

DONOR VERIFIER

Exclusively distributed by NVBSP-IMU for the use of
Blood Service facility (BSF)

Latest Released

Version 1.0

DONOR VERIFIER

Owned and developed by National Voluntary Blood
Services Program – Information Management Unit
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1. INTRODUCTION

The Donor Verifier – is an android based application powered by National Blood Bank Network System (NBBNetS) for the purpose of checking/ verifying Donor's status, whether a Donor 'May' or 'May not' proceed to do Blood donation.

This manual will help the Blood Service Facility (BSF) users to better understand how to use the Donor Verifier app.

The document contains instructions on:

- Login
- App Drawer
- My Downloaded Data
- Download Resources
- Donor Verifier

2. LOGIN

2.1 User Login

After successful installation of the Donor Verifier app, the [Login](#) activity is displayed (see [Figure 1.0](#))

Figure 1.0: Login Activity

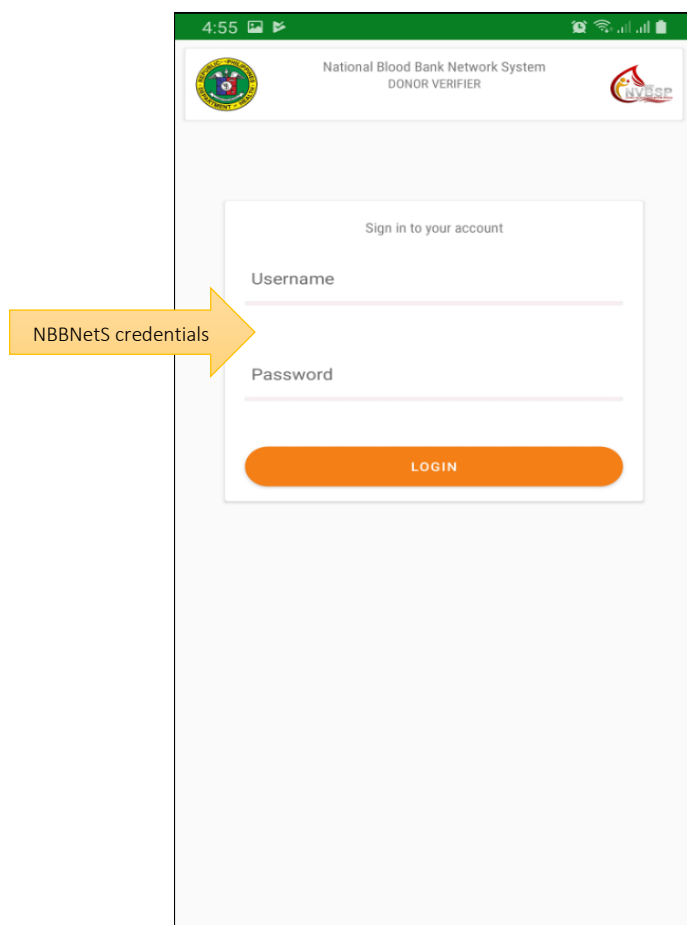
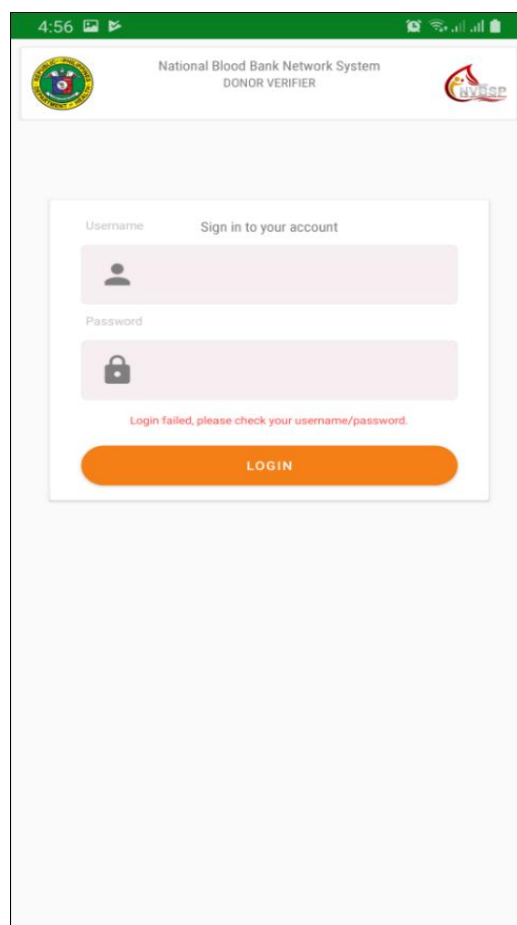


Figure 1.1: Login failed



Supply a valid [NBBNetS credentials](#) (Username and Password) in order to proceed to the actual application (see [Figure 1.1](#)).

Important Note: Do not share your NBBNetS credentials, your account is your responsibility. Irresponsible use of the application shall be subjected to account deactivation/cancellation.

3. APP DRAWER

3.1 Application Drawer

Click the icon found in the upper left corner of the screen to access the links inside our *Application Drawer* (see *Figure 2.0*)

Figure 2.0: Application Drawer

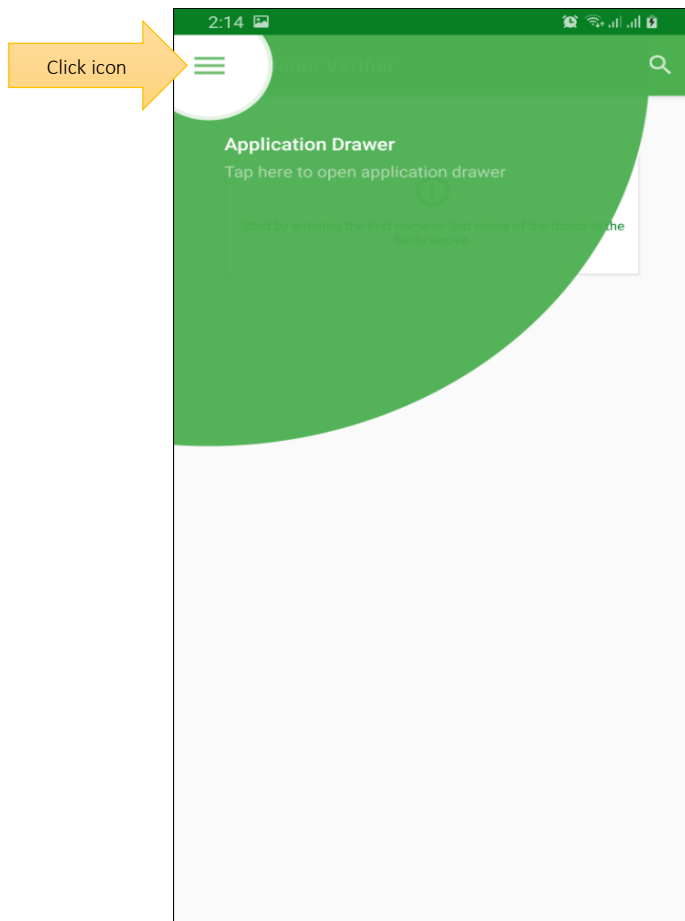
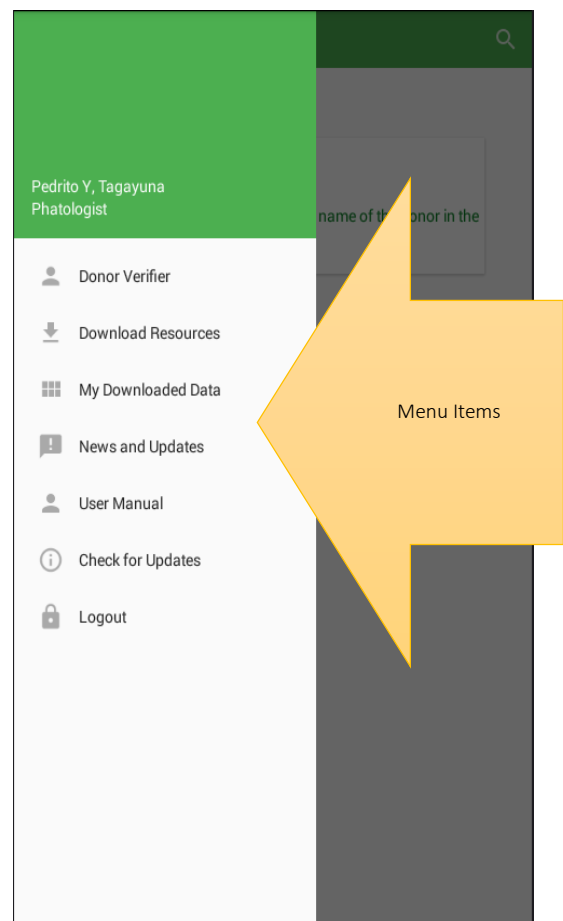


Figure 2.1: Menu items



Access different activities (Donor Verifier, Download Resources etc.) by clicking the *Links* in the App drawer (see *Figure 2.1*).

4. MY DOWNLOADED DATA

4.1 My Downloaded Data

To access this activity, click [My Downloaded Data](#) link from the App drawer (see [Figure 3.0](#))

Figure 3.0: My Downloaded Data

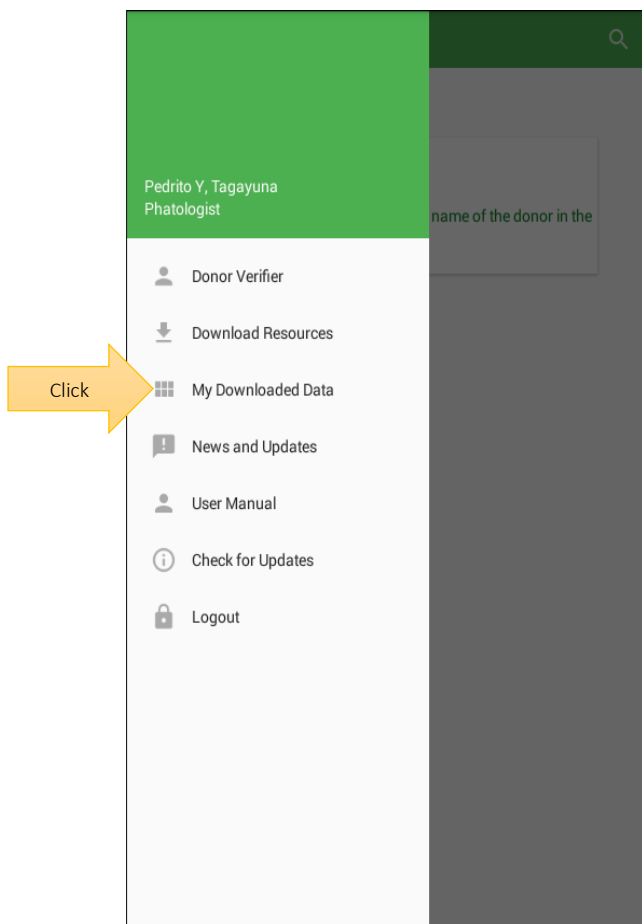
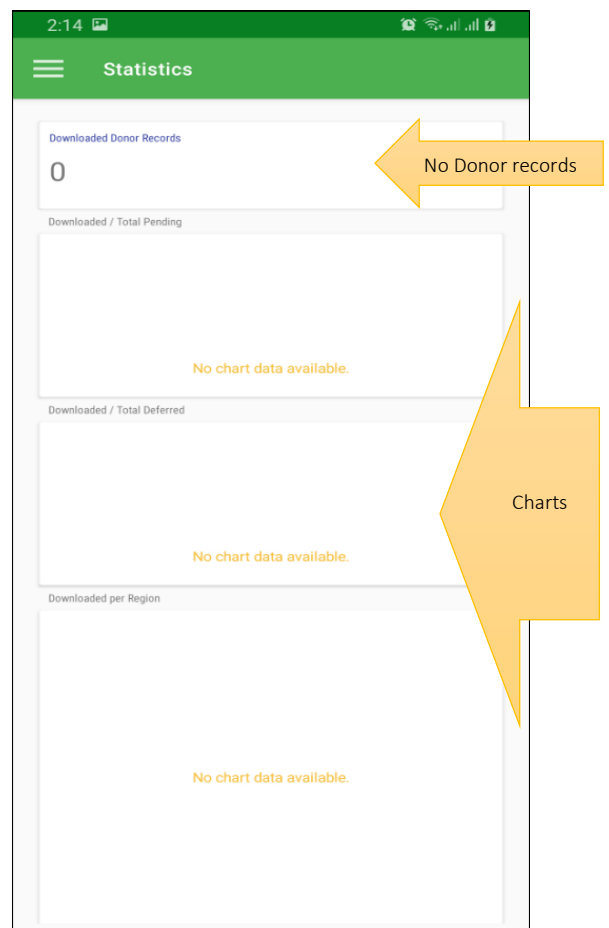


Figure 3.1: Statistics



The [Statistics](#) activity shows the Donor records within your device. This Donor records will serve as your resource to verify a Donor.

If No Donor records found, make sure to [Download Resources](#) first before doing other activities.

5. DOWNLOAD RESOURCES

5.1 Download resources activity

To access this activity, click [Download Resources](#) link from the App drawer (see [Figure 4.0](#))

Figure 4.0: Download Resources

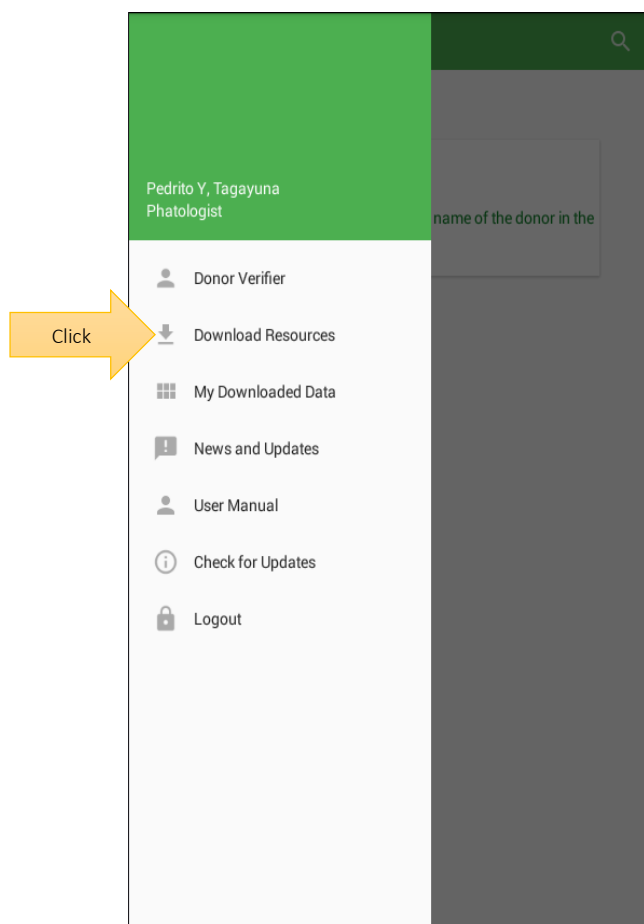
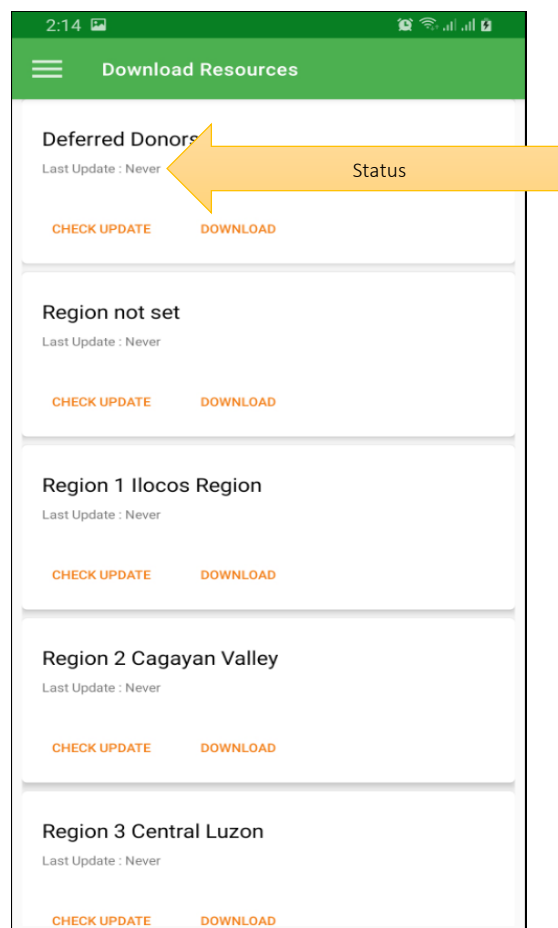


Figure 4.1: Download Resources Activity



This activity lists the resources needed in order to do Donor verification.

Notice the [Last Update: Never](#) status (see [Figure 4.1](#)), this indicates that the resource has never been downloaded/ updated within your device.

You can download the resource from other Regions but our priority is the [Deferred Donor](#) and [Region not set](#) resource before proceeding to the Donor verification.

Important Note:

- Make sure to [Check update](#) regularly
- Make sure to [Download](#) updates regularly
- Make sure to have a stable [Internet/ Wi-Fi / Mobile data](#) connection whenever downloading resources
- Make sure to have enough space on your device because the downloaded data will be stored within your device.

5.2 Check Update

To Check for Updates, click [Check Update](#) from the list (see [Figure 4.2](#))

Figure 4.2: Check Update

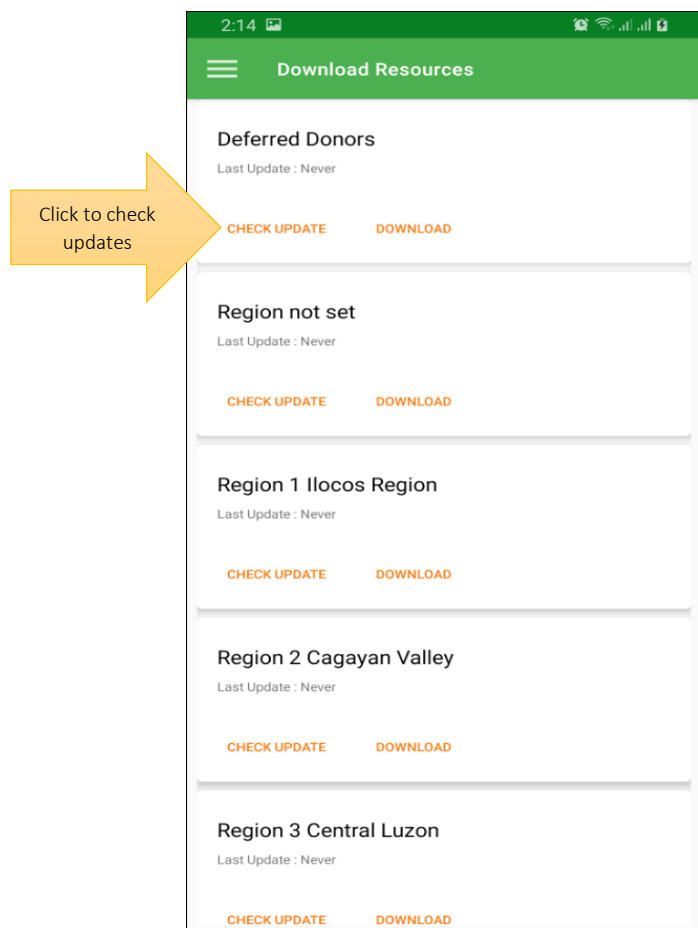
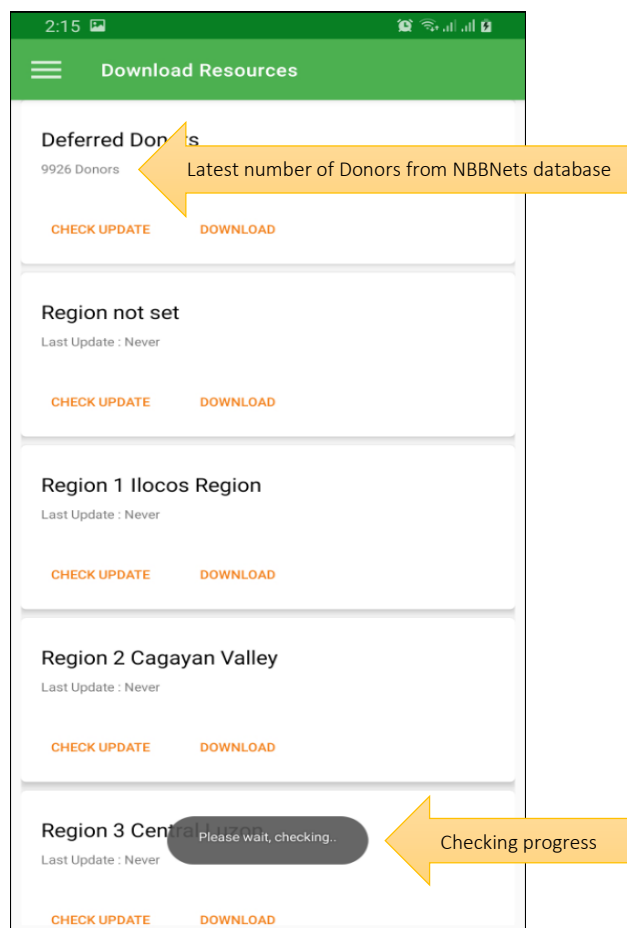


Figure 4.2.1: Number of records to download

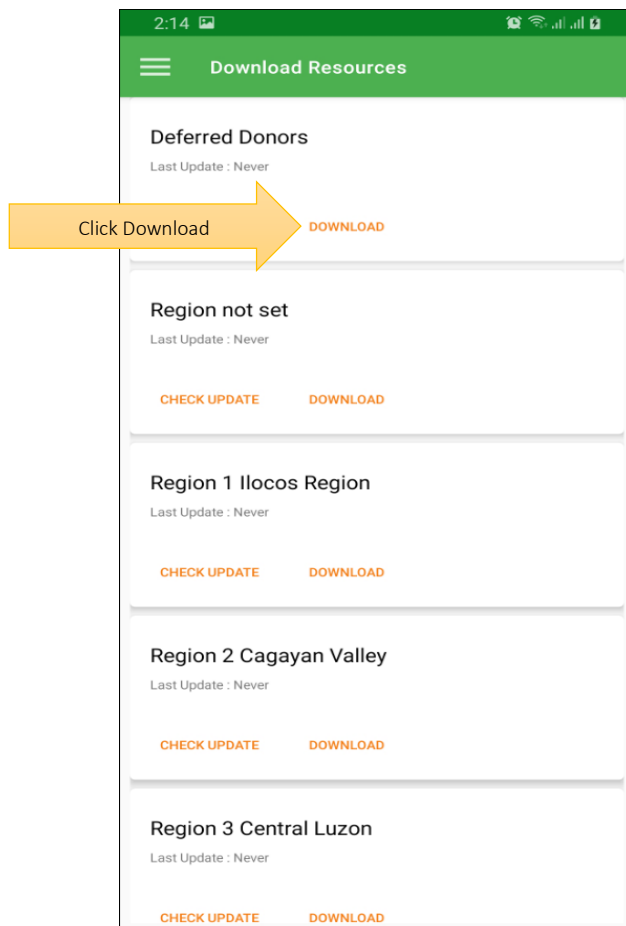


Notice that the status now changes to number of [Donors](#) (See [Figure 4.2.1](#)). This indicates the total number of records that needs to be downloaded from your device.

5.3 Download Resource

To download Region resource, click [Download](#) from the list (see [Figure 4.3](#))

Figure 4.3: Download



Important Note:

- Make sure to have a stable [Internet](#)/ [Wi-Fi](#) / [Mobile data](#) connection whenever downloading resources
- Make sure to have enough space on your device because the downloaded data will be stored within your device.

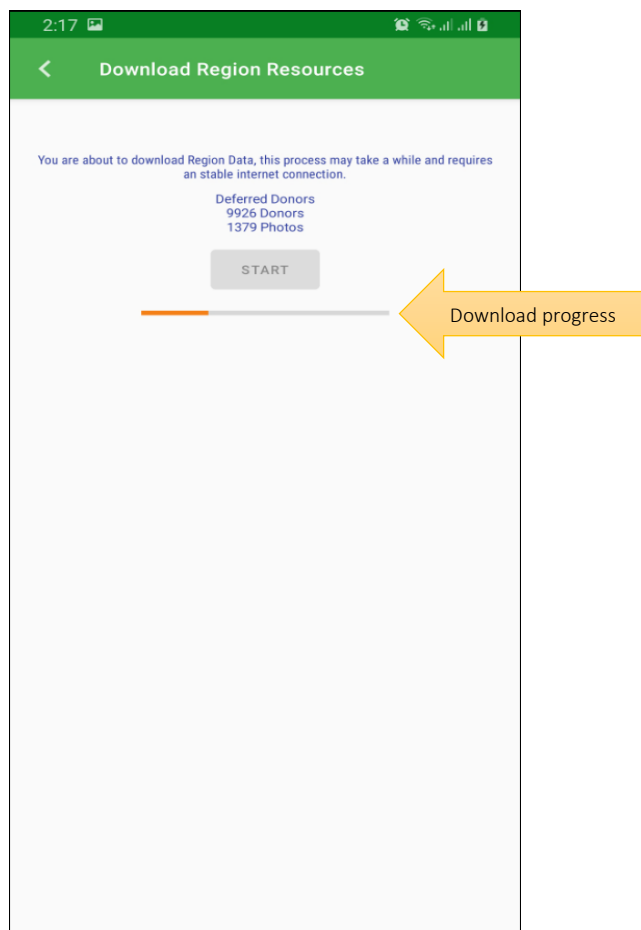
5.4 Download Region Resource

After clicking download, *Download Region Resource* activity is loaded. To proceed with the download, click *Start* button (see *Figure 4.4*).

Figure 4.4: Download Region Resources



Figure 4.4.1: Download Progress



After seeing the *Download Progress* has started (see *Figure 4.4*), you may leave this activity and visit *My Downloaded Data* activity.

Important Note: This action may take a while and requires a stable Internet/ Wi-Fi / Mobile data connection. To view the actual data downloaded, go to *My Downloaded Data* activity.

6. MY DOWNLOADED DATA

6.1 My Downloaded Data

To access this activity, click [My Downloaded Data](#) from the App drawer (see [Figure 5.0](#))

Figure 5.0: My Downloaded Data

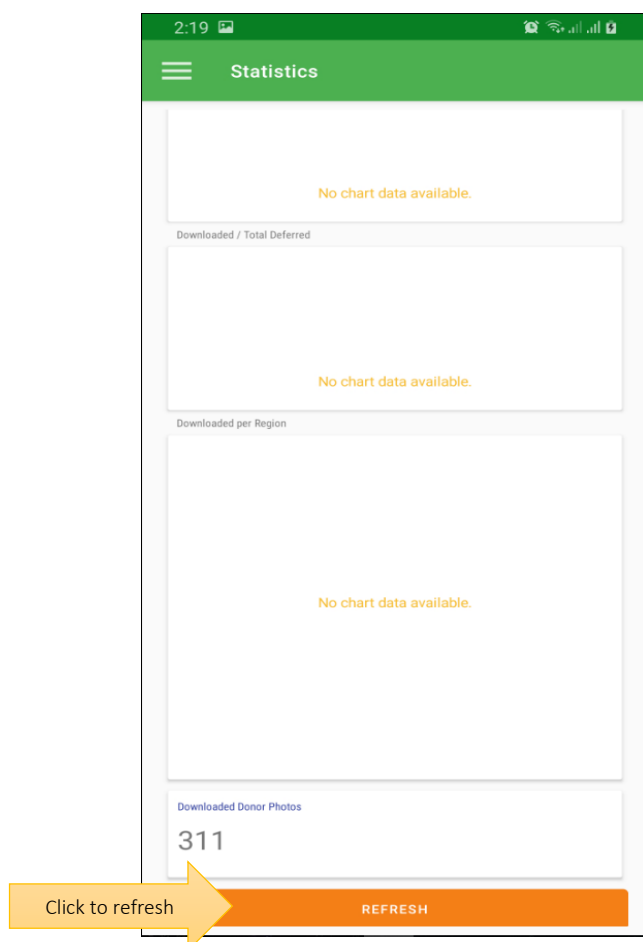
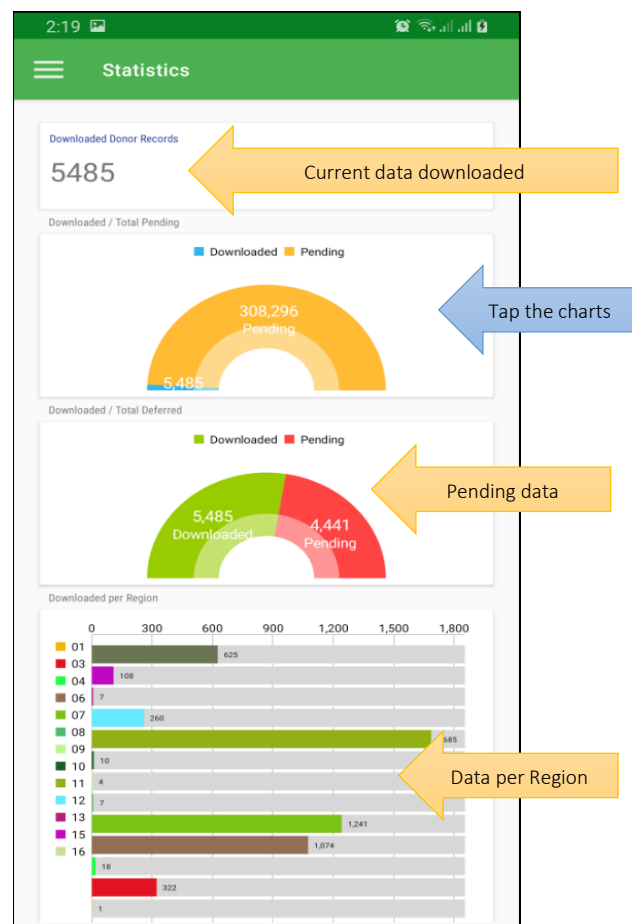


Figure 5.1: Downloaded data



After clicking the [Refresh](#) button, a prompt '[List has been refreshed](#)' is displayed and the chart shows the [Current/ Pending/ Per Region](#) downloaded data (see [Figure 5.1](#)).

As per [Total Pending](#) and [Total Deferred](#) charts, always tap the white part of the charts after clicking the [Refresh](#) button to display the latest downloaded data (see [Figure 5.1.1](#)).

Once download is complete, a prompt '[Download complete](#)' is displayed. After this you may now proceed to verify a Donor.

7. DONOR VERIFIER

7.1 Donor Verifier

After downloading all the resources needed, click [Donor Verifier](#) link from the App drawer (see [Figure 6.0](#))

Figure 6.0: Donor Verifier

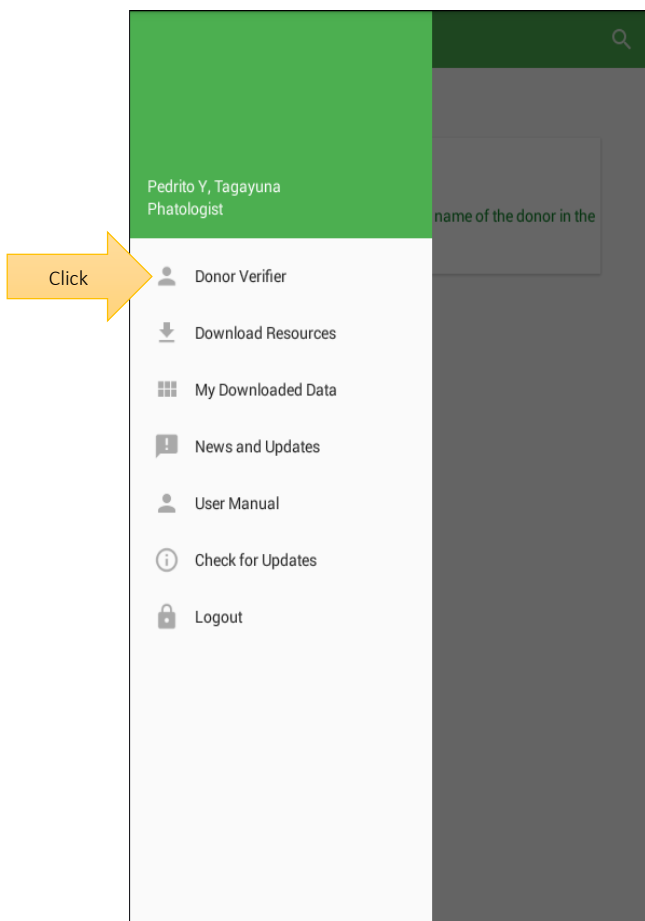
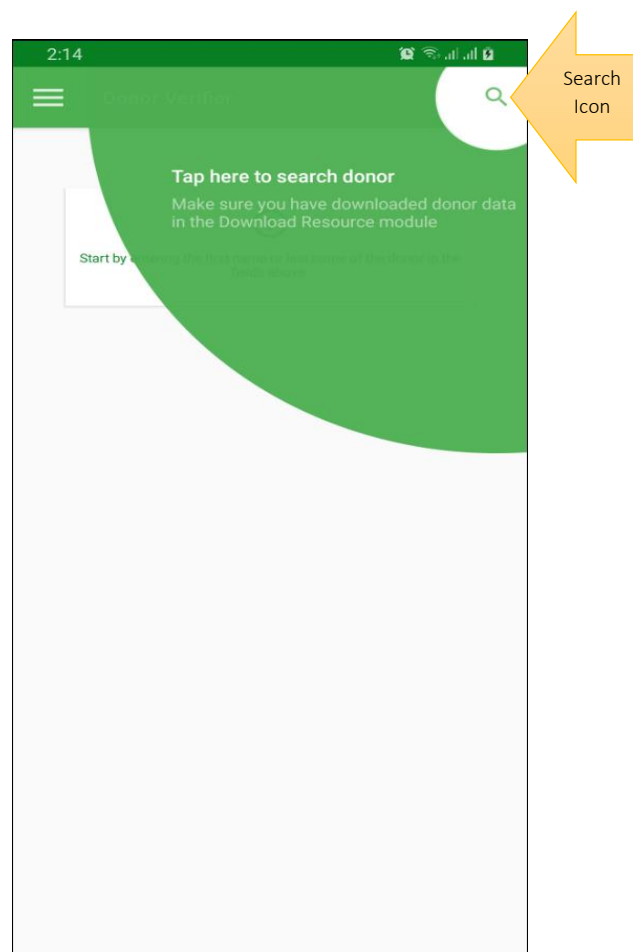


Figure 6.1: Search Icon



Tap the [Search Icon](#) found in the upper right corner of the screen to search a Donor (see [Figure 6.1](#)).

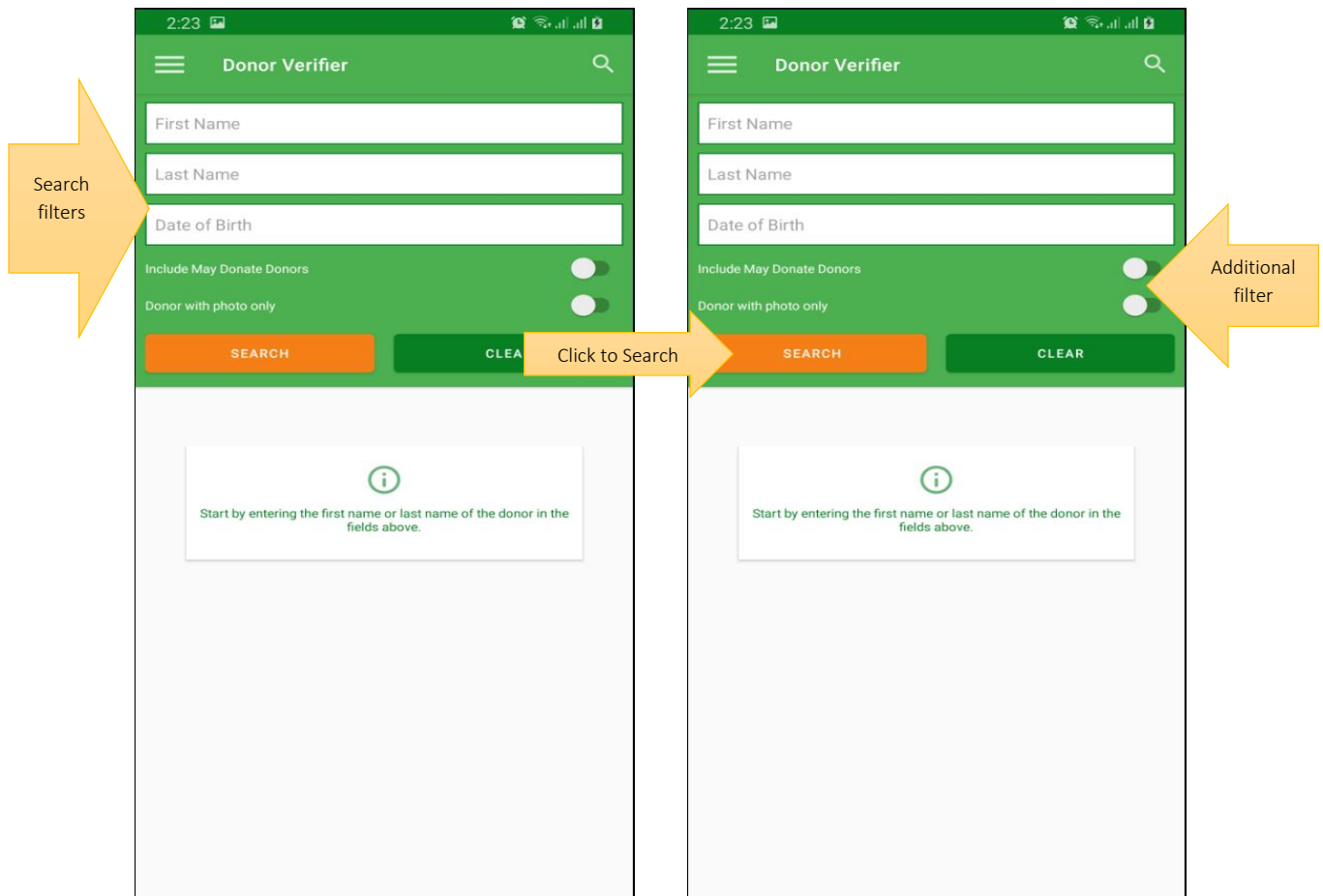
PRO TIP: It is advisable to always download/ update your resources in advance before doing Donor Verification

7.2 Search without Filters

Use the [Search filters](#) to easily search for the record of a specific Donor (see [Figure 6.2](#))

Figure 6.2: Search Filters

Figure 6.2.1: Search button



For best search result, provide the [First Name](#) or [Last Name](#) or [Date of Birth](#) or any combination of the (3) three then click the [Search](#) button (see [Figure 6.2.1](#)).

You may also use [Include May Donate Donors](#) and [Donor with photo only](#) as additional filter.

PRO TIP: Usually [First Name](#) and [Last Name](#) is enough to search a specific Donor but in some occasion select the [Date of Birth](#) to further improve the search result

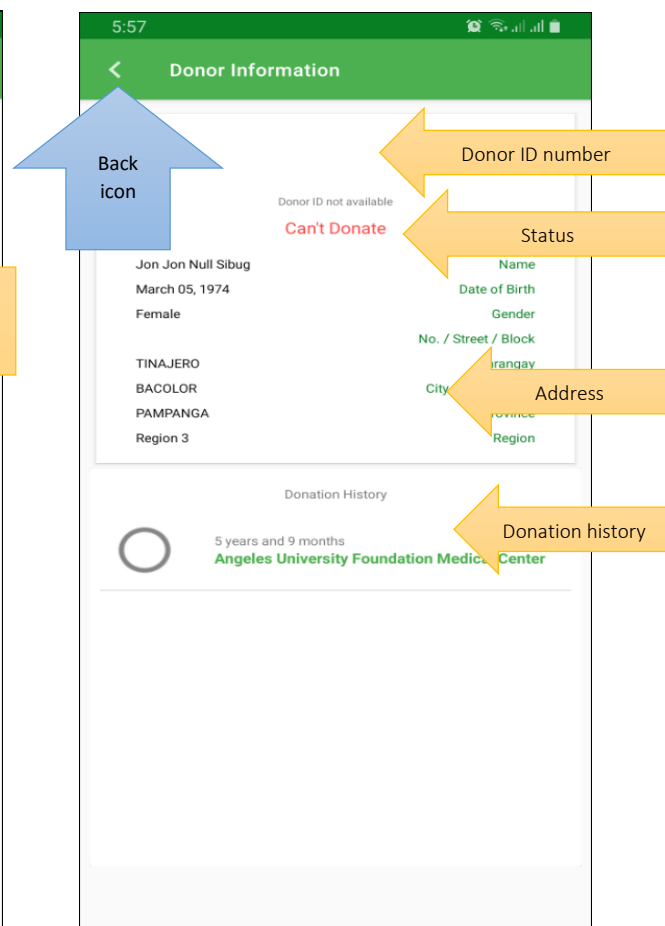
7.3 Donor records and Donor Details

Search without providing any filter *First Name/ Last Name/ Date of Birth* will display all Donor records. To view the *Donor details*, click a record from the Donor list (see [Figure 6.3](#)).

Figure 6.3: All Donor records



Figure 6.3.1: Donor details



After selecting a Donor record from the list, *Donor Information* activity is displayed. This activity includes the *Donor ID number*, *status*, *address* and *Donation history*.

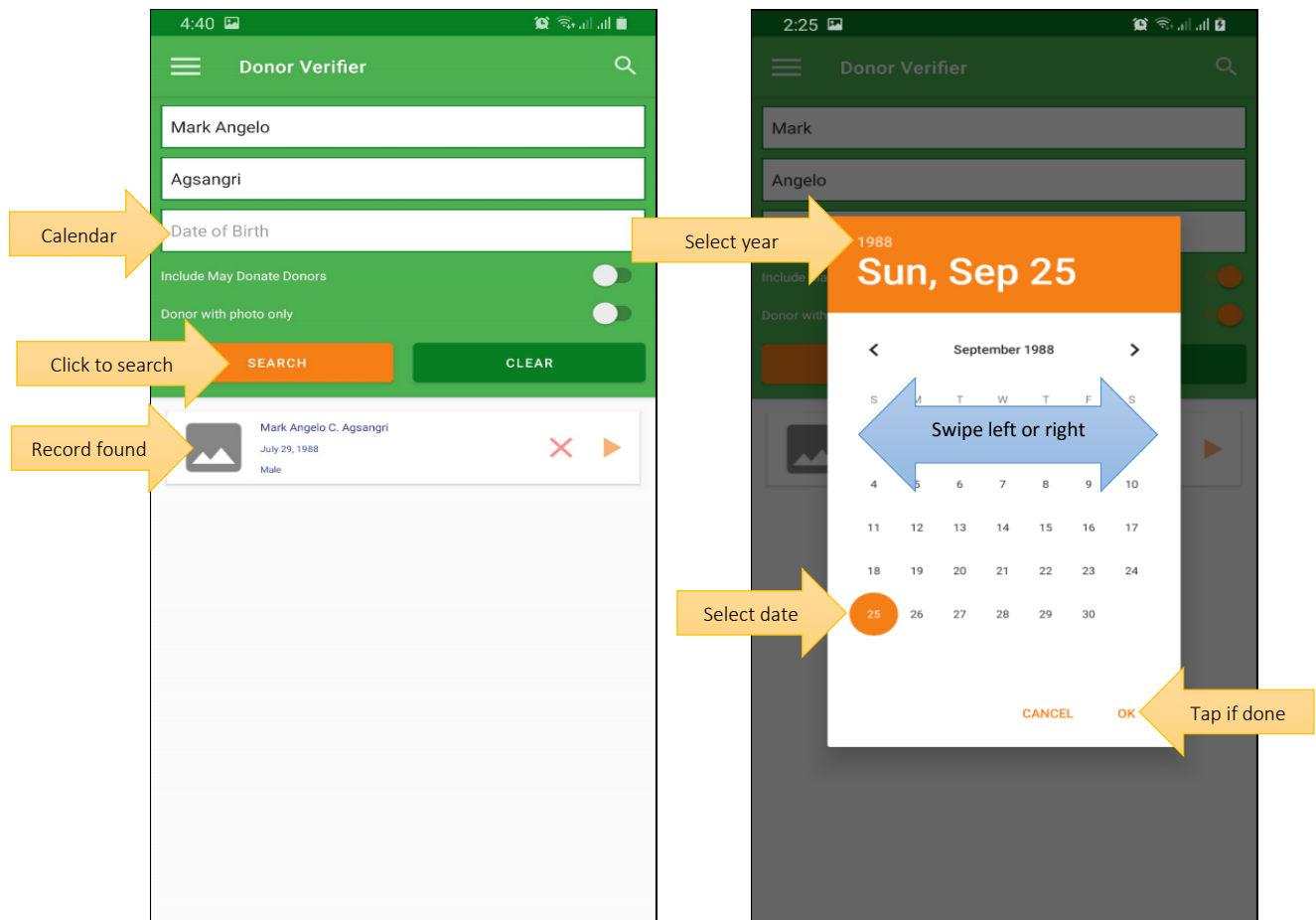
To return to the list, tap the back icon found in the upper left corner of the screen (see [Figure 6.3.1](#)).

7.4 Search with Filters

Search using *First Name*, *Last Name* and *Date of Birth* of a Donor in the search filter (see *Figure 6.4*)

Figure 6.4: Search using First & Last Name

Figure 6.4.1: Select Date of Birth



To add Date of Birth as a search filter, click the *Date of Birth* field (see *Figure 6.4*).

In the *Calendar*, you can select a desired month by swiping left or right then select the desired date (see *Figure 6.4.1*).

To select the *Year*, click the year (*i.e.* 1988) found in the upper left corner of the date picker. Once done, tap *OK* then click the *Search* button

The list should display the record/s that matched the searched *First Name*/ *Last Name*/ *Date of Birth*.

If no records were found, a message '*Donor information not found*' should be displayed.

8. NEWS AND UPDATES

8.1 News and Updates

To access this activity, click [News and Updates](#) link from the App drawer (see [Figure 7.0](#))

Figure 7.0: News and Updates

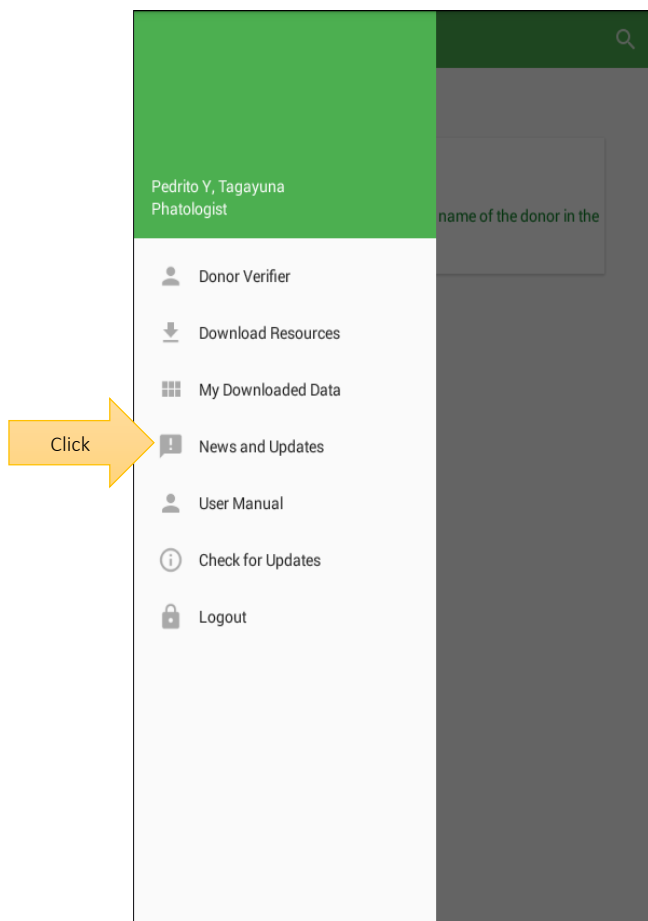


Figure 7.0: News and Updates list



New and Updates activity displays the list of News and Updates. To view the content of a certain News, click the icon found in every record on the list (see [Figure 7.0](#)).

9. CHECK FOR UPDATES

9.1 Check for Updates

To access this activity, click [Check for Updates](#) link from the App drawer (see [Figure 8.0](#))

Figure 8.0: Check for Updates

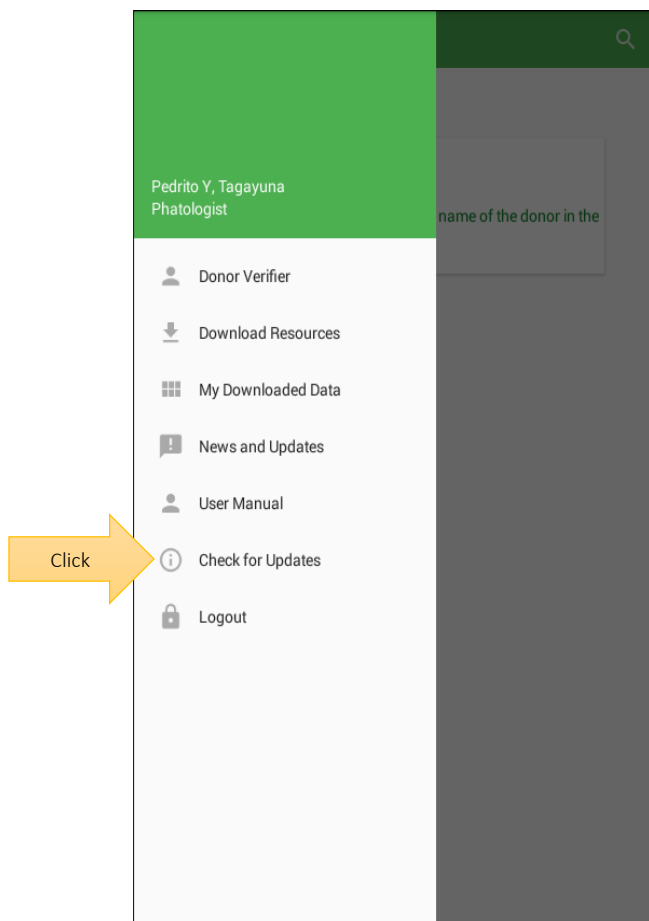
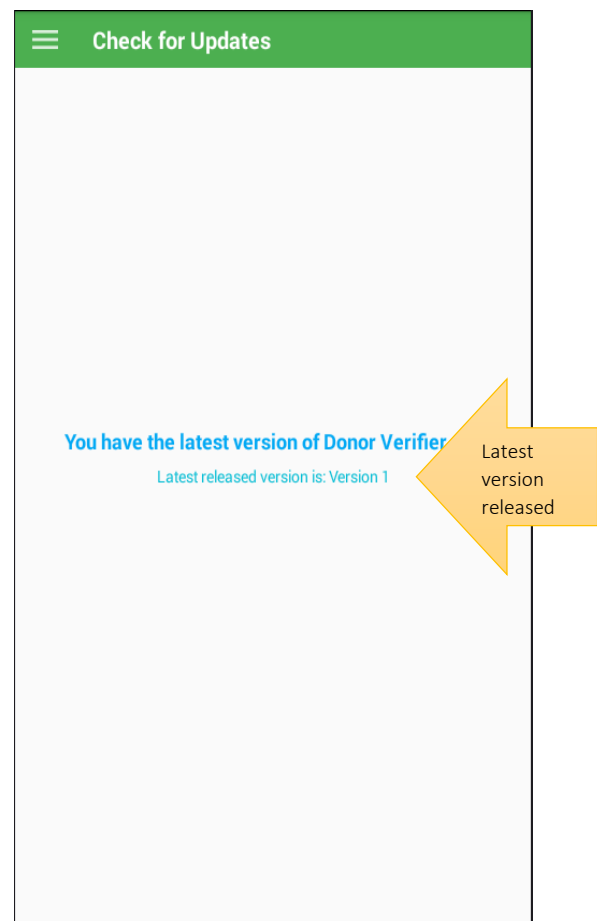


Figure 8.1: App version

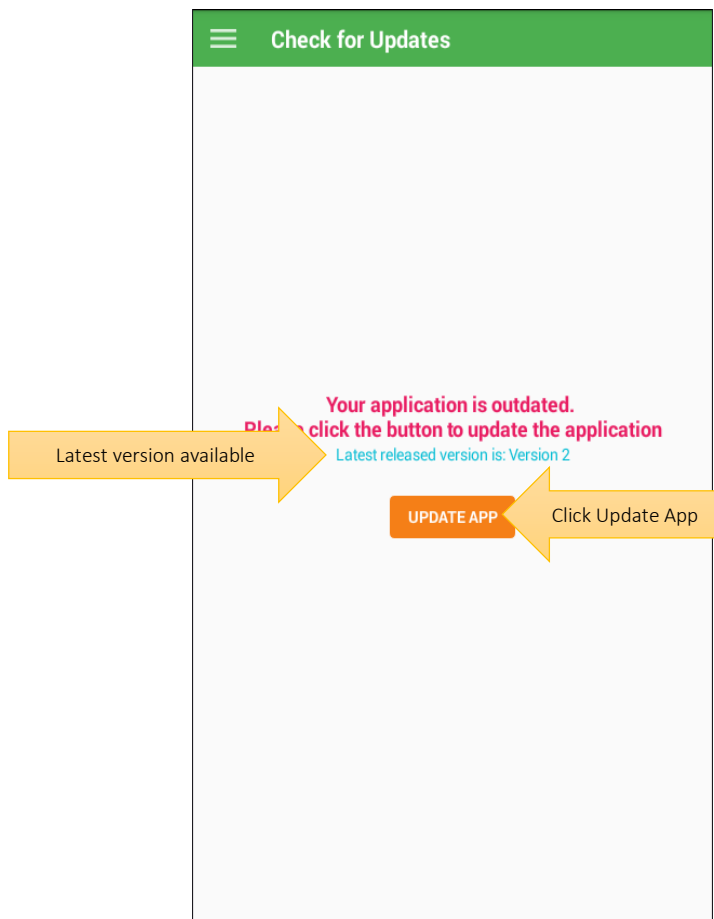


Notice the message '[You have the latest version of Donor ID app](#)', this means that the app is the latest released version (see [Figure 8.1](#)).

9.2 Updating the App

The [Check for Updates](#) activity automatically detects whether your app is outdated or not. (see [Figure 8.2](#)).

Figure 8.2: Updating the App



To update with the latest version, tap [Update App](#) button to redirect to the official download page of the Donor Verifier App. Tap [Download Donor Verifier App](#) button to proceed with the download and re-install the app (verifier.apk).

10. LOGOUT

10.1 Logging out

To logout, click [Logout](#) link from the App drawer (see [Figure 9.0](#))

Figure 9.0: Logout

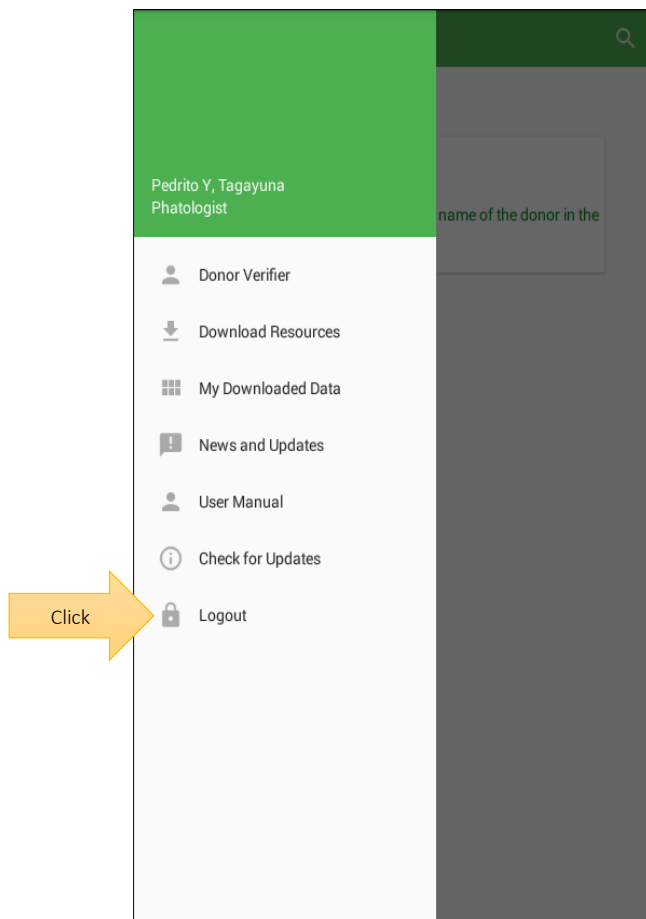
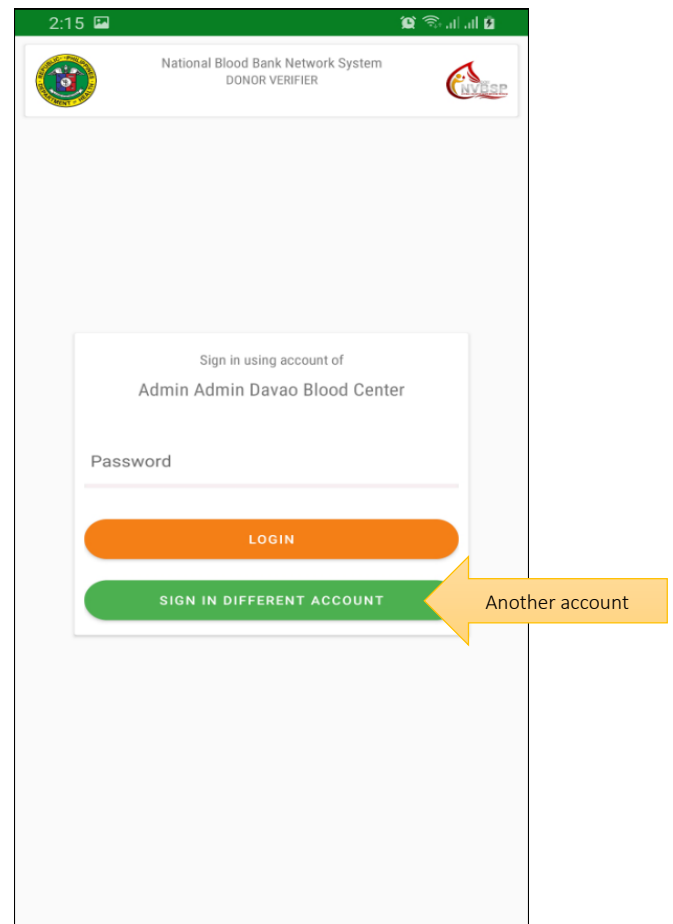


Figure 9.1: Login



Notice that the [Username](#) is already supplied after logging out. To sign in to another account, click [Sign in different account](#) button.