## BUSINESS INTELLIGENCE ♦ SOFTWARE ENGINEERING ♦ DATA ANALYTICS

Project Management ★ Business Requirements ★ Solution Focused

Accomplished, integrity-driven, bilingual developer with enormous success utilizing technology to support business objectives. Recognized as a leader with the ability to collaborate with multiple business units to define the scope of a project, analyze supplemental specifications, design and develop applications. Verifiable track record of managing complex projects while delivering on time and above expectations. Exceptional academic qualifications, including a Master of Science degree in Information Systems from Baylor University.

			CORE COMPETENCIES		
•	Information Technology	•	Conceptual Development	•	Case Modeling
•	Team Oriented	•	Project Management	•	Object-oriented Design
•	Business Intelligence	•	SDLC	•	SQL and NoSQL Database
•	Data Analytics	•	Reporting	•	Project Scope

#### **EDUCATION**

#### **Baylor University, Waco, Texas: 2015**

Master of Science – Information Systems (GPA: 3.88)

- Relevant Coursework: Business Intelligence, Mobile App Development, Project Management, Decision Making Using Excel, Fundamentals Info Security, Cyber Security
- Clubs/Activities: Baylor Graduate Business Association, Asian Student Association
- Relevant Projects: Developed a university news app that could send push notification to user's smartphone using Lua and Corona SDK; Performed business analytics and discovered insights from big data sets using SAS Enterprise Miner

## **Baylor University, Waco, Texas: 2014**

Bachelor of Business Administration – Entrepreneurship, Management Information Systems (GPA: 3.47)

- Relevant Coursework: Foundation Database System Development, Java Development, Advanced Business
  Networking, Entrepreneurial Finance, Intro Enterprise System Using SAP, Intro to Business Programming Logic,
  System Analysis and Design
- Clubs/Activities: Baylor Uproar Club, Baylor Driving Club, Chinese Student & Scholar Association
- Relevant Projects: Developed a POS desktop application using JAVA OO technique; Addressed business questions and analyzed performance of a fictional company by developing queries to mine SQL database

### TECHNICAL SKILLS

Databases: MongoDB, SQL Server

Languages: Visual Basic, Lua, HTML, SQL, Java

Platforms: Linux

Utilities: SAP ERP, SAS Enterprise Miner, MS Office (Word, Excel, PowerPoint, Access, Project, Visio)

#### **PROFESSIONAL EXPERIENCE**

# Ihiji ♦ Austin, TX ♦ 2015

# **Business Analyst Intern**

- Created more than 20 queries using MongoDB to effectively identify user engagement and improve business profitability.
- Meticulously analyzed the feasibility of a \$10 million project and expertly established the pricing and revenue structure.
- Skillfully developed a detailed HIPAA compliance plan to meet the requirements of healthcare industry.

- Utilized strong problem solving and critical thinking skills to understand business needs and translate them into technology solutions.
- Assessed business problems and translated them into specific system requirements to find technology/automation solutions that were cost effective and met business needs.
- Contributed to the technical assessment, scope definition, project planning, analysis, design and implementation, and testing of large projects.

# Baylor University ♦ Waco, TX ♦ 2014 – Present Graduate Assistant

- Provide exceptional customer service while supporting departmental processes related to student recruitment.
- Play a key role in event planning including supervision of undergraduate students.
- Conduct research on more than 15 marketing topics and prepare more than 30 reports.
- Analyze market trends to develop strategic marketing initiatives focused on the university's target audience.
- Conduct qualitative and quantitative research to help guide new creative efforts.

# Industrial and Commercial Bank of China ♦ Qingdao, China ♦ 2013 Financial Analyst Intern

- Processed more than 2,000 credit card and payroll transactions ensuring 100% fiscal accuracy.
- Engaged in E-Banking business and bank reconciliation with strict attention to detail.
- Effectively evaluated financial performance of more than 50 corporate customers.
- Conducted detailed analysis of financial data, budget and overall corporate goals.
- Assessed key performance indicators and delivered reports outlining actions that increased productivity.

ADDITIONAL CREDENTIALS				
LANGUAGES	Native Chinese, English			
HONORS AND AWARDS	<ul> <li>Academic Excellence Scholarship</li> <li>Graduate Business Scholarship</li> <li>2014 Dean's List</li> </ul>			
ORGANIZATIONS	<ul> <li>Association of Information Technology Professionals</li> <li>Financial Management Association</li> <li>Project Management Institute</li> </ul>			
VOLUNTEERING EXPERIENCE	Beijing Olympic Games / Humane Society of Central Texas / Fuzzy Friends Rescue / Red Cross			
INTERESTS	Movie, Music, Sports, Technology, Family Time, Traveling, Food, Fashion, Dog			