

## **GlobalProtect Client VPN Instructions for Laptop**

1. Please install Google Authenticator on your phone  
Google Play – [https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en\\_AU](https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en_AU)  
App Store – <https://apps.apple.com/au/app/google-authenticator/id388497605>
2. Browse to below URL and scan the QR code using Google Authenticator  
<https://www.google.com/chart?chs=200x200&chld=M|0&cht=qr&chl=otpauth://totp/kevin.c@ebix.com.au@2factor1%3Fsecret%3DIM6OJYQWYCKJ6LJ4IKH5PZ2OSU%26issuer%3D2factor1>
3. Then browse to <https://cw-optus.ebix.com.au/> and enter the following details

Username – ebix\kevinc

Password - <Ebix network password> + 6 digit code from Google Authenticator



**paloalto**  
NETWORKS®

GlobalProtect Portal

Username

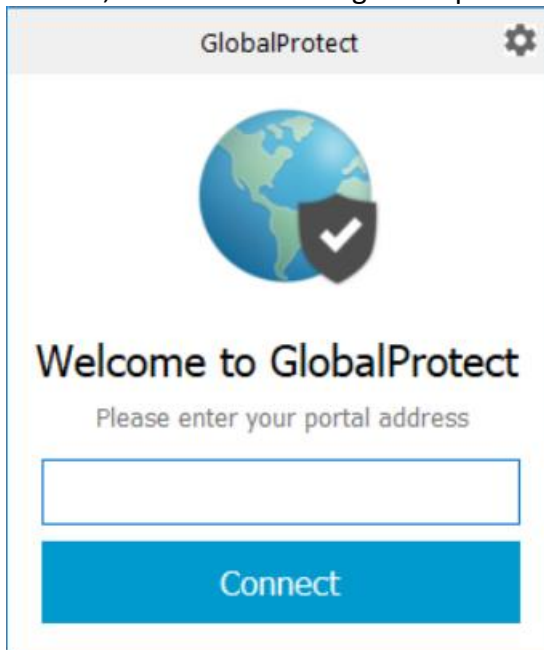
Password

LOG IN

4. Afterwards, you will be taken to a screen with options to download 32 or 64-bit versions of GlobalProtect VPN client (choose the one that is compatible with your PC)



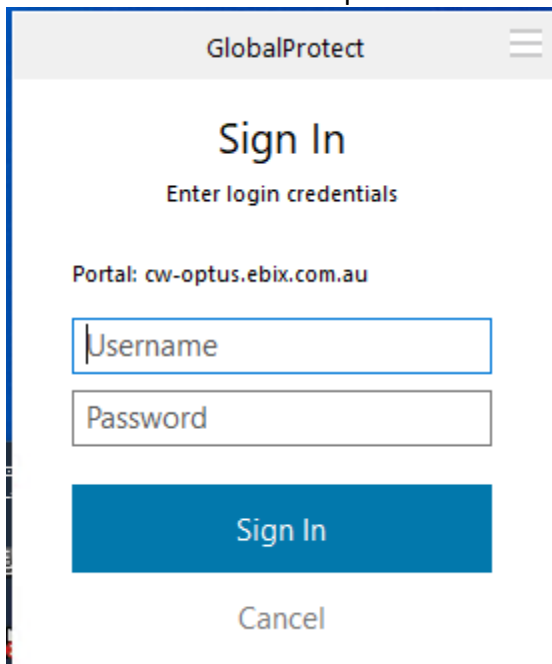
5. After downloading and installing GlobalProtect VPN client, it will ask your for portal address, enter the following - cw-optus.ebix.com.au and click Connect

A screenshot of the GlobalProtect application window. The title bar says "GlobalProtect" with a gear icon on the right. The main content area features a globe icon with a checkmark inside a shield. Below this, the text "Welcome to GlobalProtect" is displayed, followed by the instruction "Please enter your portal address". There is a text input field and a blue "Connect" button at the bottom.

6. Then it will prompt for username and password

Username – ebix\kevinc

Password - <Ebix network password> + 6 digit code from Google Authenticator

A screenshot of the GlobalProtect application window showing the "Sign In" screen. The title bar says "GlobalProtect" with a hamburger menu icon on the right. The main content area has the heading "Sign In" and the instruction "Enter login credentials". Below this, the portal address "Portal: cw-optus.ebix.com.au" is displayed. There are two text input fields labeled "Username" and "Password". At the bottom, there is a blue "Sign In" button and a "Cancel" link.

7. After you have successfully connected, you can proceed with connecting to office resources