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Hong Kong Trade Development Council

End user Training – Supplier Master Web Platform

20-21 Aug 2020

Agenda

- Search Existing Supplier before Supplier Creation
- Create Supplier
 - Raise Supplier Creation Request
 - Approve Supplier Creation Request
 - Reject Supplier Creation Request
- Update Supplier
 - Raise Supplier Amendment Request
 - Approve Supplier Amendment Request
- View Request History (For F&A MIS user)
 - View Approved/Rejected Request
- Q&A



Before we start



Google Chrome is the recommended browser for Supplier Web Form.

Before we start

Access to Supplier Master Web Platform (1/1)

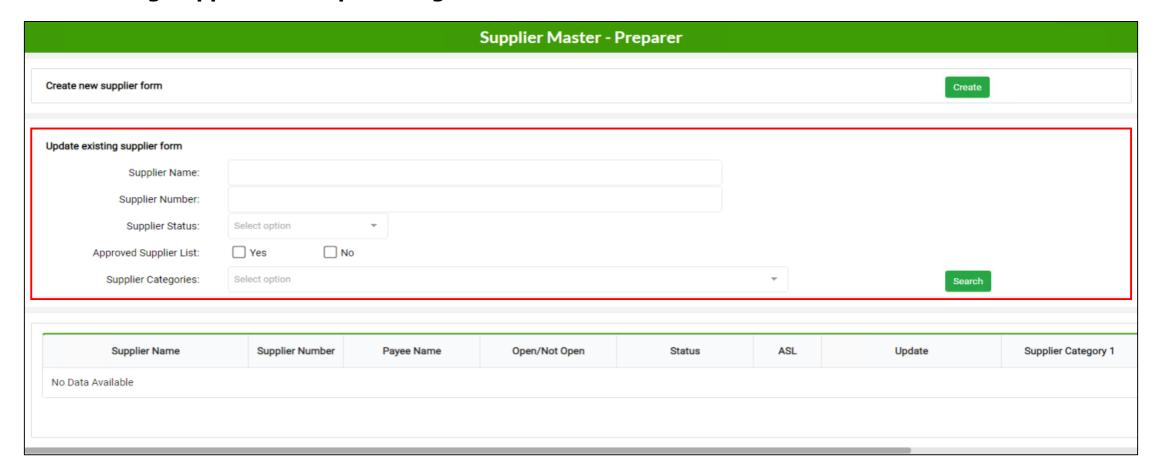


The link of Supplier Master Web Platform is placed on intranet: Work Tools > E-processing > Supplier Master Web Platform

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Introduction

Search Existing Supplier on Preparer Page



^{*}Please search the supplier on **Preparer Page before new supplier Creation***

Searching Parameter

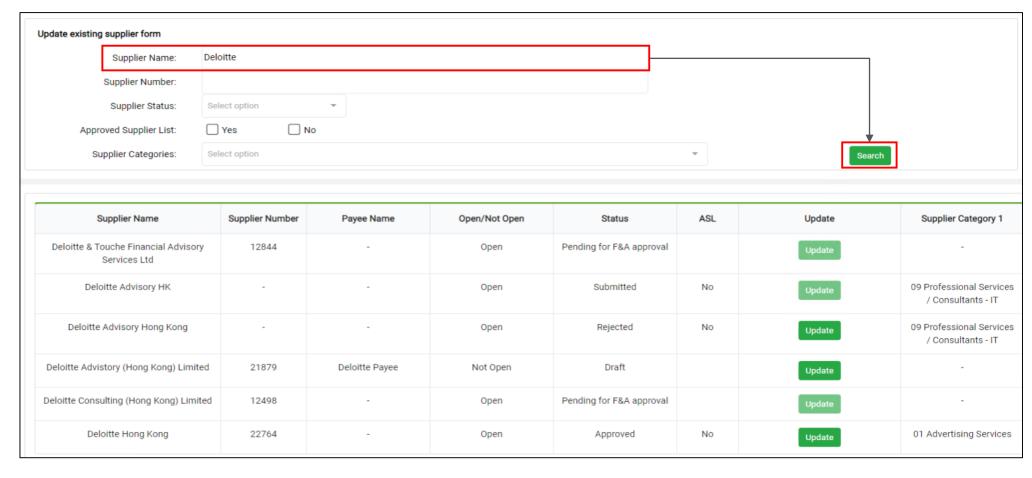
Parameter Name	Required?	Description	
Supplier Name	Optional	Enter full/partial supplier name All supplier having entered supplier name will be shown	
Supplier Number	Optional	Enter full/partial supplier number All supplier having entered supplier number will be shown	
Supplier Status	Optional	Narrow down the selection result by selecting current supplier approval status - Draft - Submitted - Pending for F&A approval - Approved - Rejected Only one approval status can be selected	
Approved Supplier List (ASL)	Optional	Narrow down the selection result by entering ASL flag If ASL is not selected, supplier with any ASL will be shown	
Supplier Category	Optional	Maximum three supplier categories can be selected Suppliers will be shown if one of the supplier categories match the selected category	

^{*}Please enter at least **one parameter** for searching*

List of Supplier Category

Supplier Category							
01 Advertising Services	11 Design Services	21 Renovation / Minor Works	31 Relocation Services	41 Professional Services / Consultants - Others			
02 Travel	12 Marketing and Promotional	22 Agency - Modelling	32 Study Tour / Training	42 Agency - Travel			
03 Entertainment	13 Electrical / Electronic Appliances	23 Motor Vehicle & Maintenance	33 Ticketing	43 Agency - Others			
04 Audio Visual	14 Exhibition Services and Materials	24 Printing and Stationery	34 Linen, Laundry and Uniform	44 Cleaning / Pest Controls			
05 Booth Constuction	15 Translation Services	25 Payment Gateway	35 Agency - Property / Venue	45 Others			
06 Books, Subscriptions & Publications	16 Banking / Investment Services / Insurance	26 Agency - Human Resources	36 Editorial and Journalism				
07 Chemicals Supplies	17 Furniture / Furnishings	27 Photography Services	37 Storage				
08 Computer / Networking : Hardware, Software, Maintenance	18 Glass Products	28 Construction Services / Maintenance & Related Consumables	38 Transportation				
09 Professional Services / Consultants - IT	19 Office Supplies	29 Catering and Hospitality	39 Professional Services / Consultants - Legal				
10 Postage and Logistics Services	20 Medical Services and Supplies	30 Access Control / Security	40 Professional Services / Consultants - Accounting and Finance				

Example one: Search with Supplier Name



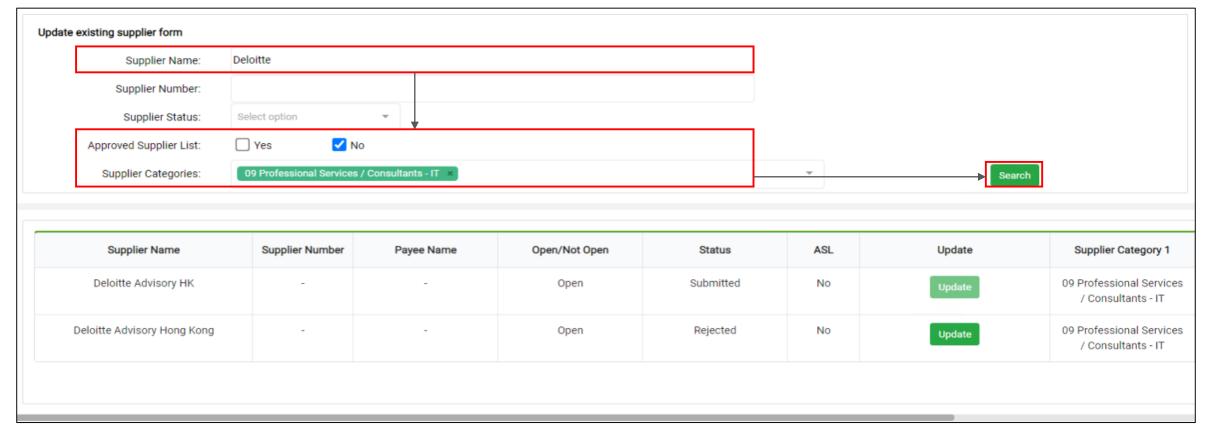
^{*}The suppliers with supplier name having 'Deloitte' are shown*

Example two: Search with Supplier Name and ASL



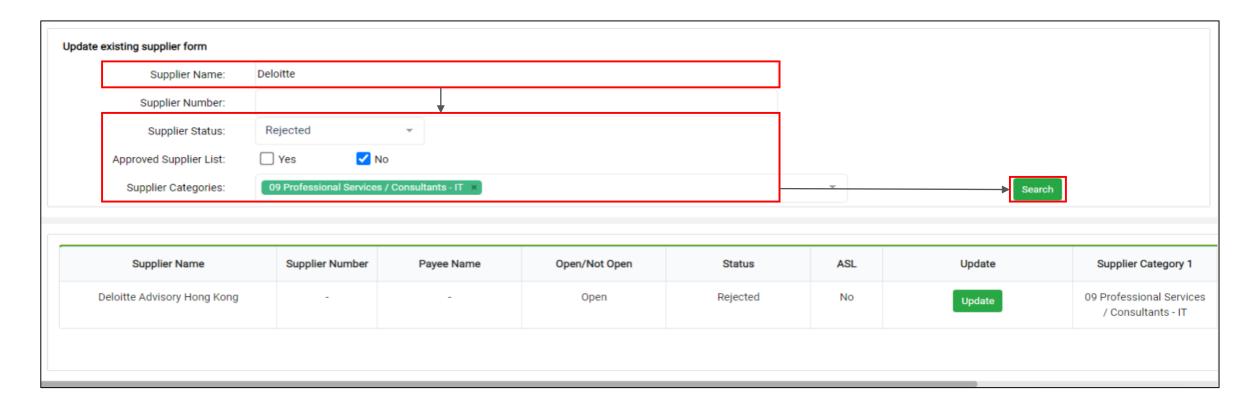
^{*}The suppliers with supplier name having 'Deloitte' and ASL = 'No' are shown*

Example three: Search with Supplier Name, ASL and Supplier Categories



^{*}The suppliers with Supplier Name having 'Deloitte' and ASL = 'No' with Supplier Category '09' are shown*

Example Four: Search with Supplier Name, Supplier Status, ASL and Supplier Categories



^{*}The suppliers with Supplier Name having 'Deloitte', ASL = 'No' and Supplier Status = 'Rejected' with Supplier Category '09' are shown*

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Create Supplier Raise Supplier Creation Request

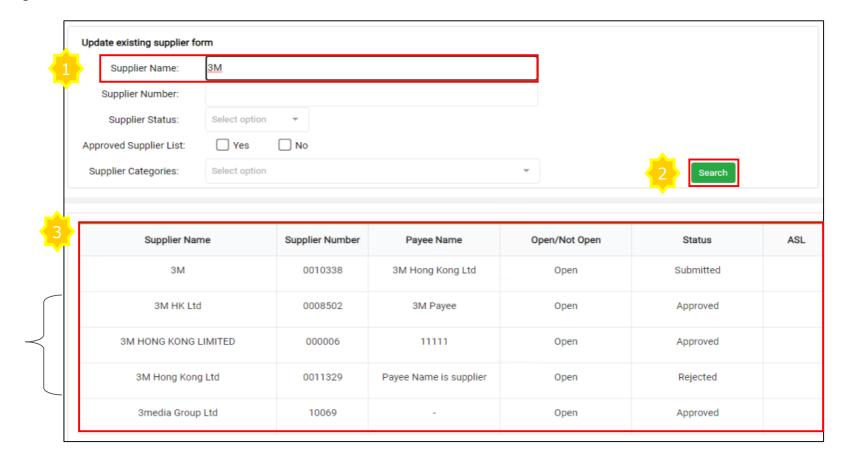
Before Creating New Supplier (1/1)

- 1. Enter partial supplier name
- 2. Click on 'Search' button
- 3. Check the result

Reminder

- 1. Limited vs LIMITED vs Ltd vs LTD
- 2. HK vs HONG KONG vs Hong Kong

Please don't create a new supplier if they are referring to the **same supplier**.

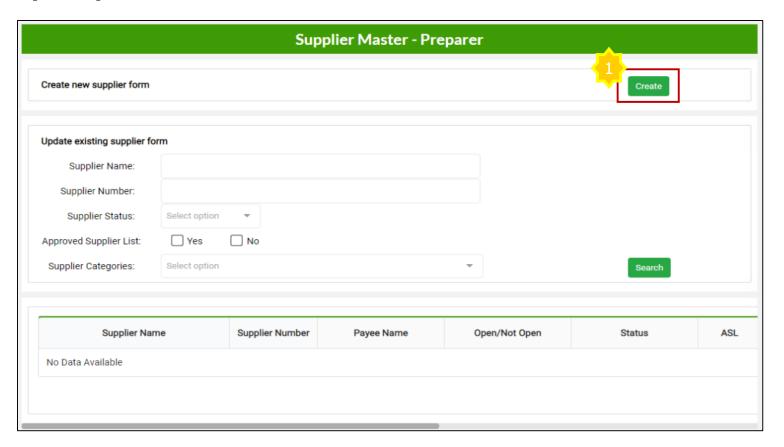


^{*}Please check whether the supplier is existed by searching the partial supplier name*

^{**}If the supplier was already **existed**, please don't create a **new duplicate** supplier**

Raise Supplier Creation Request (1/16)

1. Click on 'Create' button



The **basic requirement** for saving/submitting creation request is to **enter all mandatory fields** (Fields with '*')

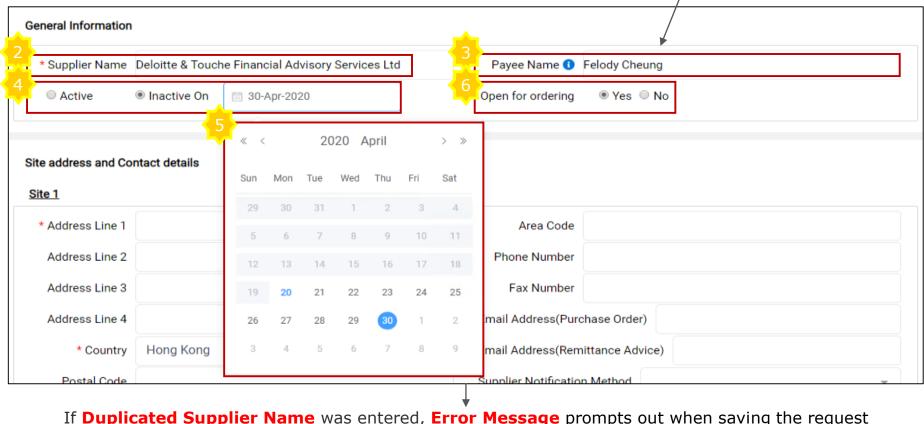
Special conditions will be shown later on

Reminder

Raise Supplier Creation Request (2/16)

If the payee name is different from the vendor name, please be reminded to input into the payee name field.

- **Enter Supplier Name**
- **Enter Payee Name**
- 'Active' will be defaulted as supplier status, otherwise select 'Inactive On'
- 5. Select the inactive date from calendar
- 'Yes' will be defaulted as open for ordering

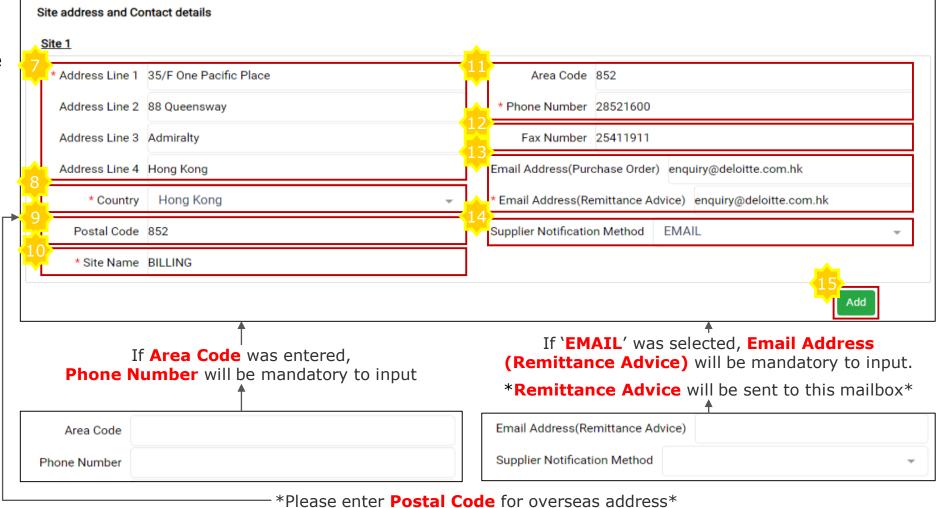


If **Duplicated Supplier Name** was entered, **Error Message** prompts out when saving the request

Error! The supplier name is duplicated.

Raise Supplier Creation Request (3/16)

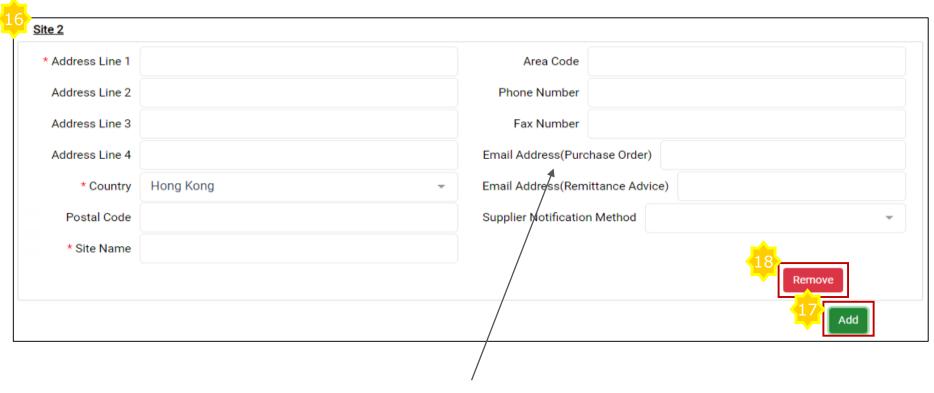
- Enter Address Line 1 –
 Address Line 4
- 8. Select Country from the list of value
- Enter Postal Code
- 10. 'BILLING' will be defaulted as site name for Site 1
- 11. Enter Area Code and Phone Number
- 12. Enter Fax Number
- 13. Enter Email Address for Purchase Order and Remittance Advice
- 14. Select Supplier Notification Method
- 15. Click on 'Add' button to create Site 2 if necessary



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Raise Supplier Creation Request (4/16)

- 16. Site 2 is created
- 17. Click on 'Add' button to create Site 3 if necessary
- 18. Click on 'Remove' button to delete the unneeded site

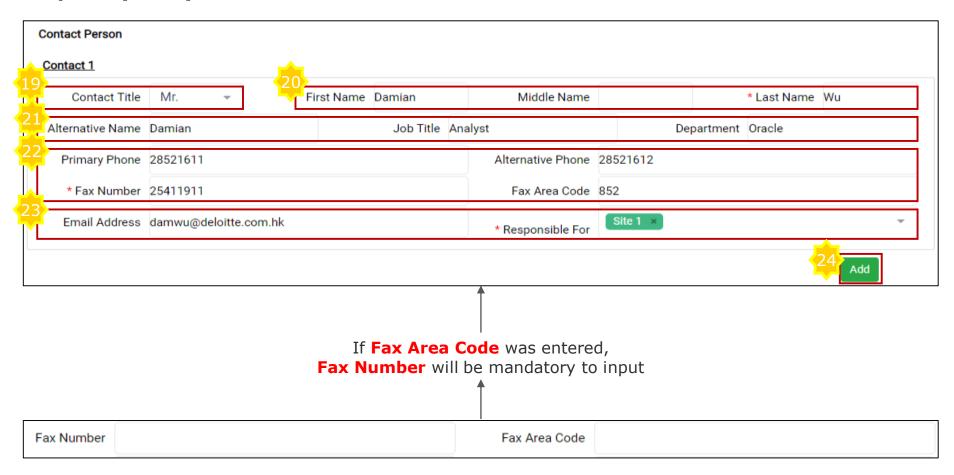


Reminder

Purchase order can be dispatched by email via the upgraded FMS. It is recommend to obtain email from supplier and enter into the Site Email Address (Purchase Order) field. As a result, user can select the email address when raising the PO.

Raise Supplier Creation Request (5/16)

- 19. Select Contact Title
- 20. Enter First Name, Middle Name and Last Name
- 21. Enter Alternative
 Name, Job Title and
 Department
- 22. Enter Primary Phone, Alternative Phone, Fax Number and Fax Area Code
- 23. Enter Email Address and Responsible For
- 24. Click on 'Add' button to create additional contact person



Raise Supplier Creation Request (6/16)

- 25. Contact 2 is created
- 26. Click on 'Add' button to create Contact 3 if necessary
- 27. Click on 'Remove' button to delete the unneeded site
- 28. Select Payment Terms
- 29. Select Payment Currency
- 30. Select Payment Type





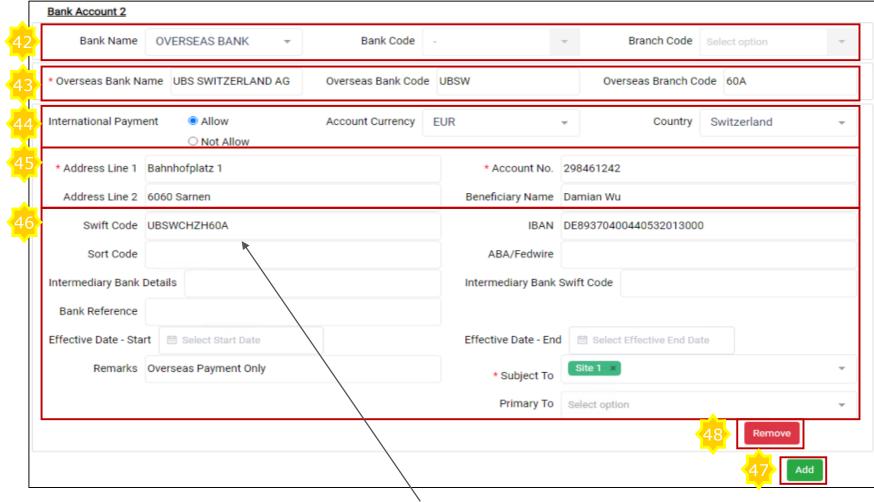
Raise Supplier Creation Request (7/16)

- 31. Select Bank Name
- 32. Bank Code is retrieved from Bank Name
- 33. Select Branch Code
- 34. 'Not Allow' will be defaulted as International Payment
- 35. Select Account Currency
- 36. Select Country
- 37. Enter Account Number
- 38. Enter Beneficiary Name
- 39. Select Effective Date –
 Start and Effective Date
 End from calendar
- 40. Select responsible site in 'Subject To' and 'Primary To'
- 41. Click on 'Add' button to create additional bank account

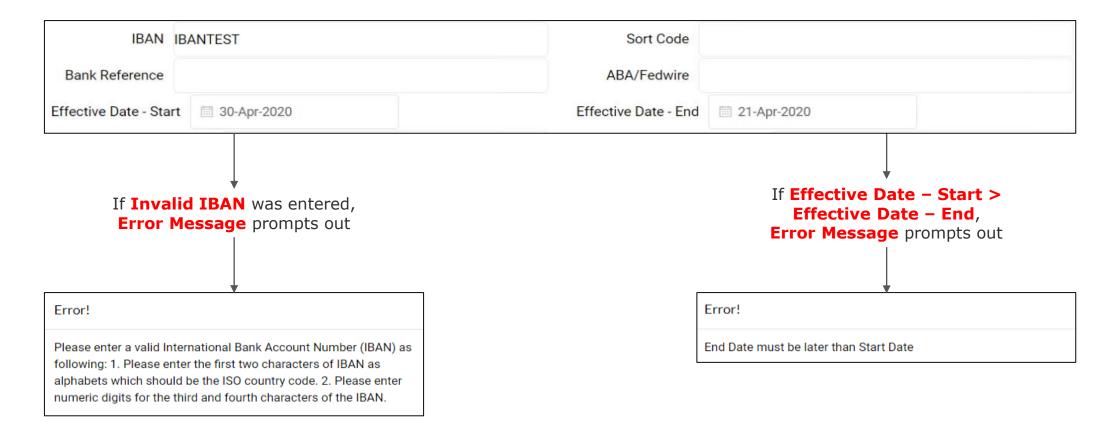


Raise Supplier Creation Request (8/16)

- 42. Select 'OVERSEAS BANK' as Bank Name, Bank Code and Branch Code will be defaulted as null
- 43. Enter Overseas Bank Details
- 44. Select International Payment, Account Currency and Country
- 45. Enter Address Line 1, Address Line 2, Account No., Beneficiary Name
- 46. Enter international payment details, effective date, remarks, responsible site and primary bank option
- 47. Click on 'Add' button to create bank account
- 48. Click on 'Remove' button to remove unneeded Bank Account

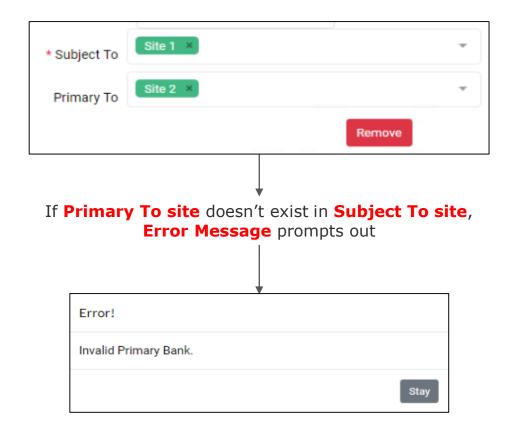


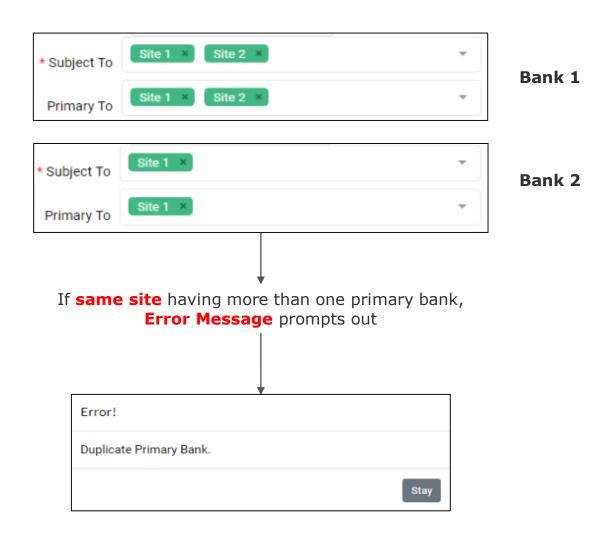
Raise Supplier Creation Request (9/16)



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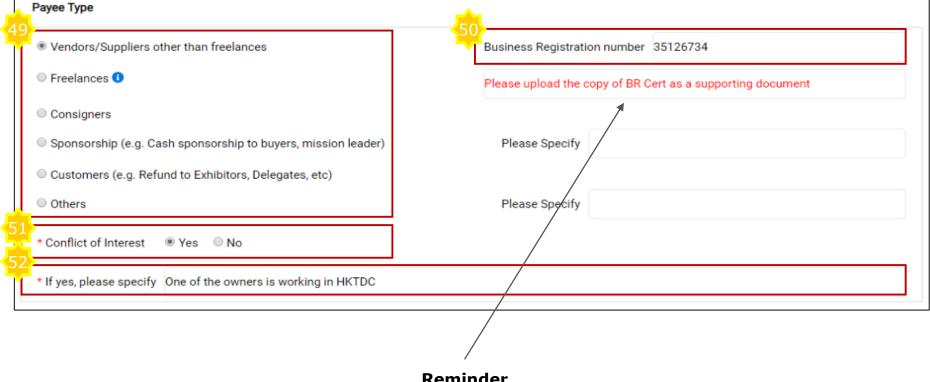
Raise Supplier Creation Request (10/16)





Raise Supplier Creation Request (11/16)

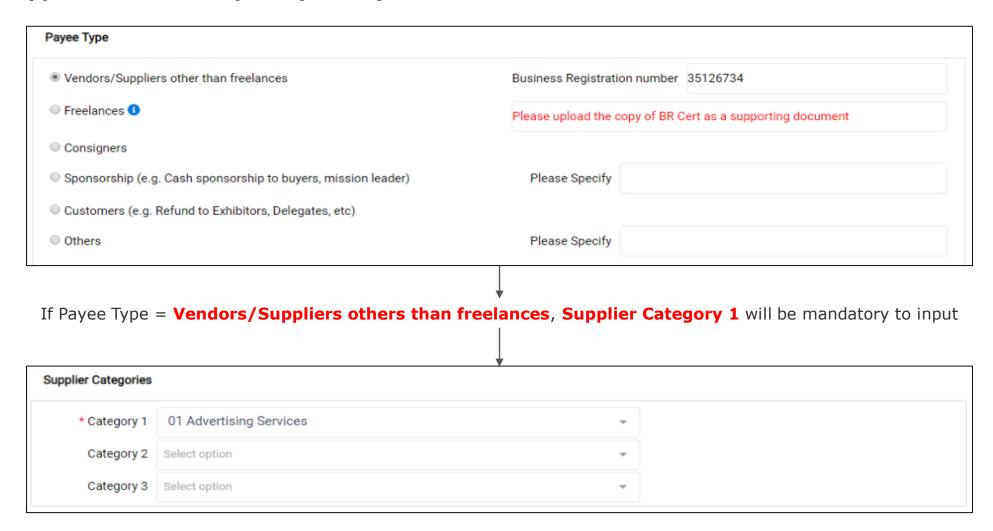
- 49. Select Payee Type
- 50. Enter Business Registration Number
- 51. Select Conflict of Interest
- 52. Enter the reason for conflict of interest



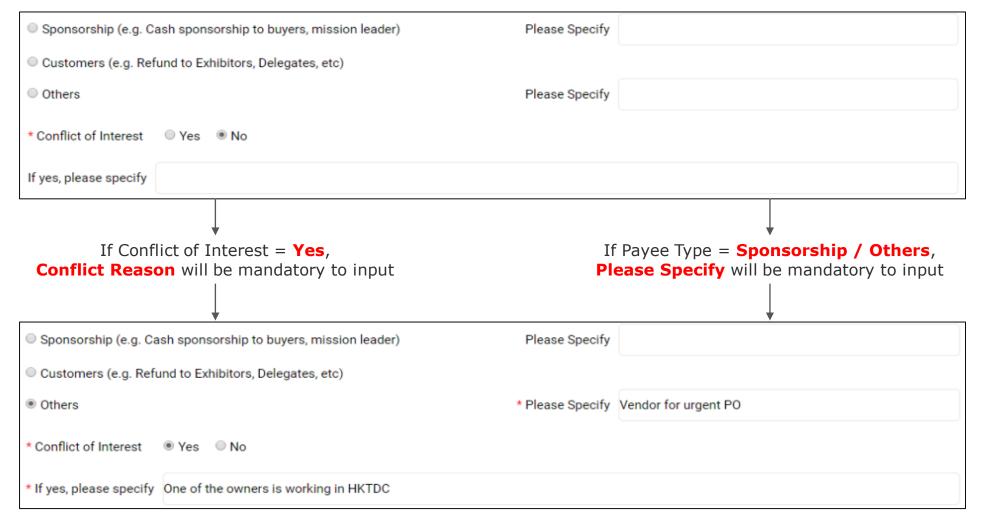
Reminder

For "Vendor / Supplier other than the freelancers", Business Registration Certificate is required and should be uploaded as a supporting document for vendor creation.

Raise Supplier Creation Request (12/16)

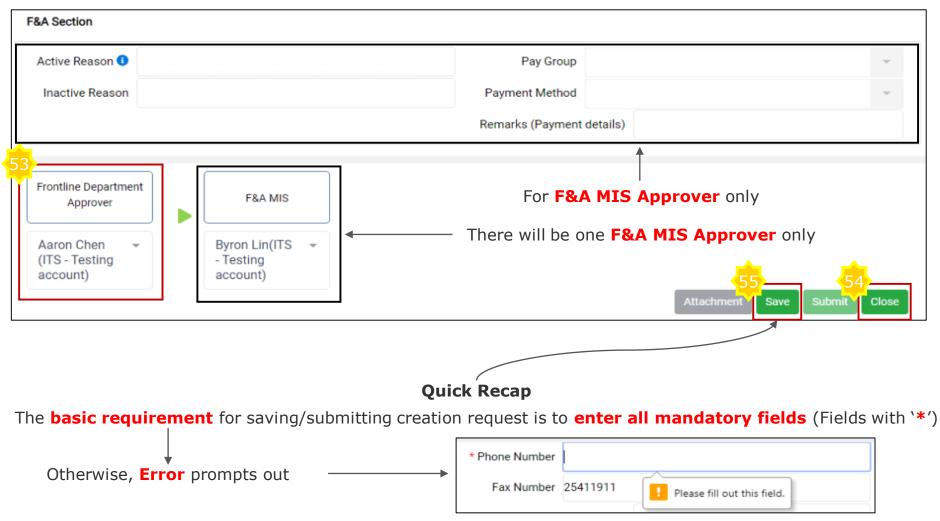


Raise Supplier Creation Request (13/16)



Raise Supplier Creation Request (14/16)

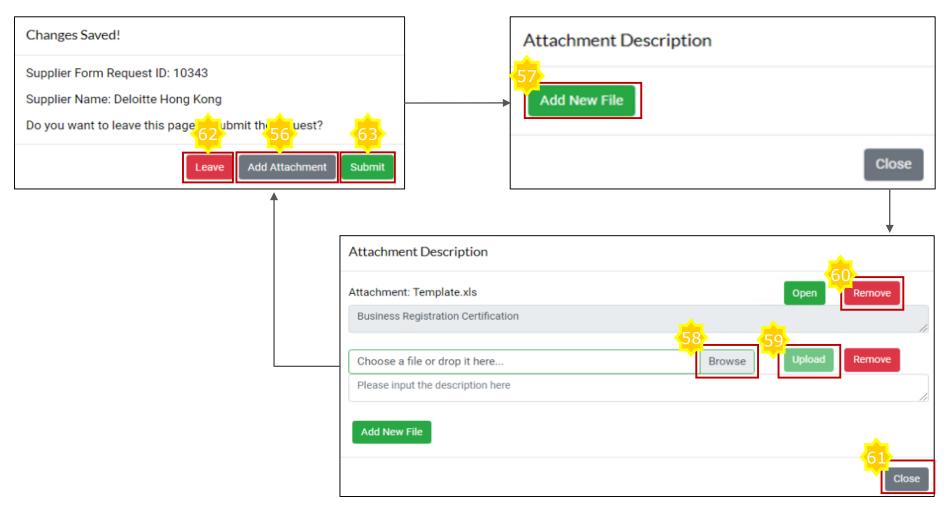
- 53. Select Frontline
 Department Approver
- 54. Click on 'Close' button to delete the request
- 55. Click on 'Save' button to save the supplier creation request



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Raise Supplier Creation Request (15/16)

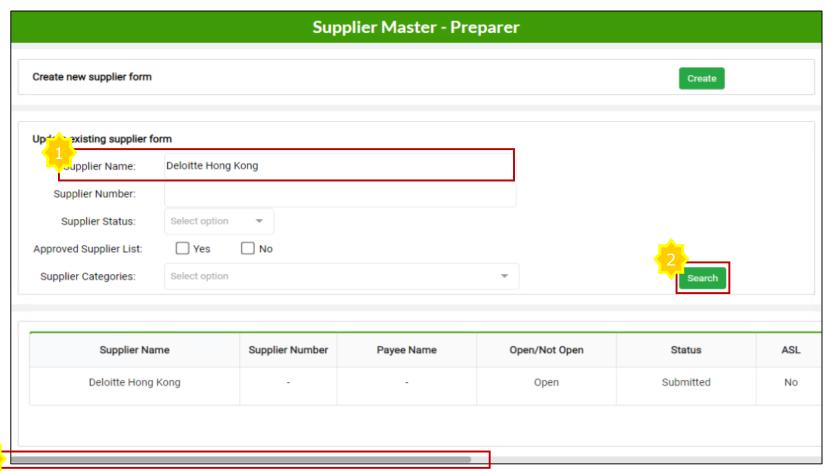
- 56. Click on 'Add Attachment' button
- 57. Click on 'Add New File' button
- 58. Click on 'Browse' button and select the document to upload
- 59. Click on 'Upload' button
- 60. Click on 'Remove' button to delete the unneeded attachment
- 61. Click on 'Close' button to return
- 62. Click on 'Leave' button if further amendment is needed
- 63. Click on 'Submit' button to submit the request to frontline department approver



^{*}Please note that **no further amendment** can be made after submitting request*

Raise Supplier Creation Request (16/16)

For step 62: Click on 'Leave' button if further amendment is needed



To retrieve the **saved creation request**

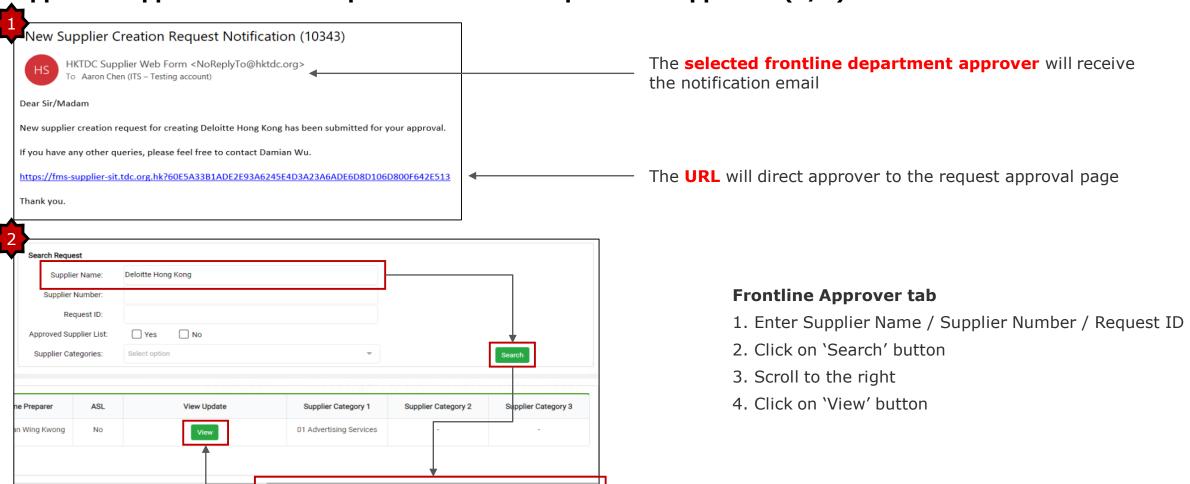
- 1. Enter Supplier Name
- 2. Click on 'Search' button
- 3. Scroll to the right
- 4. Click on 'Update' button



3

Create Supplier Approve Supplier Creation Request

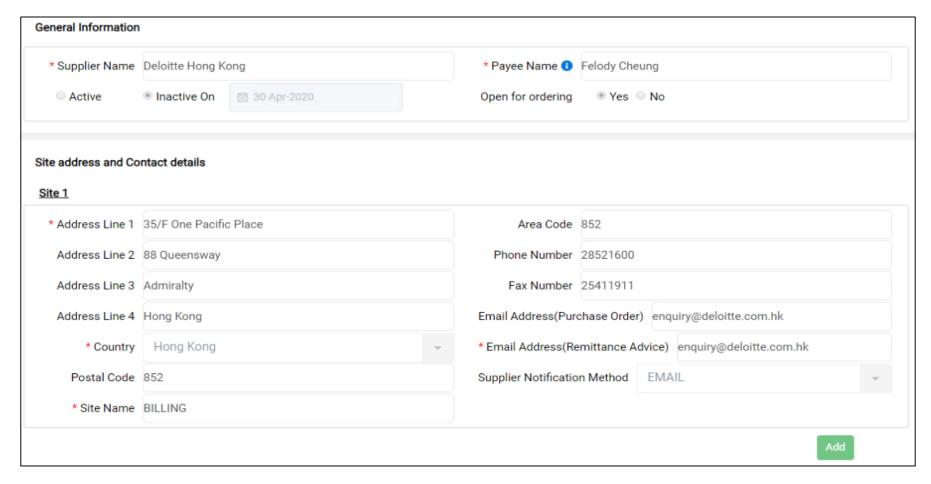
Approve Supplier Creation Request – Frontline Department Approver (1/3)



^{*}Any user except preparer can approve the request*

^{**}Either way can direct approver to the request approval page**

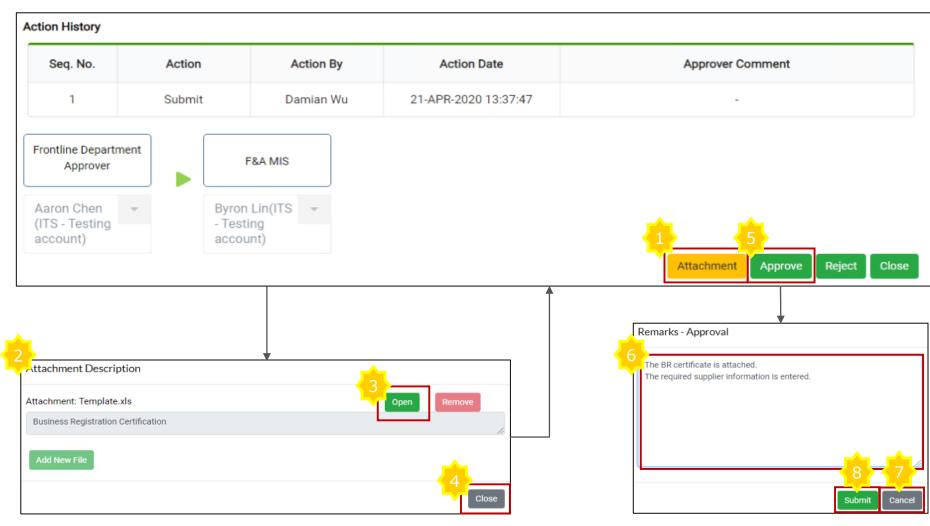
Approve Supplier Creation Request – Frontline Department Approver (2/3)



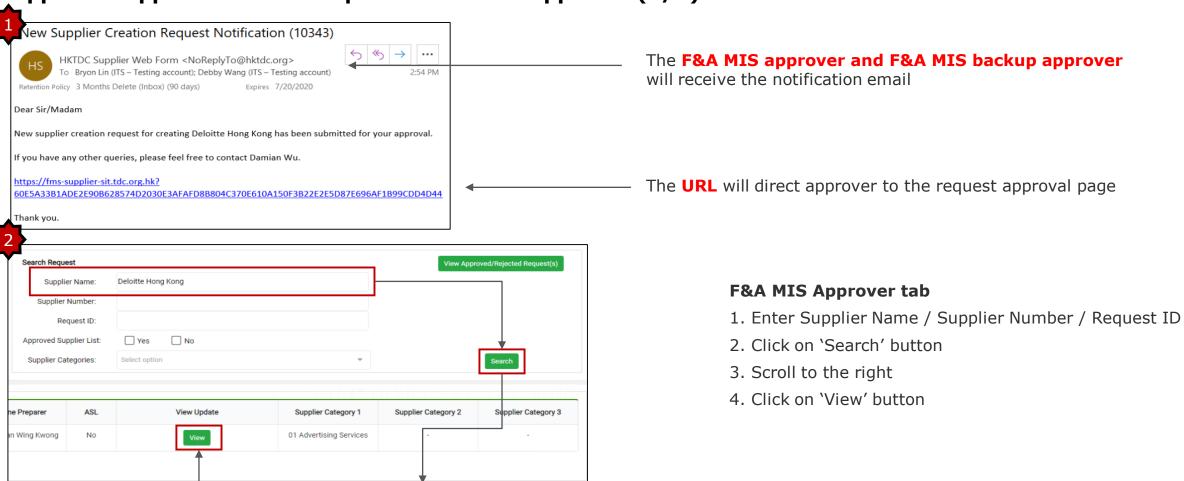
^{*}Frontline approver is in **read-only mode**, no changes can be made*

Approve Supplier Creation Request – Frontline Department Approver (3/3)

- Click on 'Attachment' button
- 2. Check whether the required document is attached by preparer
- 3. Click on 'Open' button to download the attachment
- 4. Click on 'Close' button
- 5. Click on 'Approve' button
- 6. Enter comment
- 7. Click on 'Cancel' button if wrong approval button is clicked
- 8. Click on 'Submit' button to finish the approval process

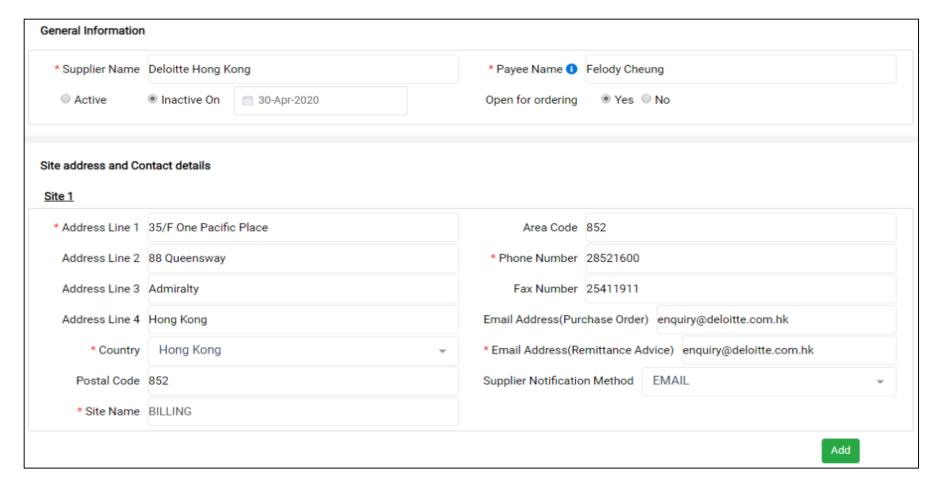


Approve Supplier Creation Request – F&A MIS Approver (1/3)



MIS Approver can approve the request

Approve Supplier Creation Request – F&A MIS Approver (2/3)

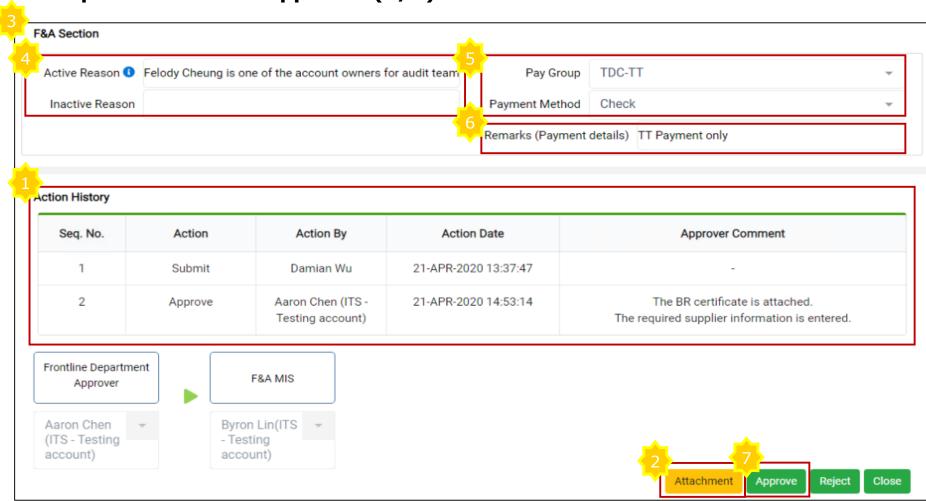


*F&A MIS approver is in **edit mode**, changes can be made*

All validation rules apply on F&A MIS approver

Approve Supplier Creation Request – F&A MIS Approver (3/3)

- 1. Read the comments from frontline department approver
- 2. Check the attachment
- 3. Edit the supplier header, site, contact, payment, bank account and payee type details
- 4. Enter Active Reason and Inactive Reason
- 5. Select Pay Group and Payment Method
- 6. Enter Remarks (Payment details)
- 7. Click on 'Approve'
 button, enter comment
 and click on 'Submit'
 button



Approve Supplier Creation Request – Preparer (1/1)

New Supplier Creation Completed Notification (10343)



Dear Sir/Madam

New supplier creation request Deloitte Hong Kong has been approved by F&A Department.

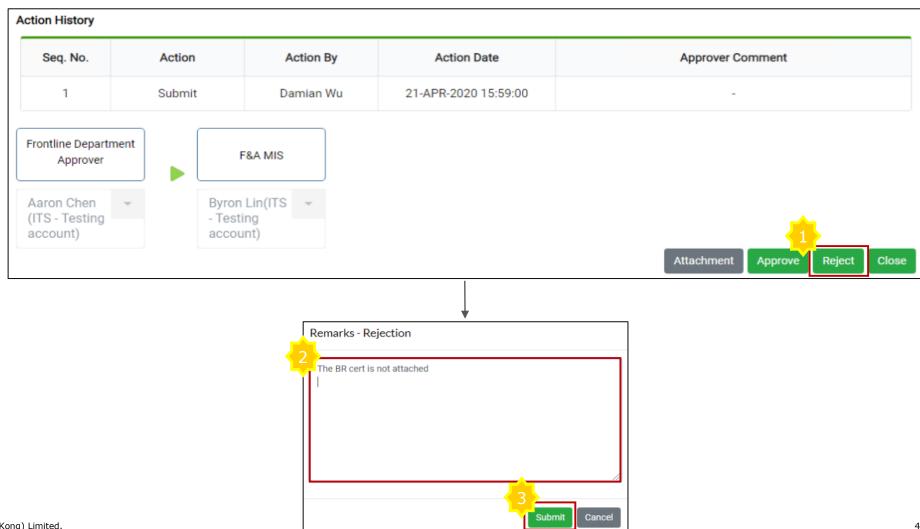
Thank you.

The **preparer** will receive the notification email

Create Supplier Reject Supplier Creation Request

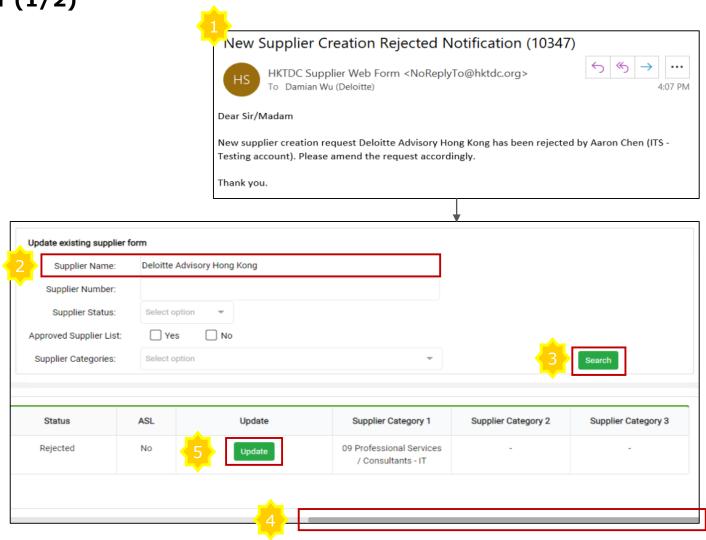
Reject Supplier Creation Request – Frontline Department Approver (1/1)

- 1. Click on 'Reject' button
- 2. Enter comment
- 3. Click on 'Submit' button



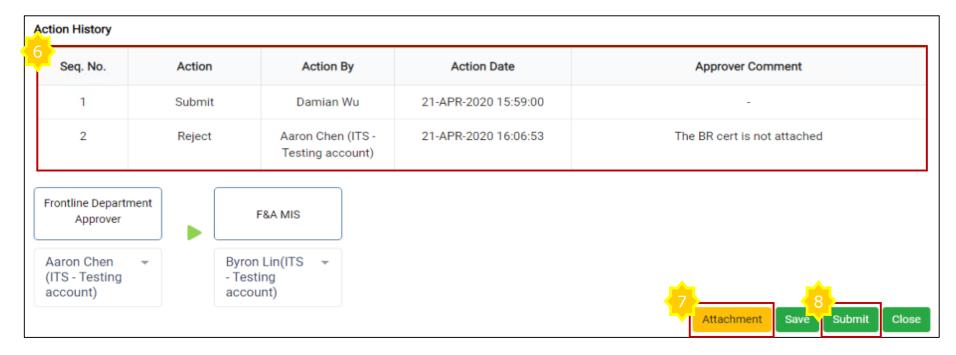
Reject Supplier Creation Request – Preparer (1/2)

- 1. Preparer will receive notification email
- 2. Enter Supplier Name
- 3. Click on 'Search' button
- 4. Scroll to the right
- 5. Click on 'Update' button



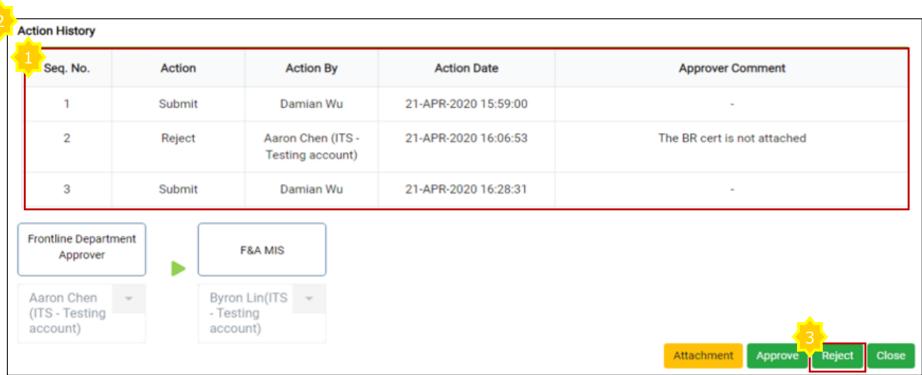
Reject Supplier Creation Request – Preparer (2/2)

- 6. Read the approver comment
- 7. Modify the request according to the approver comment
- 8. Click on 'Submit' button



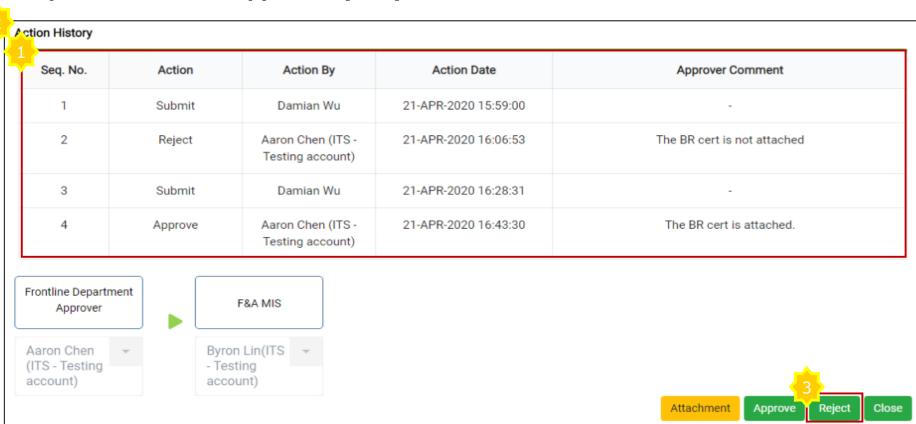
Reject Supplier Creation Request – Frontline Preparer Approver (1/1)

- 1. Read the approver comment
- 2. Check with the creation request details
- 3. Click on 'Reject' button, enter comment and click on 'Submit' button



Reject Supplier Creation Request – F&A MIS Approver (1/1)

- 1. Read the approver comment
- 2. Check with the creation request details
- 3. Click on 'Reject' button, enter comment and click on 'Submit' button



Reject Supplier Creation Request – Preparer (1/1)

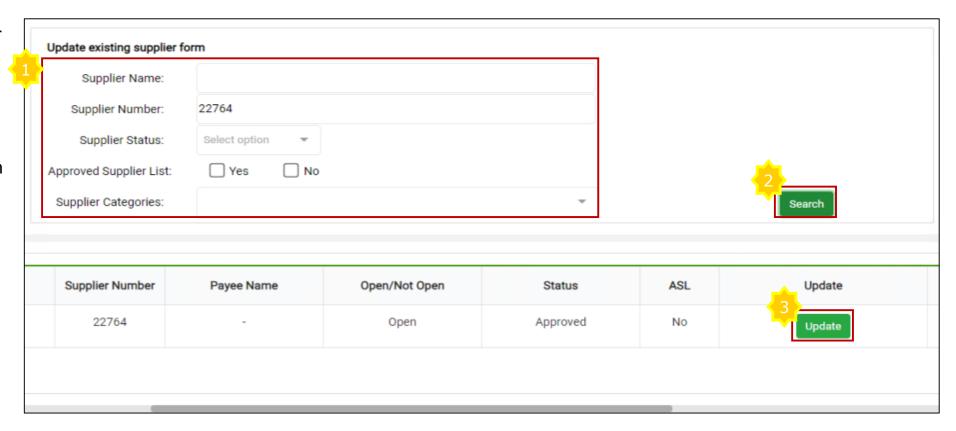


The **preparer** will receive the notification email

Raise Supplier Amendment Request

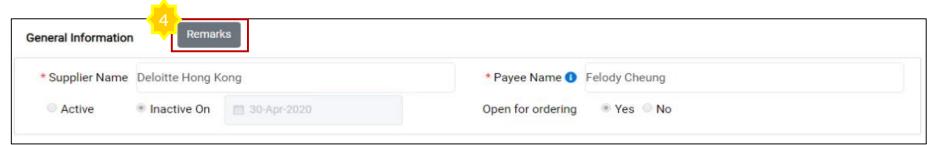
Raise Supplier Amendment Request – Preparer (1/3)

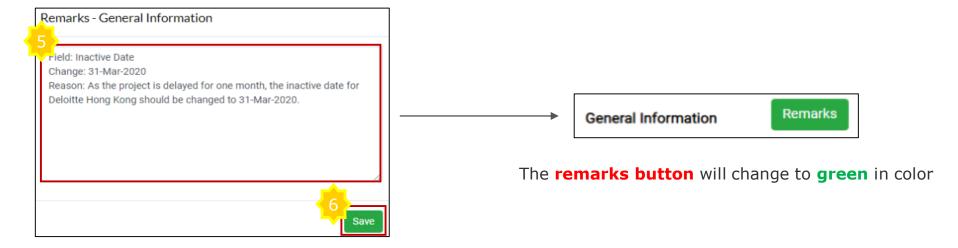
- 1. Enter Supplier Name or Supplier Number and select Supplier Status / ASL / Supplier Categories to narrow down the search result
- 2. Click on 'Search' button
- 3. Click on 'Update' button for the supplier to be updated



Raise Supplier Amendment Request – Preparer (2/3)

- 4. Click on 'Remarks' button
- 5. Enter the contents to be updated
- 6. Click on 'Save' button





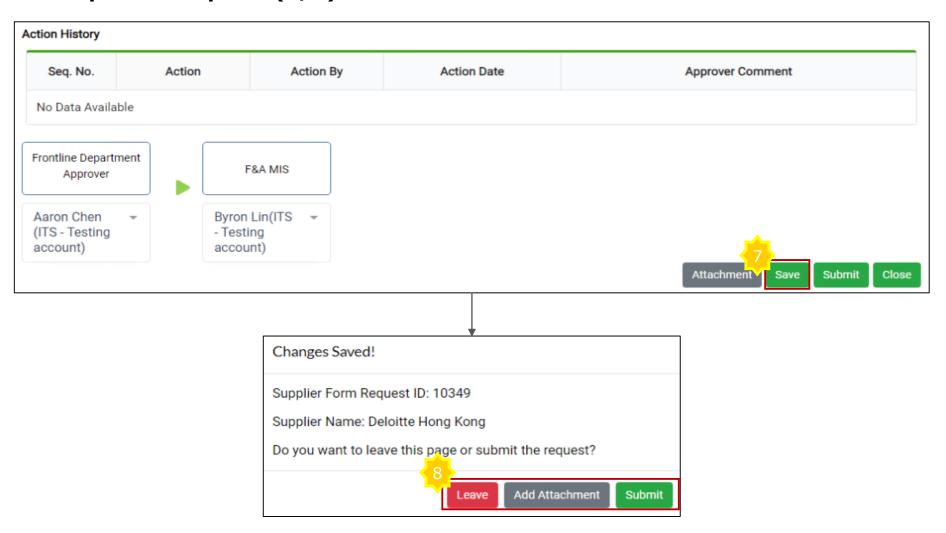
One remarks will be allocated to one section

Enter the remark to the section where change is needed

In Supplier Amendment Page, Preparer will be in read-only mode

Raise Supplier Amendment Request - Preparer (3/3)

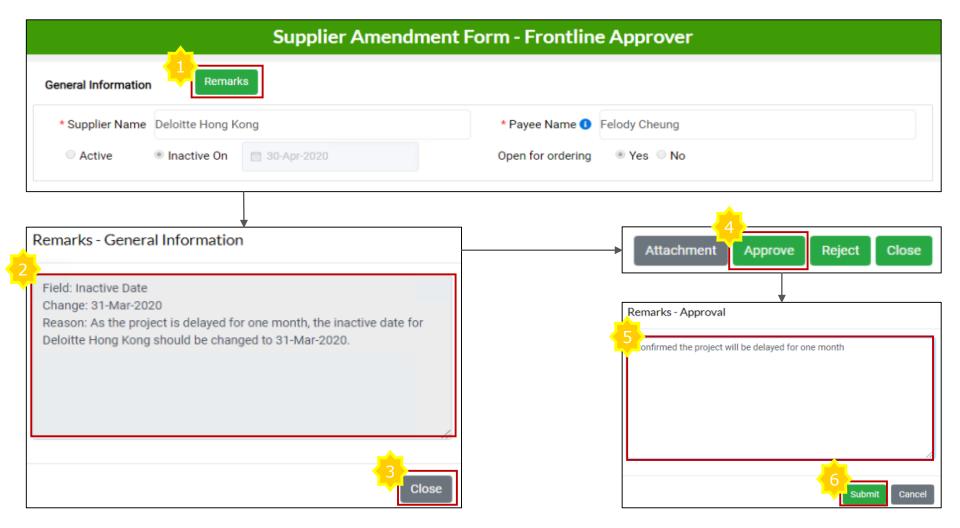
- 7. Click on 'Save' button
- 8. Click on 'Leave' button if further amendment is needed, 'Add Attachment' button to upload document and 'Submit' button to submit the amendment request



Update SupplierApprove Supplier Amendment Request

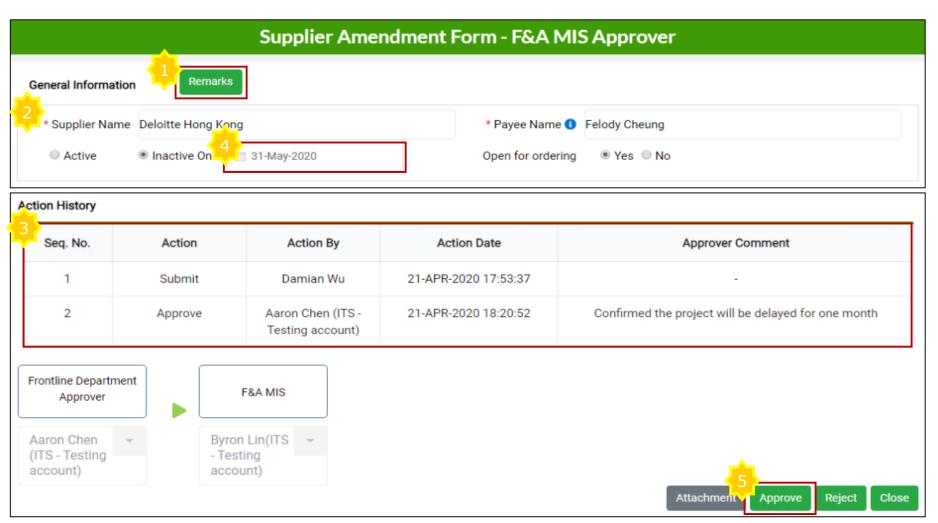
Approve Supplier Amendment Request – Frontline Department Approver (1/1)

- 1. Click on 'Remarks' button which is green in color
- 2. Validate the change request
- 3. Click on 'Close' button
- Click on 'Approve' button
- 5. Enter the comment
- Click on `Submit' button



Approve Supplier Amendment Request – MIS Approver (1/1)

- 1. Click on 'Remarks' button which is green in color
- 2. Validate the change request
- 3. Check the previous approver comment
- 4. Update the fields requested by preparer
- 5. Click on 'Approve' button, enter comment and click on 'Submit' button



Approve Supplier Amendment Request – Preparer (1/1)

Supplier Amendment Completed Notification (10349)



HKTDC Supplier Web Form <NoReplyTo@hktdc.org>
To Damian Wu (Deloitte)

Dear Sir/Madam

The following supplier amendment request has been approved.

Supplier: Deloitte Hong Kong

Thank you.

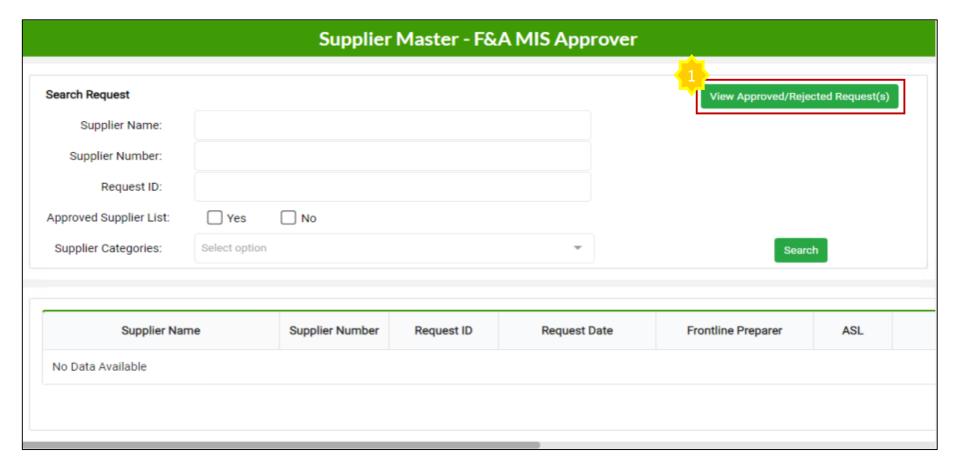
Preparer will receive the notification email

View Request History View Approved/Rejected Request

View Request History

View Approved/Rejected Request (1/3)

1. Click on 'View Approved/Rejected Request(s)' button

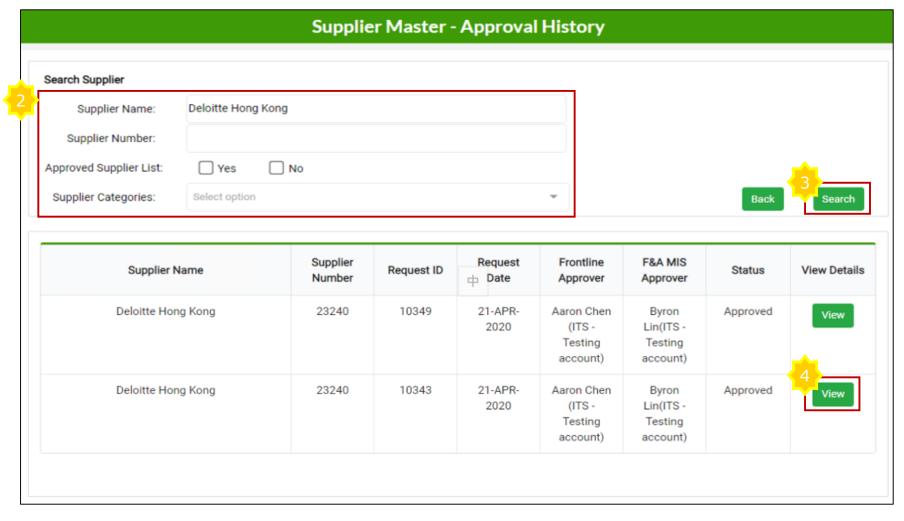


Only available to F&A MIS User

View Request History

View Approved/Rejected Request (2/3)

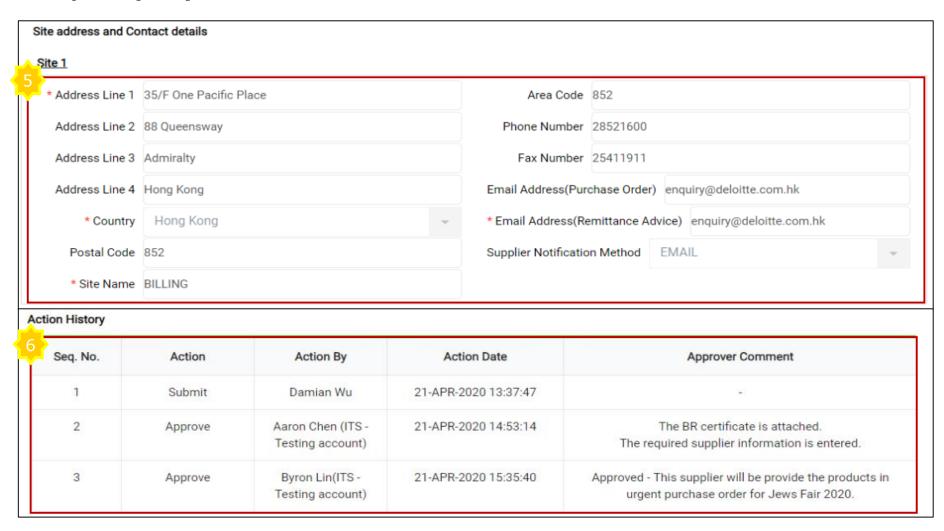
- 2. Enter Supplier Name / Supplier Number and select ASL / Supplier Categories to narrow down the search result
- 3. Click on 'Search' button
- 4. Click on 'View' button



View Request History

View Approved/Rejected Request (3/3)

- 5. All the approved details can be shown, including attachment
- 6. Approver comments, approval action can be shown





Q&A

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