Questions

- 1. Were there any moments where you felt confused or frustrated?
- 2. What did you find difficult?
- 3. Expand on their responses.
- 4. How intuitive is the game?
- 5. Did you encounter any bugs or glitches? Can you describe them?
- 6. Are there any features or elements you feel are missing?
- 7. If you could change one thing about the game, what would it be?

Responses

Tester 1

- 1. No confusion or frustrations.
- 2. Found getting a high score difficult.
- 3. Suggested making the game a little easier but blamed themselves for struggling.
- 4. Didn't know about rotation, writing small, or that the username change is hidden.
 - a. Fixed with a tutorial.
 - b. Recommended moving the username option to the start of the game.
- 5. Encountered issues:
 - a. The leaderboard did not show.
 - b. Unable to place a building for a few seconds, but it resolved itself.
- 6. Suggested adding a back button to return to the main menu.
- 7. Proposed a building cooldown timer to reduce spamming.

Tester 2

- 1. Found the game intuitive.
- 2. Difficulty: Struggled with bed bugs and couldn't get rid of them.
- 3. The leaderboard did not show.
- 4. Unable to place objects in the top half of the map.
- 5. Font size was too small.

Tester 3

- 1. Events dropped too quickly, requiring experience to score more than zero. Felt the game was harder and more strategic than expected.
- 2. Suggested using a mouse instead of a trackpad for faster navigation.
- 3. Found the game intuitive overall but didn't know about:
 - a. The leaderboard.
 - b. Changing the username (the next player could accidentally continue with the previous username).
- 4. Encountered no bugs or glitches.
- 5. Suggested adding visual effects to events instead of just text.
 - a. The event banner was not noticeable and should be more prominent and better placed.
- 6. Recommended making event notifications more visible, larger, and brighter.
 - a. Did not notice the pause button and volume sliders.

Observation table

Steps	Tester 1	Tester 2	Tester 3
Place one of each building	х	х	x
Encounter an event and react to event	x	х	х
Unlock an achievement	х	х	x
Enter settings	х	х	x
Pause the game	х	х	
Score > 0			x
Change music volume	x	х	
Rotated a building	х	х	х
Change username	х	х	х