

# Kevin Dodge

Experience in Frontend Dev, Project Management, Sales, Customer Success.  
Looking for the next opportunity as a Software Engineer.

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## EXPERIENCE

### **Implementation Project Manager and Solution Architect** *SLI Systems*

Melbourne, VIC, AU June 2016-April 2019

- Deliver complex digital integration projects to enterprise-level eCommerce clients in APAC
- Work in pre-sales to scope projects, design solutions, and close technical-focussed sales
- Create standardised Smartsheets (Gantt chart/ Kanban) to manage Agile projects, now used across the global business
- Analyse and interpret requirements from business and marketing executives, translate into technical specifications, and communicate these to multiple offshore development teams
- Manage support requests via telephone and email, directly providing technical support without escalation to engineering
- Create processes and technical documentation for global implementation team to fulfil business requirements and to drive sales with explicit implementation procedures
- Example projects include: implementation of product discovery suite on Accent Group (13 sites), Australia Post, Reece Group (4 sites), Orotan, Chemist Warehouse, DFS, Koorong Books. Sales and BA work performed for Australia Post, Chemist Warehouse, Orotan Group, Forever 21 (Japan), National Product Review, Sussan Group, Uniqlo

### **Client-Facing Software Engineer** *SLI Systems*

Christchurch, NZ 2014-2016

- Communicate directly with clients on implementation and support of site search, navigation, and recommendations for eCommerce
- Facilitate integration with diverse online platforms by writing technical documentation and developing software in Java
- Develop new products using JavaScript and associated frameworks, such as *Rich Auto Complete* to boost sales and drive site traffic
- Provide critical support to production systems, including real-time server and database operations
- Work with the global Customer Success team to assist with technical support enquiries
- Tech used: Linux, Apache, nginx, Solr, Java, Perl, PHP, JavaScript, jQuery, SVN, Gitlab

### **Researcher** *The University of Chicago*

Chicago, IL, USA 2013-2014

- Researched and developed rigid body mechanics simulation in C
- Developed graphing and analysis tools for simulation data in Python
- Mentored students and facilitated collaboration within the research group, including training students to use the code developed both by myself and others in the group
- Presented research at the American Physical Society's Department of Fluid Dynamics meeting in November 2014, and at the US National Congress on Theoretical & Applied Mechanics in June 2014

### **Researcher** *Cornell University*

Ithaca, NY, USA 2012

- Experimental study of high energy-density plasmas
- Designed an experiment to test a leading theory on comet tail disconnection
- Created tools in Python to analyse collected data, to be used for projects going forward

**EXPERIENCE** **Web Developer** *Freelance*  
*cont'd.* Syracuse, NY, USA 2008–2010

- Designed and implemented several new websites for local businesses
- Set up and taught non-technical staff the use of Joomla! CMS

**EDUCATION** **The University of Chicago** Chicago, IL, USA  
*Bachelor of Arts in Physics, 2014*  
Honours Included: *Dean's List, 2010–2014*

**Cardiff University** Cardiff, UK  
*Computer Science (half-year course), 2014*

**TECHNICAL SKILLS**

<b>Frontend Development</b>	HTML5, CSS3, JavaScript (jQuery), PHP
<b>Software Engineering</b>	Python, C, Java
<b>Systems Administration</b>	Linux (Bash), Apache, Nginx
<b>E-Commerce</b>	Magento 1 and 2, Google Analytics
<b>Graphic Design</b>	Photoshop