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0478/11

May/June 2019

1 hour 45 minutes

No Additional Materials are required.

No calculators allowed.

Write your centre number, candidate number and name in the spaces at the top of this page.
Write in dark blue or black pen.
You may use an HB pencil for any diagrams, graphs or rough working.
Do not use staples, paper clips, glue or correction fluid.
DO NOT WRITE IN ANY BARCODES.

Answer **all** questions.

No marks will be awarded for using brand names of software packages or hardware.

Any businesses described in this paper are entirely fictitious.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.

The maximum number of marks is 75.

This syllabus is regulated for use in England, Wales and Northern Ireland as a Cambridge International Level 1/Level 2 Certificate.

This document consists of **11** printed pages and **1** blank page.

- 1** Hexadecimal is used for MAC addresses.

Part of a MAC address is given:

97 - 5C - E1

Each pair of digits is stored as binary in an 8-bit register.

- (a)** Show what the binary register stores for each pair of the given digits.

97							
5C							
E1							

[6]

- (b)** Explain what is meant by a MAC address.

[4]

- (c)** Give **two** other examples where hexadecimal can be used.

Example 1

.....

Example 2

.....

[2]

2 Rajesh creates a logic circuit.

He uses three different logic gates in his circuit. Each logic gate has a maximum of **two** inputs.

He describes the logic of each gate.

(a) "The only time the output will be 1 is when both inputs are 1."

State the single logic gate

Draw the single logic gate:

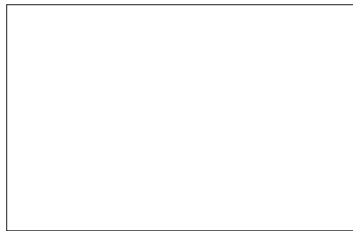


[2]

(b) "The only time the output will be 1 is when both inputs are 0."

State the single logic gate

Draw the single logic gate:

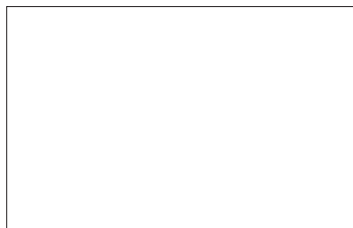


[2]

(c) "The only time the output will be 0 is when both inputs are 1."

State the single logic gate

Draw the single logic gate:



[2]

3 Five descriptions of different input or output devices are given in the table.

Complete the table by stating the **name** of each input or output device.

Description	Name of device
This is an input device that works by shining a light onto the surface of a document. The light source is automatically moved across the document and the reflected light is captured by mirrors and lenses.
This is an input device where a laser or a light source is moved across an object. The width, height and depth of the object are measured to allow a model to be created.
This is a large input device that is usually fixed to a wall. A user can calibrate the device to make sure the sensors align with a projected image. The user can use either their finger or a special pen to make selections.
This is an output device that uses many small mirrors to reflect light towards a lens. This will display an image.
This is an output device that creates an object by building layer upon layer of material.

[5]

- 4 (a) Lola is concerned about the risks to her computer when using the Internet.

She wants to use some security methods to help protect her computer from the risks.

Identify a security method she could use for each of the following risks. Each security method must be different.

Describe how each security method will help protect Lola's computer.

- (i) Computer virus

Security method

Description

.....

.....

.....

[3]

- (ii) Hacking

Security method

Description

.....

.....

.....

[3]

- (iii) Spyware

Security method

Description

.....

.....

.....

[3]

(b) Lola is also concerned that the data she stores could be subject to accidental damage or accidental loss.

(i) State **three** ways that the data Lola stores could be accidentally damaged or accidentally lost.

1

.....

2

.....

3

.....

[3]

(ii) Give **two** methods that Lola could use to help keep her data safe from accidental damage or accidental loss.

1

.....

2

.....

[2]

5 The following text is stored as a text file:

She sells sea shells on the seashore. The shells that she sells are sea shells I am sure.

Explain how lossless compression would compress this file.

.....

.....

.....

.....

.....

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.....

.....

..... [5]

6 A law company holds a lot of sensitive data about its clients.

- (a) It currently requires employees to enter a username and a password to log-in to an account. Each password must be 8 letters.

The company wants to increase the security of the log-in system.

Identify **two** improvements the company could use to make the log-in system more secure.

Explain how each improvement increases security.

Improvement 1

.....

Explanation

.....

.....

Improvement 2

.....

Explanation

.....

.....

[4]

- (b) The law company wants to purchase a new file server.

The company can purchase a server with either solid state storage or magnetic storage. After discussion, it decides to purchase a file server with magnetic storage.

Explain why the company chose magnetic storage rather than solid state storage.

.....

.....

.....

.....

.....

.....

.....

.....

[4]

(c) The law company also uses optical storage.

Give **three** different examples of optical storage.

- 1
- 2
- 3 [3]

7 Annie writes a paragraph of text as an answer to an examination question about programming languages.

Using the list given, complete Annie's answer by inserting the correct **six** missing terms. Not all terms will be used.

- Assembly
- Converter
- Denary
- Hexadecimal
- High-level language
- Low-level language
- Machine Code
- Source Code
- Syntax
- Translator

The structure of language statements in a computer program is called the

..... . A programming language that uses natural language statements is called a When programs are written in this type of language they need a to convert them into

A programming language that is written using mnemonic codes is called

..... language. This is an example of a

[6]

8 An art gallery has a website that is used to display and sell art.

(a) The gallery uses Secure Socket Layer (SSL) to provide a secure connection when selling art.

Describe the process of SSL and how it provides a secure connection.

[6]

(b) The art gallery also uses a firewall.

Six statements are given about firewalls.

Tick (✓) to show if the statement is True or False.

Statement	True (✓)	False (✓)
Firewalls are only available as hardware devices		
Firewalls allow a user to set rules for network traffic		
Firewalls will automatically stop all malicious traffic		
Firewalls only examine traffic entering a network		
Firewalls encrypt all data that is transmitted around a network		
Firewalls can be used to block access to certain websites		

[6]

- (c) The art gallery is concerned about computer ethics relating to its website.

Explain what is meant by computer ethics **and** why the art gallery is concerned about computer ethics.

.....

.....

.....

.....

.....

.....

.....

..... [4]

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COMPUTER SCIENCE

0478/11

Paper 1

May/June 2019

MARK SCHEME

Maximum Mark: 75

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the May/June 2019 series for most Cambridge IGCSE™, Cambridge International A and AS Level and Cambridge Pre-U components, and some Cambridge O Level components.

PUBLISHED**Generic Marking Principles**

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always **whole marks** (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

GENERIC MARKING PRINCIPLE 5:

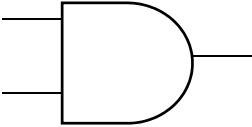
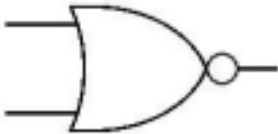
Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

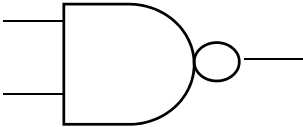
GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

Question	Answer	Marks																								
1(a)	<div><div>97</div><div><table><tr><td>1</td><td>0</td><td>0</td><td>1</td><td>0</td><td>1</td><td>1</td><td>1</td></tr></table><div><div>1 mark</div><div>1 mark</div></div></div></div> <div><div>5C</div><div><table><tr><td>0</td><td>1</td><td>0</td><td>1</td><td>1</td><td>1</td><td>0</td><td>0</td></tr></table><div><div>1 mark</div><div>1 mark</div></div></div></div> <div><div>E1</div><div><table><tr><td>1</td><td>1</td><td>1</td><td>0</td><td>0</td><td>0</td><td>0</td><td>1</td></tr></table><div><div>1 mark</div><div>1 mark</div></div></div></div>	1	0	0	1	0	1	1	1	0	1	0	1	1	1	0	0	1	1	1	0	0	0	0	1	6
1	0	0	1	0	1	1	1																			
0	1	0	1	1	1	0	0																			
1	1	1	0	0	0	0	1																			
1(b)	<p>Four from:</p> <ul style="list-style-type: none">Media Access Control (address)Used to identify a deviceIt is a unique (address)It is a static address // It does not changeIt is set by the manufacturerThe first part is the manufacturer ID/number/identifies the manufacturerThe second part is the serial number/ID	4																								

Question	Answer	Marks
1(c)	<p>Two from e.g.:</p> <ul style="list-style-type: none"> • Colour codes // Colour in HTML / CSS • Error messages • Locations in memory • Memory dump // debugging • IP address • ASCII // Unicode • Assembly language • URL 	2

Question	Answer	Marks
2(a)	<p>1 mark for correct name, 1 mark for correct gate symbol</p> <p>– AND</p> 	2
2(b)	<p>1 mark for correct name, 1 mark for correct gate symbol</p> <p>– NOR</p> 	2

Question	Answer	Marks
2(c)	<p>1 mark for correct name, 1 mark for correct gate symbol</p> <p>– NAND</p> 	2

Question	Answer	Marks												
3	<p>1 mark for each correct device</p> <table><tr><th>Description of input or output device</th><th>Name of device</th></tr><tr><td>This is an input device that works by shining a light onto the surface of a document. The light source is automatically moved across the document and the reflected light is captured by mirrors and lenses.</td><td>2D Scanner</td></tr><tr><td>This is an input device where a laser or a light source is moved across an object. The width, height and depth of the object are measured to allow a model to be created.</td><td>3D scanner</td></tr><tr><td>This is a large input device that is usually fixed to a wall. A user can calibrate the device to make sure the sensors align with a projected image. The user can use either their finger or a special pen to make selections.</td><td>Interactive whiteboard</td></tr><tr><td>This is an output device that uses many small mirrors to reflect light towards a lens. This will display an image.</td><td>Projector</td></tr><tr><td>This is an output device that creates an object by building layer upon layer of material.</td><td>3D printer</td></tr></table>	Description of input or output device	Name of device	This is an input device that works by shining a light onto the surface of a document. The light source is automatically moved across the document and the reflected light is captured by mirrors and lenses.	2D Scanner	This is an input device where a laser or a light source is moved across an object. The width, height and depth of the object are measured to allow a model to be created.	3D scanner	This is a large input device that is usually fixed to a wall. A user can calibrate the device to make sure the sensors align with a projected image. The user can use either their finger or a special pen to make selections.	Interactive whiteboard	This is an output device that uses many small mirrors to reflect light towards a lens. This will display an image.	Projector	This is an output device that creates an object by building layer upon layer of material.	3D printer	5
Description of input or output device	Name of device													
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Question	Answer	Marks
4(a)(i)	<p>1 mark for security method, 2 marks for description</p> <p>Anti-virus (software) // Anti-malware (software)</p> <ul style="list-style-type: none">• Scans the computer system (for viruses)• Has a record of known viruses• Removes/quarantines any viruses that are found• Checks data before it is downloaded• ... and stops download if virus found/warns user may contain virus <p>Firewall // Proxy server</p> <ul style="list-style-type: none">• Monitors traffic coming into and out of the computer system• Checks that the traffic meets any criteria/rules set• Blocks any traffic that does not meet the criteria/rules set // set blacklist/whitelist	3

Question	Answer	Marks
4(a)(ii)	<p>1 mark for security method, 2 marks for description</p> <p>Firewall // proxy server</p> <ul style="list-style-type: none"> • Monitors traffic coming into and out of the computer system • Check that the traffic meets any criteria/rules set • Blocks any traffic that does not meet the criteria/rules set // set blacklist/whitelist <p>NOTE: Cannot be awarded if already given in 4(a)(i)</p> <p>Passwords</p> <ul style="list-style-type: none"> • Making a password stronger // by example • Changing it regularly • Lock out after set number of attempts // stops brute force attacks // makes it more difficult to guess <p>Biometrics</p> <ul style="list-style-type: none"> • Data needed to enter is unique to individual • ... therefore very difficult to replicate • Lock out after set number of attempts <p>Two-step verification // Two-factor authentication</p> <ul style="list-style-type: none"> • Extra data is sent to device, pre-set by user • ... making it more difficult for hacker to obtain it • Data has to be entered into the same system • ... so if attempted from a remote location, it will not be accepted 	3

Question	Answer	Marks
4(a)(iii)	<p>1 mark for security method, 2 marks for description</p> <p>Anti-spyware software // Anti-malware (software)</p> <ul style="list-style-type: none"> • Scans the computer for spyware • Removes/quarantines any spyware that is found • Can prevent spyware being downloaded <p>NOTE: Anti-malware (software) cannot be awarded if already given in 4(a)(i)</p> <p>Drop-down boxes // onscreen/virtual keyboard</p> <ul style="list-style-type: none"> • Means key logger cannot collect data // key presses cannot be recorded • ... and relay it to third party <p>Two-step verification // Two-factor authentication</p> <ul style="list-style-type: none"> • Extra data is sent to device, pre-set by user • ... making it more difficult for hacker to obtain it • Data has to be entered into the same system • ... so if attempted from a remote location, it will not be accepted <p>NOTE: Cannot be awarded if already given in 4(a)(ii)</p> <p>Firewall // proxy server</p> <ul style="list-style-type: none"> • Monitors traffic coming into and out of the computer system • Check that the traffic meets any criteria/rules set • Blocks any traffic that does not meet the criteria/rules set // set blacklist/whitelist <p>NOTE: Cannot be awarded if already given in 4(a)(i) or 4(a)(ii)</p>	3
4(b)(i)	<p>Three from:</p> <ul style="list-style-type: none"> • Human error e.g. accidentally deleting a file • Hardware failure • Physical damage e.g. fire/flood • Power failure // power surge • Misplacing a storage device 	3

Question	Answer	Marks
4(b)(ii)	Two from: <ul style="list-style-type: none"> • Back data up • Use surge protection • Keep data in a fireproof / waterproof / protective case • Use verification methods (for deleting files) • Following correct procedure e.g. ejecting offline devices / regularly saving 	2

Question	Answer	Marks
5	Five from: <ul style="list-style-type: none"> • A (compression) algorithm is used • No data is removed in the process // original file can be restored • Repeated words (are identified) // Patterns in the data (are identified) • ... and are indexed/put into a table // by example • ... and are replaced with their index // by example • ... and their positions are stored (in the table) // by example • ... and the number of times the word/pattern appears is stored (in the table) // by example <p>NOTE: Other valid methods of lossless compression can be awarded marks</p>	5

Question	Answer	Marks
6(a)	<p>Four from (max 2 marks per improvement):</p> <ul style="list-style-type: none"> • Make the password require more characters • Makes the password harder to crack/guess • More possible combinations for the password • Make the password require different types of characters • Makes the password harder to crack/guess • More possible combinations for the password • Use a biometric device • Hard to fake a person's biological data // data is unique • Two-step verification // Two factor-authentication • Adds an additional level to hack • Have to have the set device for the code to receive it • Drop-down boxes // onscreen keyboard • To prevent passwords being obtained using keylogger • Request random characters • Won't reveal entire password • Set number of password attempts • Will lock account if attempting to guess • Will stop brute-force attacks 	4

Question	Answer	Marks
6(b)	<p>Four from (max 3 marks for benefits only, without an explanation):</p> <ul style="list-style-type: none"> • More read/write cycles (over its lifetime) // greater longevity ... • ... likely to be a lot of read/write functions each day • Read/write speed is sufficient ... • ... even though it is slower than solid-state • Cheaper per unit of data stored ... • ... better value for the company to purchase • ... so the law company can afford to buy a server with greater storage capacity • No requirement for portability ... • ... as a server, it does not need to be moved • Trusted technology ... • ... it has been traditionally used for many years 	4
6(c)	<ul style="list-style-type: none"> • DVD • CD • Blu-ray 	3

Question	Answer	Marks
7	1 mark for each correct term, in the correct place: <ul style="list-style-type: none">• Syntax• High-level language• Translator• Machine code• Assembly• Low-level language	6

Question	Answer	Marks
8(a)	Six from: <ul style="list-style-type: none">• SSL is a (security) protocol• It encrypts any data that is sent• It uses/sends digital certificates ...• ... which is sent to the (buyer's/user's) browser // requested by (buyer's/user's) browser• ... that contains the gallery's public key• ... that can be used to authenticate the gallery• Once the certificate is authenticated, the transaction will begin	6

Question	Answer	Marks																					
8(b)	<p>1 mark for each correct tick.</p> <table> <tr> <th>Statement</th><th>True (✓)</th><th>False (✓)</th></tr> <tr> <td>Firewalls are only available as hardware devices</td><td></td><td>✓</td></tr> <tr> <td>Firewalls allow a user to set rules for network traffic</td><td>✓</td><td></td></tr> <tr> <td>Firewalls will automatically stop all malicious traffic</td><td></td><td>✓</td></tr> <tr> <td>Firewalls only examine traffic entering a network</td><td></td><td>✓</td></tr> <tr> <td>Firewalls encrypt all data that is transmitted around a network</td><td></td><td>✓</td></tr> <tr> <td>Firewalls can be used to block access to certain websites</td><td>✓</td><td></td></tr> </table>	Statement	True (✓)	False (✓)	Firewalls are only available as hardware devices		✓	Firewalls allow a user to set rules for network traffic	✓		Firewalls will automatically stop all malicious traffic		✓	Firewalls only examine traffic entering a network		✓	Firewalls encrypt all data that is transmitted around a network		✓	Firewalls can be used to block access to certain websites	✓		6
Statement	True (✓)	False (✓)																					
Firewalls are only available as hardware devices		✓																					
Firewalls allow a user to set rules for network traffic	✓																						
Firewalls will automatically stop all malicious traffic		✓																					
Firewalls only examine traffic entering a network		✓																					
Firewalls encrypt all data that is transmitted around a network		✓																					
Firewalls can be used to block access to certain websites	✓																						
8(c)	<p>Four from:</p> <ul style="list-style-type: none"> • A set of guidelines • Rules/laws that govern the use of computers / by example • Tell people how to behave when using computers // helps keep users safe when using computers // by example • Art gallery could be subject to plagiarism / intellectual property theft • Art gallery could copyright their work (to make it illegal to steal it) 	4																					