

## Professional Summary and Objective

Highly motivated, reliable, and well organised individual with a range of experience from various industries who is currently seeking to enter the job market in the IT industry. Achieved Diploma in Full Stack Software Development and Java fundamentals. Offers advanced expertise in a range of other programming languages, including Python (Django), C++, HTML, CSS (Bootstrap, Tailwind), JavaScript, MySQL, and PostgreSQL. Also has experience working with Agile Methodologies. These skills are confirmed by extensive training and can be applied in a setting that requires group work or working individually.

## Key Skills & Competencies



- Capable of working without supervision and as a member of a team
- Possess excellent attention to detail and accuracy
- Ability to give timely & accurate guidance to team members & individuals
- Excellent written & verbal communication skills with ability to build rapport & trust quickly with others
- Excellent IT skills over various software
- Ability to multi-task and coordinate with management
- Efficient and creative in problem solving and working towards deadlines
- Fully flexible and available for immediate start

## Education

**Software Process Automation Developer**  
ABP School of Automation

April 2023 - Oct 2023

**Full Stack Software Development**  
Code Institute, Dublin

Sept 2022 - Sept 2023

**Computer Programming with Java**  
IBAT College, Dublin

Feb 2022 - June 2022

**Bachelor of Software Development, Year 3**  
Limerick Institute of Technology

Sept 2018 - May 2020

## Work Experience

### ***Apple Customer Support (Remote)***

(Jun 2018 - Aug 2018)

**Hollyhill Industrial Estate, Hollyhill, Cork, Ireland**

- Over the phone, world-wide customer support for Apple customers to resolve technical issues.
- Keeping within the allocated time of 8 minutes to identify and solve the issue.
- Ensuring customer satisfaction was met.
- Logging each call in a detailed and efficient manner.
- Set appointments for our international customers.

### ***Project Manager, Form Worker & Concreter***

(Jan 2016 - Aug 2016)

**LK Construction, 3 - 9 Octal St, Yatala, QLD, Australia**

- Co-ordinated various projects and managed a small team to exceed expectations.
- Worked under pressure, dealt with issues appropriately and ensured the projects were completed to a high standard and on time.
- Quality control of all work and key holder of the main yard.
- Lead a team of up to 5 men in the yard for making concrete sleepers.

### ***Warehouse Operator***

(Oct 2015 - Dec 2015)

**Coca Cola Amatil Ltd, Richlands, Brisbane, QLD, Australia**

- Obtained and verified all orders received via a voice order.
- Operated an EPJ to successfully pick/pack orders, and then transport packaged orders to the assigned delivery lane.

### ***Ranch Laborer / Construction Worker***

(May 2015 - Aug 2015)

**Koolpinyah Station, Gunn Point Rd, Darwin, Australia**

- Mustering and feeding livestock.
- Maintenance of ranch and all ranch vehicles.

### ***Removalist and Driver***

(Oct 2014 - May 2015)

**NT Second hand, 470 Stuart Highway, Winnellie, NT, Australia**

- Delivered household furniture and goods to customers.
- Adhered to specific times and schedules.

### ***Warehouse Assistant / Document and Record Admin***

(Aug 2014 - Oct 2014)

**SSDS, Defence Establishment Berrimah Barrack, Australia**

- Created, prepared and maintained files for archiving and disposal.
- Recorded the barcode numbers of each box and entered into an online register, which required strong attention to detail and accurate reporting.

## References

Excellent references available on request.