

INFORMATION TECHNOLOGY AND CYBERSECURITY PROFESSIONAL

Chief Information Officer and Military Veteran with a Top Secret security clearance and 20+ years of proven experience in the United States Navy. Accomplished measurable results while leading teams of 130+ in a dynamic, fast - paced environment. Possesses a comprehensive background in computer information technology, network operations, accreditation, maintenance, and cybersecurity derived from conducting domestic and global. Managed risk upon multiple lines to protect assets, property, and equipment valued over \$120M while meeting the expectations of senior leadership. Proven ability to combine strategic vision, ingenuity, and strong business acumen with well-developed leadership qualities to support organizational effectiveness, reach, and overall expansion. Career supported by a Doctor of Strategic Leadership.

- Executive Leadership
- Training & Development
- Works well under pressure
- CIO
- Risk Management
- Policy Implementation
- Fluent in Spanish
- Oral/Written Communication
- Adaptability

PROFESSIONAL EXPERIENCE

Defense Information Systems Agency Europe – Stuttgart, Germany

2023 – Present

Information Technology Services Consultant

Works with United States European Command and Naval Forces Europe communications teams to ensure that their communications and cybersecurity requirements are adequately met. Interfaces directly with communications directors to understand their needs, document them, and ensure that those needs are met.

- Worked with Naval Forces Europe team to employ a full-time employee at their headquarters to support their mobile device needs, directly decreasing equipment downtime from an average of 8 days to 4 hours.
- Worked with the Navy Communications and Telecommunications Area Master Station Detachment in Rota, Spain to improve the throughput and resilience of the communications circuits that provide their IP services, improving both the bandwidth and resilience of their communications by increasing communications paths from 2 to 5.

United States European Command – Stuttgart, Germany

2020 – 2023

Chief Technology Officer

Led policy compliance, maintenance, customer support and operations of 9 computer networks, providing IT services for over 16,000 personnel

- Developed and presented various Information Security discussions to senior leadership, department heads, and the board of supervisors, addressing personnel concerns and resulting in 30% fewer vulnerabilities
- Ensured data integrity, confidentiality, and availability of organizational information, creating controls on how data is processed by the organization, providing more dependable information processing systems
- Provided operations management, including security, backup/recovery/disaster planning, off-hours staff coverage; managed all servers and network equipment, including internet and internal production

Professional Development Champion

Led the professional development program in support of higher education and leadership duties for enlisted personnel who are seeking to become a Commissioned Officer in the United States Navy

- Presented discussion annually on various Navy career advancement options, providing personal mentoring and coaching to candidates, leading to the promotions of over 50% of coached applicants
- Provided tailored support and recommendations to each Sailor who wished to earn a Commission
- Coordinated interview boards for candidates with Commissioned Officers to guide potential candidates, sitting on a variety of such boards and chairing others, coordinating efforts with other executives to synchronize results

USS CARL VINSON – Bremerton, WA

2018 – 2020

Chief Technology Officer

Led policy compliance, maintenance, customer support and operation of 7 computer networks, providing IT services for over 5,300 personnel.

- Presented discussion annually on various Navy career advancement options, providing personal mentoring and coaching to candidates, leading to the promotions of over 50% of coached applicants
- Provided tailored support and recommendations to each Sailor who wished to earn a Commission
- Coordinated interview boards for candidates with Commissioned Officers to guide potential candidates, sitting on a variety of such boards and chairing others, coordinating efforts with other executives to synchronize results
- Managed the Cybersecurity Workforce program compliance for +170 IT specialists, presenting quarterly compliance information to the executive leadership team
- Developed vulnerable test environment for training and testing of various cyber capabilities; designed and integrated custom wireless intrusion detection system using open-source components; implemented custom disaster recovery drill, including simulation test

Commander, Naval Forces Europe and Africa – Naples, Italy
Cybersecurity Manager

2015 – 2018

Managed cybersecurity compliance of headquarters staff and oversaw cybersecurity reporting requirements of all subordinate Commands within Europe and Africa areas of responsibility

- Directed 8 personnel responsible for cybersecurity posture and reporting of headquarters computer networks, ensuring that executive management was made aware of any vulnerabilities and risks to networks
- Created the Cybersecurity Heat Map, an integrated picture that combines threats, vulnerabilities, and the cyber kill chain to inform region leadership of cybersecurity posture of all organizational networks
- Directed and oversaw activities of both blue and red teams in improving personnel training, computer network defense, and information security tactics, techniques, and procedures
- Managed the IT incident response program, directing response cells to take action any time threats were detected on the organization's network/s
- Synchronized military exercise efforts with over 50 European and African nations to establish, maintain, and improve secure communications with the United States Department of Defense

Defense Intelligence Agency – Molesworth, United Kingdom
Exercise Planner/Manager

2011 – 2014

Directed European and African exercise planners, representing the US in multi-national exercises and operations.

- Developed and implemented continuity of operations plans (COOP) for key classified computer systems
- Managed the creation and issue of authentication tokens for SECRET network
- Managed IT service desk, supervising 38 personnel operating the IT Service Desk supporting over 17,000 customers using 6 different networks including Unclassified, Secret, TOP SECRET, and multi-national computer networks

Additional previous experiences of increasing leadership and responsibility prior to 2011

EDUCATION

Candidate, **Doctor of Strategic Leadership**, Liberty University (projected, 2024)

Master of Science, Strategic Intelligence, National Intelligence University – 2019

Master of Art, National Security and Strategic Studies, Naval War College – 2015

Master of Science, Communications, Computers, and Intelligence Systems, Navy Postgraduate School – 2010

Bachelor of Science, Business Administration, The Citadel – 2007

CERTIFICATIONS / CERTIFICATES

Certified Information Systems Security Professional

Chief Information Officer Certificate, National Defense University

PORTFOLIO

For additional information, please see my portfolio at: <https://kevindjackdsl.com/>