

# ADRIAN KEVIN PILLAY

## IT System Administrator

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- Rotterdam, The Netherlands • References and qualifications are available on request.

## Summary

As a South African based in The Netherlands under a residence permit with work eligibility and actively learning Dutch, I'm a skilled IT systems administrator seeking roles in IT support, IT technician, helpdesk, or system administration within the Dutch job market. Skilled in troubleshooting, system maintenance, communication skills, and user support, I offer a diverse technical skill set and an unwavering commitment to grow and excel in dynamic IT environments.

## Work Experience

### All Steel Productions

#### IT Manager

Richards Bay, KwaZulu-Natal, South Africa · Remote

10/2022 - Present

- Maintain a diverse IT infrastructure, remote support, and networks across multiple sites while enforcing IT policies, ensuring compliance and efficiency.
- Provide technical support, fostering secure operations while providing employee onboarding and cybersecurity measures.

### Novus Holdings Ltd (previously Paarl Media Group)

#### IT System Administrator

Mandeni, KwaZulu-Natal, South Africa · On-site

09/2015 - 05/2022

- IT infrastructure management, server administration and maintenance, machinery troubleshooting, expert level helpdesk, and ensured operational continuity.
- Drive network and data security measures, SQL administration, UAC, surveillance oversight, technical documentation, and reports to management.

### Mactron Technology

#### Network Technician

Eshowe, KwaZulu-Natal, South Africa · On-site

01/2013 - 12/2014

- Maintained client networks, cabling, and ensured regular maintenance and technical support for multiple local schools and home user clients.
- Managed antivirus deployment, facilitated help-desk support, and escalated tickets to management, contributing to client satisfaction.

### Genmac Engineering and Construction CC

#### IT Technician

Richards Bay, KwaZulu-Natal, South Africa · On-site

10/2011 - 12/2012

- On-site hardware/software support, day-to-day troubleshooting for employees and sales reps, network security, backup protocols, and general engineering operations ensuring system integrity. Facilitated new computer installations and support for company systems while delivering remote technical assistance.

### S and N Projects

#### Junior Technician

Richards Bay, KwaZulu-Natal, South Africa · On-site

02/2010 - 07/2011

- Oversaw operations of computers/laptops, managed Windows Server 2012, email and file servers, implemented backup protocols and SQL database integrity.
- Provided support, Active Directory management, and remote assistance contributing to a secure environment.

### Boston City Campus & Business College

#### Trainee

Richards Bay, KwaZulu-Natal, South Africa · On-site

01/2009 - 01/2010

- General office tasks, network configuration, DNS setup, printer management, maintained student computers, and provided security reports to management.

## Education

### IT Academy - Optimi College

#### Cybersecurity Specialist

Online, South Africa

### University of South Africa/Universiteit van Suid-Afrika

#### Information Technology

Richards Bay, KwaZulu-Natal, South Africa

### Boston City Campus

#### Information Technology

Richards Bay, KwaZulu-Natal, South Africa

### Isandlwana Technical High School

#### High School Diploma

Gingindlovu, KwaZulu-Natal, South Africa

## Skills Summary

**System Administration:** VMware (Hyper-V, Sphere) · Active Directory · PowerShell · Microsoft Server · Linux Administration · Backups (Veeam, Acronis)

**Security:** Incident Response · SIEM · Network Security · Risk Assessment · Firewalls · Security Policies · Endpoint Security · Metasploit

**Technical Support:** Documentation · Customer Service · OS Familiarity (Windows, Linux) · Networking (TCP/IP, DNS, DHCP) · Multitasking

**Other:** SQL/MySQL · Remote Desktop Services (RDS) · Scripting Languages (Python, Bash) · Microsoft Office · ERP Software · IT Management