# **Kevin D Knapp**

### **Information Technology Professional**

#### EXPERIENCE

## Oct 2010 – Present

#### Web & Application Programmer / Systems Administrator

Auto Trakk, LLC - Montoursville, Pennsylvania

- Create highly interactive and customized web UIs utilizing a variety of programming and scripting languages
- Develop and maintain multiple customized software solutions, unique to the automotive leasing industry
- Create and apply UI requirements utilizing a variety of programming and scripting languages
- Develop and maintain web and application APIs using multiple client languages
- System administration for OpenVMS, Linux and Windows
- Hardware configuration, management and support
- Citrix Hypervisor/XenServer administration
- Responsive web app development
- User training & support

#### May 2009 – Oct 2010

#### IT Manager / Programmer

Import Parts Warehouse - Denver, Colorado

- Developed an online order tracking and ticket API for RockAuto.com, providing real-time access to parts inventory
- Help desk support for software and hardware
- Public, Intranet and Wiki web development
- Network and security administration
- Windows administration and support
- VMware administration

# May 1997 – May 2009

# Systems Analyst / Programmer

Systems For Financial Accounting, Inc. - Lakewood, Colorado

- Converted legacy system to web based technologies, supporting thousands of daily users (see Auto Trakk, LLC above)
- Installation and configuration of multiple network platforms and remote access systems
- System administration and management for OpenVMS and Windows servers
- Developed a web based in-house support tracking and ticketing system
- Help desk support for networks, software and hardware

# May 1996 –

#### **Database Administrator / Programmer**

May 1997

Engine Parts Group, Inc. - Wheat Ridge, Colorado

- Provided software/hardware support for an in-house inventory, accounting and electronic cataloging software package for automotive machine shops
- Creator of an automotive technical article, published in quarterly newsletter
- Established and maintained relations with vendors and suppliers
- Wrote scripts to import vendor data into electronic cataloging software

#### **EDUCATION**

1995 – Associate Degree in Computer Programming (3.9 GPA) 1996 Denver Institute of Technology - Denver, Colorado

#### **OBJECTIVE**

Talented Information Technology professional seeking to secure a challenging position with a progressive company offering advancement based on merit and proven worth to that company.

#### **INFORMATION**

#### Location

Rio Rancho, NM 87144

#### **Phone**

303.242.1569

#### **Email**

kevindknapp@gmail.com

#### www

http://kevinknapp.name

#### LinkedIn

Twilio

www.linkedin.com/in/kevin-d-knapp

#### **TECHNOLOGY**

OpenVMS	MS Office
Windows	LibreOffice
Linux	Dreamweave
Mac OS	VS Code
Raspbian	HTML
DOS	XML
JavaScript	Ajax
ASP/.Net	CSS
DEC BASIC	Bootstrap
JSON	Database
PHP	DCL
CGI	SQL
Rest API	Networking
jQuery	Corba
Apache	MIME
IIS	Raspberry Pi
FTP	Photoshop
SFTP	Hypervisor
Telnet	XenServer
AWS	VMware

**Google Docs**