

## TERMS AND CONDITIONS.

1. NOTE- Hanna's connect is in association with My Kenyan Guide Ltd.

(android/iOS app and the website)

[www.hannasconnect.co.ke/www.hannasconnect.com](http://www.hannasconnect.co.ke/www.hannasconnect.com)

Please read these Terms and Conditions carefully before using Hanna's Connect.

Your access to and use of the service is

conditioned on your acceptance of and compliance with these

Terms.

These Terms apply to all Listed for business profiles from any category, visitors, users and others who have access or use our services.

By accessing or using our website [www.hannasconnect.co.ke/www.hannasconnect.com](http://www.hannasconnect.co.ke/www.hannasconnect.com) you agree to be bound by these terms.

If you disagree with any part of the terms then discontinue with the use of [www.hannasconnect.co.ke/www.hannasconnect.com](http://www.hannasconnect.co.ke/www.hannasconnect.com) or the android//iOS app.

PLEASE READ THESE TERMS OF USE CAREFULLY. BY ACCESSING, DOWNLOADING, OR USING ANY OF THE SITES AND SERVICES, YOU AGREE TO BECOME BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO ALL THE TERMS AND CONDITIONS, THEN YOU MAY NOT ACCESS AND USE THE SITES AND SERVICES.

1.Disclaimer.

2. Privacy Policy.

3. Terms of Use.

### ***1. DISCLAIMER,***

Listed business profiles, reviews, images, videos, Logos, Views, opinions, thoughts, comments expressed by the members of this platform or Users who leave reviews are NOT associated whether

remotely or otherwise, with the views, opinions, thoughts and comments of My Kenyan Guide or Hanna's Connect. Therefore, My Hanna's connect shall take no responsibility for any loss, Lawsuit charges or injuries incurred by the affected individual or individuals in whichever way.

### ***2. PRIVACY POLICY AND TERMS OF USE.***

1. Personal information we collect from you, is the information you share with us when you register on Hanna's Connect for a business profile, on our website or mobile apps. The information is to identify your profile ONLY. We do not share neither do we sell the collected data. By using the site, you acknowledge to understand and agree to the above policy.

2. We May use the above information to RESPOND to you in regards to your activity/remarks/use of Hanna's Connect.

#### TERMS OF USE.

1. You accept that Hanna's Connect shall have the right to monitor your account usage and may disclose personal information to local law enforcement or investigative agencies or any competent regulatory or governmental agencies to assist in the prevention, detection or prosecution of fraud, Impersonation or other criminal activities. You are solemnly responsible for anything that arises from your involvement with such and Hanna's Connect shall not be held responsible in whatever manner.

2. The laws of Kenya shall govern your use of the website/app. You hereby agree to submit the exclusive jurisdictions of the Kenyan courts.

3. The information listed/displayed on Hanna's Connect is provided by our clients (profile holders Only)

Therefore, we assume no responsibility for errors or omissions on the listing provided or active or previous advertisements/listings

4. We creates no profiles on our platform thus why in any event shall We be liable or held responsible for any direct, indirect consequential lawsuits, incidental damages or any damages whatsoever, whether in an action of contract, negligence of other sort arising out of or in connection with the use of the service or the contents of the service listed or provided.

5. We reserves the right to make additions, deletions or modifications to the contents on the service at any time without prior notice.

6. We reserve the right to change the content presentation, performance, user facilities and user availability of any part of Hanna's Connect both the website and mobile application and these terms and conditions of use. You should check these terms and conditions regularly for any changes.

7. You agree and understand that Listing yourself or your business/company on Hanna's Connect does not guarantee you will get clients/customers.

8. Monies paid to My Kenyan Guide/Hanna's connect are non-refundable and non-transferrable, regardless of whether you want to use Hanna's connect anymore or not.

9. Deleting your account means deleting the profile data as well.

10. We reserves the right to delete an account discretely! However, we do so mostly on basis of impersonation, fraud, criminal activities, racial/tribal/slurs/remarks etc.

11. By using Hanna's Connect website/app you agree that you will not engage in anything unlawful, illegal, fraudulent or harmful or in any connection with the same purpose or activity.

12. You must be 18+ to use Hanna's connect and by using the website/apps you state you are over the age of 18.

13. We do not warranty that the use of this website/app is error free or uninterrupted that defects will be corrected or the servers will be virus or bug free. We hereby acknowledge that it is your responsibility to implement security measures i.e., anti-virus to protect yourself.

However, the above is unlikely to happen. However, we go beyond to make sure our website and mobile apps are safe and do not cause any harm to any gadget(s)

14. Advertising- Hanna's Connect may contain advertising of third-party links, products and services, we shall not be responsible for any inaccuracy in the advertisement information, gives no guarantee, representation or warranty, whether express or implied about the quality of such services, venue or goods advertised!

15. THIRD PARTY MISPRESENTATION- Hanna's Connect shall not be liable for any misleading or fraudulent acts exercised by any third party claiming that such person is representing Hanna's connect. We shall not be liable, responsible for such acts carried out in person or by electronic means of any form whatsoever including telecommunications, email and internet sites such as professional or social media sites.

16. BY USING HANNA'S CONNECT, YOU ACCEPT THAT YOU MUST NOT;

1. Take any action that may cause damage to the website or impairment of the performance, availability or accessibility to the website and mobile app.

2. Use My Hanna's Connect in any way that is unlawful, illegal, fraudulent or harmful or in connection with any unlawful, illegal, fraudulent or harmful purpose or activities,

3. Use data (including logos, images or corporate visuals) collected/listed or being used from Hanna's Connect for any illegal activity whatsoever.

4. Provide incorrect, misleading, incomplete information in any way whatsoever!

17. External links disclaimer- Hanna's Connect may contain links to external websites that are not provided or maintained by us or in any way affiliated with us. Please note that Hanna's connect does not guarantee the accuracy, relevance, timeliness, or completeness of any information on this external website. Thus, we will not be responsible for any damage caused or that may arise from same.

18. ACCOUNT CREATION-

In order to use the service, you may be required to provide information about yourself including your name, email address, cell phone number, location, username, password and other personal information. You agree that any

registration information you give to My Kenyan Guide will be accurate, correct and up to date. You must not impersonate someone else or provide account information or an email address other than your own. Your account must not be used for any illegal or an authorized purpose. You must not in the use of the service, violate any laws in your jurisdiction. Hanna's Connect profiles are created by clients (profile holders) and we will not be responsible for any misleading, incorrect or wrong information provided by the same. Once a profile is created, it is visible to anyone and everyone of any race, religion or nation that has access to our website or our mobile application. We may modify these Terms for any reason at any time; by posting a new version, changes do not affect rights and obligations that arose prior to such changes. Your continued use of Hanna's Connect, following the posting of modified Terms will

be subject to the Terms in effect at the time of your use. Please review these Terms periodically for changes. If you object to any provision of these Terms or any subsequent modifications to these Terms or become dissatisfied with our website or Mobile Application in

anyway, your only recourse is to immediately terminate use of Hanna's Connect.

19. Payment for My Kenyan guide profile creation cannot be reversed as a profile is made. Payment for one account cannot be used for another regardless of whether the profile holder cancels

the subscription before the time of the subscription expires or not. Payment for one profile cannot be transferred to another account. A profile on an active subscription cannot be put on hold.

Profile holders agree that:

1. You agree to not write or post materials that will defame, devalue or embarrass your competitor. You agree to respect people from all, gender, tribe, race, religion etc.
2. You acknowledge any lawsuit that will arise from your use of the website will solemnly be on you and we will not be held responsible for the same whether directly or indirectly.
3. You agree we reserve the right to delete your account. Especially after it has been reported for fraud more than twice.