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FAQ

CAN I TRY GRAYLOG ENTERPRISE BEFORE I BUY IT?

Yes, please [contact sales](#) for a trial license.

CAN I USE GRAYLOG ENTERPRISE FOR FREE WITH UNDER 5 GB/DAY?

That's correct! Graylog Enterprise is free for environments with less than 5 GB/day. If you would like support, you can also purchase this by contacting us.

DO I RECEIVE SUPPORT WITH GRAYLOG ENTERPRISE?

Yes! With Graylog Enterprise, you will receive unlimited support requests from Graylog engineers that built the product. This also includes support for MongoDB and Elasticsearch nodes.

WILL I AUTOMATICALLY GET ACCESS TO NEW FEATURES IN THE FUTURE?

Yes. Existing Graylog Enterprise customers will always be given access to the newest features in Graylog Enterprise during your existing subscription period.

WHAT TYPES OF LICENSING DO YOU OFFER?

We offer subscription licenses in 1, 2, and 3 year terms with an annual maintenance fee. Please contact us to discuss pricing and terms.

HOW DO YOU PRICE GRAYLOG EN?

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Graylog Enterprise is priced by the amount of data you send into Graylog each day.

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