KEVIN STIVEN NARANJO GONZALEZ

RPA Developer | Python Specialist | Telecommunications Engineering (In Progress)

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PROFESSIONAL SUMMARY

RPA Developer and Python automation specialist with 2+ years of experience designing and implementing process automation solutions that eliminate manual workflows. Expert in building scalable automation frameworks using Python, RPA platforms (UiPath, RocketBot), and REST API integrations. Proven track record reducing processing times by 95% through intelligent automation. Strong technical foundation in data processing, IAM systems, and enterprise application integration. Currently pursuing Telecommunications Engineering degree with focus on software development and system optimization.

TECHNICAL SKILLS

Automation & RPA: UiPath, RocketBot, Python scripting, workflow automation, process optimization

Programming: Python (pandas, requests, BeautifulSoup), SQL, REST API development, JSON/XML parsing

Integration: JIRA API, Active Directory, ITSM platforms, OCR engines, database connectors

Data Processing: Excel/CSV automation, ETL pipelines, database management, data extraction

Infrastructure: Windows Server, Linux, IAM tools, logging frameworks, audit systems

Security: Access control automation, backup systems, ransomware prevention, compliance monitoring

PROFESSIONAL EXPERIENCE

Access Management Specialist
Dec 2025 - Present

Seguros Bolivar S.A. | Bogota, Colombia (Remote)

- Manage end-to-end lifecycle of access provisioning for critical insurance systems, ensuring regulatory compliance and security controls
- Develop Python automation scripts and RPA workflows to streamline access request processing, reducing approval cycles by 70%
- Build automated reporting solutions for access audits and compliance tracking using pandas and REST APIs
- Implement security controls for IAM processes, strengthening access governance in regulated financial environment
- Collaborate with security teams to resolve complex access incidents and optimize authentication workflows

RPA Developer & Technical Support Specialist L1
Dec 2023 - Dec 2025

Stefanini Latam | Bogota, Colombia

- Designed and deployed 15+ Python automation scripts, reducing average ticket processing time from 30 minutes to 30 seconds (95% improvement)
- Developed JIRA REST API integration framework for automated ticket creation, assignment, and workflow management
- Built RPA bots using RocketBot to automate repetitive support tasks including user provisioning, password resets, and system configurations
- Created data processing pipelines using pandas for bulk operations on corporate datasets (Excel, CSV, SQL)
- Implemented OCR document extraction system to digitize and process technical documentation automatically
- Developed Active Directory automation scripts for user management and access control operations
- Established comprehensive audit logging system for process traceability and SLA compliance reporting
- Provided L1 technical support for 200+ corporate users, maintaining 98% SLA compliance rate

KEY AUTOMATION PROJECTS

JIRA Ticket Automation Framework: Built Python-based REST API integration reducing manual ticket processing from 30 min to 30 sec. Handles bulk ticket creation, status updates, and assignment routing. Technologies: Python, requests library, JSON parsing, error handling.

Enterprise Data Processing Pipeline: Developed pandas-based ETL solution processing 10,000+ rows of corporate data daily. Automated Excel/CSV transformation, SQL database updates, and report generation. Eliminated 15 hours/week of manual data entry.

OCR Document Digitization System: Implemented automated document extraction workflow using OCR engines. Processes scanned documents, extracts structured data, and populates databases. Reduced document processing time by 80%.

Active Directory User Management Bot: Created Python automation for AD user lifecycle operations including creation, modification, group assignments, and deprovisioning. Integrated with HR systems via API for automated onboarding/offboarding.

Compliance Audit Logging System: Developed advanced logging framework capturing all automation operations for audit trails. Generates automated compliance reports with timestamp tracking and change history.

Local LLM Integration: Deployed open-source language models for automated document analysis and information extraction. Built Python wrapper for processing unstructured text data and generating structured outputs.

EDUCATION

Telecommunications Engineering   Feb 2022 - Present
Universidad Nacional A Distancia (UNAD)

Bachelor's Degree in Philosophy   Feb 2020 - Present
Universidad Pedagogica Nacional

Technical Diploma - Administrative Assistance   Completed Nov 2019
Servicio Nacional De Aprendizaje (SENA)

CERTIFICATIONS

• Acronis Backup - Ransomware Defender (2025)   • Backup and Disaster Recovery Admin (2025)

• IT Troubleshooting Skill Training (2025)   • Microsoft Azure Backup Introduction (2025)

• Oracle Database Backup & Security (2025)   • Information Security Fundamentals (2025)

• Linux Operating Systems GNU (2025)   • Microsoft Windows 10 Certification (2025)

ADDITIONAL INFORMATION

- **Languages:** Spanish (Native), English (Technical Reading & Documentation)
- **Availability:** Immediate start, open to remote or hybrid roles, willing to relocate
- **Work Style:** Experience in distributed teams, agile environments, and continuous improvement culture
- **Learning:** Active self-learner with focus on emerging automation technologies and AI integration