktop and iPad tablet user support
- Administer Active Directory environment and Network Administration for 300+ users across multiple domains
- Manage voice support for Avaya VOIP phone and voicemail system
- SQL Server administration
- Manage multiple IIS websites on IIS servers, run them on a Wordpress platform and program custom post types, plugins and themes with PHP as needed. Backend coding with a combination of PHP, jQuery and Bootstrap and manage custom tables off of the main MySQL database.
- Maintain MSSQL databases
- Office 365 Enterprise Exchange administration
- Maintain a HIPAA compliant work environment

### **Sprint, Phoenix, AZ - Enterprise Services Tech Support Engineer II, 2006 – 2014**

- Recruited to remedy failing Service Level Agreements (SLA) for market
- Coordinated technology and network consolidation of 2 separate corporate offices and companywide downsizing transition
- Coordinated migration and support for current employees to Sprint Mobile Workforce
- Contributing member of Distributive Support Services (DSS) Methods and Procedures team

### **Sprint, Los Angeles, CA - Enterprise Services Tech Support Engineer II 2000 – 2006**

- Provide nationwide remote desktop support
- Coordinated build out of numerous corporate offices, retail stores and engineering sites
- Coordinated network infrastructure and client transition of Nextel acquisition
- IT support for 3rd party acquisition (Boost Mobile)

**Sprint. Hawaii - Client Support Analyst 1997 – 2000**

- Coordinated market-wide systems migration of desktop and software
- Coordinated IT support for merger of company business units (Sprint LD and Sprint PCS)

**Education**

University of Arizona

Web Development Bootcamp

Rio Salado College

Certificate of Completion: Computer Programming

University of Phoenix

Master of Business Administration (M.B.A.)

Hawaii Pacific University

Master's Degree, Computer and Information Sciences, General

University of Hawaii at Manoa

BS, Computer Science