

ADRIAN KEVIN PILLAY

IT System Administrator

- +31642060096 • kevinadrianpl@gmail.com • <https://www.linkedin.com/in/kevinadrianpl/> • <https://kevinadrian.dev/>
- Rotterdam, The Netherlands • References and qualifications are available on request.

Summary

As a South African based in The Netherlands under a residence permit with work eligibility and actively learning Dutch, I'm a skilled IT systems administrator seeking roles in IT support, IT technician, helpdesk, or system administration within the Dutch job market. Skilled in troubleshooting, system maintenance, communication skills, and user support, I offer a diverse technical skill set and an unwavering commitment to grow and excel in dynamic IT environments.

Work Experience

All Steel Productions

Richards Bay, KwaZulu-Natal, South Africa · Remote

IT Manager

10/2022 - Present

- Maintain a diverse IT infrastructure, remote support, and networks across multiple sites while enforcing IT policies, ensuring compliance and efficiency.
- Provide technical support, fostering secure operations while providing employee onboarding and cybersecurity measures.

Novus Holdings Ltd (previously Paarl Media Group)

Mandeni, KwaZulu-Natal, South Africa · On-site

IT System Administrator

09/2015 - 05/2022

- IT infrastructure management, server administration and maintenance, machinery troubleshooting, expert level helpdesk, and ensured operational continuity.
- Drive network and data security measures, SQL administration, UAC, surveillance oversight, technical documentation, and reports to management.

Mactron Technology

Eshowe, KwaZulu-Natal, South Africa · On-site

Network Technician

01/2013 - 12/2014

- Maintained client networks, cabling, and ensured regular maintenance and technical support for multiple local schools and home user clients.
- Managed antivirus deployment, facilitated help-desk support, and escalated tickets to management, contributing to client satisfaction.

Genmac Engineering and Construction CC

Richards Bay, KwaZulu-Natal, South Africa · On-site

IT Technician

10/2011 - 12/2012

- On-site hardware/software support, day-to-day troubleshooting for employees and sales reps, network security, backup protocols, and general engineering operations ensuring system integrity. Facilitated new computer installations and support for company systems while delivering remote technical assistance.

S and N Projects

Richards Bay, KwaZulu-Natal, South Africa · On-site

Junior Technician

02/2010 - 07/2011

- Oversaw operations of computers/laptops, managed Windows Server 2012, email and file servers, implemented backup protocols and SQL database integrity.
- Provided support, Active Directory management, and remote assistance contributing to a secure environment.

Boston City Campus & Business College

Richards Bay, KwaZulu-Natal, South Africa · On-site

Trainee

01/2009 - 01/2010

- General office tasks, network configuration, DNS setup, printer management, maintained student computers, and provided security reports to management.

Education

IT Academy - Optimi College

Online, South Africa

Cybersecurity Specialist

University of South Africa/Universiteit van Suid-Afrika

Richards Bay, KwaZulu-Natal, South Africa

Information Technology

Boston City Campus

Richards Bay, KwaZulu-Natal, South Africa

Information Technology

Isandlwana Technical High School

Gingindlovu, KwaZulu-Natal, South Africa

High School Diploma

Skills Summary

System Administration: VMware (Hyper-V, Sphere) · Active Directory · PowerShell · Microsoft Server · Linux Administration · Backups (Veeam, Acronis)

Security: Incident Response · SIEM · Network Security · Risk Assessment · Firewalls · Security Policies · Endpoint Security · Metasploit

Technical Support: Documentation · Customer Service · OS Familiarity (Windows, Linux) · Networking (TCP/IP, DNS, DHCP) · Multitasking

Other: SQL/MySQL · Remote Desktop Services (RDS) · Scripting Languages (Python, Bash) · Microsoft Office · ERP Software · IT Management