Kevin D Knapp

Information Technology Professional

EXPERIENCE

Oct 2010 – Present

Web & Application Programmer / Systems Administrator
Auto Trakk, LLC - Montoursville, Pennsylvania

- Create highly interactive and customized web UIs utilizing a variety of programming and scripting languages
- Develop and maintain multiple customized software solutions, unique to the automotive leasing industry
- Create and apply UI requirements utilizing a variety of programming and scripting languages
- Develop and maintain web and application APIs using multiple client languages
- System administration for OpenVMS, Linux and Windows
- Hardware configuration, management and support
- Citrix Hypervisor/XenServer administration
- Responsive web app development
- User training & support

May 2009 – Oct 2010

IT Manager / Programmer
Import Parts Warehouse - Denver, Colorado

- Developed an online order tracking and ticket API for RockAuto.com, providing real-time access to parts inventory
- Help desk support for software and hardware
- Public, Intranet and Wiki web development
- Network and security administration
- Windows administration and support
- VMware administration

May 1997 – May 2009

Systems Analyst / Programmer
Systems For Financial Accounting, Inc. - Lakewood, Colorado

- Converted legacy system to web based technologies, supporting thousands of daily users (see Auto Trakk, LLC above)
- Installation and configuration of multiple network platforms and remote access systems
- System administration and management for OpenVMS and Windows servers
- Developed a web based in-house support tracking and ticketing system
- Help desk support for networks, software and hardware

May 1996 – May 1997

Database Administrator / Programmer
Engine Parts Group, Inc. - Wheat Ridge, Colorado

- Provided software/hardware support for an in-house inventory, accounting and electronic cataloging software package for automotive machine shops
- Creator of an automotive technical article, published in quarterly newsletter
- Established and maintained relations with vendors and suppliers
- Wrote scripts to import vendor data into electronic cataloging software

EDUCATION

1995 – 1996

Associate Degree in Computer Programming (3.9 GPA)
Denver Institute of Technology - Denver, Colorado

INFORMATION

Location
Rio Rancho, NM 87144

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303.242.1569

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www
http://kevinknapp.name

LinkedIn
www.linkedin.com/in/kevin-d-knapp

OBJECTIVE

Talented Information Technology professional seeking to secure a challenging position with a progressive company offering advancement based on merit and proven worth to that company.

TECHNOLOGY

OpenVMS	MS Office
Windows	LibreOffice
Linux	Dreamweaver
Mac OS	VS Code
Raspbian	HTML
DOS	XML
JavaScript	Ajax
ASP/.Net	CSS
DEC BASIC	Bootstrap
JSON	Database
PHP	DCL
CGI	SQL
Rest API	Networking
jQuery	Corba
Apache	MIME
IIS	Raspberry Pi
FTP	Photoshop
SFTP	Hypervisor
Telnet	XenServer
AWS	VMware
Twilio	Google Docs