# **Kevin D Knapp**

## **Programmer / System Administrator**

## **EXPERIENCE**

## Oct 2010 – Present

## **Senior Programmer / System Administrator**

Auto Trakk, LLC - Montoursville, Pennsylvania

- System administration for OpenVMS, Linux and Windows
- XenServer administration
- Hardware management and support
- GUI Design
- API development on Linux for antiquated/missing OpenVMS methods and protocols
- User Training & support

## May 2009 – Oct 2010

## IT Manager / Programmer

Import Parts Warehouse - Denver, Colorado

- IPW became a drop ship facility for RockAuto.com. I developed an online order tracking and ticket system, that allowed RockAuto.com to use our inventory on their public site. As orders were placed, kiosks were used throughout the warehouse, providing the ability for warehouse wrokers to track the progress of any order.
- Windows administration and support
- VMware administration
- Public, Intranet and Wiki web development.
- Help desk support for software and hardware.
- Network and security administration.

# May 1997 – May 2009

## Systems Analyst / Programmer

Systems For Financial Accounting, Inc. - Lakewood, Colorado

- System administration and management for OpenVMS and Windows servers.
- Adapted web based technologies to a legacy "green screen" lease accounting system, for a leading automotive leasing company, providing customers and dealers access across the country.
- Developed a web based in-house support ticket tracking system.
- Installation and configuration of multiple network platforms and remote access systems.
- Help desk support for networks, software and hardware.

### May 1996 -

### **Database Administrator / Programmer**

May 1997

Engine Parts Group, Inc. - Wheat Ridge, Colorado

- Provided software/hardware support for an in-house inventory, accounting and electronic cataloging software package for automotive machine shops.
- Established and maintained relations with vendors and suppliers.
- Wrote a technical article, published in a quarterly newsletter, defining common computer/software related inquiries.

## **EDUCATION**

1995 –

Associate Degree in Computer Programming (3.9 GPA)

1996 CollegeAmerica - Denver, Colorado

Personal Info

#### Address

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## Phone

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#### Email

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#### www

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## LinkedIn

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#### **Technical Skills**

DOS CSS Linux CGI Mac OS DCL OpenVMS SQL

Raspbian Networking
Windows Corba
Visual Basic IIS
VBScript Apache
VBA Microsoft
ASP/.Net Office

HP/VSI Basic Dreamweaver

JavaScript FTP
JSON SFTP
HTML Telnet
DHTML XenServer
XML VMware
AJAX MIME