

# Ian C. Denard

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## Summary

Professional with a strong work ethic and the ability to problem solve with resourcefulness; including but not limited to 5 years of personnel management, 3 years classroom planning/instruction/management, thinking outside-the-box and a demonstrated history of getting results both in the military and civilian sector.

## Experience

### String Theory Schools

2014-Present

*7th Grade ELA Teacher*

*Responsible for all aspects of curriculum creation, planning and delivery, classroom management, and contact with parents. In addition to these duties, it is imperative to have a full understanding of the latest trends in technology, as iPad deployment has supplemented textbooks.*

- Develop curriculum from the ground up, create lessons and deliver the English Language Arts in new and innovate ways through the use of technology and iTunes U.
- Manage the participation, behavior, and work of all students assigned to my class.
- Stay abreast on new innovations in technology in order to remain relevant.

### Cherry Creek School District

2014-2014

*Substitute Teacher*

*Execute lesson plans according to specification and ensure students get quality education while in the classroom.*

- Implement lesson plans.
- Tailor lessons to work for exceptional individuals.
- Manage all aspects of the students assigned to my classroom.

### TAG Burger Bar

2011-2014

*Floor Manager*

*Ensure a positive guest experience at all times, create schedules for staff, handle financials at the end of each shift, maintain a productive and positive work environment.*

- -Ensure quality service to the customer and ensure they have a positive experience.
- Manage schedules, staff requests, call outs, and any issue that may arise while managing the floor.

### Comcast National Accounts

2009-2011

*National Account Support Representative II*

*Managed high speed internet accounts, both billing and technical, for teleworker employees of major corporations. During this time I also worked with the Comcast Credo Action Team in efforts to improve employee life, as well as better business practices.*

- Field inquiries regarding billing issues for individuals, as well as entire corporations, accounts.
- Develop and maintain positive rapports with the company contacts for the corporations that we served.
- Manage all accounts assigned to my care in an efficient manner.

### Comcast Installation/Repair

2007-2009

*Communication Technician III*

*Install and repair television, internet, and voice services in customers home, always ensuring white-glove service and guaranteeing the work to be above the expectations of the customer.*

- Install services to customer request, no matter how difficult. Mission accomplishment was always priority number one.
- Troubleshoot and repair and technical issues with all product lines Comcast offers.
- Attend regular training to further knowledge of products that are offered.

## **United States Marine Corps Reserve, Corporal**

**1996-2002**

*Air Traffic Control Communications Technician (1996-2002)*

*Surveyed, sited, installed, inspected and maintained air traffic control communications systems. Provided technical assistance during system flight inspections.*

- Survey sites and install air traffic control communications systems.
- Inspect and perform preventive maintenance for proper operation, and diagnose and repair faults.
- Provide technical assistance during system flight inspections; maintain diagnostic tapes, tools, support, and test equipment
- Train subordinates or less qualified personnel;

## **Education**

Metropolitan State University of Denver, *Denver, CO*

Post-baccalaurate Teacher Licensure in Language Arts, Grades 7-12

E. Stroudsburg University, *E. Stroudsburg, PA*

B.A. in Sociology

## **Awards & Honors**

Navy Meritorious Unit Commendation, Armed Forces Reserve Medal, Selected Marine Corps Reserve Medal, National Defense Service Medal, Co-presenter at CLAS Conference '11

## **Personal Skills**

CPR, Stress management, Personnel management, Communication, Capable problem solver, Detail oriented, Resource management, Windows proficiency, Mac proficiency, Logistics, Microsoft Word, Microsoft PowerPoint, Leadership, First aid