
		A. Before you listen , complete the English words using a e i o u , and then match the translations. <i>Avant d'écouter, complétez les mots en anglais avec les voyelles puis reliez les mots aux traductions</i>		
1)	f	<u>e</u> x c <u>e</u> p t / f <u>o</u> r	a)	<i>livraison</i>
2)	a	d <u>e</u> l i v <u>e</u> r y	b)	<i>l'envoi</i>
3)	e	p <u>a</u> r c <u>e</u> l	c)	<i>fournisseur</i>
4)	c	s <u>u</u> p p l i <u>e</u> r	d)	<i>donc</i>
5)	b	s h i p m <u>e</u> n t	e)	<i>colis</i>
6)	d	t h <u>e</u> r <u>e</u> f <u>o</u> r <u>e</u>	f)	<i>à part</i>
		Check the answer key. <i>Vérifiez vos réponses à l'aide du corrigé en fin de partie.</i>		

 B. Using the words from A, complete the email below. <i>En utilisant les mots de l'exercice A, complétez l'email ci-dessous.</i>
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Reply Reply All Forward Delete Save Print **X**

Subject: **Missing webcam**

From: **Robert Mitchum [robby.accounts@kpmj.co.uk]**

To: **IT shop [itshop@afpa.com]**

Dear Sir/Madam,

I am writing concerning the _____**delivery**_____ of my laptop, which I received this morning.

Everything seems to be in order _____**except for**_____ the fact that I also ordered a Microsoft LifeCam HD 6000 webcam but this did not arrive in the____**parcel**_____.

Unfortunately, this is the second time that there has been a problem with the _____**shipment**_____ of my order and _____**therefore**_____ I am seriously considering approaching another _____**supplier**_____, who would value me more as a client. I ask that you send me the webcam as soon as possible. Thank you in advance.

Yours faithfully,

Robert Mitchum

Listen to Audio Clip 09 and check your answers.

En écoutant le fichier audio 09, vérifiez vos réponses en fin de partie.

