Kejvin Xhakaj

Software Engineer

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Education

Oct 2018 -
Jun 2022
Bachelor of Science in Computer Science, *Empire State College*, NY, USA
Dual Degree Programme, Final Grade: 3.50 / 4.00

Oct 2020 -
Jun 2022
Bachelor in Computer Science, *University of New York Tirana*, Tirana
Dual Degree Programme, Final Grade: 3.66 / 4.00

Experience

Jun 2022 -
Jan 2024
Consultant - Salesforce Developer, *Deloitte Digital CE*
Tirana, Albania

- Analysed, Designed and Implemented Salesforce solutions to customers from Test to Production in Sales, Service and Experience Cloud
- Worked on different aspects of the project's lifecycle while collaborating with a tight team in an agile environment
- Delivered features that improved the experience of hundreds of operators, who serve even more Businesses on the Salesforce platform

Projects

Jun 2023
GES Service Cloud, *Salesforce Developer*, DDCE

- Followed the software development lifecycle through all its steps in order to quickly deliver **Apex and Lightning Web Components** solutions
- Developed and replaced the legacy email-to-case with a new **scalable** system that creates multiple Support Tickets from a single support email, greatly improving the case management experience of hundreds of important Business Customers
- Designed, Developed and Delivered a feature-rich custom email composer well integrated with Salesforce in order to enhance support-to-client communications.

Jan 2023
IoT Salesforce Integration, *Python Developer*, DDCE

- Python script to act on temperature readings captured from sensors of industry pumps connected to an on-site Raspberry Pi.
- **Integrated** such solution with Salesforce to send platform events in the case of the detection of critical temperatures.
- Provided the support team with **real-time** alerts of abnormal pump temperatures, greatly improving the team's efficiency during crises.

Apr 2022
GoodBooks, *Backend Developer*, ESC

- Book Library Tracking Webapp built with Spring / Spring Security (Kotlin)
- implemented authentication through **Spring Security**, MySQL database for storing user book selections, ratings, and reviews, presented in plain JS.
- Book data retrieved through Open Library API
- Implemented REST API services for the front and back end.

May 2021
SoundTrack, *Backend - Frontend Developer*, UNYT

- Native Android app to track music albums and artists.
- built with Android SDK in **Java**, authentication, and storage **Firebase**. Data received through the Music Brainz API.

Technical Skills

- **Proficient:** Java, Kotlin, Apex, Salesforce, Git.
- **Conversational:** Spring Framework, Python, Javascript, Lightning Web Components, Azure DevOps.

Languages

Italian	Native Level	**Albanian**	Native Level
English	C1 - BSc, IELTS	**Japanese**	JLPT N4 - Self-Learning

Certifications

Feb 2023	**Certified CPQ Specialist**, *Salesforce*
Oct 2022	**Certified Omnistudio Developer**, *Salesforce*
Nov 2022	**Certified Platform Developer 1**, *Salesforce*
Jul 2022	**Deloitte CE Salesforce Lab Developer Graduate**, *DDCE*, Tirana, AL
Mar 2018	**IELTS**, 7.5 Band Score (C1)

Personal

As an agile **Salesforce Developer** with an itch for **Kotlin** and efficiency, I'm always eager to learn more and nurture my professional career by going head-first into whatever comes my way. I'm not afraid to wear many hats, as I have invested my time in a plethora of related fields, like web development through **Spring**, mobile development in **Android Native** and many more projects on the way. **Confidence, Analysis and Team-Building** are my most valuable soft skills. Aspiring to be involved more and more in Security, Game Development and learning new languages.