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What can I use PostalMethods for?

- Post a bunch of invoices without printing, folding, stuffing, sealing, stamping, and posting
- Enable an e-commerce package to send confirmations, notifications and invoices by post
- Enable an online service to send snail mail
- Send letters from your CRM or accounting software
- Have call center personnel send postal mail with no manual intervention

How quickly are letters delivered?

Letters are transferred to a postal distribution center once a day on business days. For example, mail sent from the USA is transferred at 11am EST, so any letters submitted until around 10am EST will make it into the transferred batch. Once transferred to the USPS, standard delivery times apply.

Is the developer account really free?

Yes. The difference between a developer account and a regular account is that your letters will not actually get sent. Rather, your control panel will simulate the posting of letters. You can develop your application and see how the system reacts.

Can I have multiple users/usernames under an account?

Yes. You can have multiple users (people) working under a single username (login), and you can have multiple usernames, so that each person, department, or web application in your business can review their own posting activity. To add a new user login to your account as a user with Administrator permissions and click *Account*. In the *Users* tab, click on *Add*.

Can I have a mixed account - developing under one username and posting under another?

Yes, you can have multiple users under an account each with its own mode - *Development* or *Production*. This means that you can keep developing under one username (no cost, simulated letter posting), while another username is active (charged per item, letters actually sent).

How do I send a letter?

You can submit messages by two methods:

1. Simply send an email with an attachment to *send@letter.postalmethods.com*. The first page of the attachment needs to include the recipient address.
   See Email Reference for full details
2. Program a script to submit a message through our API, as explained in our Quick Start guide.

What happens to undeliverable letters?

They are returned to you if your return address appears in the top window of a double windows envelope, and you have selected first class postage (which includes returning the letter to its originator if undeliverable).

Can I send a letter internationally?

Yes, letters can be sent to any postal address worldwide. See the Pricing page under *Optional Add-Ons* for details.

About PostalMethods

PostalMethods is brought to you by the same people who operate [InterFAX](), a flexible and highly-reliable internet fax service. With more than 30,000 subscribers in 159 countries, we offer businesses of all sizes more than 99.9% availability of our services, quick turnaround times, and dedicated customer service.

InterFAX has been offering computer-based faxing services since 1996. Initially a fax-on-demand service, the company went on to offer fax broadcasting, and in 1999 launched an Internet faxing system with send and receive capability. InterFAX sends and receives over 60 million pages a year for its clients.

Outstanding Personal Service

As a small operation we can offer outstanding personal service. A professional and experienced staff responds to requests almost immediately, making users feel like they're communicating with an in-house "messaging department".

Robust International Network

Our core messaging network has been operational since 1996, with negligible downtime. With nodes in the US, UK, Germany, Italy, Turkey, Israel, Japan, and Australia, numerous fax servers and hundreds of phone lines, customers worldwide enjoy unbeaten performance and competitive rates.

Developer-Friendly System

For customers wishing to integrate messaging into software applications, such as order processing, travel management and workflow systems, we offers a range of simple and well-documented API's. A free developer program allows programmers to test their applications on an operational system, with no commitment. We also provide free support and assistance by the in-house developers who build and maintain the system.