**CYNTHIA (SIRA) BANGURA  
2156 Tortuga Lane, West Lafayette, IN 47906  
sira\_bangura@yahoo.com  
215-678-4108 or 765-414-0127**

**EDUCATION**

SAINT JOSEPH'S UNIVERSITY Masters of Science (IP)

WESTWOOD COLLEGE, Denver, CO Certificate for Applied Science, Software Engineer, March 2009 Related courses: Fundamentals of Programming, Data Structures, Software Development Lifecycle, SQL, JavaScript

CREIGHTON UNIVERSITY, Omaha, NE   
            Bachelor of Science, Psychology, May 2001  
                
**EMPLOYMENT**

Stafforward Inc., Indianapolis IN April 2016 Test Scorer

University Bookstore - Purdue University, West Lafayette IN January 2016 Textbook Coordinator

Harte Hanks and CCC, Philadelphia PA September - Nov 2015 Consultant for BCBS Contract

Optum/UnitedHealth, Philadelphia PA March 2015 Specialty Services Advocate

Saint Katherine Day School, Philadelphia PA April 2015 Assistant Teacher

The Children's School at St. John's, Philadelphia PA October 2014 - December 2014 Substitute Teacher

Convergys, Omaha NE June 2013 - April 2014 Customer Service Representative Answered and researched billing and payment questions, processed payments, reviewed reinstatement requests, and handled customer service calls.

LabVERDICT, Indianapolis IN November - January 2013 Medical Sales and Office Executive Certified Pathology Laboratory Services Sales for Physicians, clerical and sales role

Omaha Steaks, Omaha NE July 2009, August 2012 - June 2013 Inbound Telecommunications and Direct Sales Representative Prize for winning 6 Fast Start Direct Sales Team Contests

Creighton University, Omaha NE                                  2009-12  
Biomedical Researcher, Master Level   
Tutor Jam Educational and Training Services Online 2010 Academic Tutor. Tutored high school, college, and graduate school level students. I instructed students in areas of Molecular and Cell Biology (White Blood Cells, Pentose Phosphate Shunt, and Nucleic Acid Synthesis). I was also involved in the instruction for MCAT and TAC Tests. 4 Perfect Attendance Bonuses.

Health Markets Group, Atlanta GA                                2007-08  
Atlanta Area Sales Representative for MEGA Health and Life Insurance - Licensed Insurance Agent   
  **ACTIVITIES AND HONORS:**   
Creighton University “Free Play for Kids” Volunteer Contracted Soccer Referee for NSAA, NCAA leagues and tournaments 2010-current Westwood College Dean's List 2008 Institute of Electrical and Electronics Engineers Computer Society Member Wilhelmina Philadelphia 2014 -15 About Faces Modeling and Talent 2005-08

**SKILLS**  Proficient in Microsoft Programs including Access and Outlook, Windows XP/Vista/2000, Adobe Photoshop, Adobe Illustrator, Lotus1-2-3, UNIX/Linux, DOS, HTML, C++, Java, Visual Studio, Oracle/Siebel, Skilled in SQL,SPSS**,** 3 years of experience in Software Development.