KEVIN M CHETEKA

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🪪 PROFESSIONAL SUMMARY

I am an Information Technology specialist with practical experience in IT support, network engineering, and cybersecurity. I excel in configuring and managing network infrastructure, implementing secure remote access solutions, and ensuring stable internet connectivity. I'm skilled in resolving complex technical issues, optimizing system performance, and maintaining both Windows and Linux environments. With expertise in server management, VPN configuration, and troubleshooting, I deliver secure, efficient, and scalable IT solutions. My goal is to leverage IT and cybersecurity to enhance operational reliability, protect digital assets, and support business continuity.

💼 WORK EXPERIENCE

May 2025 – present	**Angaza Centre** **IT Consultant/EDL Trainer**	Nairobi, Kenya

- Assess client IT environments to identify gaps in network design, security posture, and infrastructure performance.
- Advise on and implement networking solutions, including VLAN configuration, BGP, OSPF, VPN tunnels, SD-WAN, and QoS for reliable, secure connectivity.
- Design and deploy firewall configurations (Palo Alto, MikroTik) with IDS/IPS and Zero Trust principles for enhanced security.
- Digital Literacy Training: Deliver digital literacy sessions using Angaza Center's curriculum.
- Assessment & Analysis Evaluate IT infrastructure and processes; identify gaps, inefficiencies, and security risks.
- Technical SupportProvide expert troubleshooting and system optimization guidance.
- Training & Change ManagementTrain staff on new technologies; support transitions to minimize resistance and downtime.

Oct 2024 – Apr 2025	**Tier Data Limited member of Centum groups** **Network Engineer** **FLYNET FIBER INTERNET-ISP** **Key Roles and Responsibilities**	Nairobi, Kenya

- Providing Internet Access
- Virtualization (VMware, VirtualBox)
- Backup & Recovery (Veeam, Backup Exec)
- PABX System(Yealink, Avaya etc.)
- Network Infrastructure Installation and Management - manage and maintain the physical network infrastructure, including servers, routers, cables, and data centers, to ensure smooth data flow.
- Traffic Routing & Bandwidth Allocation Mikrotic router

- Customer Service & Support
- Billing & Account Management-splynx
- Network Upgrades & Maintenance
- Provide technical support to end-users, resolving hardware and software-related issues

Dec 2023 – Dec 2024   **ICT Authority Of Kenya**   Nairobi, Kenya
Presidential Digital talent Program Cohort VIII ICT Intern posted at KEPHIS HQ

RESPONSIBILITIES
- Provide technical assistance and support.
- System Support (Active Directory)
- Website management using Joomla
- Monitoring ICT inventory
- Installing, configuring and monitoring local area network components
- Initiating ICT preventive maintenance activities.
- Conduct regular maintenance on computer systems.
- Implement and oversee data backup procedures.
- Configure and maintain the IT infrastructure.
- Setting zoom meetings and video conferencing kits for users.
- Printing merchant labels (agriculture) using dot matrix printer.
- KEPHIS data center (server room) maintenance.

Jun 2022 – Nov 2022   **Elsa Secondary School**   Isiolo, Kenya
IT Assistant/BOM Trainer volunteer

RESPONSIBILITIES
- Conduct comprehensive IT training sessions and offer guidance to internal users.
- Distance learning using Kolibre
- Configure and maintain the IT infrastructure.
- Conduct regular maintenance on computer systems.
- Implement and oversee data backup procedures using acronis.
- Providing technical support and troubleshooting.

Mar 2021 – May 2021   **County Government Of West Pokot**   Kapenguria, Kenya
ICT Attache'

RESPONSIBILITIES
- Network installation, configuration and management
- Provide technical assistance and support.
- Conduct regular maintenance on computer systems.
- Implement and oversee data backup procedures.
- User training and knowledge management sessions.

🎓 EDUCATION

Apr 2025 – present   **CyberOps Associate**   Online
ICT Authority, Kenya

Apr 2025 – May 2025   **DevNet Associate**   Online
ICT Authority, Kenya

Feb 2025 – Jun 2025   **CCNP: Core Networking**   Online
Cisco Networking Academy

Feb 2024 – May 2025	**Cisco Certified Network Associate(CCNA)** **Cisco Netwoking Academy**	Online
Oct 2024 – Dec 2024	**CIPIT's Data Protection Course** **Strathmore University eLearning System**	Nairobi, Kenya
Aug 2024 – Oct 2024	**Datacom Certificate** **Huawei Certified ICT Associate**	Nairobi, Kenya
Dec 2023 – Oct 2024	**Presidential Digital Talent Program cohort viii** **Coursera and CCNA** Certifications	Nairobi, Kenya
Sep 2017 – Sep 2022	**Bachelors of Science in Mathematics and Computer** **science** **Taita Taveta University** (second class upper division)	Voi, Kenya
Feb 2017 – May 2017	**Certificate in computer Application** **Siffu**	kitale, Kenya
Jan 2013 – Dec 2016	**Kenya Certificate of Secondary Education** **St.Teresa's Secondary School**	kitale, Kenya

🗐 CERTIFICATES

CCNP Enterprise: Core Networking

Huawei Certified ICT Associate(HCIA)
   Huawei Academy

Cisco Networking Basics
   Cisco Academy

Cybersecurity and Emerging Technologies Awareness Training
   ICT Authority

IT Security: Defense against the digital dark arts ⧉
   Google

Endpoint Security
   Cisco Academy

Artificial Intelligence Fundamentals
   IBM

CCNA: Enterprise Networking, Security, and Automation

CCNA: Introduction to Networks

Cisco Computer Hardware Basic
   Cisco Academy

Technical support Fundamental ⧉
   Google

The Bits and Bytes of Computer Networking ⧉
   Google

Cyber Threat Management
   Cisco Academy

CCNA: Switching, Routing, and Wireless Essentials

Basic Digital Skill
   ICT authority of kenya in partnership with KICTANET

Cisco Network support and Security
   Cisco Academy

Computer Application
   Sifuu

Operating system and you
   Google

Network Defense
   Cisco Academy

Huawei Certified Academy Instructor
   Huawei Academy

CIPIT'S Data Protection Course
   Strathmore university

System Administration and IT Infrastructure Services ⧉
   Google

Google project management ⧉
   Google

Introduction to Relational Database And SQL
   Google

Junior Cybersecurity Analyst
   Cisco Academy

🧠 SOFT SKILLS

- Computer proficient
- Good in Communication
- Attention to details
- Creativity

♟ TECHNICAL SKILLS

- IT Support
- Networking | BGP, OSPF, VLANs, VPNs, SD-WAN, QoS, TCP/IP, DNS, DHCP ||
- Cloud | AWS VPC (Basic), Hybrid Networks, Site-to-Site VPN ||
- Automation | Python (Scripting), Ansible (Learning), SSH ||
- Security | Firewalls (Palo Alto, MikroTik), IDS/IPS, Zero Trust ||
- Tools | Wireshark, Cisco Packet Tracer, VMware, Splynx Billing
- operating systems proficient, e.g Windows,Linux
- Backup and Recovery, Backup Exec, Veeam, and Acronis
- System Administration, eg Active Directory, Group Policy, Server Management

♟ ACCOMPLISHMENT

Jul 2024 – Jul 2024	• Under the guidance of my supervisor, Kevin Gesora, Senior ICT & Innovation Officer, I successfully executed a seamless network transfer at the KEPHIS Taveta border office, effectively linking the Kenya border with the Tanzania TRA office.
May 2021 – May 2021	• Network installations and configuration at the Kapenguria, Kenya Wapesa Sacco Building, County Government of West Pokot Building.
Oct 2024 – Apr 2025	• Successfully installed and configured CCTV, intercom, and access control systems at Loft Apartments and Plus Riverbank Apartments, ensuring enhanced residential security and full operational functionality • Delivered network support and stable internet connectivity solutions at Two Rivers Mall and Centum Group of Companies, ensuring minimal downtime and optimized performance

🌍 LANGUAGES

English   **Kiswahili**   **French**
                                                  (Learning)

♟ HOBBIES

- Reading
- Travelling
- Volunteering
- Hiking

✵ REFERENCES

Charles Makori, *Lead Network Engineer,* Tier Data Limited
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Kevin Gesora, *Senior ICT & Innovation Officer,* KEPHIS
kevingesora@gmail.com, +254720108027

Alphas Kakuko, *ICT Director(2017-2022),* County Government Of West Pokot
alphaskakuko@gmail.com, +254718787159

Bridget Mueni, *System Developer,* KEPHIS
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