

Qiwen (Kenny) Shu

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Education

Cornell University

Degree: Master of Engineering
Major: Industrial Engineering and Operation Research
Concentration: Applied Operation Research

Ithaca, NY
May 2018

University of Wisconsin-Madison

Degree: Bachelor of Science
Majors: Industrial & System Engineering; Statistics
Cumulative GPA: 3.7/4.0 (Major GPA: 3.9)
Studied abroad in Korea, Yonsei University (Spring 2016) and Japan, Kanazawa University (Winter 2016)

Madison, WI
Sept 2013 - May 2017

Working Experience

American Family Insurance

"Mobile Only" Operating Model Adoption Process Design

Madison, WI
Jan 2017 - May 2017

- Identified the gaps in the current software and agent workflow that prohibits a mobile-only experience.
- Developed tools and procedures for transition to mobile-only platform.
- Conducted breakeven analysis for the company, which will increase 70% of the company's revenue.

Alcatel-Lucent

General Order Management Generalist

Shanghai, China
Dec 2016 - Jan 2017

- Collaborated with the supervisors and developed the cross ordering process.
- Conducted accounting analysis on annual procurement report.
- Modified the process map that contributes to compatibility with Nokia.

Inalfa Roof-System Group

Project Engineer Intern

Shanghai, China
Jul 2015 - Aug 2015

- Solved over 10 technical issues on the mechanism of the roof windows, which largely reduced the friction and noise while operating the windows.
- Supervised the manufacturing process and identified the bottleneck of the production line.
- Optimized the placement of the inventory and work shift schedule, which increased the land-use ratio and overall efficiency 30%.

Campus Involvement

Institute of Industrial Engineers (IIE)

Distinguished Member, Coordinator

Madison, WI
Sept 2014 - May 2017

- Invited speakers from What company, What company, and What 超吊的 company and connected how many undergraduate students with the Engineering world.
- Connected the undergraduate students with the Engineering world by organizing three social events throughout the semester.

Dancas

Active Member, Vice President

Madison, WI
Sept 2015 - May 2017

- Rehearsed three hours a week and performed on Dancas Hip-hop Showcase twice a year.
- Recruited new members and tutored 10 entry-level dancers on hip-hop, breaking, and locking.

Additional Information

- Computer: R, Arena, Visio, Python, Java, Ampl, Julia
- Language: Chinese (native), English (Proficient), Japanese (Proficient), Korean (Proficient)