

KEVIN ADRIAN PILLAY

IT System Administrator

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- Rotterdam, The Netherlands • References and qualifications are available on request.

Summary

Experienced IT systems administrator and cybersecurity enthusiast with a history of working in multiple industries in roles such as IT management, server management, system administration, and information security. I am a South African currently residing in The Netherlands under a valid residence permit, and as a native English speaker, I'm actively learning Dutch while being legally eligible to work.

Work Experience

All Steel Productions

IT Manager

Richards Bay, KwaZulu-Natal, South Africa · Remote

10/2022 - Present

- Maintain diverse IT infrastructure, remote support, and networks across multiple sites while enforcing IT policies, ensuring compliance and efficiency
- Provide technical support, fostering secure operations while providing employee onboarding and cybersecurity measures.

Novus Holdings Ltd (previously Paarl Media Group)

IT System Administrator

Mandeni, KwaZulu-Natal, South Africa · On-site

09/2015 - 05/2022

- IT infrastructure management, server administration, network maintenance, machinery troubleshooting, expert level helpdesk, ensured operational continuity.
- Drive security measures, network security, data protection, user access control, surveillance oversight, technical documentation and reports to management.

Mactron Technology

Network Technician

Eshowe, KwaZulu-Natal, South Africa · On-site

01/2013 - 12/2014

- Maintained client networks, cabling, and ensured regular maintenance and technical support for multiple local schools and other clients.
- Managed antivirus deployment, facilitated help-desk support, and escalated tickets, contributing to client satisfaction.

Genmac Engineering and Construction CC

IT Technician

Richards Bay, KwaZulu-Natal, South Africa · On-site

10/2011 - 12/2012

- On-site hardware/software support, day-to-day troubleshooting for employees and sales reps, network security, backup protocols, and general engineering operations ensuring system integrity. Facilitated installation, configuration, and support for company systems while delivering remote technical assistance

S and N Projects

Junior Technician

Richards Bay, KwaZulu-Natal, South Africa · On-site

02/2010 - 07/2011

- Oversaw operations of computers/laptops, managed Windows Server 2012, email and file servers, implemented backup protocols and SQL database integrity.
- Provided support, Active Directory management, and remote assistance contributing to a secure environment.

Boston City Campus & Business College

Trainee

Richards Bay, KwaZulu-Natal, South Africa · On-site

01/2009 - 01/2010

- General office tasks, network configuration, DNS setup, printer management, maintained student computers, provided security reports to management.

Education

IT Academy - Optimi College

Cybersecurity Specialist

Online

01/2021 - 12/2022

University of South Africa/Universiteit van Suid-Afrika

Information Technology

Richards Bay, KwaZulu-Natal, South Africa

01/2010 - 12/2011

Boston City Campus

Information Technology

Richards Bay, KwaZulu-Natal, South Africa

01/2009 - 12/2010

Isandlwana Technical High School

High School Diploma

Gingindlovu, KwaZulu-Natal, South Africa

01/2003 - 12/2008

Skills Summary

System Administration: VMware (Hyper-V, Sphere) · Active Directory · PowerShell · Microsoft Server · Linux Administration · Backups (Veeam, Acronis)

Security: Incident Response · SIEM · Network Security · Risk Assessment · Firewalls · Security Policies · Endpoint Security · Metasploit

Technical Support: Documentation · Customer Service · OS Familiarity (Windows, Linux) · Networking (TCP/IP, DNS, DHCP) · Multitasking

Other: SQL/MySQL · Remote Desktop Services (RDS) · Scripting Languages (Python, Bash) · Microsoft Office · ERP Software · IT Management