

# Zachary D. Henard

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Clearance: Active DOD Sponsored Secret Clearance

## EXPERIENCE

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### Tennessee Valley Authority

Nashville, TN

#### Technology & Innovation Intern

January 2023 - Present

- Created Ansible Playbooks to automate IOS upgrades for 523 Cisco devices and reducing upgrade time by 95%.
- Deployed the playbooks to Ansible Automation Platform to leverage RBAC and management capabilities.
- Integrated verification tasks ensuring that failed upgrades would result in minimal network downtime.
- Added 11 distinct roles enabling simultaneous upgrades across multiple Cisco models.
- Leveraged PowerShell to create over 300 rooms into Exchange, eliminating a \$167,000/year contract.
- Employed Graph API functions for in-depth analytics on resources, aiding in data-driven decision-making.
- Partnered with department heads and directors to design a service model for a smooth enterprise-wide transition.
- Conduct routine audits on Cisco gear, ensuring adherence to STIG guidelines and DISA standards.
- Utilize these assessments to highlight Cat-1 vulnerabilities found on devices supporting critical infrastructure.

### Conquest Cyber

Nashville, TN

#### SOC Analyst Intern

September 2022 – January 2023

- Designed “SOC Multitool”, a browser extension that aggregates 23 security tools for efficient investigations.
- Reached #22 on GitHub Trending and averages 3,000+ monthly users on Chrome Web Store.
- Received positive reviews from multiple security blogs and shared by industry leaders on social media.
- Utilized a combination of JavaScript, HTML, and ManifestV3 to create a seamless and effective user experience.
- Constructed a Windows batch tool that reduced documentation/analysis of evidence time by 50%.
- Addressed 20+ daily security incidents using XSoar, Microsoft Azure/Sentinel, and QRadar.
- Developed 13 complex KQL queries increasing efficiency of evidence collection by 30%.

### Intuitive Research & Technology

Huntsville, AL

#### System Administrator Intern

May 2022 – August 2022

- Developed “Thick2Thin Converter”, utilizing Batch, PowerShell, and WinPE to automate desktop migration
- Deployed a login script that automated 14 tasks for user environment migration from thick to thin clients.
- Reduced user interruption by an average of 30 minutes per user for over 400 employees.
- Created a custom boot drive that automated re-imaging and conversion of desktops with WinPE and Wyse.
- Served as the primary contact for Virtual Desktop Infrastructure issues for over 500 employees.

### Army National Guard

Knoxville, TN

#### Track Vehicle Mechanic

April 2021 - Present

- Graduated as top of class from Advanced Individual Training, showing exceptional technical and leadership skills.
- Responsible for maintaining high-value military equipment ensuring they are in combat ready status.
- Trained in operational security and information security, applying these practices to secure communications and data.
- Collaborate in teams to solve complex technical problems, enhancing effectiveness in high-pressure situations.
- Participate in regular drills and exercises that emphasize strategic thinking and quick decision-making.

## TECHNICAL EXPERTISE & CERTIFICATIONS

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- Certifications:** CompTIA Security+, Microsoft SC-200: Security Operations Analyst, DOD Secret Clearance
- Programming Languages:** C/C++, Python, JavaScript, SQL/KQL, YAML.
- Unix Tools:** bash, Wireshark, Nmap, Metasploit, DirBuster, Ghidra, exploitdb, Kali, RHEL, and Ansible Tower.
- Windows Tools:** PowerShell, Batch, Windows Subsystem for Linux, WinPE, Firewall, and Registry.
- Cloud Technologies:** Kubernetes, K3s, Rancher, Longhorn, MetallB, Azure Apps, Entra ID, and Exchange Online.

## PROJECTS

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### Home Lab

- Designed and managed a sophisticated home lab with ESXi 6.5/8 for virtual machines and containers.
- Implemented OPNsense as a firewall, DHCP server, and router for network security and integrity.
- Integrated Rancher to deploy a self-hosted Kubernetes cluster running RKE2 to replicate a federal environment.
- Deployed VMware VCenter allowing for cluster autoscaling via Rancher and the VCenter API.
- Utilized MetalLB to manage the network load balancing of my bare-metal K8s cluster.
- Integrated NGINX Ingress controller with Let's Encrypt to automatically obtain SSL certificates for my applications.
- Installed Longhorn allowing for orchestration of persistent volumes and backups across multiple nodes.
- Applied STIGs to align the ESXi environment with DoD security standards.
- Leveraged EVE-NG to replicate the configuration of intricate enterprise Cisco environments (IOS/IOS-XE).
- Utilized the simulated Cisco environments for robust testing of Ansible automation playbooks.
- Deployed Pi-hole as a DNS server, providing ad-blocking and privacy protection.
- Administer Windows Server 2020 domain controller for managing multiple Windows VMs.
- Employed Kali Linux (Original/Purple) for penetration testing and cybersecurity analysis.
- Configured a managed switch for VLAN traffic segregation and network organization.

### Advanced QR-Code Analysis

- Designed and implemented a web-based tool to decode and extract detailed information from QR codes.
- Leveraged JavaScript, Fetch API, and Cloudflare Workers for seamless integration and data presentation.
- Integrated 6 threat analysis platforms, offering insight into QR content such as URL reputation and network data.

### LinkedIn Connector

- Developed a Python script leveraging Selenium for automated LinkedIn connection requests.
- Utilized 'undetected Chrome driver', random intervals, and user-agent spoofing for bot detection evasion.
- Achieved up to 1,000 weekly connection requests without triggering security measures.
- Employed XPath expressions for personalized connection messages based on the target's job title.
- Maintained consistent 100 daily connections without disruptions to account functionality.
- Implemented automatic removal of outdated pending connection requests for streamlined management.

### Anti Anti-VM

- Created a Batch script to bypass VM detection methods employed by software to identify OS environments.
- Modified Registry to eliminate instances of strings commonly targeted during VM detection.
- Spoofed hardware MAC addresses, mimicking legitimate vendor OUIs for user environment authenticity.
- Enabled passthrough of prerecorded video and audio as live content through a webcam.

### Currency Converter

- Developed a Chromium browser extension to convert web page prices to user's preferred currency.
- Utilized a REST API for live exchange rates and JavaScript for currency identification.
- Supports **270** currencies including cryptocurrencies for simplified global currency conversions.

## EDUCATION

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### Tennessee Technological University

Cookeville, TN

#### *B.S Computer Science, concentration in cybersecurity, 3.8 GPA*

May 2024

- Affiliations: Honor's Society, CyberEagles, Offensive/Defensive Cyber, and Student Veterans Organization.

### Northeast State Community College

Blountville, TN

#### *Associate of Science, Computer Science, 3.8 GPA*

August 2019 - May 2021