

# KEVIN ADRIAN PILLAY

## IT System Administrator

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• Rotterdam, The Netherlands

### SUMMARY

Experienced IT systems administrator and cybersecurity enthusiast with a history of working in multiple industries over a period of 15 years. I've held roles in IT management, server management, system administration, and information security. I have a passion for technology and work on multiple projects in my spare time. Every day is a chance to dive deeper into the vast sea of IT.

I am a native English speaker who is currently learning Dutch (A1) and improving. I am a South African that is now living in The Netherlands on a residence permit and therefore legally able to work.

**References, qualifications and any other details are available on request.**

### EXPERIENCE

#### IT Manager

Richards Bay, KwaZulu-Natal, South Africa · Remote

##### All Steel Productions

10/2022 - Present

- Oversee and maintain diverse IT infrastructure, including hardware, software, printers, and networks across multiple sites.
- Establish and enforce IT policies aligned with industry standards, ensuring operational compliance and efficiency.
- Provide technical support, fostering secure operations while providing employee onboarding and cybersecurity measures.
- Advising in-house IT staff remotely and implementing training schedules for all members of the team.

#### IT System Administrator

Mandeni, KwaZulu-Natal, South Africa · On-site

##### Novus Holdings Ltd (previously Paarl Media Group)

09/2015 - 05/2022

- Execute comprehensive IT infrastructure management, including server administration, network maintenance, and complex machinery troubleshooting, ensuring operational continuity for multiple departments in a fast-paced factory environment.
- Provide end-to-end technical support, from hardware and software installations to expert level helpdesk resolution.
- Drive security measures, including network security maintenance, data protection, user access control, and surveillance system oversight, while delivering vital technical documentation and insightful reporting to upper-management.

#### Network Technician

Eshowe, KwaZulu-Natal, South Africa · On-site

##### Mactron Technology

01/2013 - 12/2014

- Oversaw and enhanced client networks, managing hardware, cabling, and software while ensuring regular maintenance.
- Provided technical support and customer service, handling day-to-day issues, security audits, and server-related tasks for multiple local schools and other clients.
- Managed antivirus deployment, facilitated help-desk support, and escalated tickets, contributing to client satisfaction.

#### IT Technician

Richards Bay, KwaZulu-Natal, South Africa · On-site

##### Genmac Engineering and Construction CC

10/2011 - 12/2012

- Supported hardware and software setups, providing day-to-day assistance and troubleshooting for employees and sales reps.
- Contributed to network security measures, backup protocols, and general engineering operations, ensuring system integrity.
- Facilitated installation, configuration, and support for company systems while delivering remote technical assistance.

#### Junior Technician

Richards Bay, KwaZulu-Natal, South Africa · On-site

##### S and N Projects

02/2010 - 07/2011

- Oversaw daily operations of company computers/laptops, ensuring their smooth functioning and connectivity.
- Managed Windows Server 2012, including email and file servers, implemented backup protocols and SQL database integrity.
- Provided comprehensive support, including Active Directory management, remote assistance for offsite employees, and CCTV maintenance, contributing to a secure and efficient operational environment.

#### Trainee

Richards Bay, KwaZulu-Natal, South Africa · On-site

##### Boston City Campus & Business College

01/2009 - 01/2010

- Provided help-desk support and maintained applications like Microsoft Office for campus trainers.
- Contributed to general office tasks including network configuration, DNS setup, Windows installations, and printer management.
- Supported daily maintenance of campus computers for students while providing security reports to the technical trainer, fostering a secure and conducive learning environment without disrupting the learners daily activities.

## EDUCATION

### Cybersecurity Specialist

IT Academy - Optimi College

01/2021 - 12/2022

### Information Technology

University of South Africa/Universiteit van Suid-Afrika

01/2010 - 12/2011

### Information Technology

Boston City Campus

01/2009 - 12/2010

### High School Diploma

Isandlwana Technical High School

01/2003 - 12/2008

## SKILLS

### System Administration:

VMware (Hyper-V, Sphere), Active Directory, PowerShell, Microsoft Server, Linux Administration, Backups (Veeam, Acronis)

### Security:

Incident Response, SIEM, Network Security, Risk Assessment, Firewalls, Security Policies, Endpoint Security, Metasploit

### Technical Support:

Documentation, Customer Service, Operating System Familiarity (Windows, Linux), Basic Network (TCP/IP, DNS, DHCP), Multitasking Abilities, Collaboration and Teamwork

### Other:

SQL Database Administration, Remote Desktop Services (RDS), Scripting Languages (Python, Bash), Patch Management, Microsoft Office, ERP Software, IT Management