Competency A: Basic Marketing Functions	Minimum: 4
Tasks	
Explain the marketing concept and describe the benefits of marketing.	
Explain the functions in marketing goods and services.	
Identify the elements of the marketing mix (product, price, place, and promotion).	
Describe the process for new product and service development.	
Explain the rationale for extending product line.	
Explain the functions of packaging.	
Describe the importance of branding, packaging, and labeling.	
Describe factors (features, benefits, price, quality, competition, brand loyalty) used by marketers to position products and services.	
Identify and explain factors that influence a product's price (cost, quality, competition, brand loyalty).	
Demonstrate knowledge of basic advertising terms.	
Competency B: Personal Selling and Sales Promotion	Minimum: 4
Tasks	
Explain the steps involves in the sales process (generate leads, approach customers, determine customer needs, present the product, overcome objections, close the sale, follow up).	
Describe reasons why sales promotion is needed (influence consumer decisions, encourage trial of new products, strengthen brand loyalty, influence consumer behavior)	
Competency C: Traditional Advertising Media	Minimum: 4
Tasks Describe traditional types of advertising media (television, radio, print, direct mail, flyers and brochures, outdoor). Identify advertising media selection criteria (reach, frequency, lead time, cost).	
Competency D: Alternative Forms of Advertising Media	Minimum: 4
Tasks	
Recognize alternative forms of advertising media outlets (transit, aerial, cinema, product placement, directory).	
Describe the latest advertising media trends (video advertising, mobile advertising).	
Competency E: Branding and Positioning	Minimum: 4
Tasks	
Explain why branding is important to the success of a business.	
Describe product positioning strategies.	
Competency F: Advertising and the Economy	Minimum: 4
Tasks	
Identify economic factors that affect advertising.	

Competency G: Promotion	Minimum: 3
Tasks	
Define promotional mix and explain its importance.	
Identify the steps in developing the promotional plan.	
Competency H: Advertising and Public Relations	Minimum: 3
Tasks	
Discuss the advantages and disadvantages of advertising.	
Explain the need for public relations.	
Competency I: The Advertising Plan	Minimum: 4
Tasks	
Identify the steps in creating an advertising plan (perform a SWOT analysis, set advertising objectives, determine the budget, develop the creative strategy, execute the plan, evaluate the plan).	
Recognize the various types of analyses that should be performed when creating an advertising plan.	
CompetencyJ: Creation of the Advertisement	Minimum: 3
Tasks	
Describe different advertising creative formats.	
Identify processes involved in the copywriting, art, and production stages of advertising.	
Describe various methods used to evaluate advertising effectiveness.	
Identify simple approaches to use in determining advertising effectiveness.	
Competency K: Consumer-Oriented Advertising	Minimum: 3
Tasks	
Define consumer-oriented advertising and explain how it is used.	
Describe how sponsorships can be used to make a connection with consumers.	
Competency L: Financial Planning for Advertising	Minimum: 5
Tasks	
Explain strategies used for setting the advertising budget (percentage of sales, competition matching market share, objective and task, response model). Describe the financial reports a business can use for planning and operating the	
company.	
Describe factors that affect the advertising budget.	
Determine whether advertising spending generates brand awareness	
Identify the cost for different forms of advertising.	
Explain the purpose of an advertising budget.	
Explain rate of return on advertising investment.	

Competency M: Consumer Behavior	Minimum: 3
Tasks	
Recognize the importance of understanding the customer's wants and needs	
Identify the five-step consumer decision-making process.	
Competency N: Consumer Purchase Classifications	Minimum: 4
Tasks	
Distinguish between types of consumer purchases and recognize the level of consumer involvement in buying decisions.	
Describe different types of consumer products.	
Competency O: Influences on Consumer Behavior	Minimum: 2
Tasks	
Discuss consumer buying motives.	
Describe individual, social, and marketing influences on consumer behavior.	
Competency P: The Target Market	Minimum: 2
Tasks	
Define target market and advertising strategies to reach different targets.	
Explain the process for selecting target markets.	
Competency Q: Market Segmentation	Minimum: 4
Tasks	
Differentiate between market segmentation and mass marketing.	
Describe market segmentation categories.	
Define demographics.	
Explain how demographics influence advertising campaigns.	
Differentiate between buying habits and buying preferences.	
Explain how to select market segments that have market potential.	
Competency R: Product Development	Minimum: 2
Tasks	
Identify the stages of new product development.	
Explain the various levels of products and components that make up the product mix.	
Competency S: Product Life Cycle	Minimum: 2
Tasks	
Explain the stages of the product life cycle.	
Describe real-world applications of the product life cycle.	
Competency T: Price Planning	Minimum: 2
Tasks	
Discuss pricing objectives used by businesses when setting prices.	
Compare and contrast pricing strategies (price skimming, penetration pricing, competition pricing, supply and demand pricing).	

Competency U: Channels of Distribution/Supply Chain Management	Minimum: 4
Tasks	
Explain the functions of the channel of distribution and channel members (producers, retailers, wholesalers, transportation companies, warehouses, agents and brokers, consumers).	
Identify various distribution channel options (direct, indirect, multiple, nontraditional).	
Describe the processes involved in supply chain management (purchasing, processing	
orders, warehousing and shipping, managing supply chain risks).	
Identify factors that can influence supply chain decisions (international markets,	
outsourcing, digital distribution, eco-friendly practices).	
Define logistics and explain its role in distribution	
Explain the importance of product storage, handling, and packaging in the distribution process.	
Competency V: Types of Promotion	Minimum: 2
Tasks	
Describe types of promotion (endorsements, word-of-mouth promotion, direct marketing,).	
Explain the purpose and components of visual merchandising.	
Competency W: Marketing Research for Advertising	Minimum: 2
Tasks	
Explain the marketing research process (identify/define the problem, develop the research design, determine the method for collecting data, collect the data, analyze the data, report/present the data).	
Describe the benefits and limitations of marketing research.	
Define primary and secondary market research.	
Competency X: Developing an Effective Sales Promotion Strategy	Minimum: 2
Tasks	
Identify consumer sales promotions (coupons, price deals, rebates, premiums, loyalty marketing program sampling, contests, sweepstakes, point-of-purchase displays).	
Identify trade sales promotions (push money, deal loader, trade allowance).	
Competency Y: Consumer-Oriented Advertising and Sales Promotion	Minimum: 2
Tasks	
Explain the components of the communication process (sender, encoding the	
message, communication channel, receiver, decoding the message, noise, feedback).	
Explain the purposes of advertising and promotional communication.	
Explain the purpose of consumer-oriented sales promotions.	
Describe how direct marketing is used to reach consumers.	
Competency Z: Types of Communication	Minimum: 2
Tasks	
Explain why interpersonal communication is an important part of advertising and	
promotion.	

Competency ZA: Effective Advertising and Promotional Messages	Minimum: 2
Tasks	
Explain the four C's (comprehension, connection, credibility, contagiousness) of communication.	
Describe how to create effective advertising messages	
Competency ZB: Legal and Ethical Issues Affecting Advertising	Minimum: 2
Tasks	
Explain the need for government regulation of advertising and the role of the Federal Trade Commission.	
Describe the purpose of other government regulatory agencies.	
Competency ZC: Ethics in Advertising	Minimum: 2
Tasks	
Identify the ethical aspects of advertising.	
Explain how the FTC assures truth in advertising.	
Competency ZD: Advertising in a Multicultural Market (Global Vision)	Minimum: 5
Tasks	
Recognize factors that have an impact on global marketing.	
Describe global marketing challenges facing marketers.	
Competency ZE: Diversity and Advertising	Minimum: 2
Tasks	
Describe the impact of diversity on advertising.	
Identify characteristics of growing ethnic markets.	
Explain advertising needs for different parts of the world.	
Explain the impact of multiculturalism and multi-generation on advertising activities.	
Competency ZF: History of Advertising	Minimum: 1
Tasks	
Explain how advertising has changed to meet the needs of changing times.	
Describe inventions that have impacted advertising.	
Competency ZG: Influences on Advertising	Minimum: 1
Tasks	
Describe environmental influences on advertising.	
Describe consumer influences on advertising.	
Competency ZH: The Advertising Industry and Careers	Minimum: 2
Tasks	
Explain how the advertising industry works.	
Describe careers in the advertising industry.	
Determine characteristics necessary for a successful career in advertising.	
Identify the skill set needed for a successful advertising career.	

Competency ZI: The Internet and Advertising	Minimum: 1
Tasks	
Describe various types of internet advertising (e-mail, banner and pop-up advertising,	
search engine advertising, website advertising, blogs, social media advertising,	
Twitter).	
Explain what factors businesses should consider when using internet advertising (hits,	
page views, visits, unique visitors).	
Competency ZJ: Self-Regulation	Minimum: 1
Tasks	
Explain the concept of self-regulation and identify how it is applied in the advertising	
industry.	
Recognize how consumers can regulate business practices.	
Competency ZK: Cross-Cultural Communication	Minimum: 1
Tasks	
Recognize how verbal and nonverbal communication differ in other cultures.	
Explain the importance of the translation process in global marketing.	