Erika Julieta Alvarez

62 Fawn Ave. New Oxford, PA 17350 <u>ealvarez2932@gmail.com</u> 717-698-9429

OBJECTIVE

To obtain a position as an **elementary teacher**, in a setting requiring a resourceful team player with a positive and effective teaching style, and the willingness and ability to provide leadership in extracurricular activities.

EDUCATION

Bachelor of Science in Education, May 2010

Major: Elementary Education K-6 Minor: Early Childhood Education N-3 GPA: 3.513

Shippensburg University, Shippensburg, PA 17257

Accredited by the National Council for the Accreditation of Teacher Education (NCATE)

WORK EXPERIENCE

YWCA Hanover, Hispanic American Center, 21st Century Community Learning Center The COSMIC Afterschool and Summer Program, September 2010-Present

* Academic Program Supervisor, May 2012-Present

- Hire, train, supervise and evaluate program academic teachers, in conjunction with Program Director for afterschool and summer programming.
- Manage day to day operations within program, including responsibility of recruiting a minimum of 60 students, student and staff attendance, scheduling, lesson plans, staff supervision, training and program evaluation.
- Develop, update, and/or revise program curricula and extracurricular activities; includes teaching and evaluating lesson plans.
- Collect and record program evaluation for both parents and students (pre/posttests, report cards, etc.).

* Academic Instructor - September 2010 - May 2012

- Develop and deliver individual, small group and large group age/grade appropriate academic lesson plans for students in afterschool program.
- Provide individual and group social education, physical fitness, bullying prevention, coping skills, organizational and study skills as part of the afterschool program as needed.
- Keep a daily running record of student response and progress. Complete case note records on a monthly basis.
- Maintain communication with student classroom teacher and parents, to assess performance and revise/adapt lessons to particular areas of struggle.

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WORK EXPERIENCE CONTINUED

Wal-Mart Supercenter Store #1823, Hanover, PA 17331, May 2005-July 2014

* Customer Service Manager, June 2010-July 2014

- -Train, coach and manage all cashiers in all front-end policies and procedures, including new cashiers and cross trainings of other associates; conduct monthly customer service audits.
- -Expedite front lines, direct flow of customers, and ensure that each customer receives outstanding customer service by providing a friendly environment.
- -Authorize and ensure validity of customer returns, exchanges, check authorization, voids and discretion accounts
- Assist in problem solving issues that affect service, efficiency, and productivity of front end.

* Front End Cashier May 2005-June 2010

- Provide customers with fast and friendly check-out services.
- Assist facility in preventing shrink and theft, by thoroughly scanning all items placed on belt as well as checking inside shopping carts.
- Maintain organized, clean register area and checkout lanes.

Chambersburg Area School District (2010), Spring Grove Area School District (2010-2012), Littlestown Area School District (2010), Conewago Valley School District (2010) Substitute Teacher, September 2010-March 2012

- Follow all functions of school day teacher
- Follow classroom teacher plans
- Provide teacher with detailed summary/report of day

Lurgan Elementary School, Lurgan, PA 17232

Student Teacher, February-May 2009 and January-May 2010

Grade 3, Mrs. Heather Brown - Cooperating Teacher

- Developed and executed small and large group lessons in English Language Arts, Social Studies, Reading, Writing, Mathematics.
- Assisted in Guided Reading Groups
- Implemented technology in the classroom using laptops, overhead projector, and sympodium cart
- Attended Curriculum workshop for new English Language Arts curriculum in district
- Assisted with PSSA testing

SPECIAL SKILLS

Bilingual in English and Spanish

Proficient in using Google Documents, Microsoft Word, Excel and Power-Point

REFERENCES

See attached form

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References

Mirna Wildasin

Program Director

YWCA-Hispanic American Center of Hanover
23 W. Chestnut St. Hanover, PA 17331
717-637-2125 ext. 229 or 717-688-4200

mwildasin@hispanicenterhanover.com

Theresa Gregg Head Customer Service Supervisor

Wal-Mart Supercenter, Store #1823 495 Eisenhower Drive Hanover, PA 17331 717-632-8444 ext. 555

Heather Brown
Third Grade Teacher
Lurgan Elementary School
8888 Roxbury Rd., Lurgan, PA 17232
717-532-6125