# **Kevin D Knapp**

Web & Appl	ication Programmer / Systems Administrator			
	<u>EXPERIENCE</u>	Personal Info		
Oct 2010 -	Web & Application Programmer / Systems Administrator			
Present	Auto Trakk, LLC - Montoursville, Pennsylvania	<b>Location</b> Rio Rancho, NM 87144		
	<ul> <li>Create highly interactive and customized web UIs utilizing a variety of programming and scripting languages</li> <li>Develop and maintain multiple customized software solutions, unique to the automotive leasing industry</li> <li>Create and apply UI requirements utilizing a variety of programming and scripting languages</li> <li>Develop and maintain web and application APIs using multiple client languages</li> <li>System administration for OpenVMS, Linux and Windows</li> <li>Hardware configuration, management and support</li> <li>Citrix Hypervisor/XenServer administration</li> <li>Responsive web app development</li> </ul>	www http://kevinkna LinkedIn www.linkedin.co	ail ail@kevinknapp.name w o://kevinknapp.name eedIn w.linkedin.com/in/kevin-d-knapp	
May 2009 – Oct 2010	User training & support  IT Manager / Programmer  Import Parts Warehouse - Denver, Colorado	Technology OpenVMS Windows Linux Mac OS Raspbian	MS Office LibreOffice Dreamweaver VS Code HTML	
	<ul> <li>Developed an online order tracking and ticket API for RockAuto.com, providing real-time access to parts inventory</li> <li>Help desk support for software and hardware</li> <li>Public, Intranet and Wiki web development</li> <li>Network and security administration</li> <li>Windows administration and support</li> <li>VMware administration</li> </ul>	DOS JavaScript ASP/.Net DEC BASIC JSON PHP CGI Rest API jQuery	XML Ajax CSS Bootstrap Database DCL SQL Networking Corba	
May 1997 – May 2009	Systems Analyst / Programmer Systems For Financial Accounting, Inc Lakewood, Colorado  Converted legacy system to web based technologies, supporting thousands of daily users (see Auto Trakk, LLC above) Installation and configuration of multiple network platforms and remote access	Apache IIS FTP SFTP Telnet AWS Twilio	MIME Raspberry Pi Photoshop Hypervisor XenServer VMware Google Docs	
	<ul> <li>systems</li> <li>System administration and management for OpenVMS and Windows servers</li> </ul>	WIIIO	Google Docs	

- System administration and management for OpenVMS and Windows servers
- Developed a web based in-house support tracking and ticketing system
- Help desk support for networks, software and hardware

## May 1996 -May 1997

### **Database Administrator / Programmer**

Engine Parts Group, Inc. - Wheat Ridge, Colorado

- Provided software/hardware support for an in-house inventory, accounting and electronic cataloging software package for automotive machine shops
- Creator of an automotive technical article, published in quarterly newsletter
- Established and maintained relations with vendors and suppliers
- Wrote scripts to import vendor data into electronic cataloging software

### **EDUCATION**

Associate Degree in Computer Programming (3.9 GPA) 1995 -Denver Institute of Technology - Denver, Colorado 1996