

Kevin D Knapp

Information Technology Professional

EXPERIENCE

- Oct 2010 – Present

Web & Application Programmer / Systems Administrator
Auto Trakk, LLC - Montoursville, Pennsylvania

 - Create highly interactive and customized web user interfaces using various programming and scripting languages.
 - Develop and maintain multiple customized software solutions tailored specifically for the automotive leasing industry.
 - Apply UI requirements effectively using programming and scripting languages.
 - Develop and maintain web and application APIs using multiple client languages.
 - Perform system administration for OpenVMS, Linux, and Windows.
 - Handle hardware configuration, management, and support.
 - Administer Citrix Hypervisor/XenServer.
 - Develop responsive web applications.
 - Provide user training & support.
- May 2009 – Oct 2010

IT Manager / Programmer
Import Parts Warehouse - Denver, Colorado

 - Developed an online order tracking and ticket API for rockauto.com, providing real-time access to parts inventory.
 - Provided help desk support for software and hardware.
 - Developed public, Intranet, and Wiki web applications.
 - Conducted network and security administration.
 - Administered Windows systems and provided support.
 - Managed VMware environment.
- May 1997 – May 2009

Systems Analyst / Programmer
Systems For Financial Accounting, Inc. - Lakewood, Colorado

 - Converted a legacy system to web-based technologies, supporting thousands of daily users (see Auto Trakk, LLC above).
 - Installed and configured multiple network platforms and remote access systems.
 - Administered and managed OpenVMS and Windows servers.
 - Developed a web based in-house support tracking and ticketing system.
 - Provided help desk support for networks, software, and hardware.
- May 1996 – May 1997

Database Administrator / Programmer
Engine Parts Group, Inc. - Wheat Ridge, Colorado

 - Provided software and hardware support for an in-house inventory, accounting, and electronic cataloging software package.
 - Created an automotive technical article published in a quarterly newsletter.
 - Established and maintained relations with vendors and suppliers.
 - Developed scripts to import vendor data into electronic cataloging software.

EDUCATION

- 1995 – 1996

Associate Degree in Computer Programming (3.9 GPA)
Denver Institute of Technology - Denver, Colorado

OBJECTIVE

Skilled IT professional seeking challenging opportunities with a progressive company that offers advancement based on merit and proven worth to that company.

INFORMATION

- Location**
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TECHNOLOGY

- | | |
|------------|--------------|
| OpenVMS | MS Office |
| Windows | LibreOffice |
| Linux | Dreamweaver |
| Mac OS | VS Code |
| Raspbian | HTML |
| DOS | XML |
| JavaScript | Ajax |
| ASP/.Net | CSS |
| DEC BASIC | Bootstrap |
| JSON | Database |
| PHP | DCL |
| CGI | SQL |
| Rest API | Networking |
| jQuery | Corba |
| Apache | MIME |
| IIS | Raspberry Pi |
| FTP | Photoshop |
| SFTP | Hypervisor |
| Telnet | XenServer |
| AWS | VMware |
| Twilio | Google Docs |