GlobalProtect Client VPN Instructions for Laptop

1. Please install Google Authenticator on your phone
   Google Play –
   https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en_AU
   App Store – https://apps.apple.com/au/app/google-authenticator/id388497605

2. Browse to below URL and scan the QR code using Google Authenticator
   https://www.google.com/chart?chs=200x200&chld=M|0&cht=qr&chl=otpauth://totp/kevinc@ebix.com.au@2factor1%3Fsecret%3DIM6OJYQWYCKJ6LJ4IKH5PZ2OSU%26issuer%3D2factor1

3. Then browse to https://cw-optus.ebix.com.au/ and enter the following details

   Username – ebix\kevinc
   Password - <Ebix network password> + 6 digit code from Google Authenticator
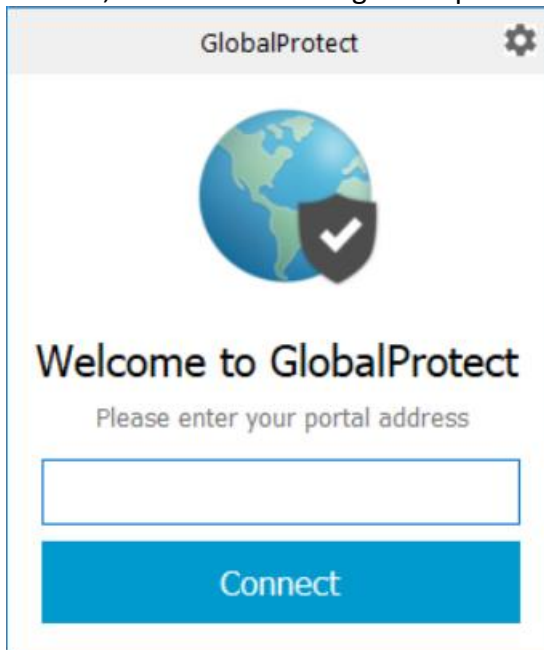
4. Afterwards, you will be taken to a screen with options to download 32 or 64-bit versions of GlobalProtect VPN client (choose the one that is compatible with your PC)

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GlobalProtect Portal

Download Windows 32 bit GlobalProtect agent

Download Windows 64 bit GlobalProtect agent

Download Mac 32/64 bit GlobalProtect agent

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.
Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.
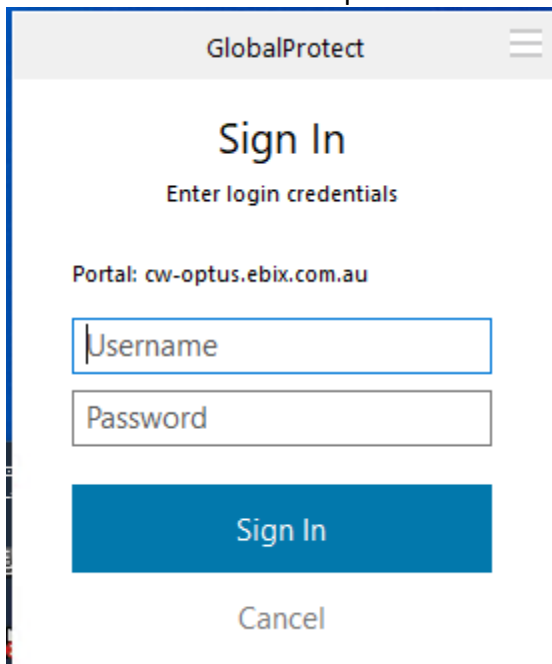
5. After downloading and installing GlobalProtect VPN client, it will ask your for portal address, enter the following - cw-optus.ebix.com.au and click Connect

6. Then it will prompt for username and password

Username – ebix\kevinc
Password - <Ebix network password> + 6 digit code from Google Authenticator

7. After you have successfully connected, you can proceed with connecting to office resources