Kevin D Knapp

Information Technology Professional

EXPERIENCE

Oct 2010 –
Present

Web & Application Programmer / Systems Administrator
Auto Trakk, LLC - Montoursville, Pennsylvania

- Design, develop, and maintain web-based user interfaces (and command-line user interfaces) using a variety of styling, programming, and scripting languages.
- Create and maintain customized software solutions and web application APIs.
- Perform system administration for OpenVMS, Linux, and Windows.
- Handle hardware configuration, management, and support.
- Administer Citrix Hypervisor/XenServer.
- Develop responsive web applications.
- Provide user training & support.

May 2009 –
Oct 2010

IT Manager / Programmer
Import Parts Warehouse - Denver, Colorado

- Developed an online order tracking and ticket API for rockauto.com, providing real-time access to parts inventory.
- Provided help desk support for software and hardware.
- Developed public, Intranet, and Wiki web applications.
- Conducted network and security administration.
- Administered Windows systems and provided support.
- Managed VMware environment.

May 1997 –
May 2009

Systems Analyst / Programmer
Systems For Financial Accounting, Inc. - Lakewood, Colorado

- Converted a legacy system to web-based technologies, supporting thousands of daily users (see Auto Trakk, LLC above).
- Installed and configured multiple network platforms and remote access systems.
- Administered and managed OpenVMS and Windows servers.
- Developed a web based in-house support tracking and ticketing system.
- Provided help desk support for networks, software, and hardware.

May 1996 –
May 1997

Database Administrator / Programmer
Engine Parts Group, Inc. - Wheat Ridge, Colorado

- Provided software and hardware support for an in-house inventory, accounting, and electronic cataloging software package.
- Created an automotive technical article published in a quarterly newsletter.
- Established and maintained relations with vendors and suppliers.
- Developed scripts to import vendor data into electronic cataloging software.

EDUCATION

1995 –
1996

Associate Degree in Computer Programming (3.9 GPA)
Denver Institute of Technology - Denver, Colorado

OBJECTIVE

Skilled IT professional seeking challenging opportunities with a progressive company that offers advancement based on merit and proven worth to that company.

INFORMATION

Location
Rio Rancho, NM 87144

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http://kevinknapp.name

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www.linkedin.com/in/kevin-d-knapp

TECHNOLOGY

OpenVMS	MS Office
Windows	LibreOffice
Linux	Dreamweaver
Mac OS	VS Code
Raspbian	HTML
DOS	XML
JavaScript	Ajax
ASP/.Net	CSS
DEC BASIC	Bootstrap
JSON	Database
PHP	DCL
CGI	SQL
Rest API	Networking
jQuery	Corba
Apache	MIME
IIS	Raspberry Pi
FTP	Photoshop
SFTP	Hypervisor
Telnet	XenServer
AWS	VMware
Twilio	Google Docs